



PORT ST. LUCIE

POLICE

MEDIA RELEASE

Chief John Bolduc
Port St. Lucie Police Department
Port St. Lucie, Fl.

Contact: Master Sergeant Frank Sabol
Public Information Officer
(Office) (772) 871-5032
(Mobile) (772) 201-6252

DATE/TIME OF RELEASE: Monday, September 12, 2016
PREPARED/RELEASED BY: Frank Sabol

For Immediate Release:

SUBJECT: BEWARE...New scam reported in Port St. Lucie.

On August 30, 2016 and September 2, 2016, Port St. Lucie Police took reports on a new scam involving ATM/Debit card.

The scam goes something like this: The suspect calls the victim and claims to be a representative from their bank. The suspect tells the victim that their card is expired or that they need a new card with a security chip. The suspect solicits the victim to give them their date of birth and social security number or asks for the PIN number to the debit card. The suspect tells the victim to put the card in the mailbox and a representative of the bank will pick it up and a new card will be sent to them. The suspect then picks the card up from the mailbox and goes on a spending spree.

In the case on August 30, 2016, the suspect obtained the 90 year old victim's personal information, called the bank, then changed the PIN number associated with the card. The victim left the card in the mailbox as instructed and later in the day the card was picked up by the suspect. The victim realized it was a scam after she noticed that her bank account was overdrawn.

Bank surveillance photographs shows the suspect as a heavy set black female wearing a hat and large sunglasses. The suspect car is described as a light colored four door SUV.



PORT ST. LUCIE

POLICE

MEDIA RELEASE

Police are warning citizens to beware of this scam and are asking if you have any information on either of these cases to call the Port St. Lucie Police Department at (772) 871-5001 or Treasure Coast Crime Stoppers at 1-800-273 TIPS.



NEED TO IDENTIFY

Debit Card Theft / Fraud Suspect



SUSPECT DESCRIPTION
 Black Female, 30's-40's



VEHICLE DESCRIPTION

Gray Hyundai Sante Fe
 (poss. 2014-2015)



Case: #2016-19821
 September 1, 2016

A suspect posing as a Seacoast Bank employee called the victim and informed the victim that **the bank was going to send replacement debits cards equipped with chips, via FedEx**. The suspect then gave instructions to the victim to **place their current debit cards into an envelope with an address provided by the suspect, and then place the envelope in their mailbox**. The suspect then **took the envelope from the mailbox and made multiple ATM withdrawals from the victim's account**. The victim reported approximately \$2000 missing from her account. When the victim called the contact phone number provided by the female "bank employee", she spoke with another female and was told that her missing money would be placed into her "new account". Suspect photos provided by Seacoast National Bank, Port St. Lucie locations.

Similar, additional incidents have been reported by Seacoast Bank and Bank of America customers.

If anyone has information pertaining to the above incident or possible suspect information, please contact:

Detective Wade Willnow

Office (772) 879-3397

WWillnow@cityofpsl.com

Port St. Lucie Police Department

(772) 871-5000

121 SW Port St. Lucie Blvd. Port St. Lucie, FL 34984