



Friday, August 5, 2016

City of Port St. Lucie
121 S.W. Port St. Lucie Blvd.
Port St. Lucie, FL 34984
www.cityofpsl.com

For more information, contact:
Sarah Prohaska, Public Information Officer
(772) 873-6326 / media@cityofpsl.com

FOR IMMEDIATE RELEASE

Utility Customer Service has a new simplified email address

PORT ST. LUCIE, FL. (August 5, 2106). The City of Port St. Lucie's Utility Customer Service Department has a new simplified email address Utility@cityofpsl.com. Customers can send inquiries and questions about their utility account to billing and customer service representatives by emailing 24-hours a day. Staff is dedicated to responding to all inquiries Monday through Friday from 8 a.m. to 5 p.m.

As part of the City of Port St. Lucie's ongoing effort to enhance its services, the Utility Systems Department has established a new email contact address, where customers can quickly reach a customer service representative with inquiries, while avoiding potential long phone hold times.

If you have an emergency with your water or wastewater service, contact our field operations personnel 24-hours a day by calling (772) 873-6400.

The City of Port St. Lucie is proud to be a hometown where people live, learn, work and play, and celebrate all of life's opportunities. With over 179,000 residents, Port St. Lucie is Florida's eighth largest city by population (South Florida's 3rd largest city). The City occupies an area of 120 square miles in St. Lucie County on Florida's east coast, about 50 miles north of West Palm Beach, half way between Miami and Orlando. The City provides most traditional municipal services including law enforcement, water and sewer, and public works. For more information, please visit: www.cityofpsl.com

Watch informational video here: <https://www.facebook.com/cityofpsl/videos/740185989457189/>

###



Sarah Prohaska
Public Information Officer
Communications Department
City of Port St. Lucie
Office – 772-873-6326
Cell – 772-919-2061
www.cityofpsl.com