

# Port St. Lucie, FL

## The National Community Survey

Report of Results  
2022

Report by:



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## About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Port St. Lucie. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 364 residents of the City of Port St. Lucie collected from December 21st, 2021 to February 10th, 2022. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2022 survey was 14%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Port St. Lucie.

### How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

### Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Port St. Lucie’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Port St. Lucie’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Port St. Lucie’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2022 ratings compare to other communities’ ratings from the past five years.



## Trends over time

Trend data for Port St. Lucie represent important comparison data and should be examined for improvements or declines\*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2021 and 2022 surveys, the change is statistically significant.

\* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

## Methods

### Selecting survey recipients

All households within the City of Port St. Lucie were eligible to participate in the survey. A list of all households within the zip codes serving Port St. Lucie was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Port St. Lucie households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Port St. Lucie boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

### Conducting the survey

The 2,700 randomly selected households received mailings beginning on December 21st, 2021 and the survey remained open for 7 weeks. For 1,200 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 1,500 households, the first mailing was a postcard inviting the household to participate, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 2% of the 2,700 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,636 households that received the invitations to participate, 364 completed the survey, providing an overall response rate of 14%. The response rate was calculated using AAPOR’s response rate #2\* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Port St. Lucie survey is no greater than plus or minus 5 percentage points around any given percent reported for all respondents (364 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Port St. Lucie. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on January 25th, 2021. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

## Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2019 American Community Survey estimates for adults in the City of Port St. Lucie. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	4%	19%	24%
	35-54	22%	35%	33%
	55+	74%	46%	43%
Area	District 1	19%	21%	21%
	District 2	34%	29%	29%
	District 3	24%	29%	27%
	District 4	23%	22%	23%
Hispanic origin	No, not Spanish, Hispanic, or Latino	87%	81%	81%
	Spanish, Hispanic, or Latino	13%	19%	19%
Housing tenure	Own	94%	77%	77%
	Rent	6%	23%	23%
Housing type	Attached	6%	13%	13%
	Detached	94%	87%	87%
Race & Hispanic origin	Not white alone	30%	39%	40%
	White alone, not Hispanic or Latino	70%	61%	60%
Sex	Female	51%	50%	52%
	Male	49%	50%	48%
Sex/age	Female 18-34	1%	7%	12%
	Female 35-54	12%	18%	17%
	Female 55+	38%	25%	23%
	Male 18-34	2%	11%	12%
	Male 35-54	11%	17%	16%
	Male 55+	36%	21%	20%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Contact

The City of Port St. Lucie funded this research. Please contact Kate Parmelee of the City of Port St. Lucie at [KParmelee@cityofpsl.com](mailto:KParmelee@cityofpsl.com) if you have any questions about the survey.

## Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

\* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

\* Targets come from the 2010 Census and 2019 American Community Survey

## Highlights

### **Residents value Port St. Lucie's natural environment and support further focus in this area.**

At least 8 in 10 respondents gave high marks to the city's air quality, and 7 in 10 were pleased with the cleanliness of the community and the quality of the city's parks. The availability of paths and walking trails received positive reviews from nearly two-thirds of respondents, increasing by about 10% over the City's previous survey iteration. The city's water resources (66% excellent or good), overall quality of natural environment (64%), recycling services (63%), and preservation of natural areas (55%) were all rated favorably by the majority of residents. Although these ratings were generally positive and most items remained on par with national averages, it's important to note that many of these quality ratings declined since 2021, indicating an opportunity for renewed focus in this area.

Residents also voiced support for further improvements to Port St. Lucie's natural environment. In a custom question unique to Port St. Lucie, residents were asked to consider the City's strategic plan for developing environment lands and park spaces to support recreation, water quality, and green space. About three-quarters felt it was essential or very important for the City to allocate funding for land acquisition to address these needs over the next five years. Additionally, residents were asked to describe in their own words their top three priorities for the City to address in the next year. In total, about 10% of submitted responses were related to natural environment preservation, green initiatives, and suggested enhancements to parks, trails, and recreational facilities.

### **Downward trends within some aspects of the City's utility infrastructure indicate opportunities for improvement, particularly regarding the collection of household waste and refuse.**

While two-thirds of Port St. Lucie residents positively rated the overall quality of the utility infrastructure, on par with benchmark communities across the nation, a few items within this facet of livability received lower scores than in 2021. About 6 in 10 respondents offered positive evaluations for utility billing services, and just under half favorably rated the City's drinking water, both of which declined by about 10% since the previous survey iteration. Affordable high-speed internet access also received significantly fewer positive reviews this year, with just under 4 in 10 rating this service as excellent or good. Most notably, garbage collection services dropped by over 30%, falling from 82% to 48%, which was much lower than the national average (though this ratings decrease is understandable, given recent issues with the City's garbage collection service provider).

When asked generally which aspects of the community the City should focus on in the next two years, nearly 9 in 10 residents identified the overall utility infrastructure as a priority. In a separate question, residents were asked to indicate their top three priorities for the City over the next year. About 10% of the submitted write-in responses focused on managing Port St. Lucie's development and growth, many of which also discussed utility infrastructure needs. Another 6% of those write-in responses focused specifically on improving garbage pickup and recycling services. In a custom question unique to Port St. Lucie's 2022 survey, the City asked residents to select their three most-preferred potential service changes related to household waste collection. Two-thirds were in favor of a scheduled bulky item pick-up day, and roughly half selected options for City-provided containers for household waste and weekly automated garbage collection services.

### **Mobility continues to be both a challenge and priority in Port St. Lucie.**

Many mobility-related ratings in Port St. Lucie have experienced significant fluctuation over the past few years, some of which may be partially attributable to the COVID-19 pandemic. Bus or transit services (33% excellent or good) and sidewalk maintenance (59%) both received higher ratings this year and appear to have bounced back from a brief decline in 2021. Street cleaning services received slightly fewer excellent or good reviews this year (64%), in line with 2020 scores. Still other items experienced more significant decreases, falling below pre-pandemic levels previously seen in the City and also below the national averages. Fewer than half of survey participants offered positive evaluations for the ease of travel by car, and about one-quarter did the same for traffic flow on major streets, both of which fell by roughly 25% since last year. It is important to note that the temporary rise in ratings from 2020-2021 related to car travel, traffic, and parking is likely tied to fewer cars on the road during pandemic-related shutdowns.

As in previous years, mobility-related concerns topped the list of priorities identified by residents in the open-response portion of the survey. When residents were asked to write in their own top three priorities for the City to address, about 17% of the responses focused on overall mobility improvements (including topics such as sidewalks, street lights, and public transportation), and an additional 16% pertained to improving issues relating to traffic and roads.

### **Employment opportunities are on the rise, but affordability may be a growing concern.**

Most aspects of Port St. Lucie's economy remained stable since the previous survey iteration, with a few notable fluctuations. About 6 in 10 survey participants gave positive reviews to the city's overall economic health and the overall quality of business and service establishments, both of which were on par with 2021 survey results and comparison communities nationwide. At least half were pleased with the vibrancy of Port St. Lucie's commercial areas, shopping opportunities, and the variety of business and service establishments. A similar proportion also favorably rated Port St. Lucie as a place to work, and nearly 4 in 10 gave high marks to the community's employment opportunities, the latter of which increased significantly (nearly 15%) over 2021.

Despite this, residents indicate the need for further attention on the economy, particularly regarding general affordability. Although still similar to the benchmark, positive evaluations of the cost of living and the availability of affordable quality housing both dropped by at least 10% since last year. When asked to write in the top three priorities they would like the City to focus on in the next year, 13% of residents cited concerns regarding the affordability of living in Port St. Lucie, and another 9% requested improvements to various aspects of the City's economic activity and development. However, a bright spot emerged in one specific area of affordability on the survey: favorable ratings for the availability of affordable quality childcare/preschool increased by over 10% in this year's results (from 33% to 47%), showing positive strides toward recovery after a few years of steady decline.

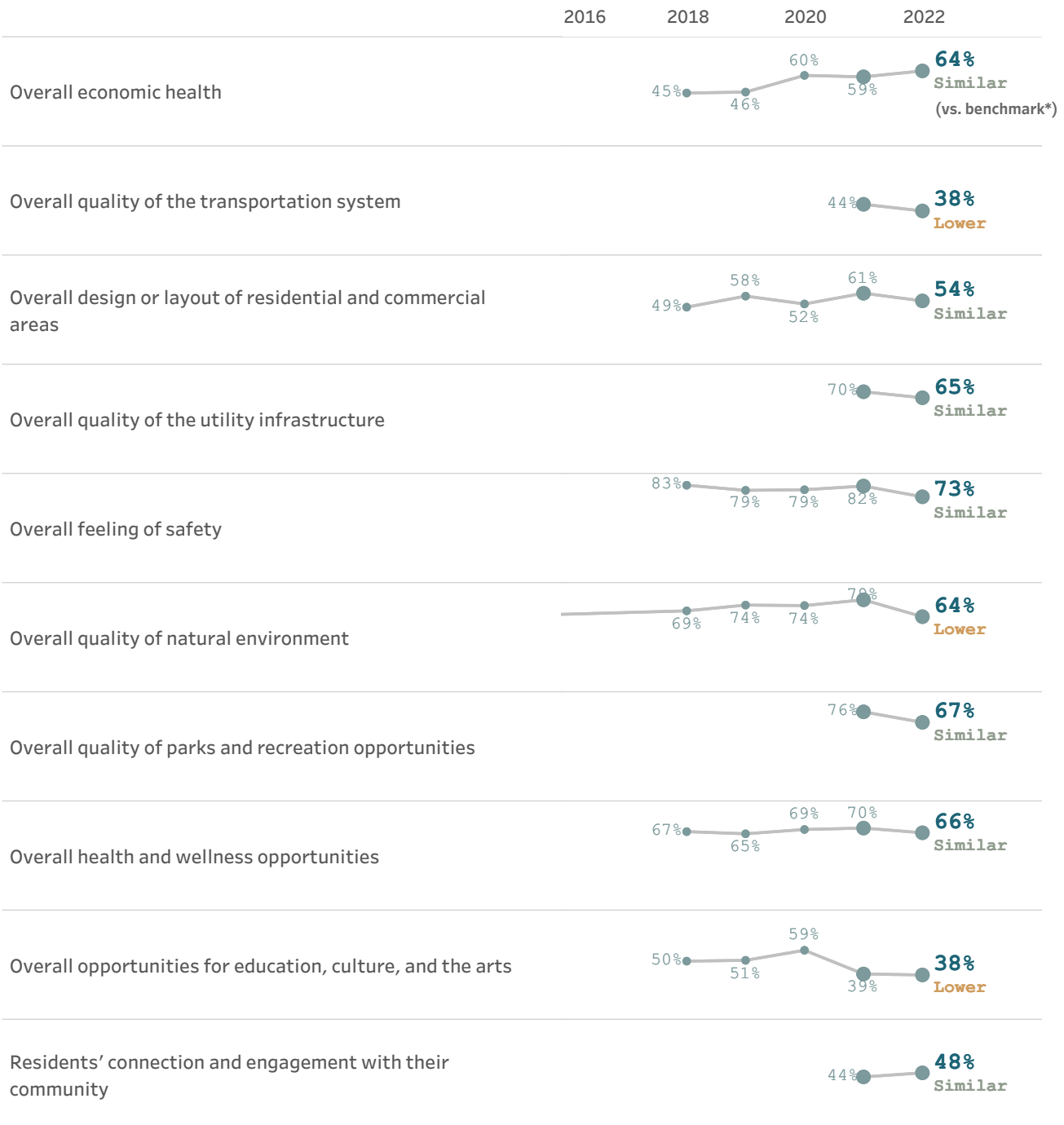


## Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.  
(% excellent or good)



Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.  
 (% essential or very important)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

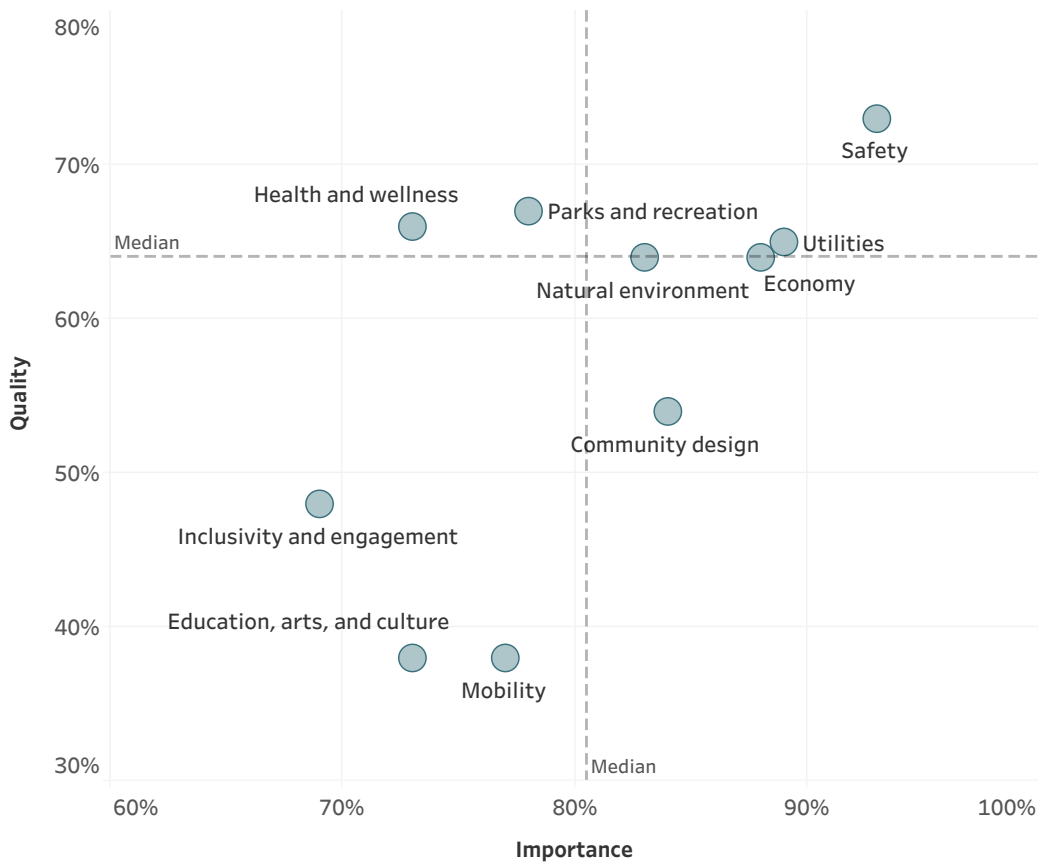
## Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 64% or more of respondents were considered of “higher quality” and those with ratings lower than 64% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 80% or more of respondents. Services were rated as “less important” if they received a rating of less than 80%. This classification uses the median ratings for quality and importance to divide the services in half.

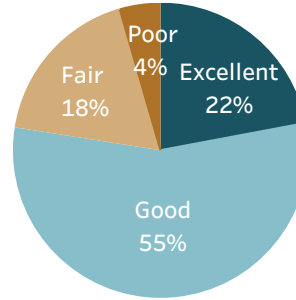
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix ( higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



## Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

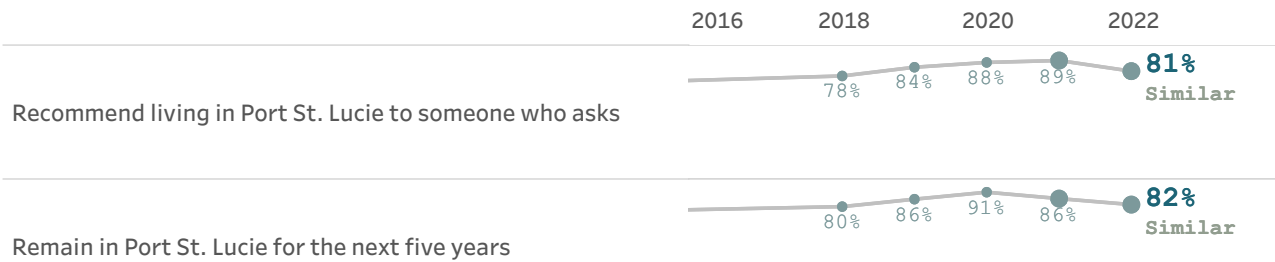
The overall quality of life in Port St. Lucie, 2022



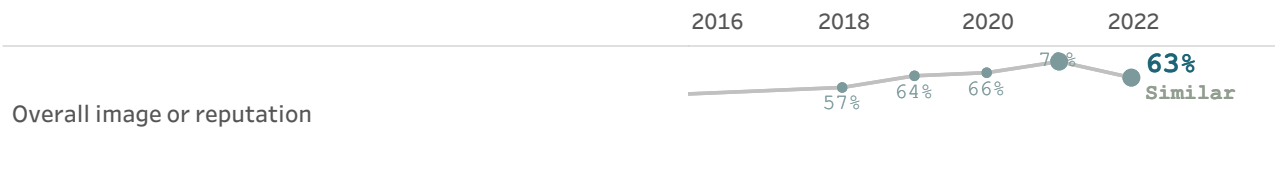
Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)



Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)



Please rate each of the following in the Port St. Lucie community. (% excellent or good)

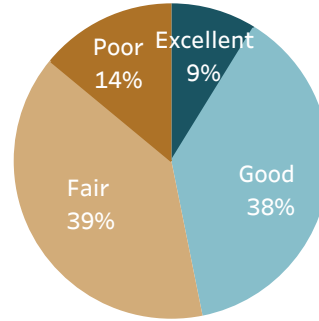


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

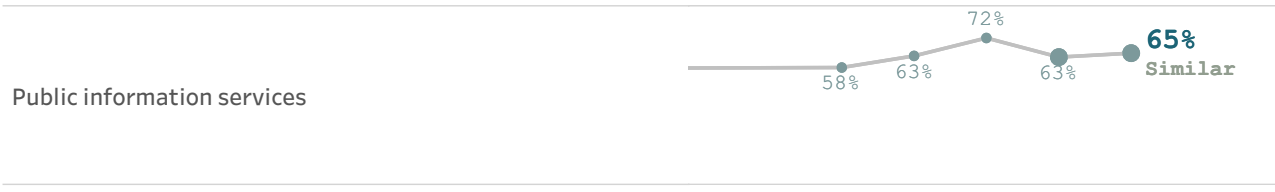
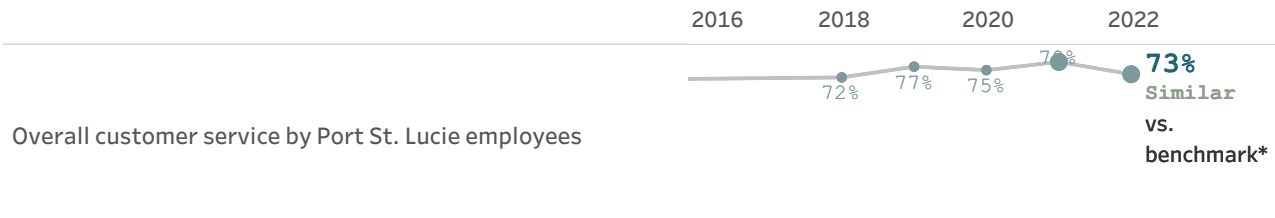
## Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

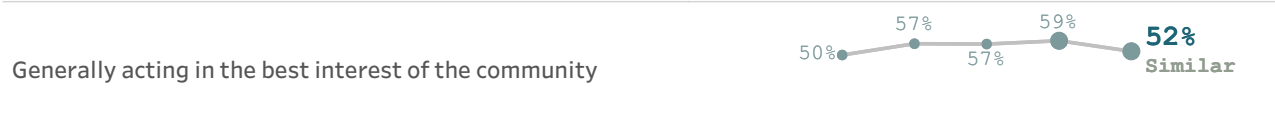
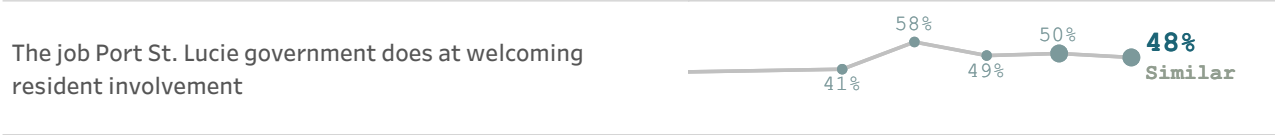
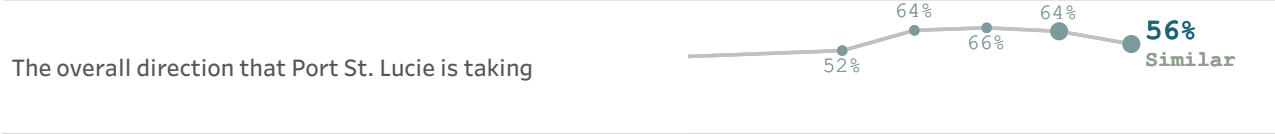
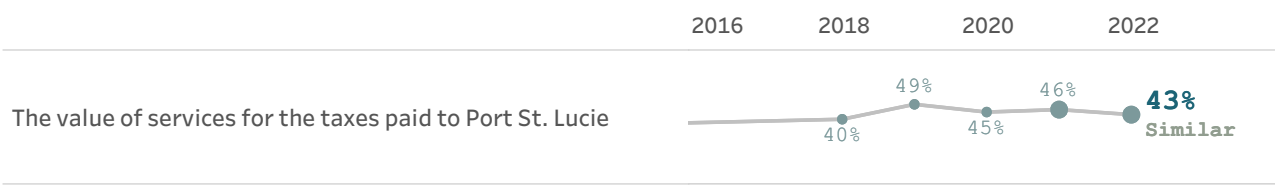
Overall confidence in Port St. Lucie government, 2022



Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)



Please rate the following categories of Port St. Lucie government performance. (% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?  
(% excellent or good)**

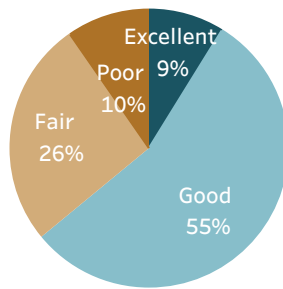


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

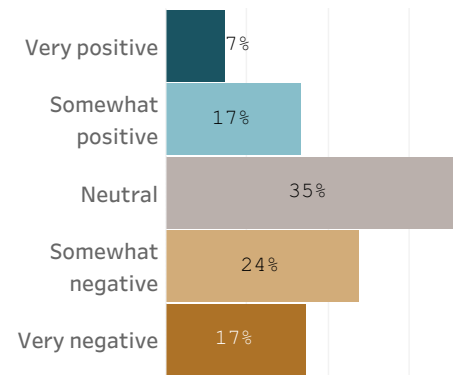
## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

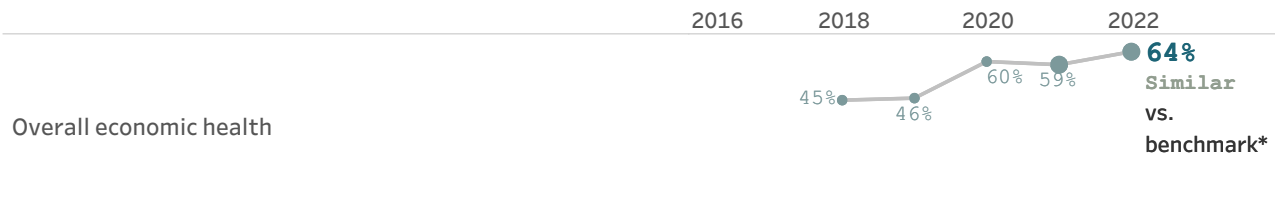
Overall economic health of Port St. Lucie, 2022



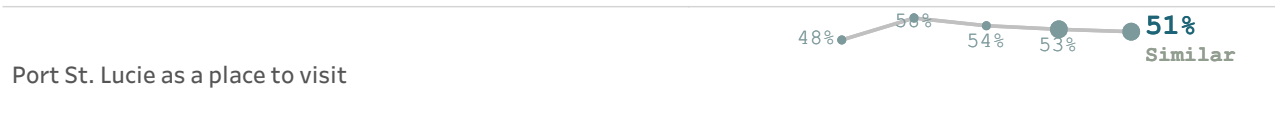
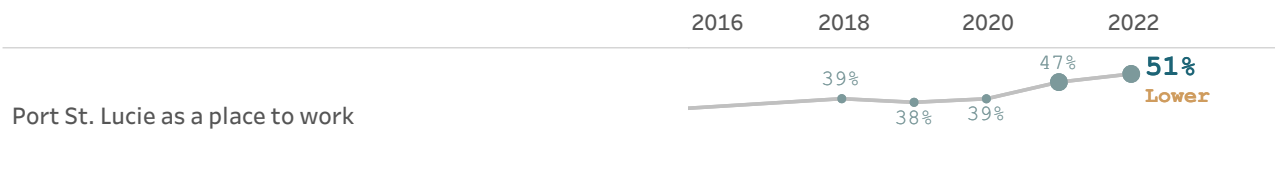
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



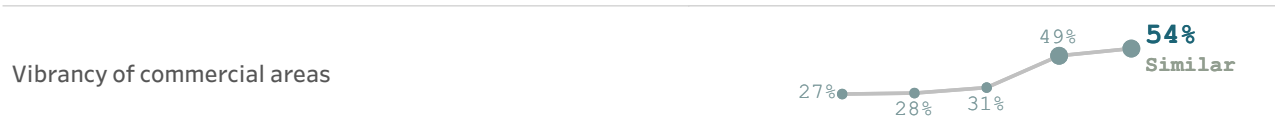
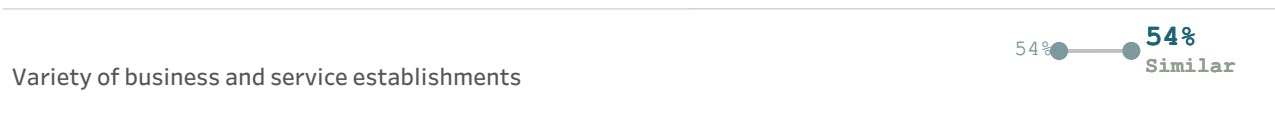
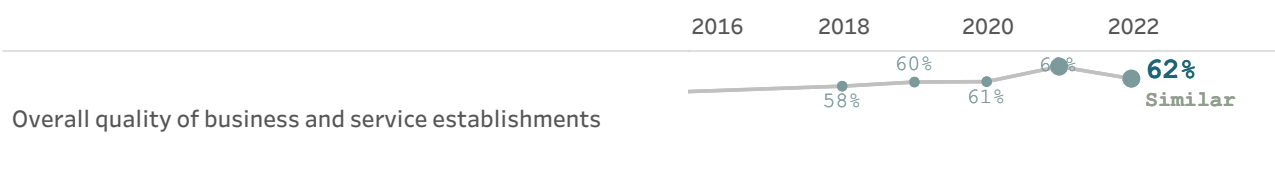
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



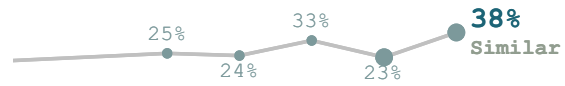
Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)



Please rate each of the following in the Port St. Lucie community. (% excellent or good)



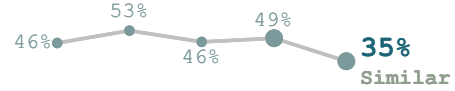
Employment opportunities



Shopping opportunities

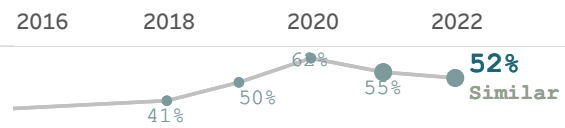


Cost of living



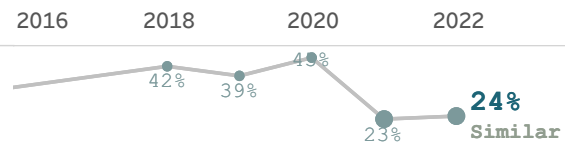
Please rate the quality of each of the following services in Port St. Lucie.  
(% excellent or good)

Economic development



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:  
(% very or somewhat positive)

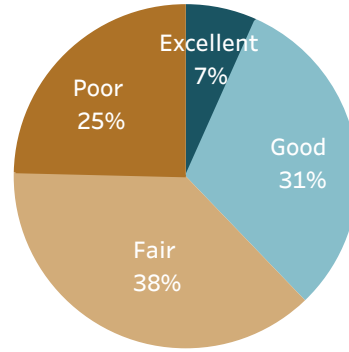
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



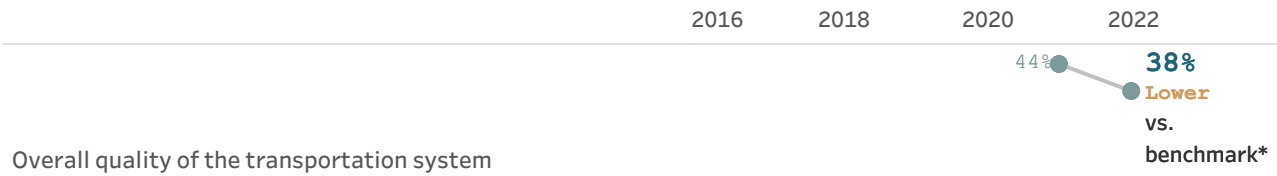
Overall quality of the transportation system in Port St. Lucie, 2022



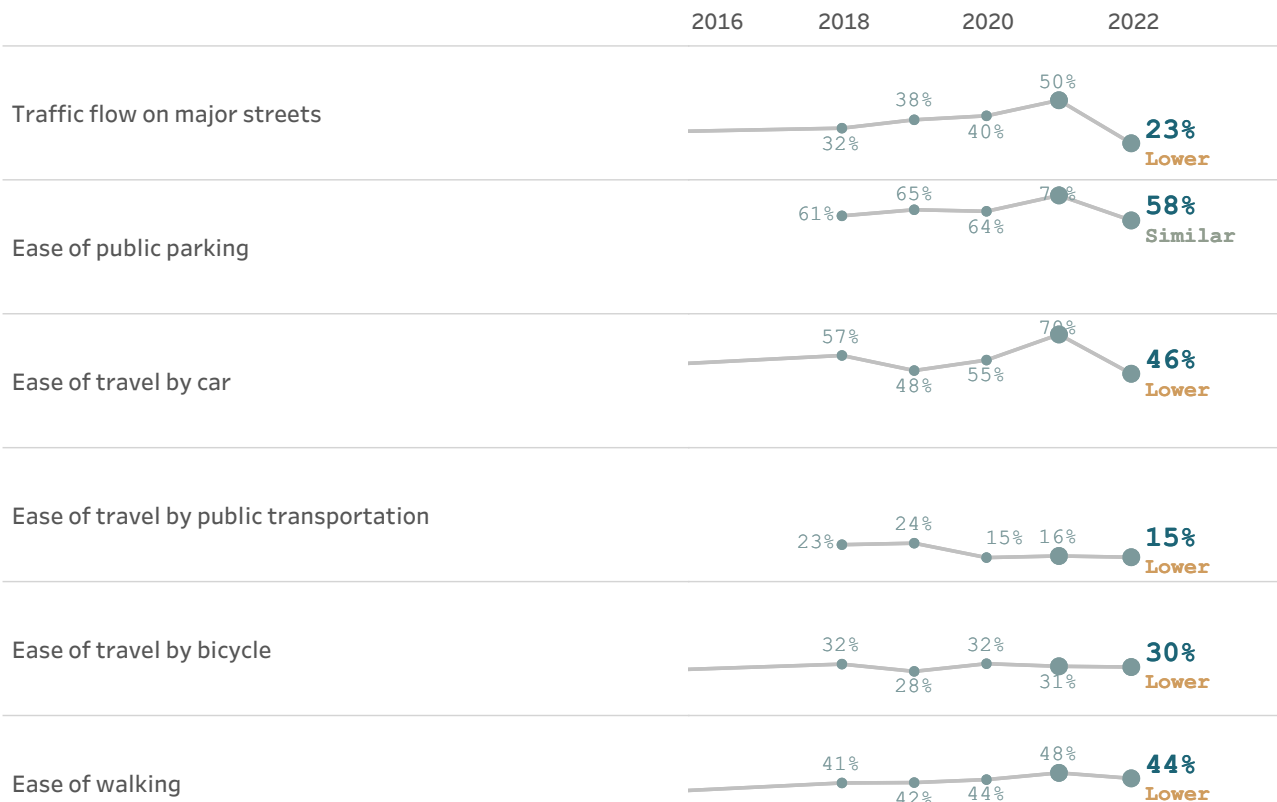
## Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

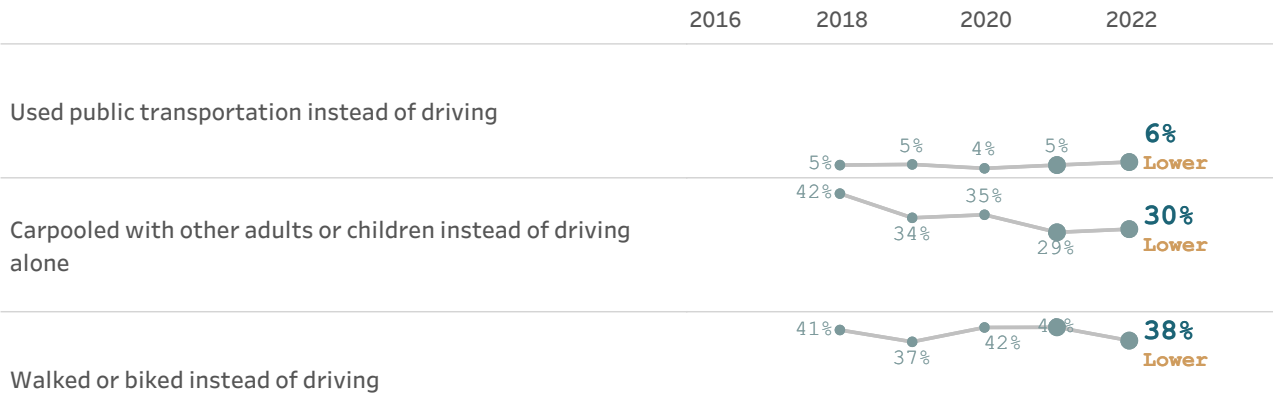
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.  
(% excellent or good)



Please also rate each of the following in the Port St. Lucie community.  
(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.  
 (% yes)



Please rate the quality of each of the following services in Port St. Lucie.  
 (% excellent or good)

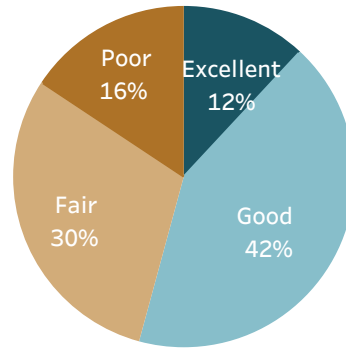


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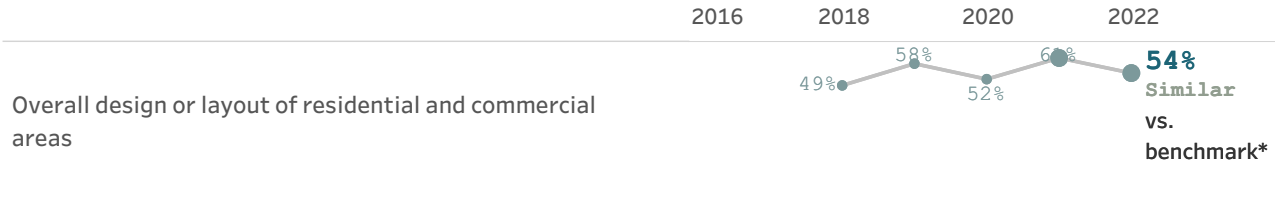
Overall design or layout of Port St. Lucie's residential and commercial areas, 2022

## Community design

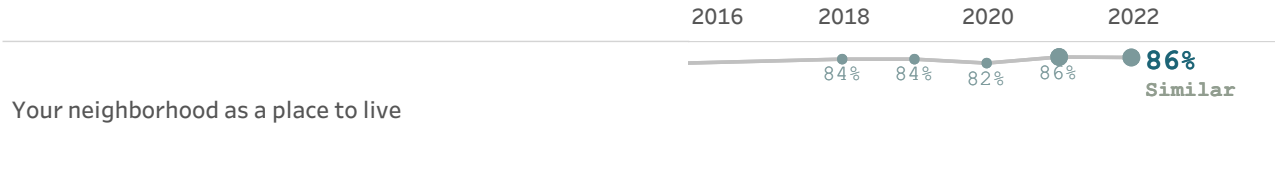
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



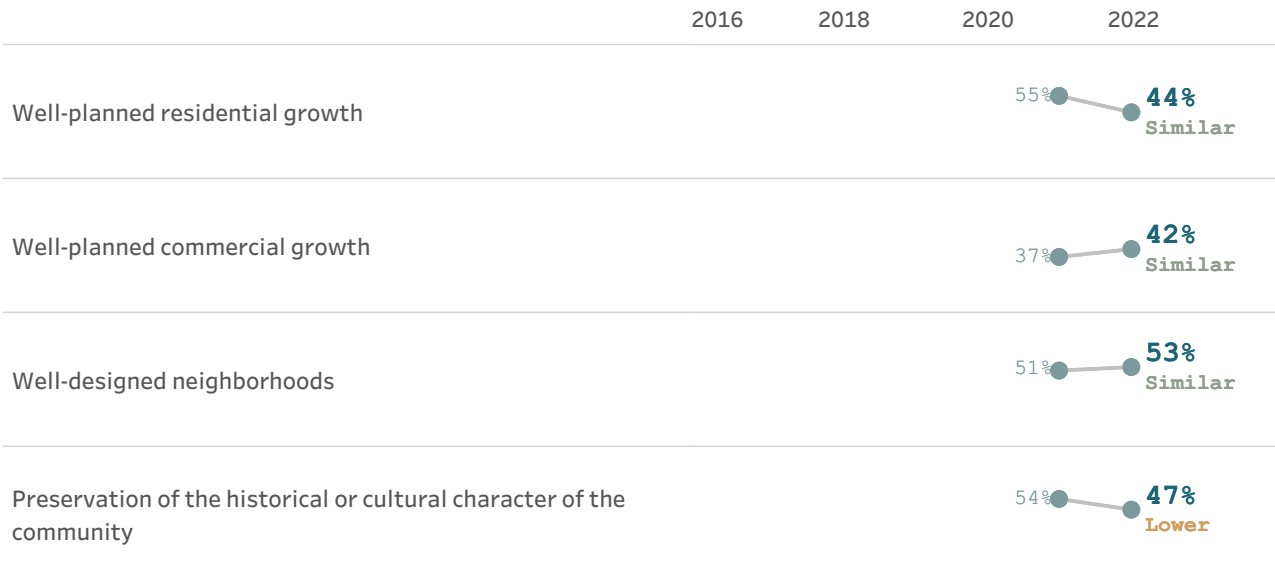
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.  
(% excellent or good)

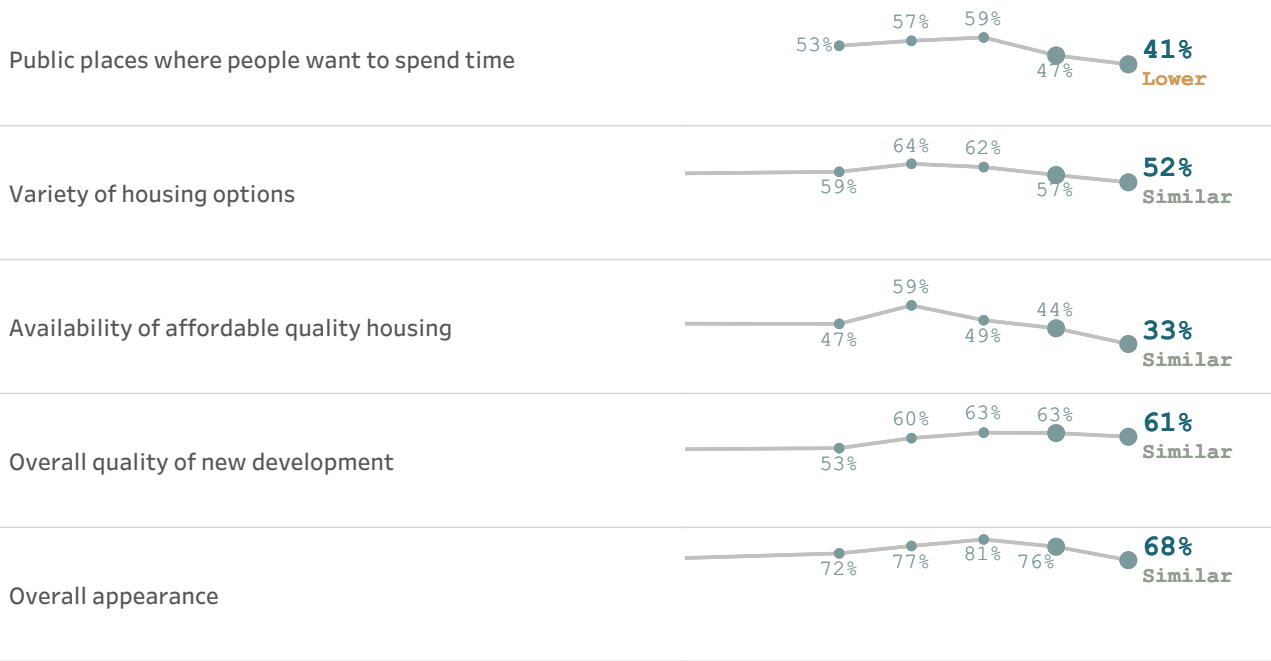


Please rate each of the following aspects of quality of life in Port St. Lucie.  
(% excellent or good)

