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FOR IMMEDIATE RELEASE

### **New online permitting process saves contractors' time**

The Port St. Lucie Building Department continues to offer exceptional municipal services by allowing contractors to submit several permits online. Through the new online permitting process, contractors can apply for, pay for, electronically sign and submit a permit within minutes. They are notified via email through each step of the application and approval process.

Since the program's inception in March, contractors say they save an average of two hours per permit. Applying online reduces staff time, which will most likely result in the future reduction of permit fees.

Prior to launching this program, contractors were consulted as each phase was being developed. They were also invited to attend training classes to familiarize themselves with the online process before it went live.

The International Accreditation Service evaluated this program, which was designed in house, and ranked it as one of the best, if not the best in the industry. Similar programs can cost more than one million dollars.

Licensed contractors can now submit the following permits online:

- Miscellaneous residential electric
- Miscellaneous residential plumbing
- Residential air conditioning change-outs
- Residential fences
- Residential temporary power poles
- Residential water heaters
- Smoke alarms

More permit types will be added in the future including: residential re-roofs, windows, doors, shutters and siding.

Visit <http://pandapublicweb.cityofpsl.com> for more information about becoming a program user.

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**For more information, contact:**

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