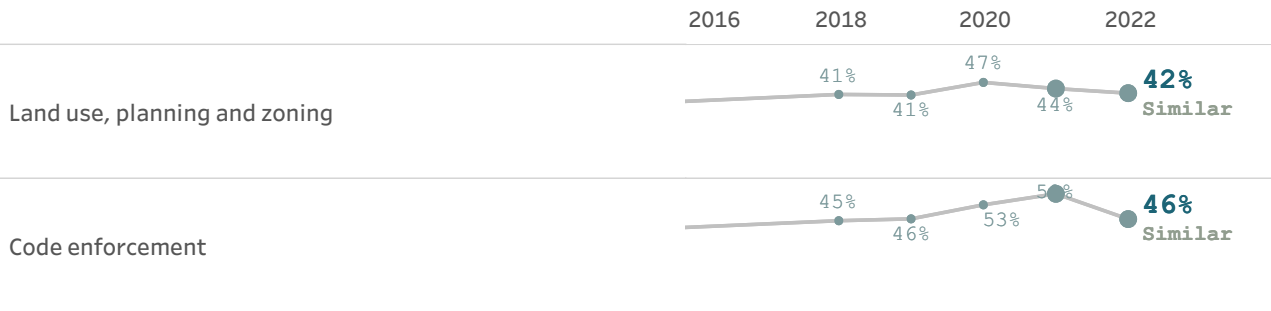


Please also rate each of the following in the Port St. Lucie community.  
(% excellent or good)





**Please rate the quality of each of the following services in Port St. Lucie.  
(% excellent or good)**

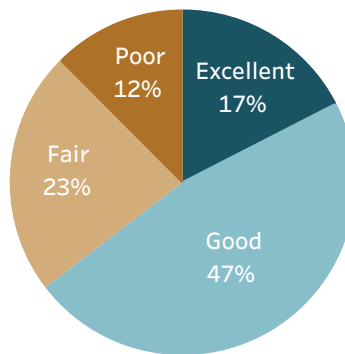


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

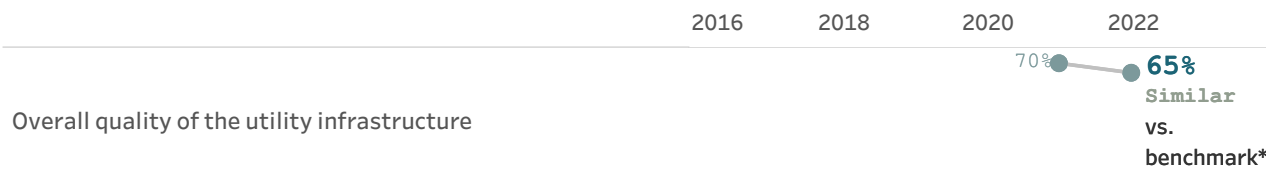
Overall quality of the utility infrastructure in Port St. Lucie, 2022

## Utilities

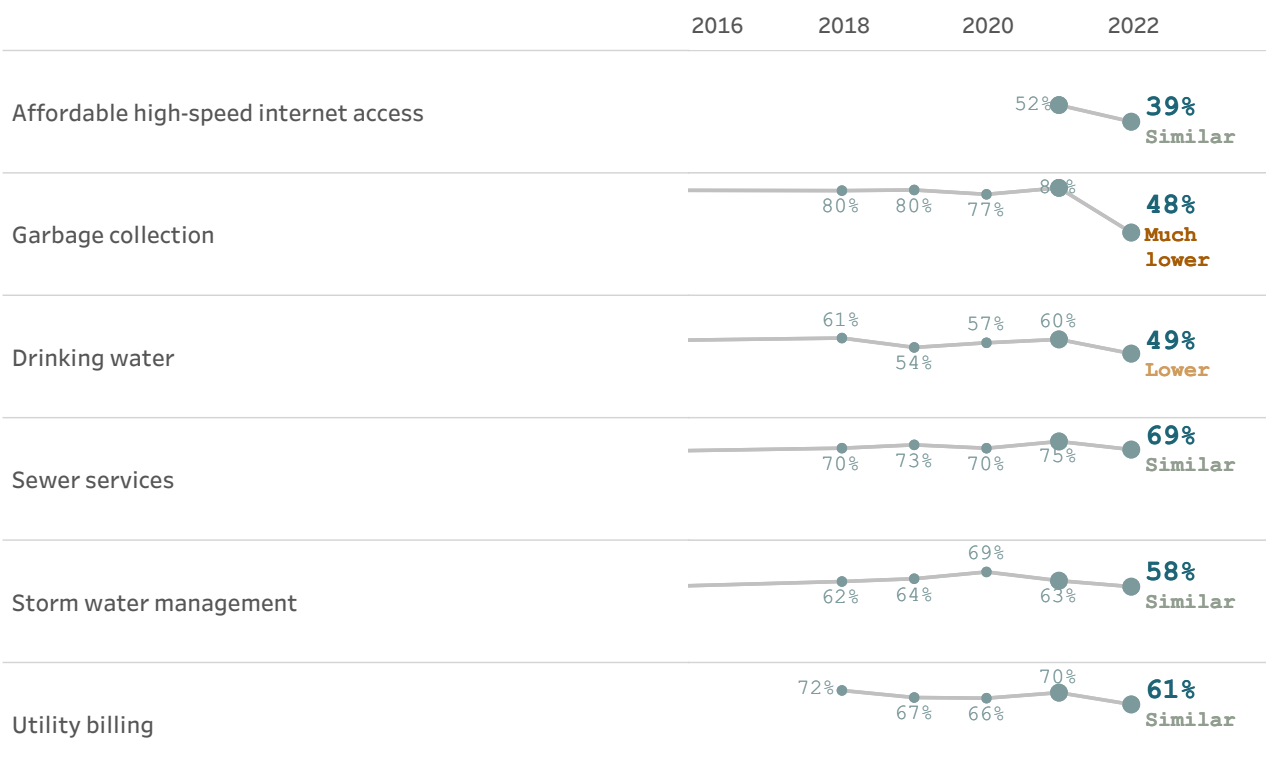
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)

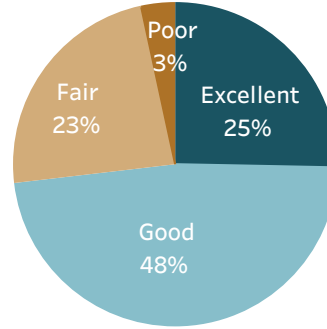


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

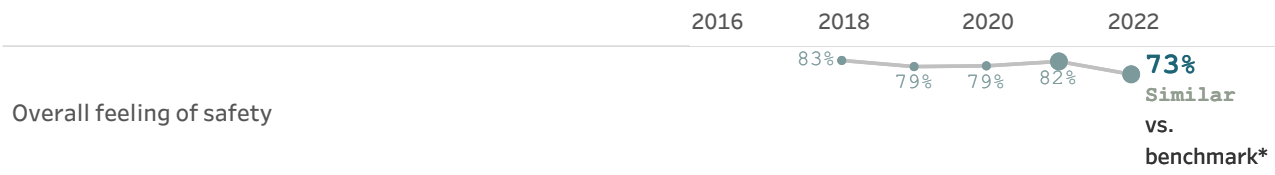
## Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Port St. Lucie, 2022



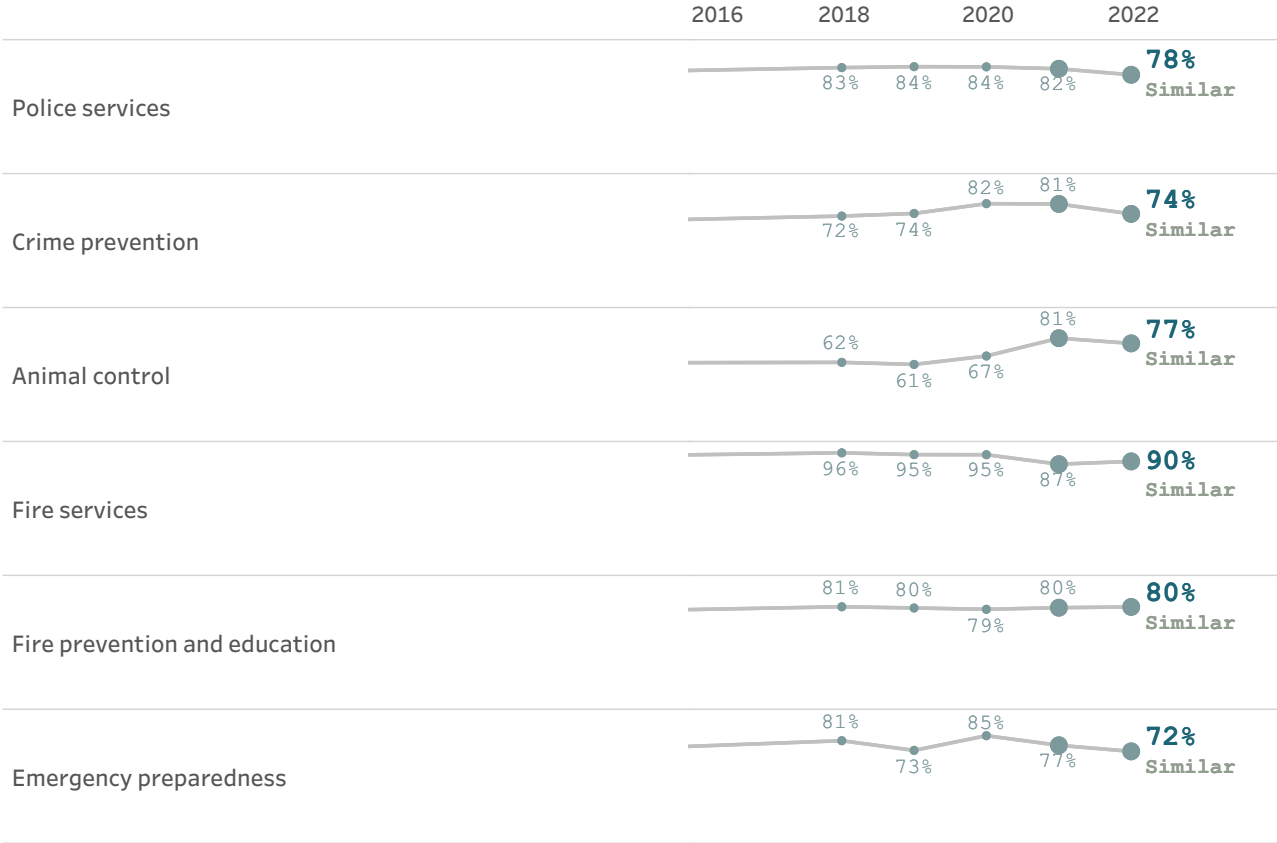
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.  
(% excellent or good)



Please rate how safe or unsafe you feel:  
(% very or somewhat safe)

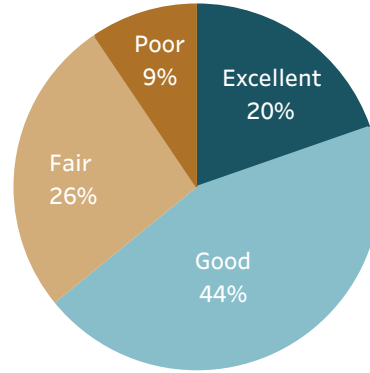


**Please rate the quality of each of the following services in Port St. Lucie.**  
 (% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

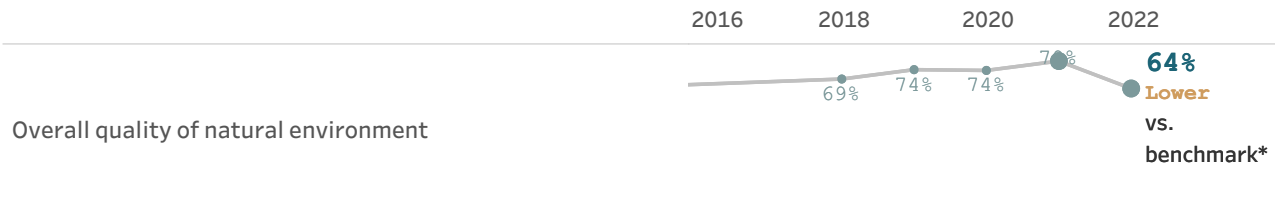
Overall quality of natural environment in Port St. Lucie, 2022



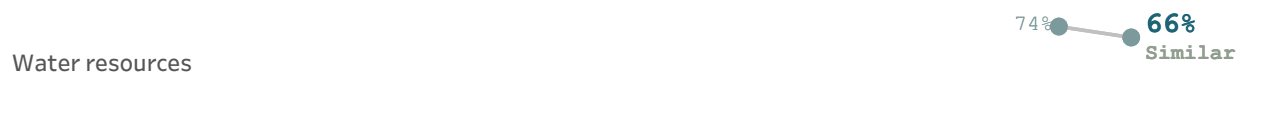
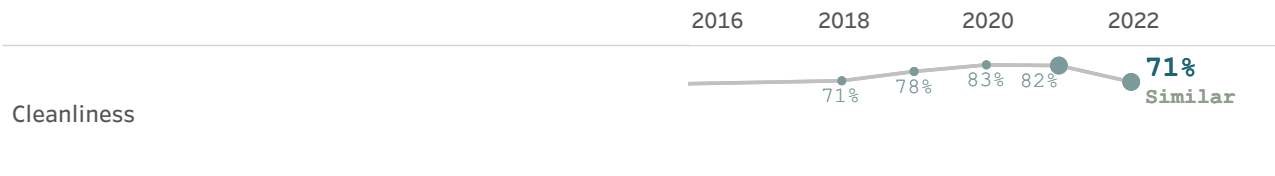
## Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

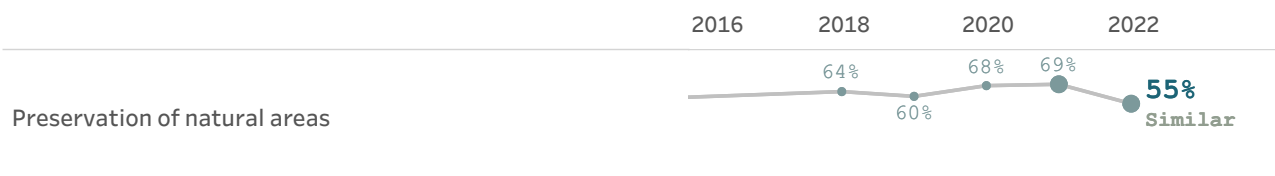
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.  
(% excellent or good)



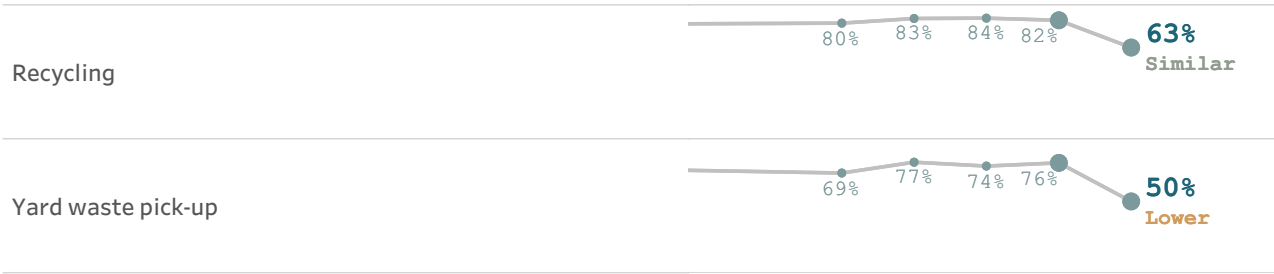
Please also rate each of the following in the Port St. Lucie community.  
(% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie.  
(% excellent or good)





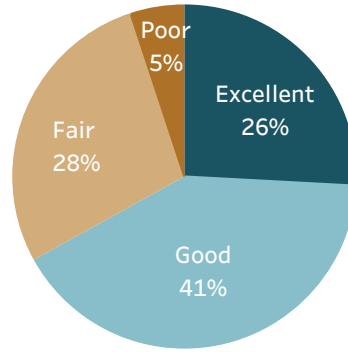


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

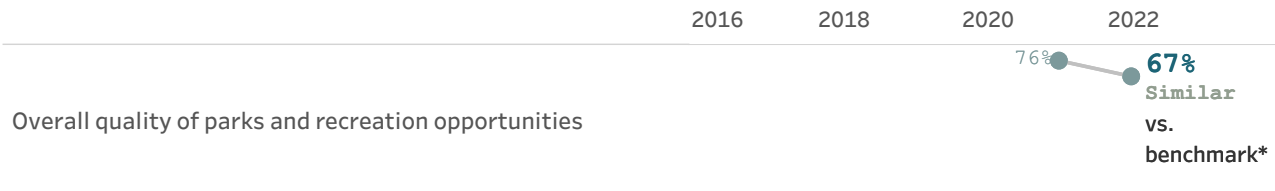
Overall quality of parks and recreation opportunities, 2022

Parks and recreation

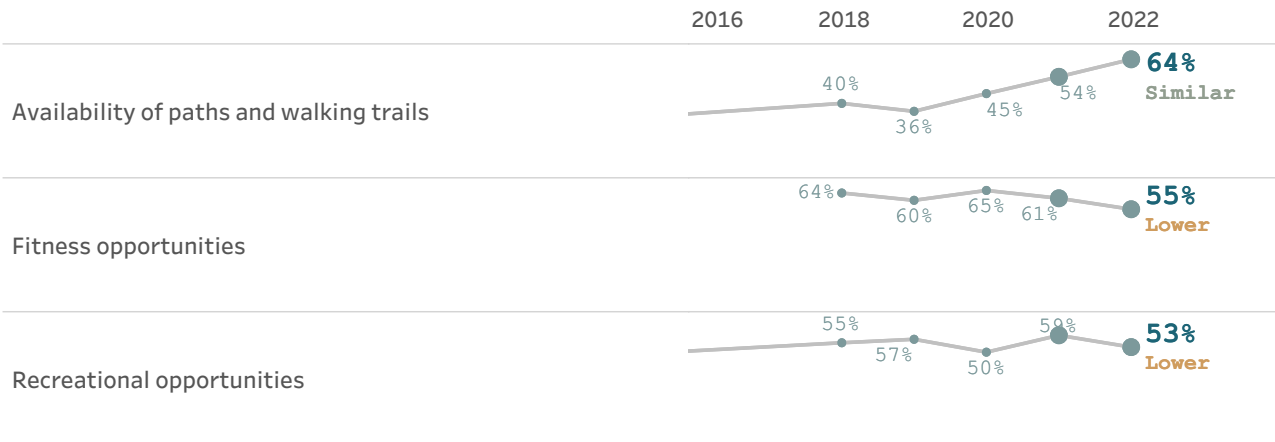
“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”  
 - National Recreation and Park Association



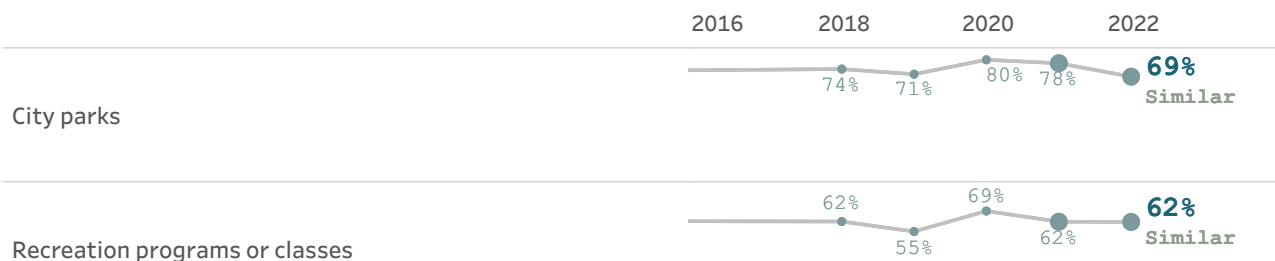
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.  
 (% excellent or good)

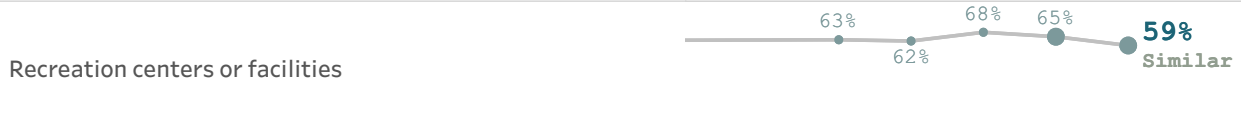


Please also rate each of the following in the Port St. Lucie community.  
 (% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie.  
 (% excellent or good)



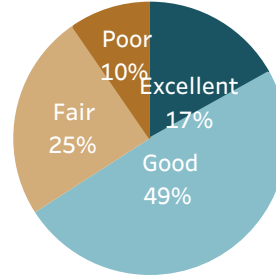


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Port St. Lucie, 2022

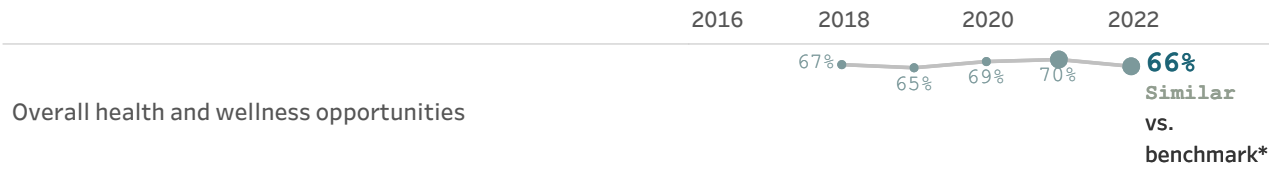
## Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



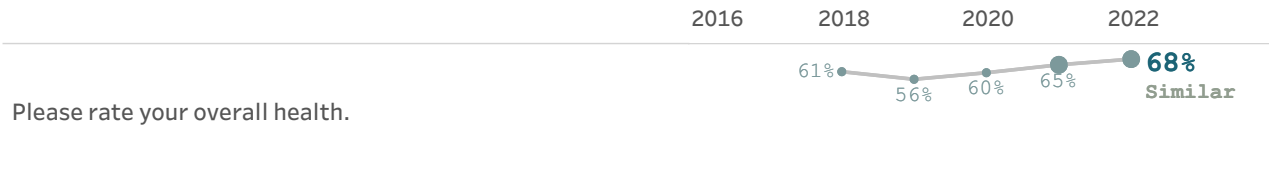
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

(% excellent or good)



Please rate your overall health.

(% excellent or very good)

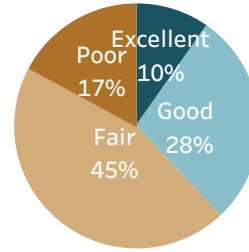


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

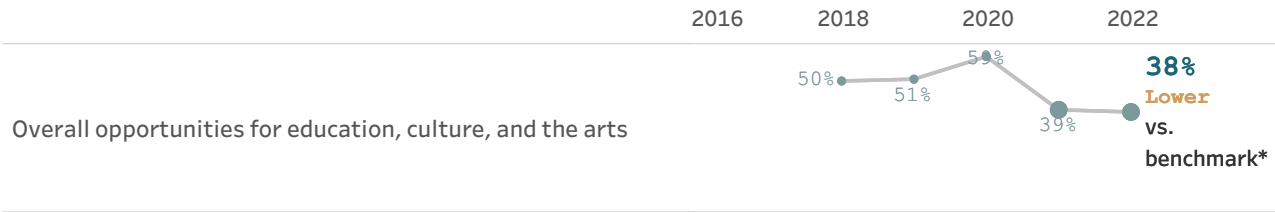
Overall opportunities for education, culture and the arts, 2022

## Education, arts, and culture

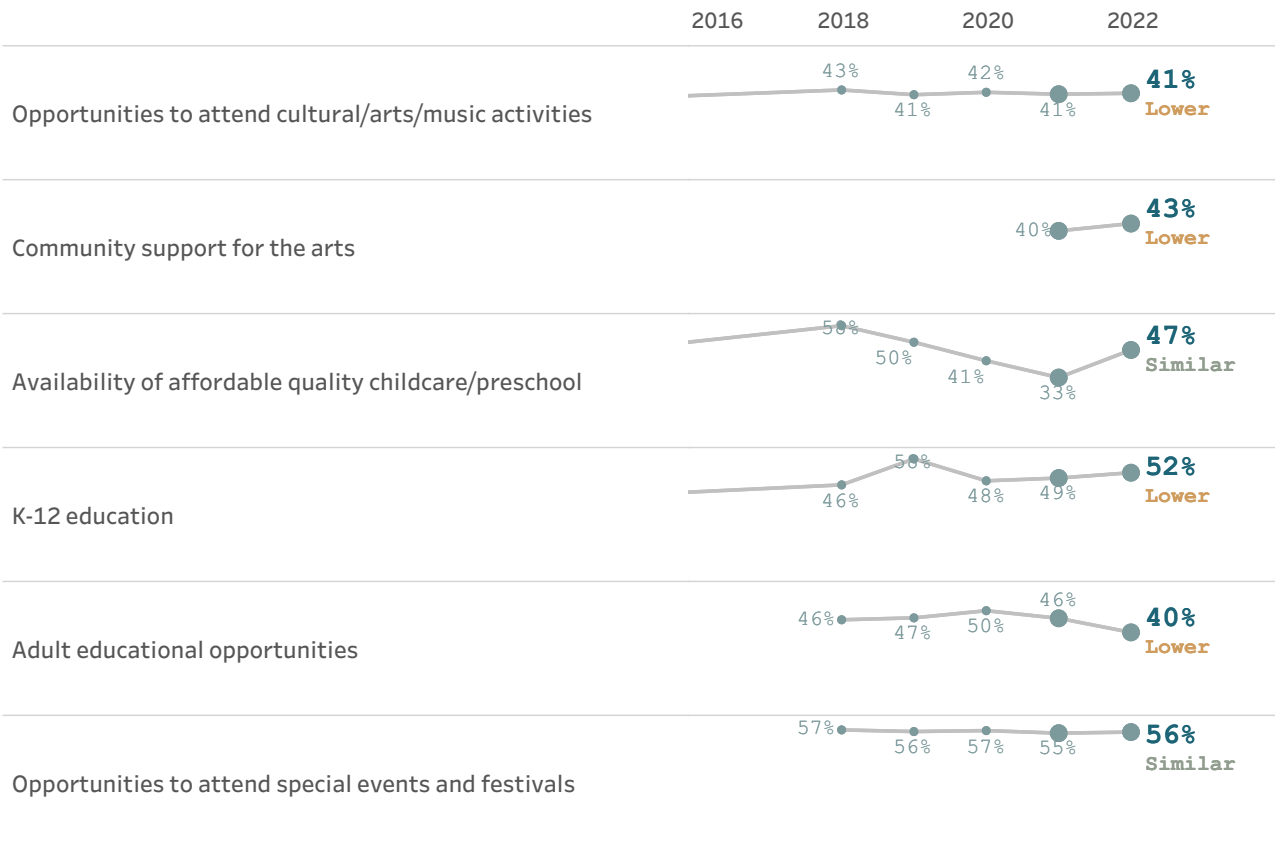
Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.  
(% excellent or good)

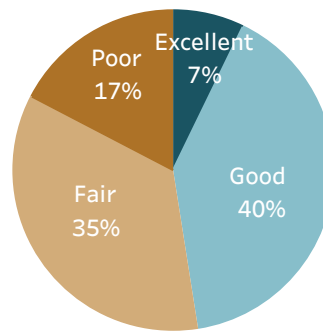


Please also rate each of the following in the Port St. Lucie community.  
(% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

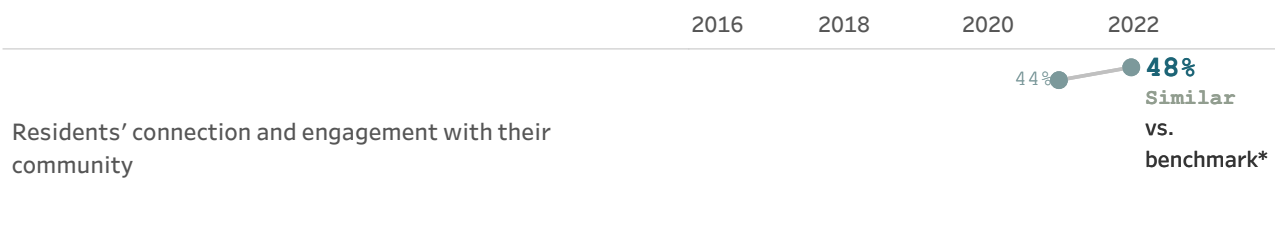
Residents' connection and engagement with their community, 2022



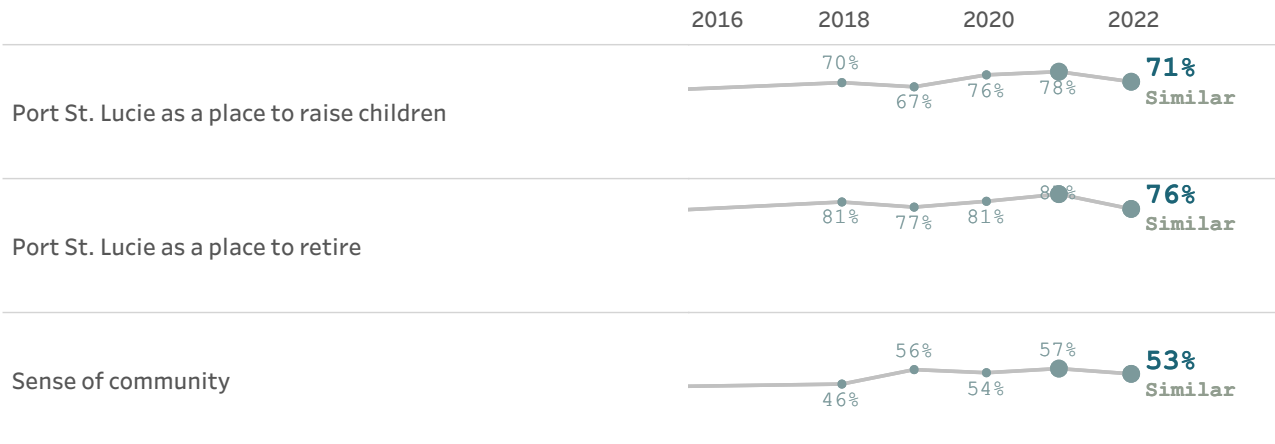
## Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

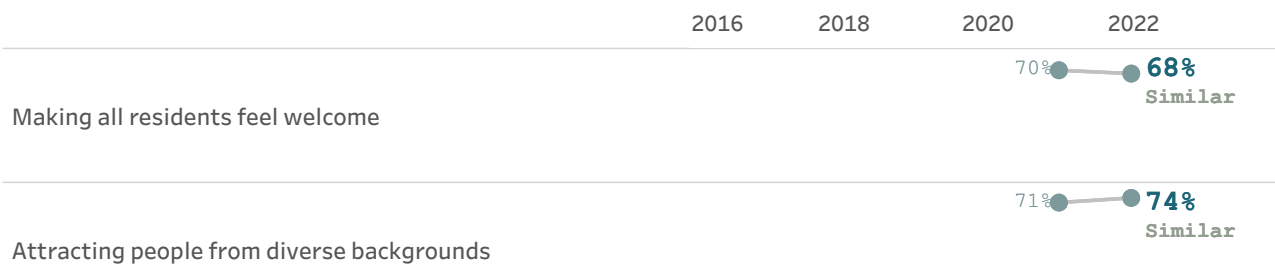
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.  
(% excellent or good)

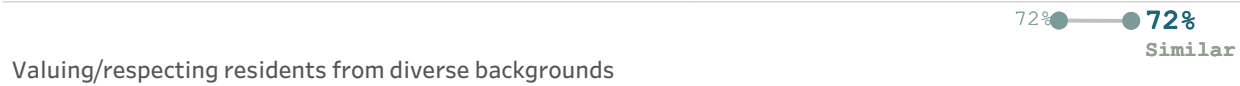


Please rate each of the following aspects of quality of life in Port St. Lucie.  
(% excellent or good)

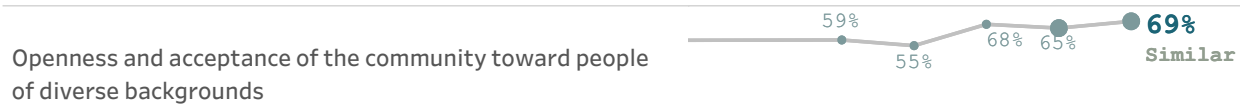
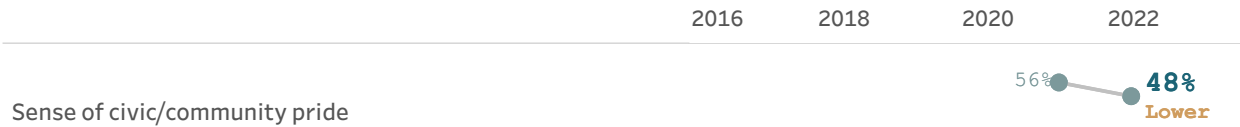


Please rate the job you feel the Port St. Lucie community does at each of the following.  
(% excellent or good)





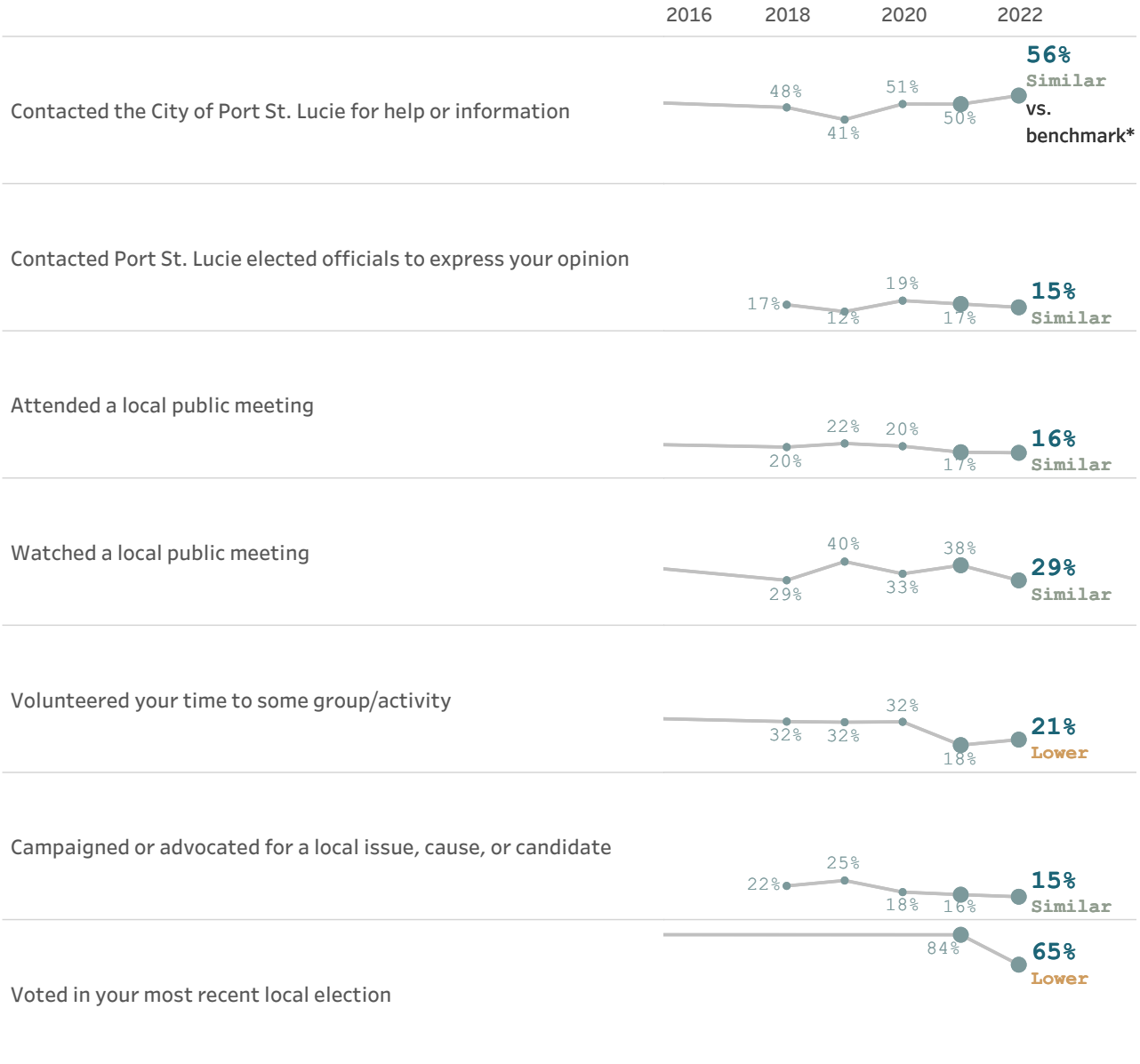
Please also rate each of the following in the Port St. Lucie community.  
(% excellent or good)



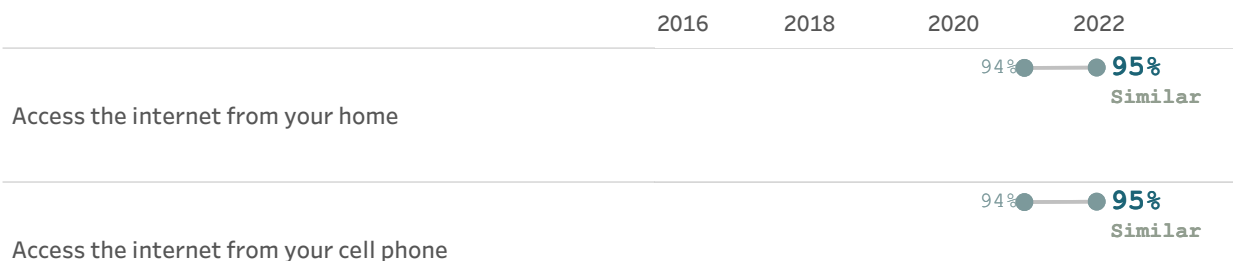
\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Residents' participation levels

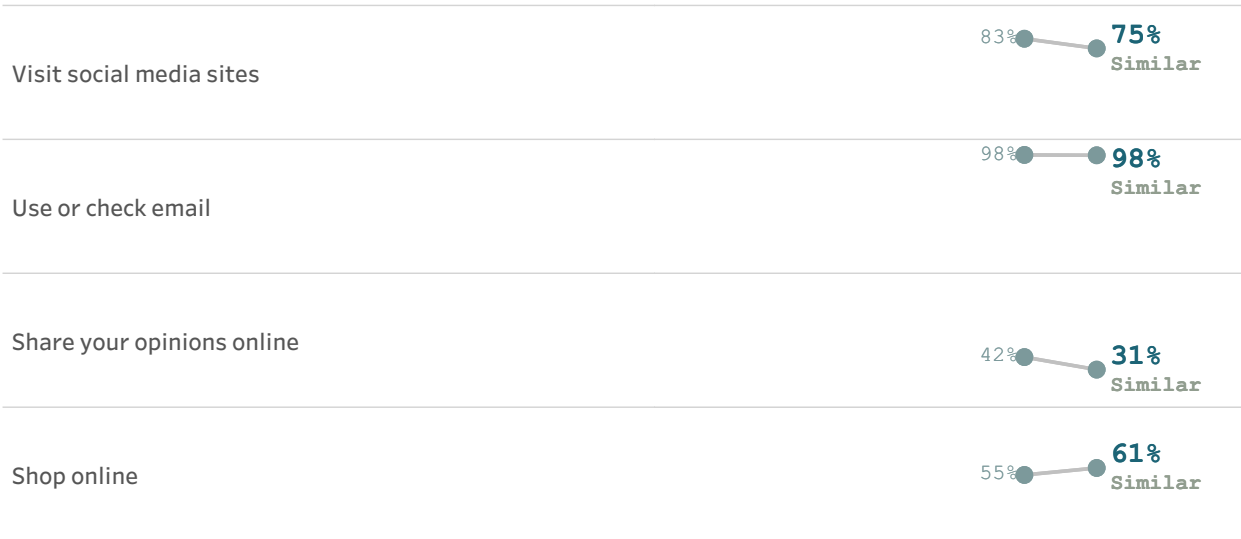
Please indicate whether or not you have done each of the following in the last 12 months.  
(% yes)



In general, how many times do you:  
(% a few times a week or more)



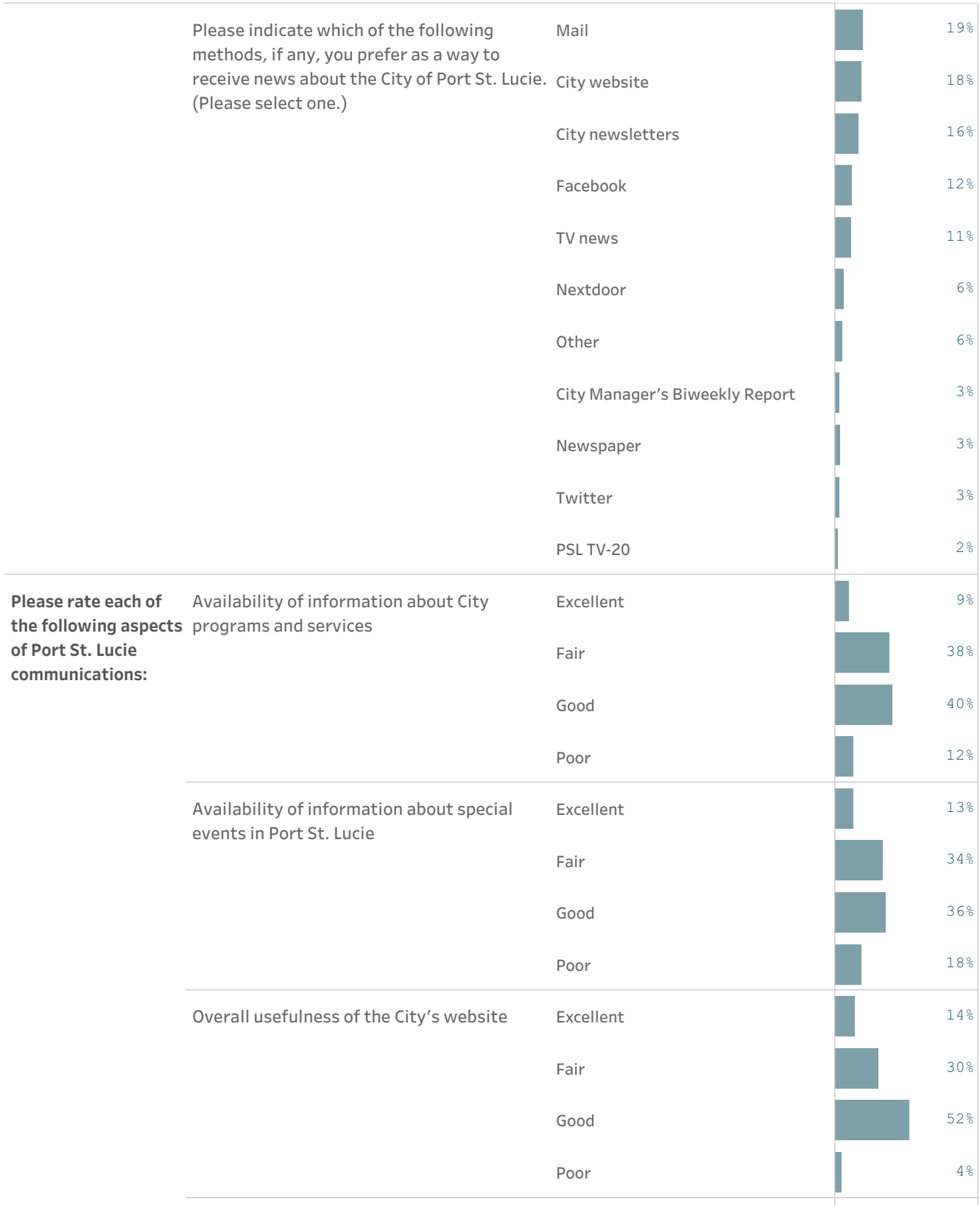


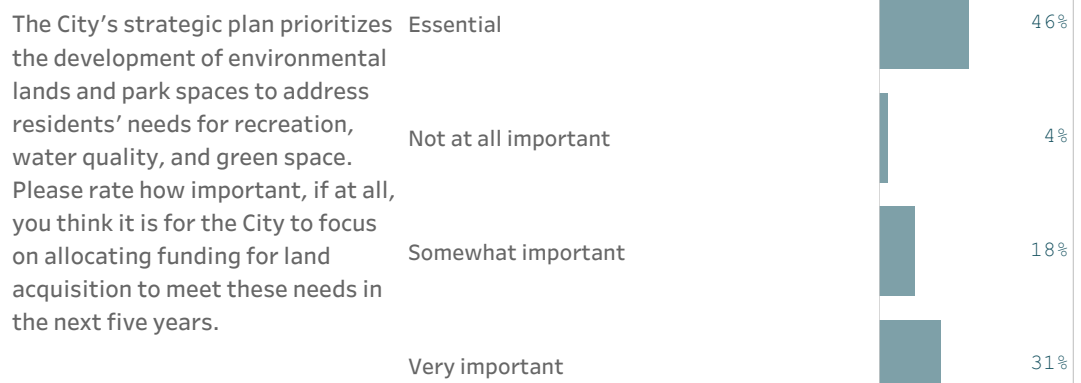


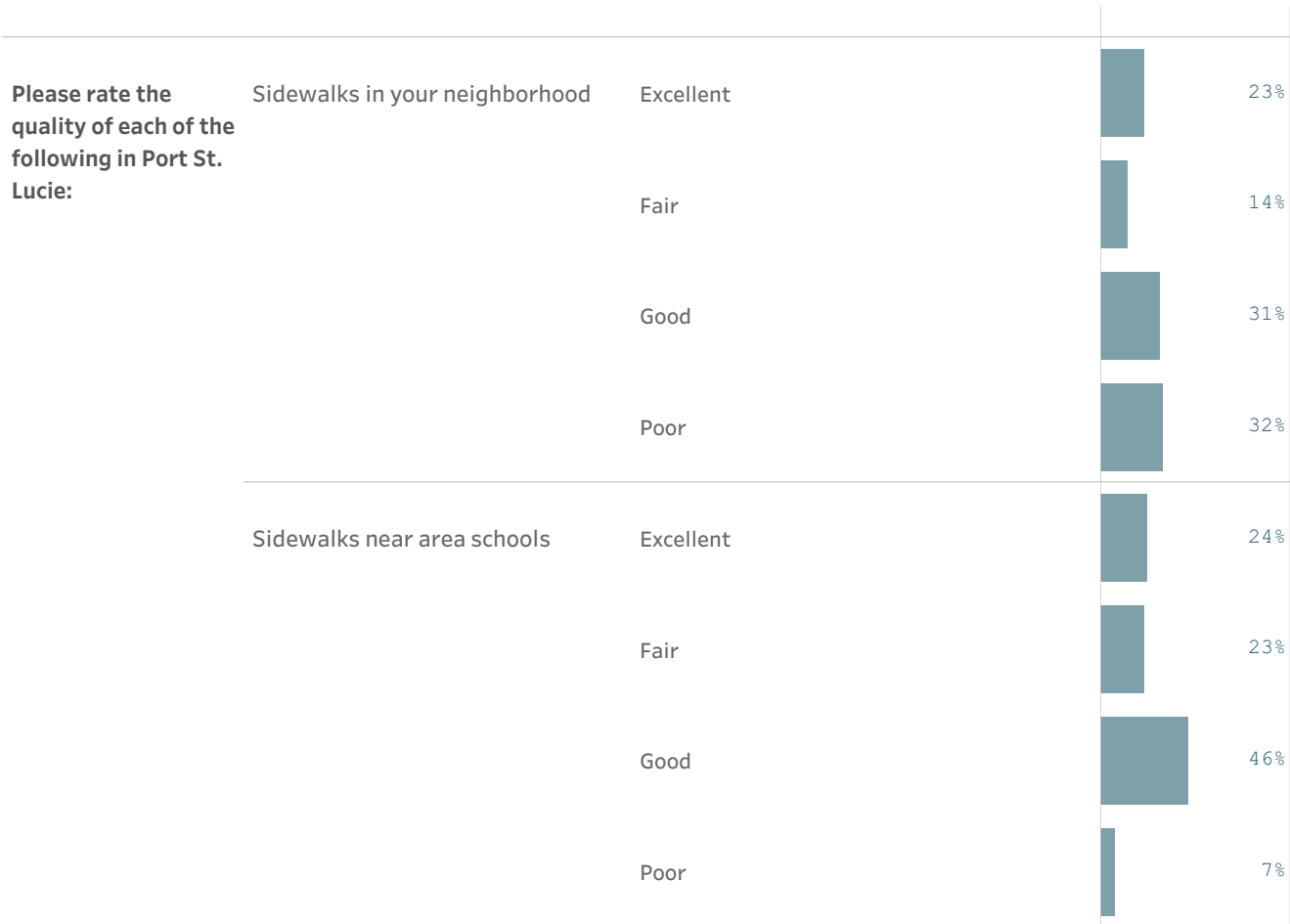
\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.







## Open-ended questions

Port St. Lucie included one open-ended question on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

### What are the top three priorities you would like the City to focus on in the next year?

---

Mobility (e.g., sidewalks, street lights, public transportation, etc.)	17%
Traffic and roads (e.g., speeding, traffic lights, etc.)	16%
Affordability (e.g., cost of living, housing, taxes, etc.)	13%
Community development / infrastructure / growth / utilities	10%
Economic activity (e.g., job opportunities, economy, downtown revitalization, quality/variety of businesses, etc.)	9%
Garbage pickup/recycling	6%
Natural environment, sustainability, open space, littering/pollution	5%
Other	4%
Government (e.g., code enforcement, ordinances, governance, spending, etc.)	4%
Safety (e.g., crime, police, etc.)	4%
Parks, trails, recreational facilities	4%
Education, arts, and culture	3%
Community (e.g., activities, senior citizens, recreation opportunities, etc.)	3%
Health and wellness	1%
None/Don't know	0%

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## National benchmark tables

This table contains the comparisons of Port St. Lucie’s results to those from other communities. The first column shows the comparison of Port St. Lucie’s rating to the benchmark. Port St. Lucie’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different than the benchmark. The second column is Port St. Lucie’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Port St. Lucie’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Port St. Lucie’s result -- that is what percent of surveyed communities had a lower rating than Port St. Lucie.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live	Similar	80%	283	389	27
	Your neighborhood as a place to live	Similar	86%	176	322	45
	Port St. Lucie as a place to raise children	Similar	71%	284	391	27
	Port St. Lucie as a place to work	Lower	51%	317	374	15
	Port St. Lucie as a place to visit	Similar	51%	232	316	26
	Port St. Lucie as a place to retire	Similar	76%	98	376	74
	The overall quality of life	Similar	78%	286	432	33
	Sense of community	Similar	53%	260	324	20
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health	Similar	64%	188	296	36
	Overall quality of the transportation system	Lower	38%	110	131	16
	Overall design or layout of residential and commercial areas	Similar	54%	216	290	25
	Overall quality of the utility infrastructure	Similar	65%	84	128	35

<b>Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.</b>	Overall feeling of safety	Similar	73%	247	372	33
	Overall quality of natural environment	Lower	64%	252	301	16
	Overall quality of parks and recreation opportunities	Similar	67%	105	134	22
	Overall health and wellness opportunities	Similar	66%	202	291	30
	Overall opportunities for education, culture, and the arts	Lower	38%	268	294	9
	Residents' connection and engagement with their community	Similar	48%	99	129	24
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Port St. Lucie to someone who asks	Similar	81%	225	307	27
	Remain in Port St. Lucie for the next five years	Similar	82%	209	300	30
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Similar	95%	180	356	49
	In Port St. Lucie's commercial areas during the day	Similar	91%	186	331	44
	From property crime	Similar	85%	41	139	71
	From violent crime	Similar	87%	78	139	43
	From fire, flood, or other natural disaster	Similar	78%	92	127	28
<b>Please rate the job you feel the Port St. Lucie community does at each of the following.</b>	Making all residents feel welcome	Similar	68%	74	134	45
	Attracting people from diverse backgrounds	Similar	74%	25	132	81
	Valuing/respecting residents from diverse backgrounds	Similar	72%	47	132	65
	Taking care of vulnerable residents	Similar	58%	66	129	49

<b>Please rate each of the following in the Port St. Lucie community.</b>	Overall quality of business and service establishments	Similar	62%	169	299	43
	Variety of business and service establishments	Similar	54%	83	129	36
	Vibrancy of commercial areas	Similar	54%	144	280	48
	Employment opportunities	Similar	38%	228	328	30
	Shopping opportunities	Similar	55%	151	314	52
	Cost of living	Similar	35%	193	293	34
	Overall image or reputation	Similar	63%	235	369	36
<b>Please also rate each of the following in the Port St. Lucie community.</b>	Traffic flow on major streets	Lower	23%	317	345	8
	Ease of public parking	Similar	58%	155	270	42
	Ease of travel by car	Lower	46%	291	324	10
	Ease of travel by public transportation	Lower	15%	236	275	14
	Ease of travel by bicycle	Lower	30%	299	326	8
	Ease of walking	Lower	44%	287	326	12
	Well-planned residential growth	Similar	44%	89	131	32
	Well-planned commercial growth	Similar	42%	91	131	31
	Well-designed neighborhoods	Similar	53%	98	129	24
	Preservation of the historical or cultural character of the community	Lower	47%	116	127	9



Please also rate each of the following in the Port St. Lucie community.

Public places where people want to spend time	Lower	41%	257	286	10
Variety of housing options	Similar	52%	167	302	45
Availability of affordable quality housing	Similar	33%	197	327	40
Overall quality of new development	Similar	61%	141	320	56
Overall appearance	Similar	68%	219	358	39
Cleanliness	Similar	71%	179	328	45
Water resources	Similar	66%	45	117	62
Air quality	Similar	85%	123	282	56
Availability of paths and walking trails	Similar	64%	217	330	34
<b>Fitness opportunities</b>	<b>Lower</b>	<b>55%</b>	237	282	16
<b>Recreational opportunities</b>	<b>Lower</b>	<b>53%</b>	270	313	14
Opportunities to attend cultural/arts/music activities	Lower	41%	260	310	16
Community support for the arts	Lower	43%	108	128	16
Availability of affordable quality childcare/preschool	Similar	47%	184	288	36
K-12 education	Lower	52%	241	294	18
Adult educational opportunities	Lower	40%	242	279	13
Sense of civic/community pride	Lower	48%	116	128	10

<b>Please also rate each of the following in the Port St. Lucie community.</b>	Neighborliness of residents	Similar	53%	249	286	12
	Opportunities to participate in social events and activities	Similar	50%	240	293	18
	Opportunities to attend special events and festivals	Similar	56%	238	300	21
	Opportunities to volunteer	Similar	57%	240	290	17
	Opportunities to participate in community matters	Similar	52%	237	294	19
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	69%	88	318	72
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Port St. Lucie for help or information	Similar	56%	51	347	85
	Contacted Port St. Lucie elected officials to express your opinion	Similar	15%	187	288	35
	Attended a local public meeting	Similar	16%	204	287	29
	Watched a local public meeting	Similar	29%	81	266	69
	Volunteered your time to some group/activity	Lower	21%	259	292	11
	Campaigned or advocated for a local issue, cause, or candidate	Similar	15%	225	276	18
	Voted in your most recent local election	Lower	65%	122	130	6
	Used public transportation instead of driving	Lower	6%	216	257	16
	Carpooled with other adults or children instead of driving alone	Lower	30%	272	282	3
	Walked or biked instead of driving	Lower	38%	257	285	10
<b>Please rate the quality of each of the following</b>	Public information services	Similar	65%	187	312	40

Please rate the quality of each of the following services in Port St. Lucie.

Economic development	Similar	52%	175	303	42
Traffic enforcement	Similar	51%	302	372	19
Traffic signal timing	Similar	39%	269	292	8
Street repair	Similar	47%	163	373	56
Street cleaning	Similar	64%	162	314	48
Street lighting	Lower	52%	306	353	13
Sidewalk maintenance	Similar	59%	155	318	51
Bus or transit services	Similar	33%	202	268	25
Land use, planning and zoning	Similar	42%	226	316	28
Code enforcement	Similar	46%	221	372	40
Affordable high-speed internet access	Similar	39%	102	125	19
Garbage collection	Much lower	48%	348	348	0
Drinking water	Lower	49%	292	315	7
Sewer services	Similar	69%	249	316	21
Storm water management	Similar	58%	264	340	22
Utility billing	Similar	61%	219	268	18
Police services	Similar	78%	281	424	33

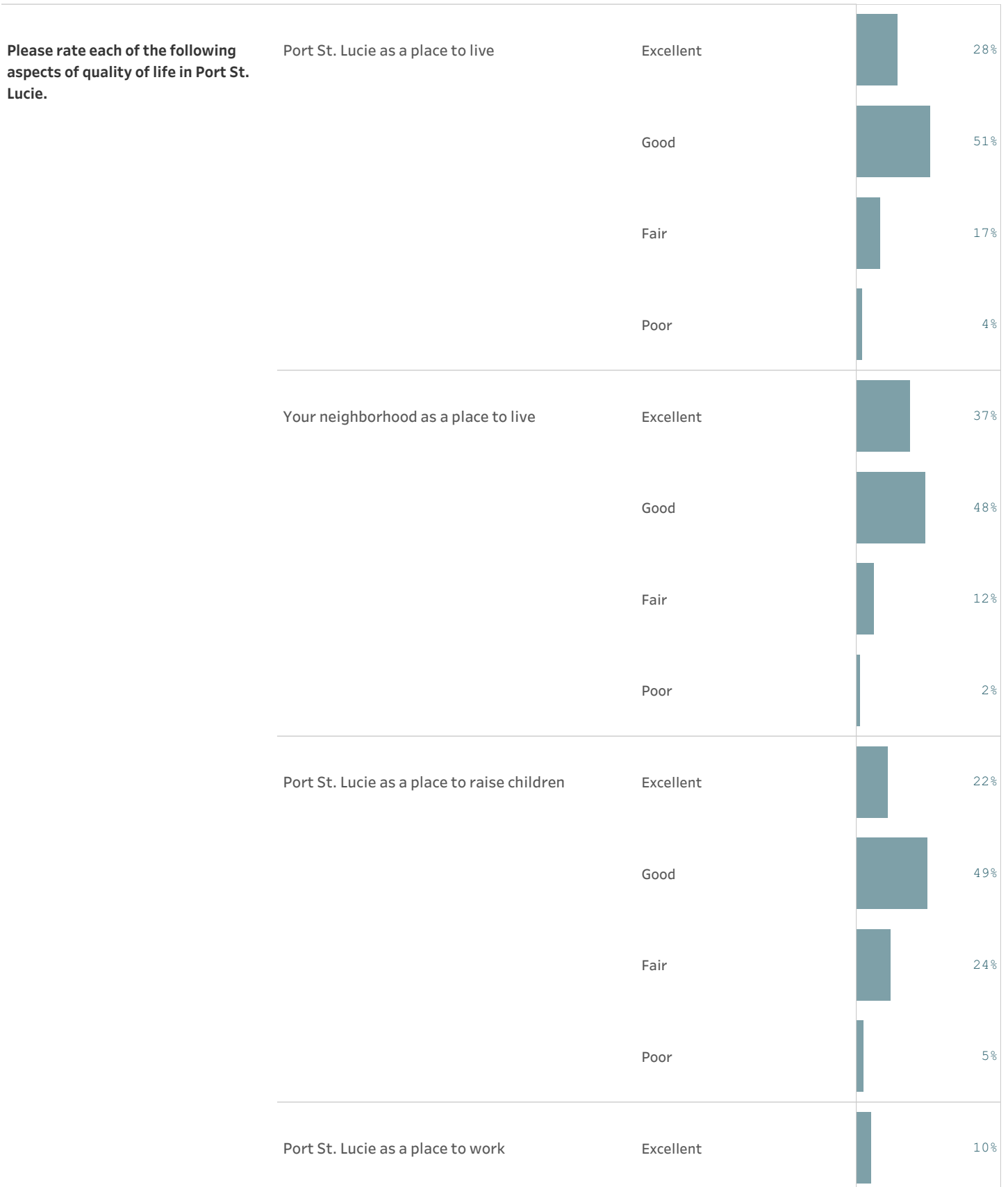
<b>Please rate the quality of each of the following services in Port St. Lucie.</b>	Crime prevention	Similar	74%	197	371	47
	Animal control	Similar	77%	123	336	63
	Fire services	Similar	90%	288	366	21
	Fire prevention and education	Similar	80%	230	304	24
	Emergency preparedness	Similar	72%	100	304	67
	Preservation of natural areas	Similar	55%	208	284	27
	Port St. Lucie open space	Lower	46%	239	274	13
	Recycling	Similar	63%	284	352	19
	Yard waste pick-up	Lower	50%	276	296	7
	City parks	Similar	69%	240	330	27
	Recreation programs or classes	Similar	62%	229	324	29
	Recreation centers or facilities	Similar	59%	228	297	23
	Overall customer service by Port St. Lucie employees	Similar	73%	231	387	40
	<b>Please rate the following categories of Port St. Lucie government performance.</b>	The value of services for the taxes paid to Port St. Lucie	Similar	43%	292	396
The overall direction that Port St. Lucie is taking		Similar	56%	235	343	31
The job Port St. Lucie government does at welcoming resident involvement		Similar	48%	235	337	30
Overall confidence in Port St. Lucie government		Similar	47%	180	298	39

<b>Please rate the following categories of Port St. Lucie government performance.</b>	Generally acting in the best interest of the community	Similar	52%	209	301	30
	Being honest	Similar	54%	184	291	37
	Being open and transparent to the public	Similar	51%	81	134	40
	Informing residents about issues facing the community	Similar	50%	88	140	37
	Treating all residents fairly	Similar	57%	153	298	48
	Treating residents with respect	Similar	64%	75	131	43
	<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Port St. Lucie	Similar	64%	274	392
	The Federal Government	Similar	36%	200	279	28
<b>Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.</b>	Overall economic health	Similar	88%	130	273	52
	Overall quality of the transportation system	Similar	77%	65	127	49
	Overall design or layout of residential and commercial areas	Similar	84%	28	273	90
	Overall quality of the utility infrastructure	Similar	89%	51	126	60
	Overall feeling of safety	Similar	93%	141	273	48
	Overall quality of natural environment	Similar	83%	132	273	51
	Overall quality of parks and recreation opportunities	Similar	78%	81	127	37
	Overall health and wellness opportunities	Similar	73%	134	273	51
	Overall opportunities for education, culture, and the arts	Similar	73%	163	273	40

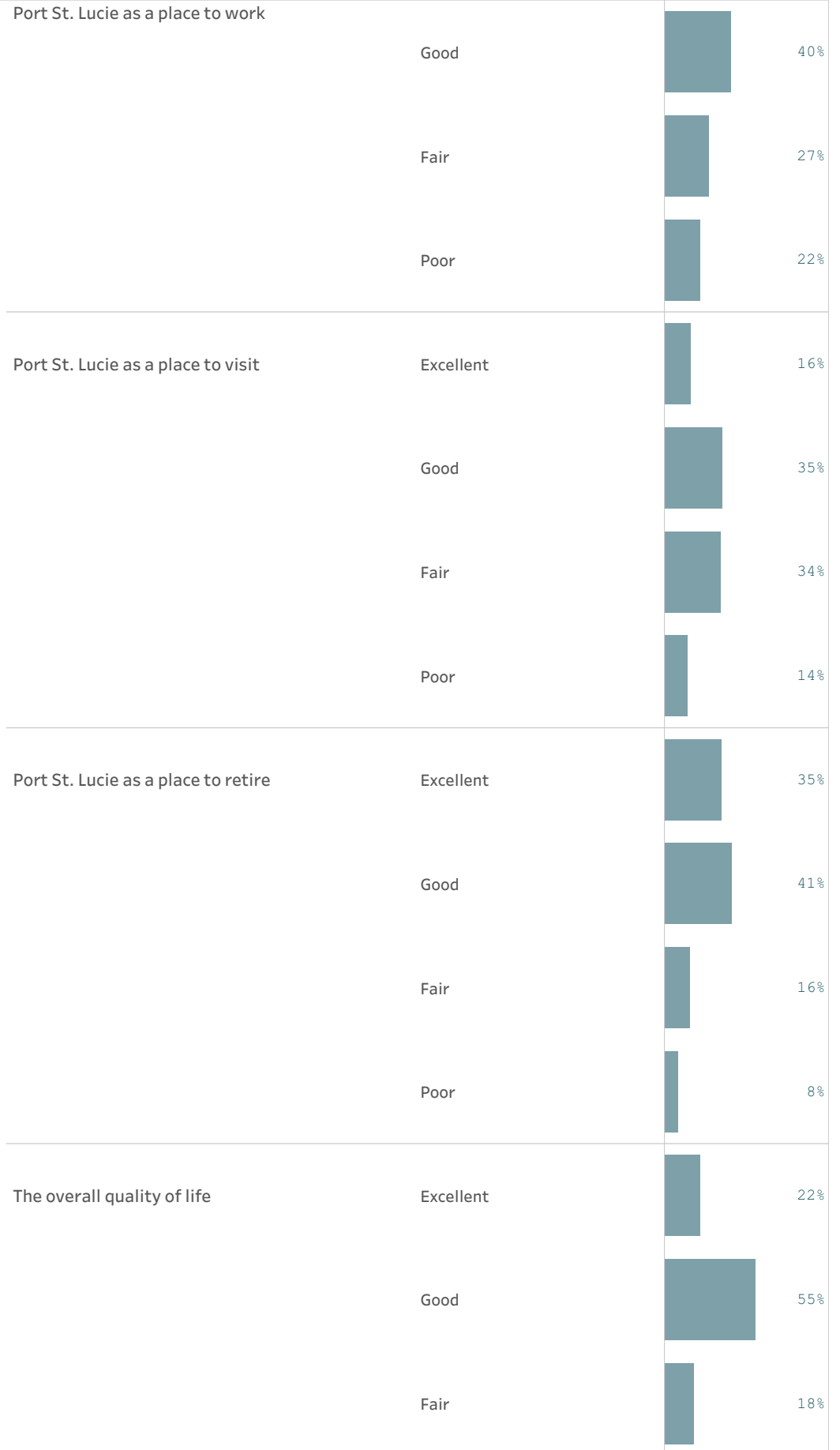
<b>the Port St. Lucie community to focus on each of the following in the coming two years.</b>	Residents' connection and engagement with their community	Similar	69%	194	273	29
<b>In general, how many times do you:</b>	Access the internet from your home	Similar	95%	72	127	44
	Access the internet from your cell phone	Similar	95%	43	127	66
	Visit social media sites	Similar	75%	107	126	15
	Use or check email	Similar	98%	54	127	58
	Share your opinions online	Similar	31%	59	127	54
	Shop online	Similar	61%	39	127	70
	Please rate your overall health.	Similar	68%	77	279	72
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	24%	218	282	23

## Complete set of frequencies

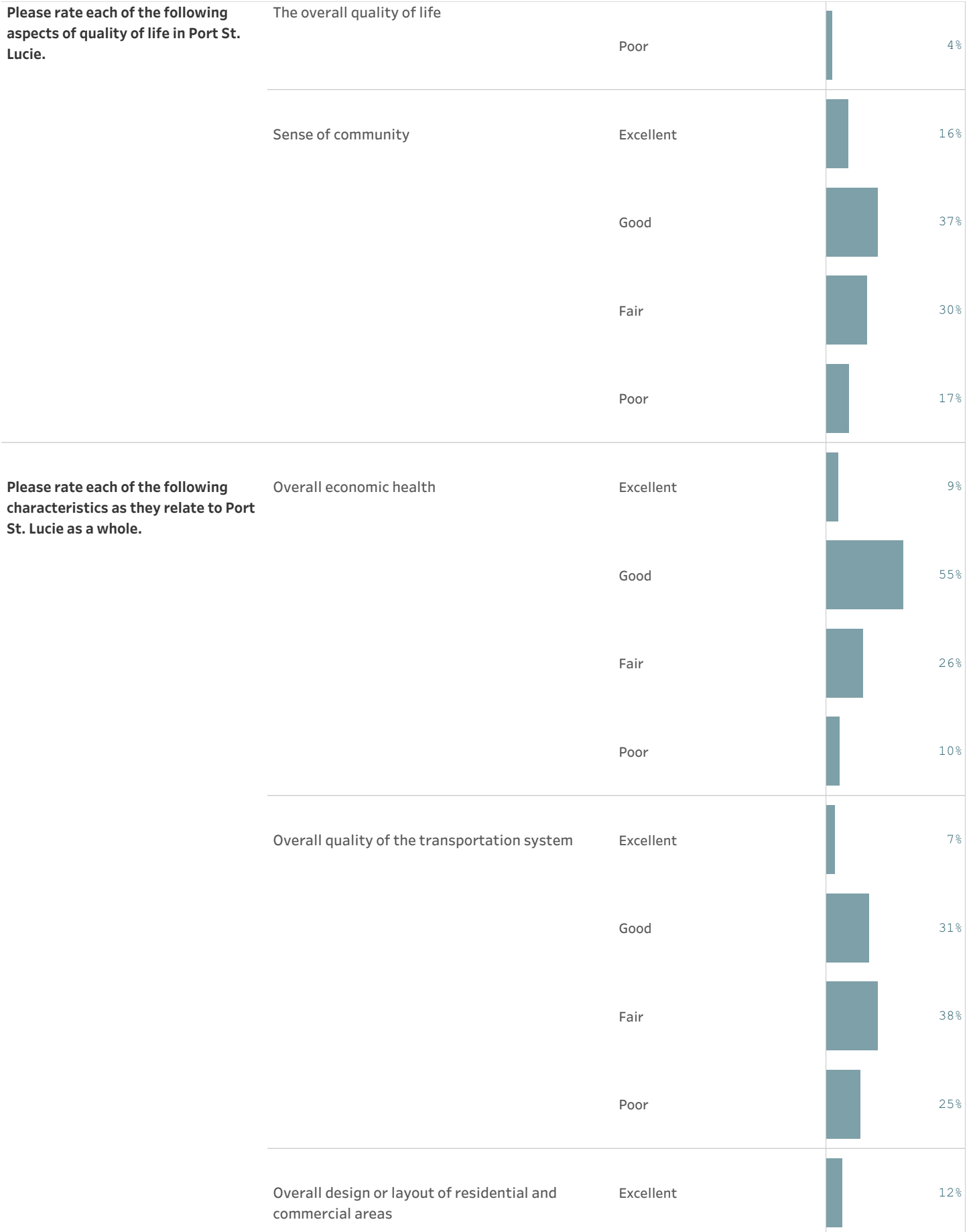
This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.



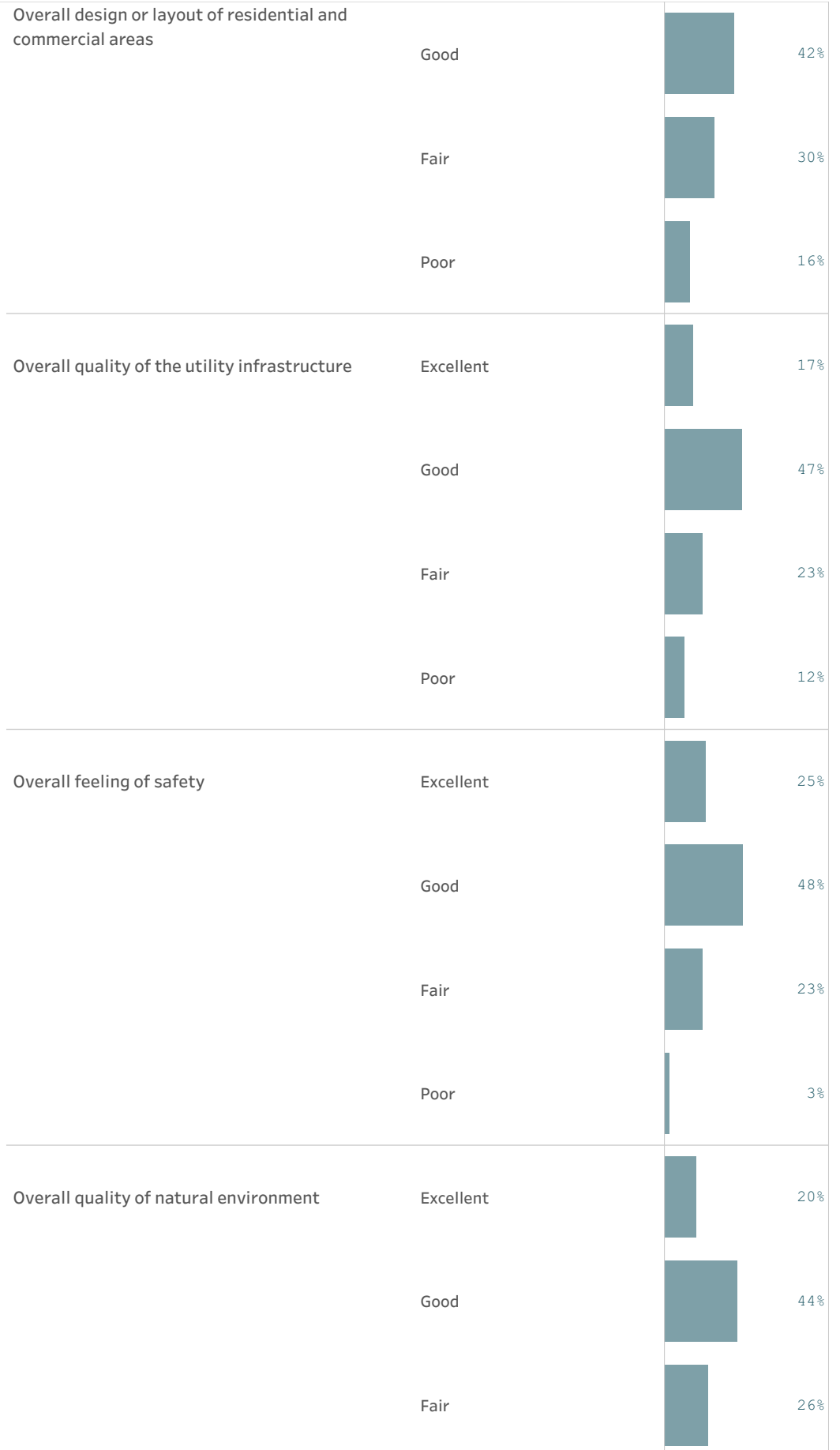
Please rate each of the following aspects of quality of life in Port St. Lucie.



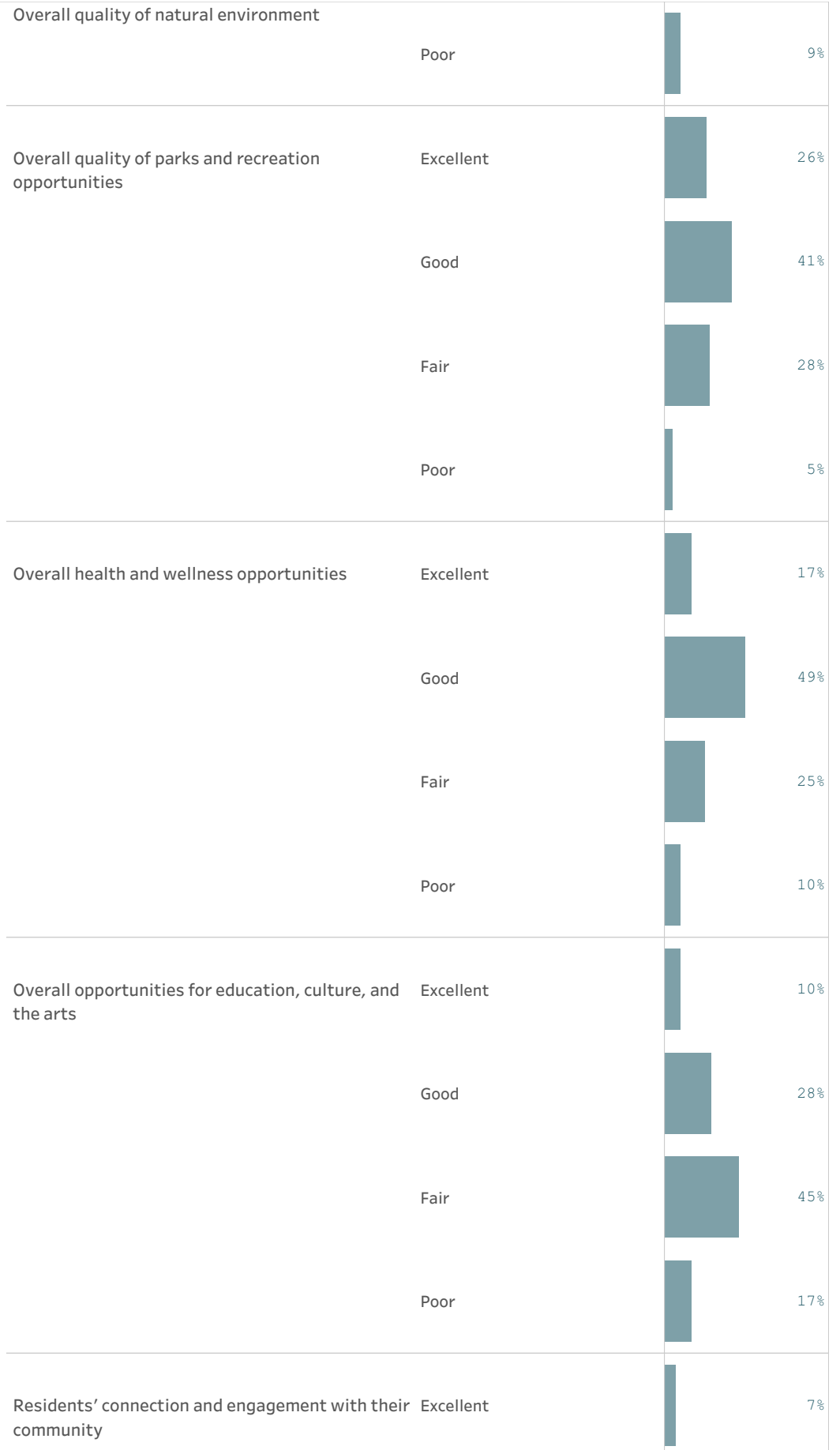


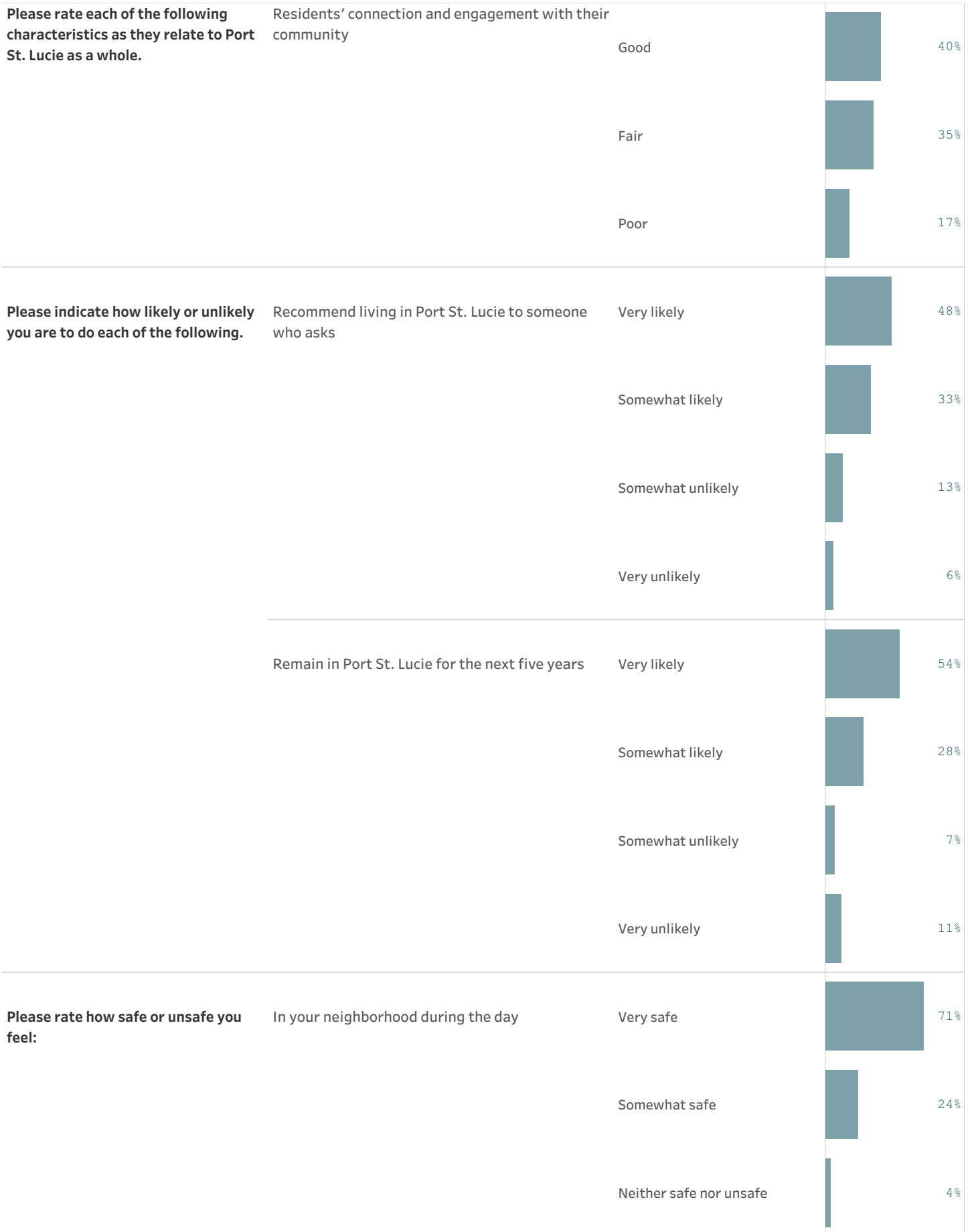


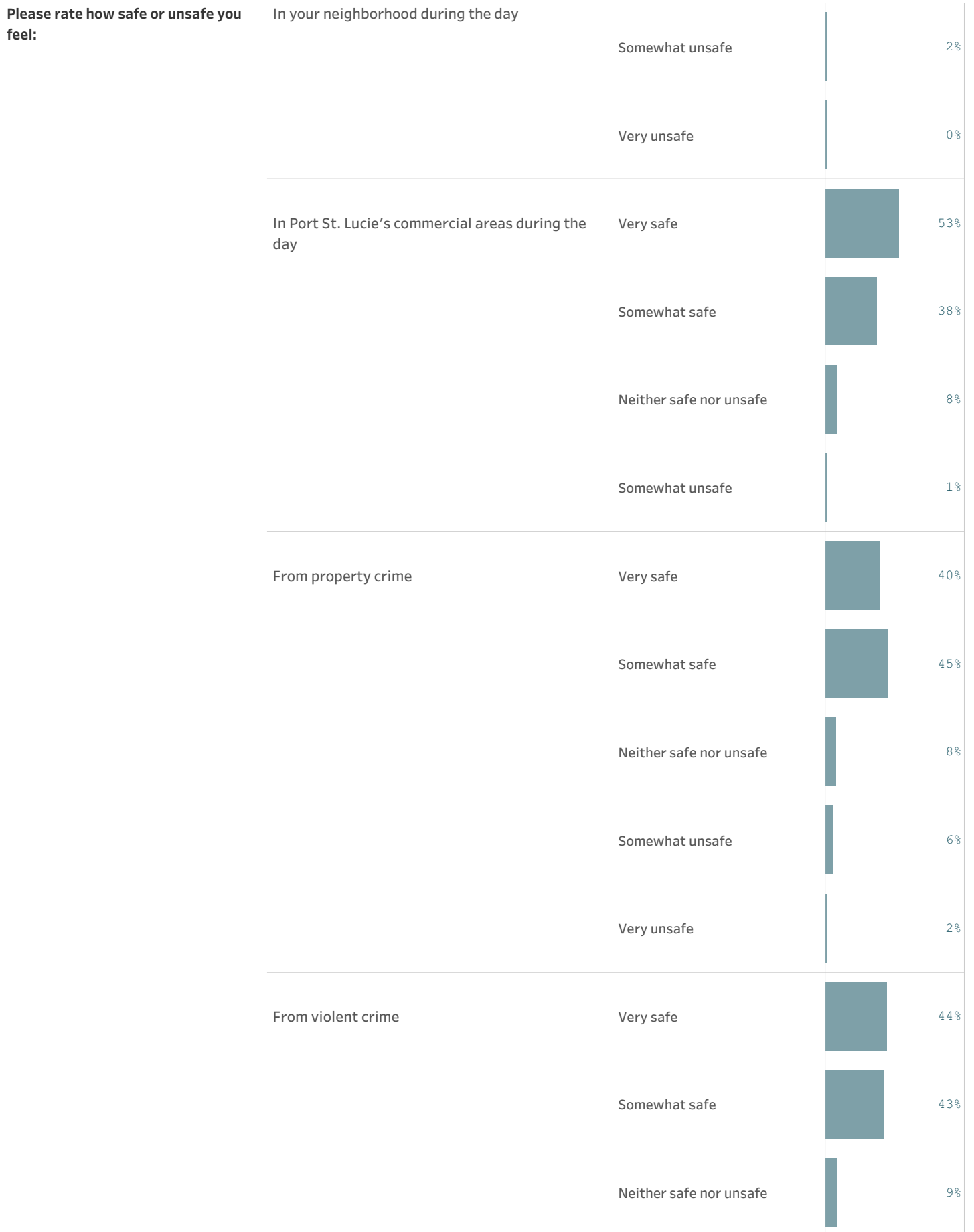
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.



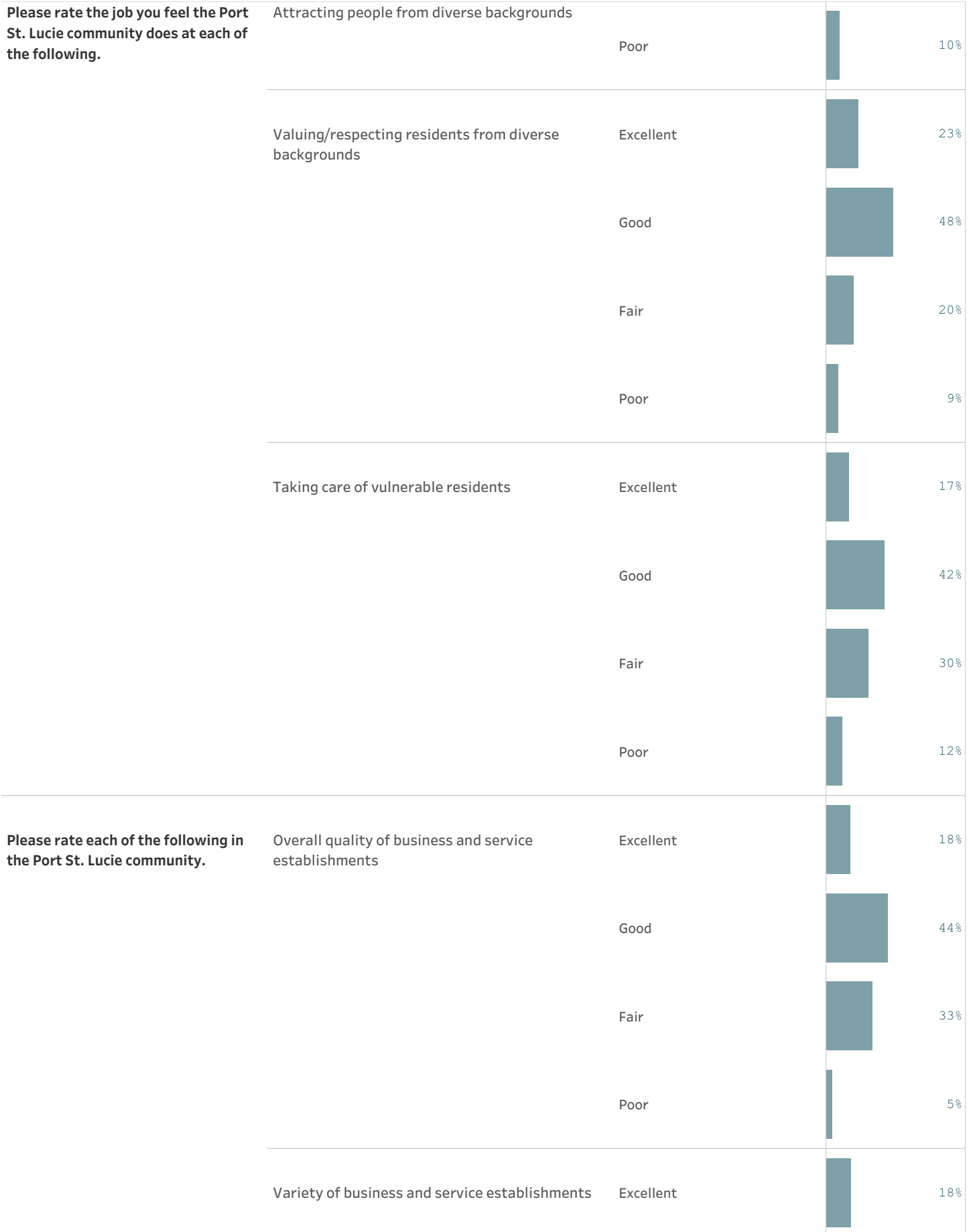
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.



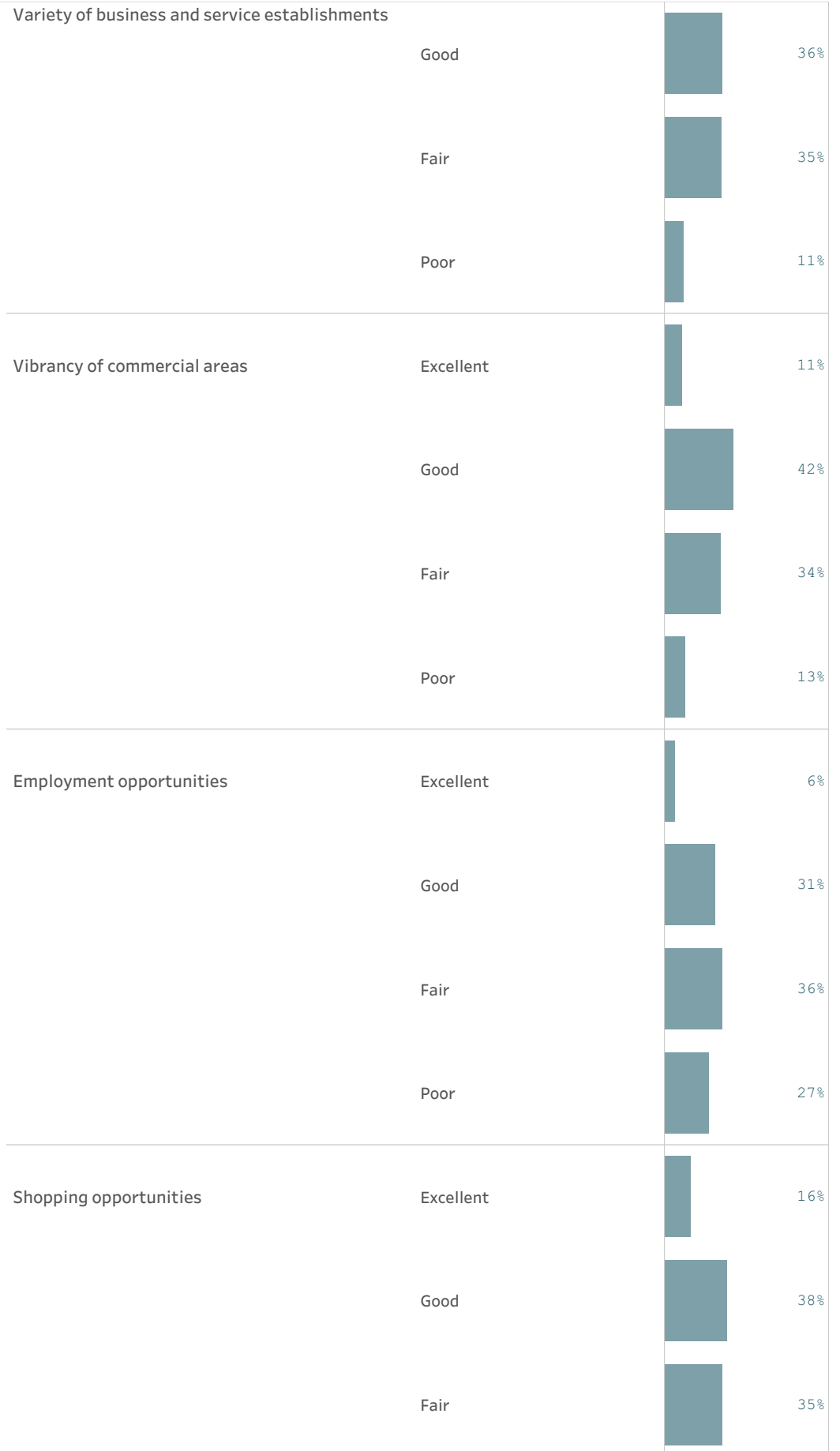




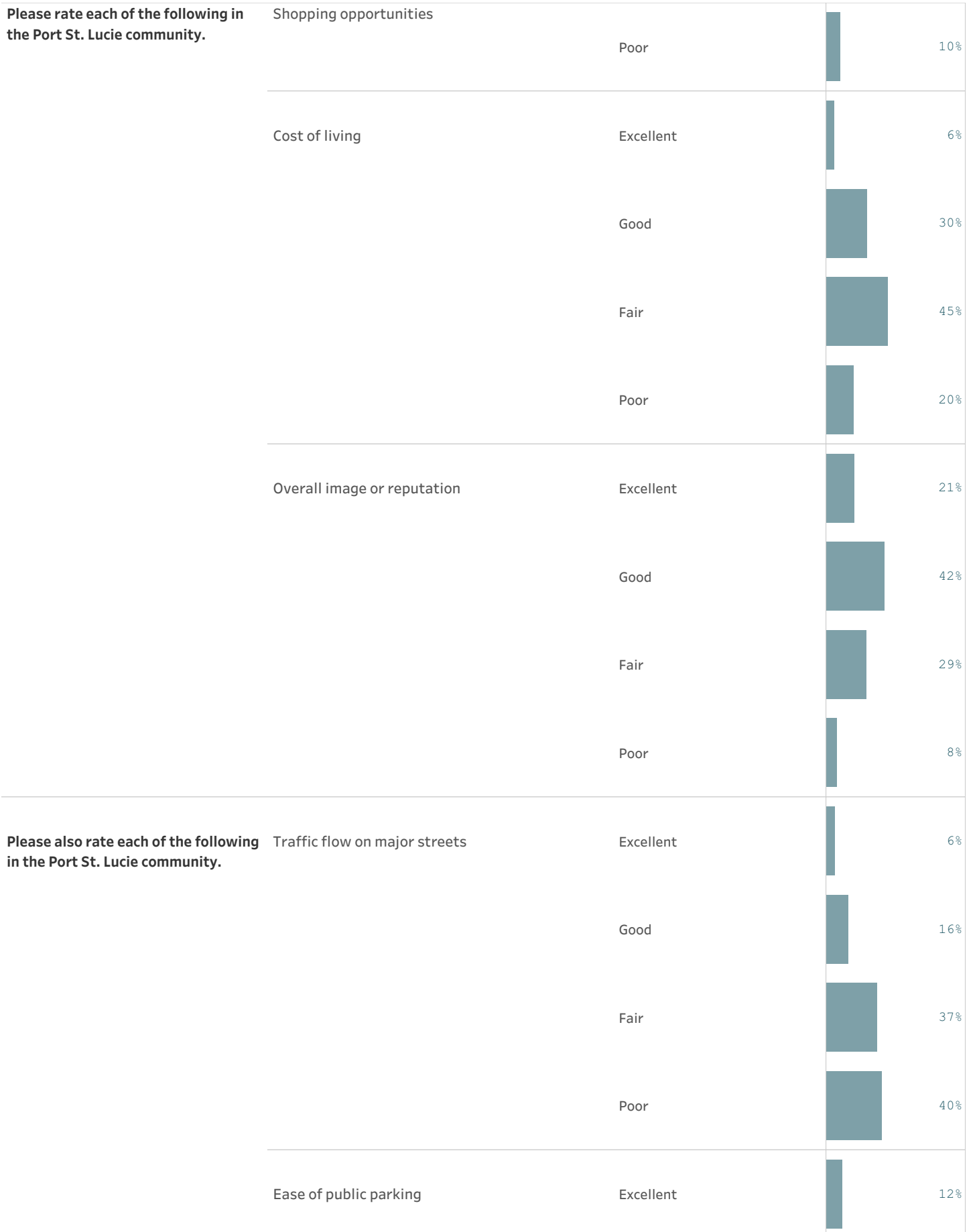




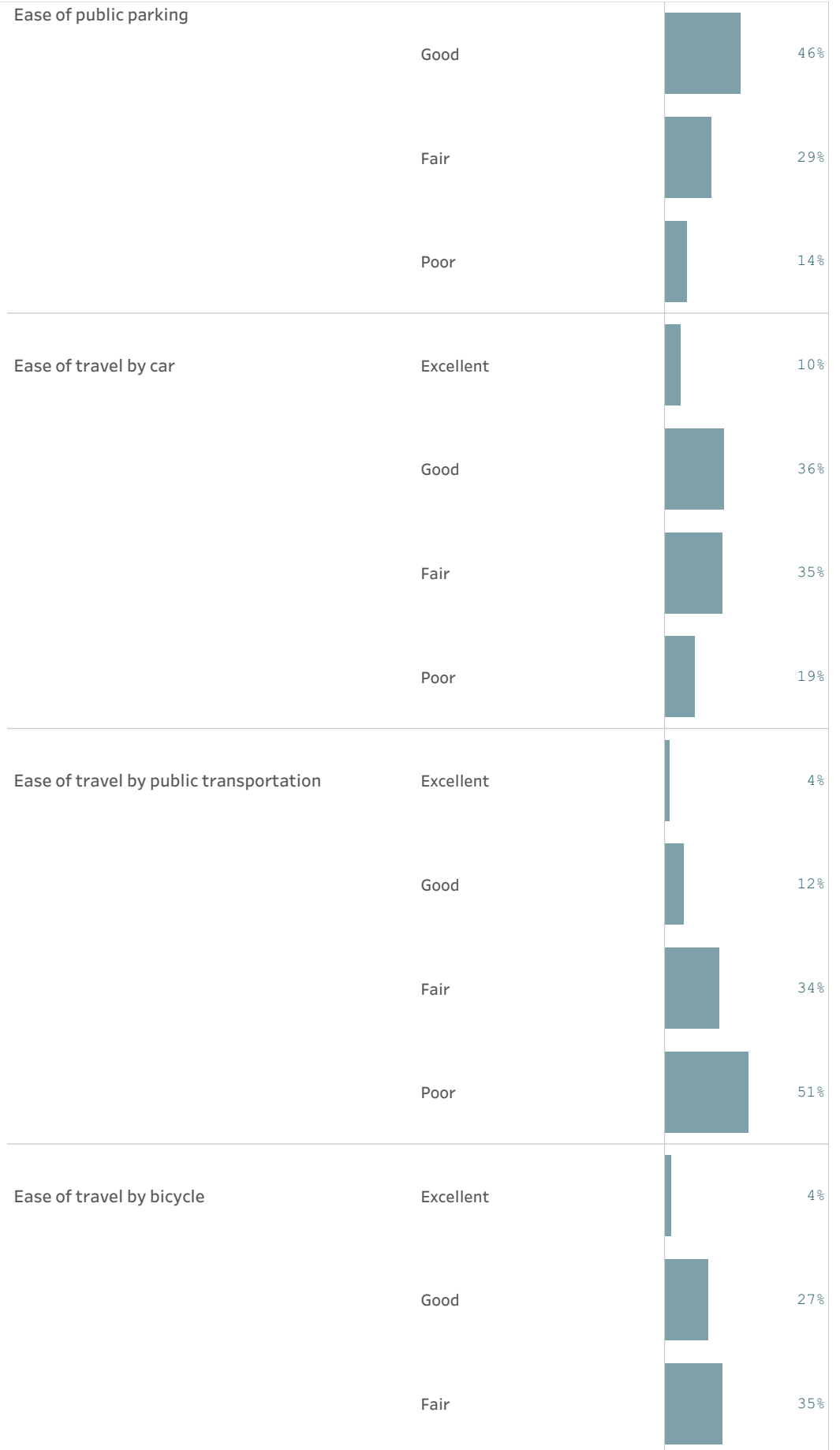
**Please rate each of the following in the Port St. Lucie community.**



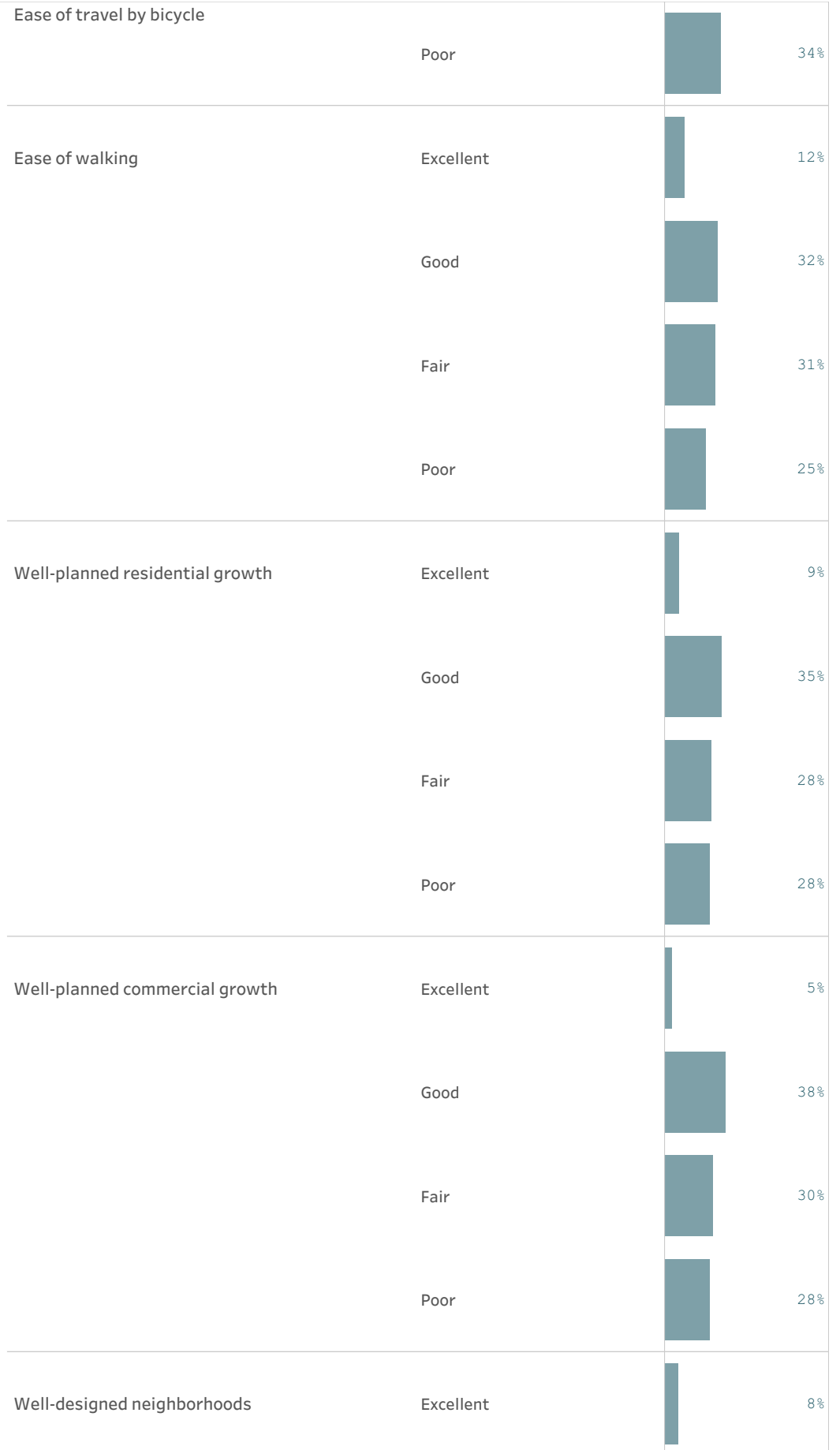




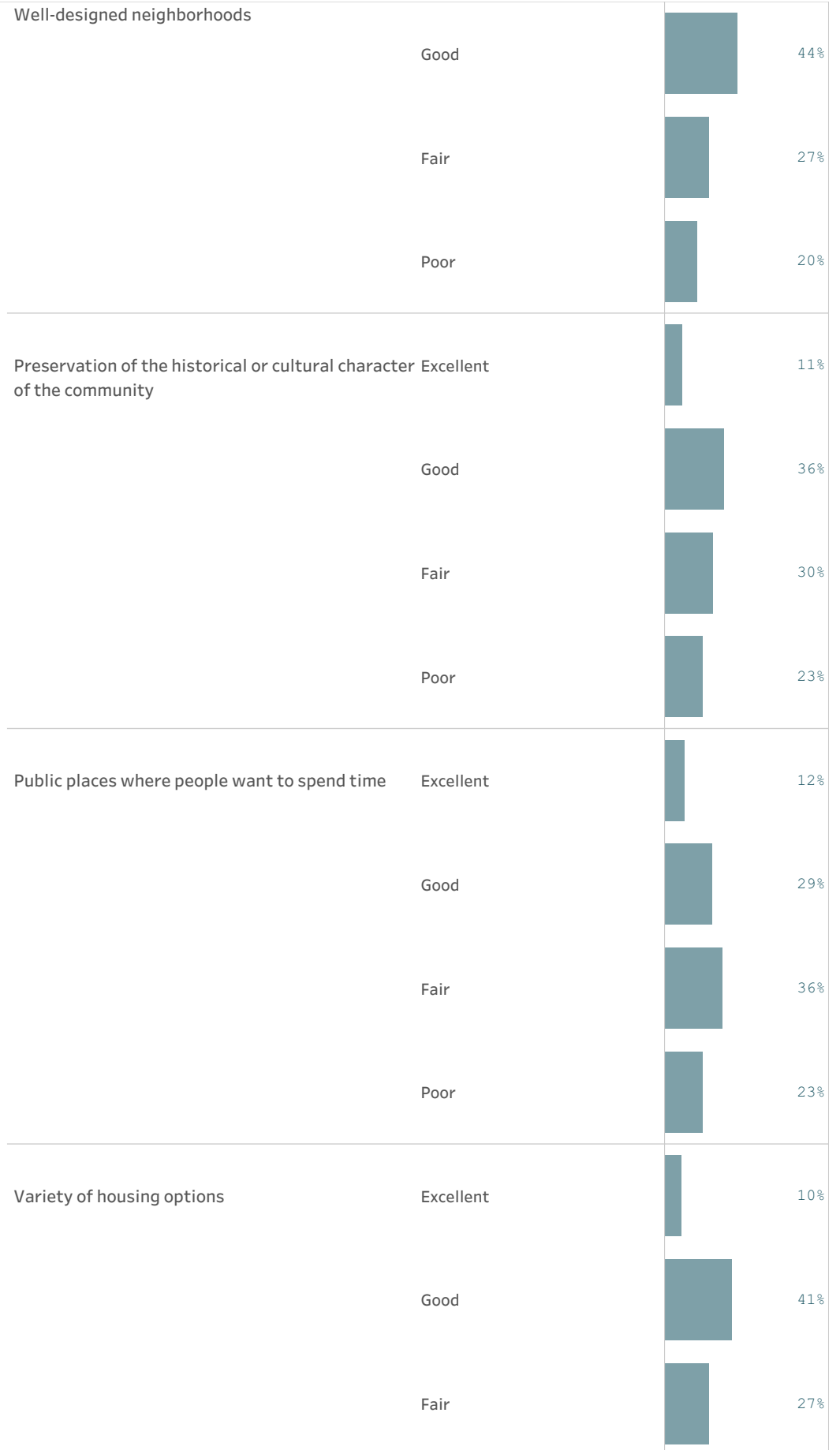
Please also rate each of the following in the Port St. Lucie community.



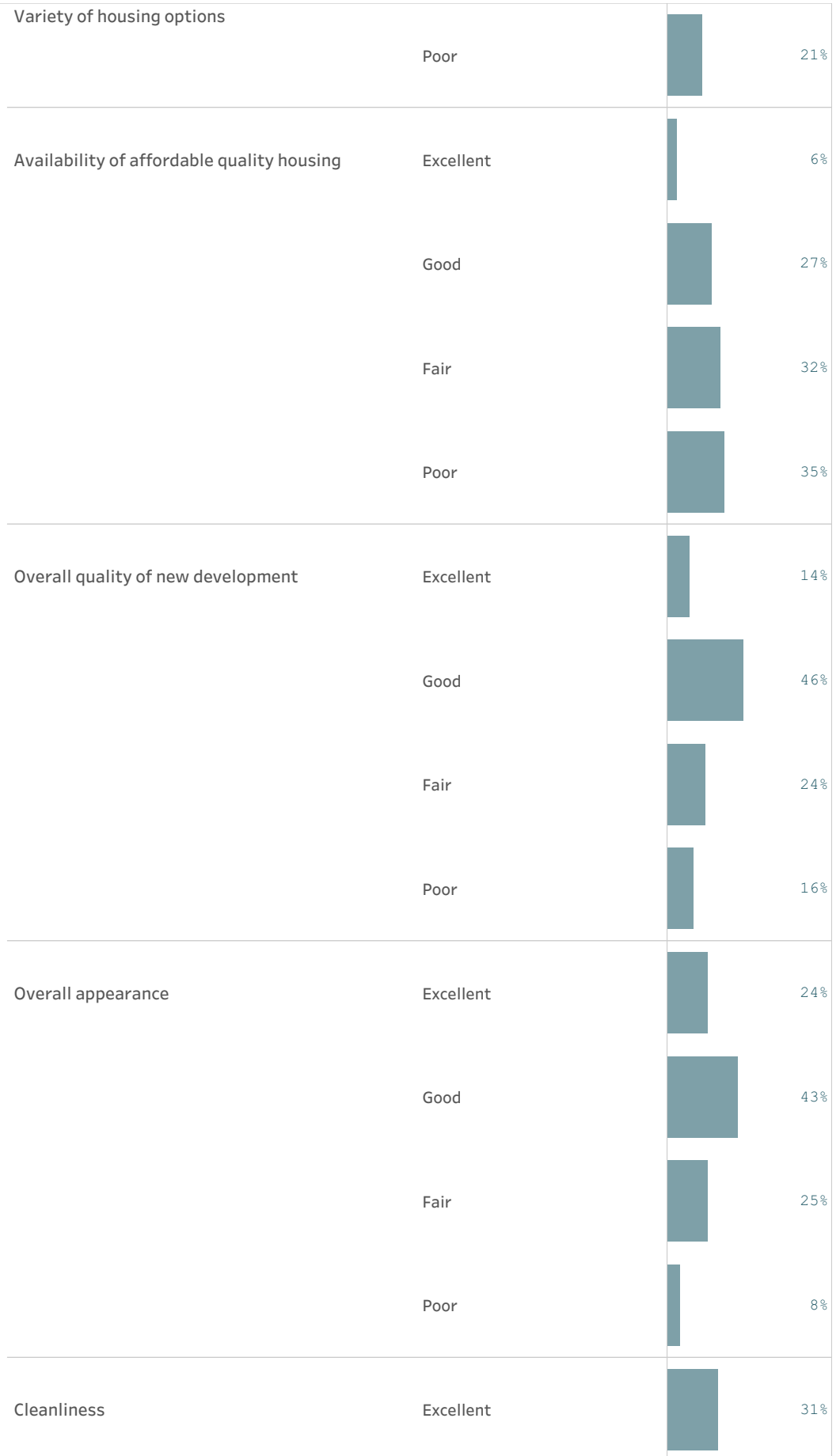
Please also rate each of the following in the Port St. Lucie community.



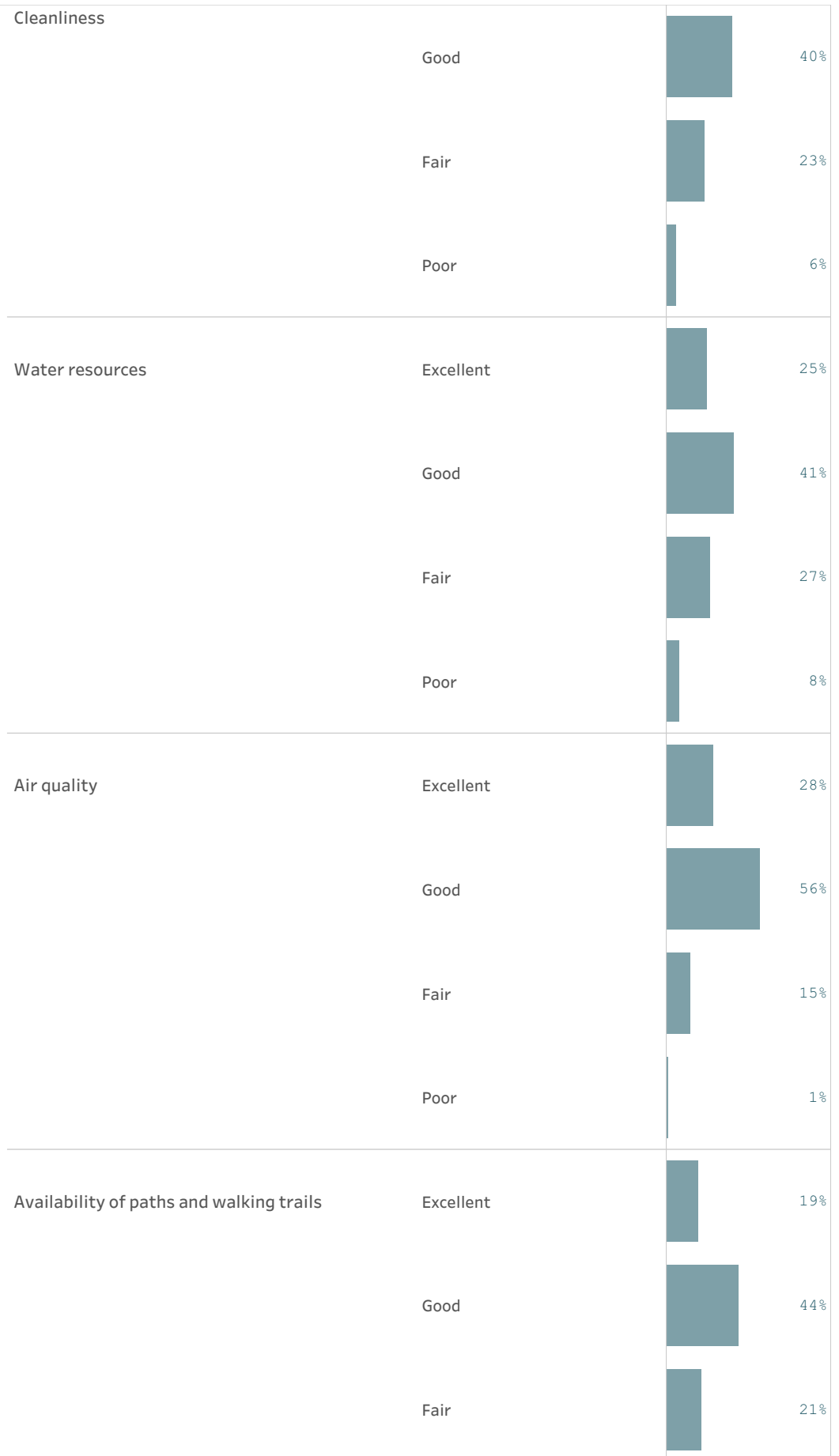
Please also rate each of the following in the Port St. Lucie community.



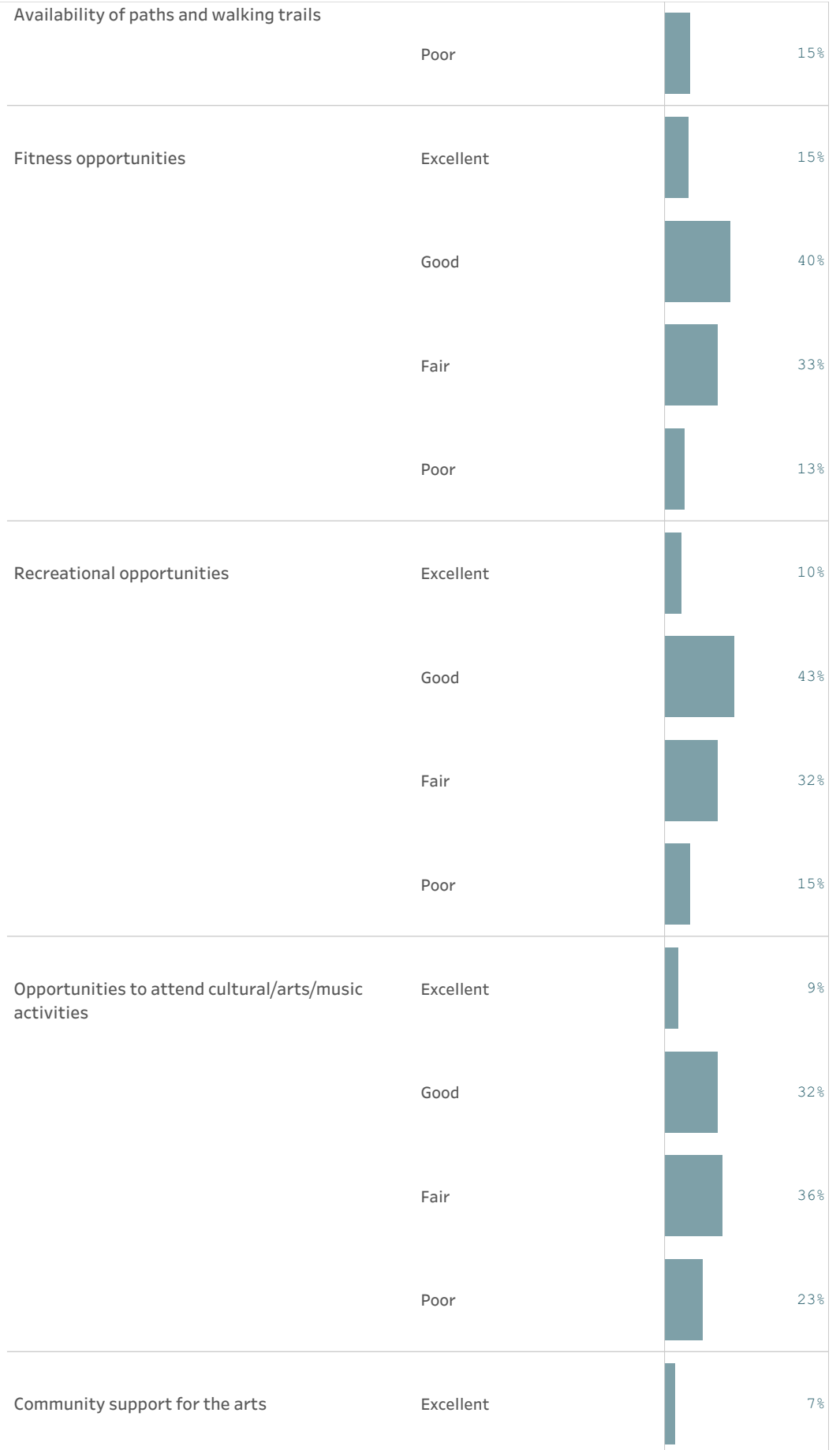
Please also rate each of the following in the Port St. Lucie community.



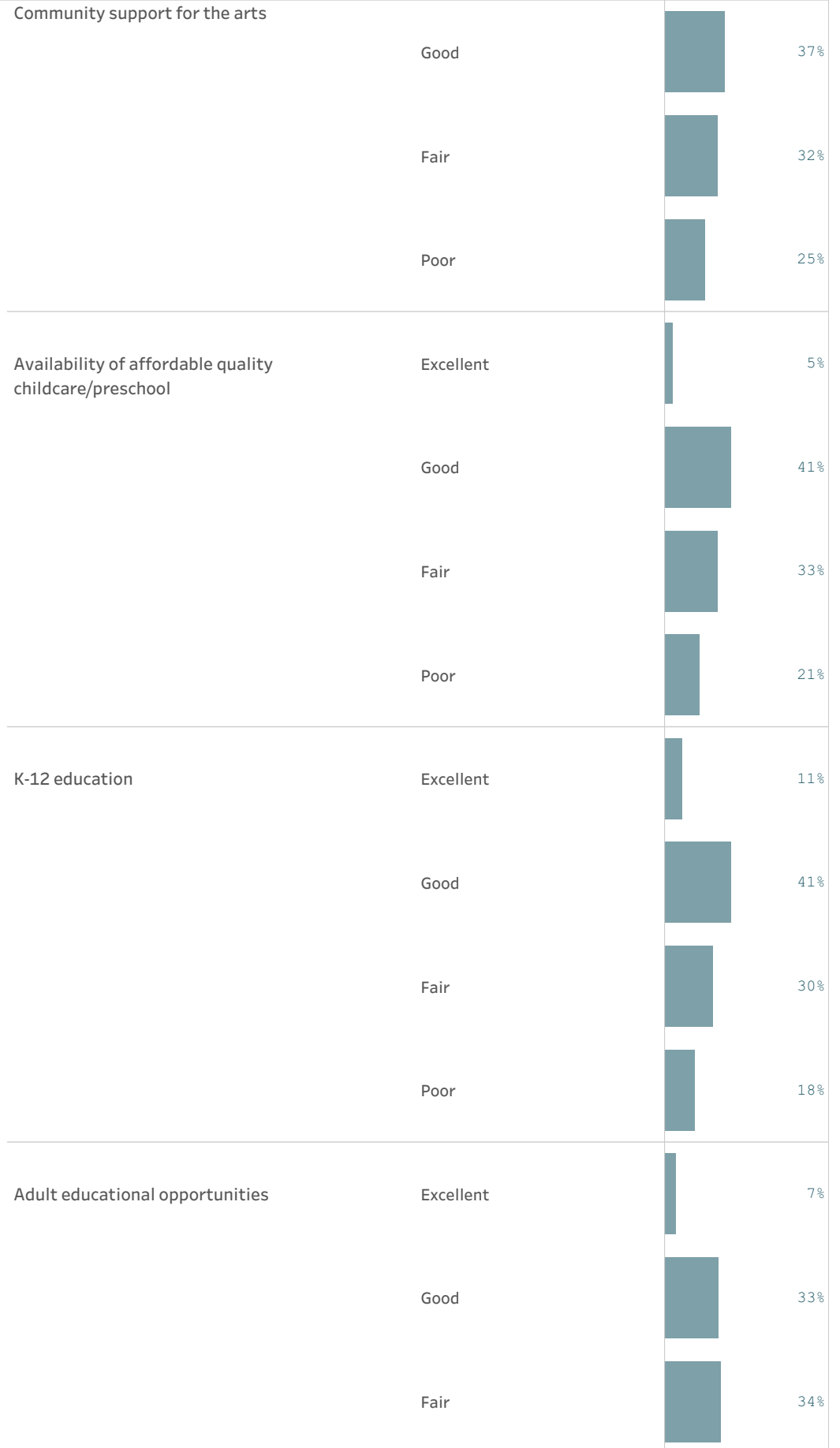
Please also rate each of the following in the Port St. Lucie community.



Please also rate each of the following in the Port St. Lucie community.

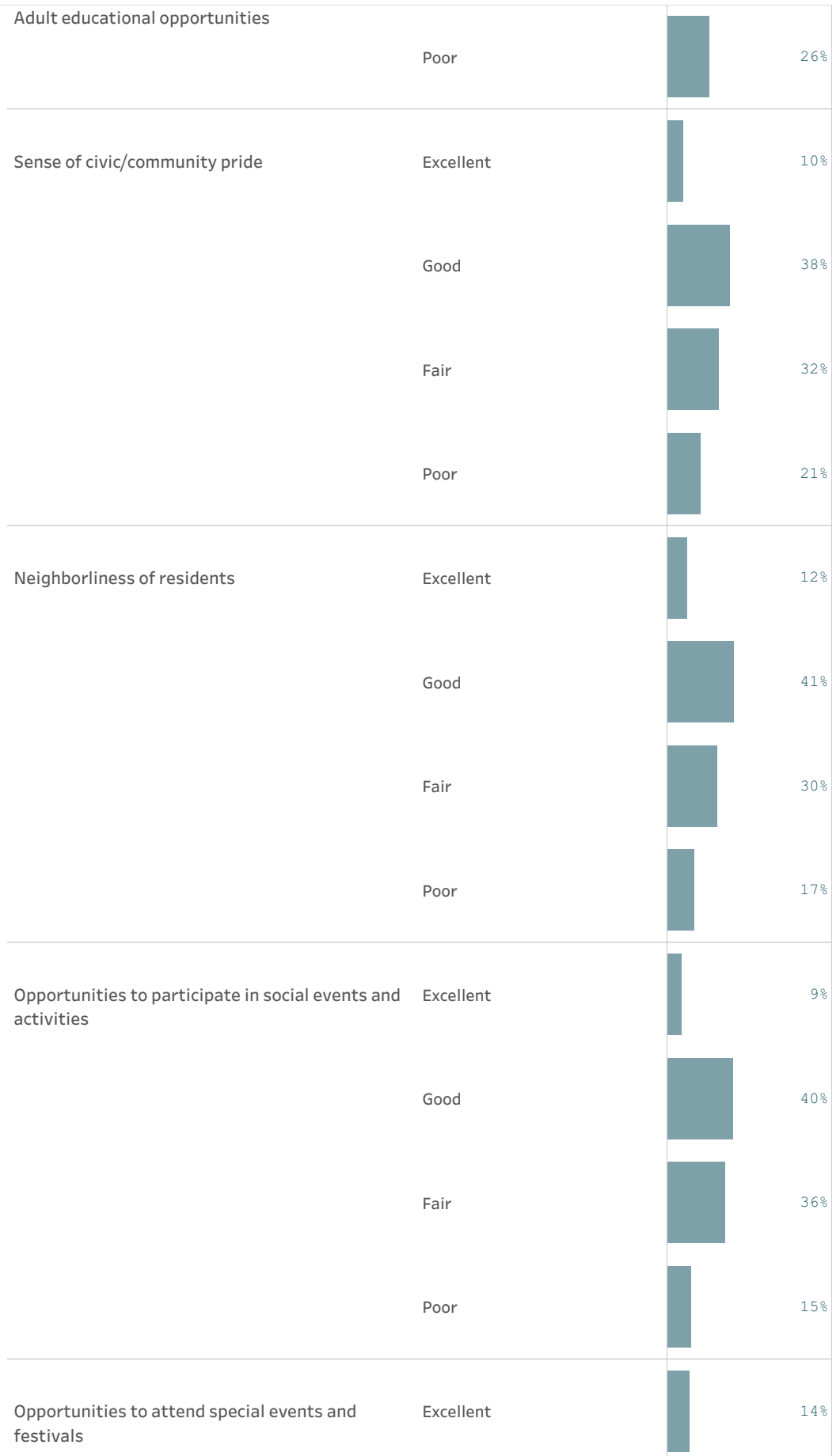


Please also rate each of the following in the Port St. Lucie community.



















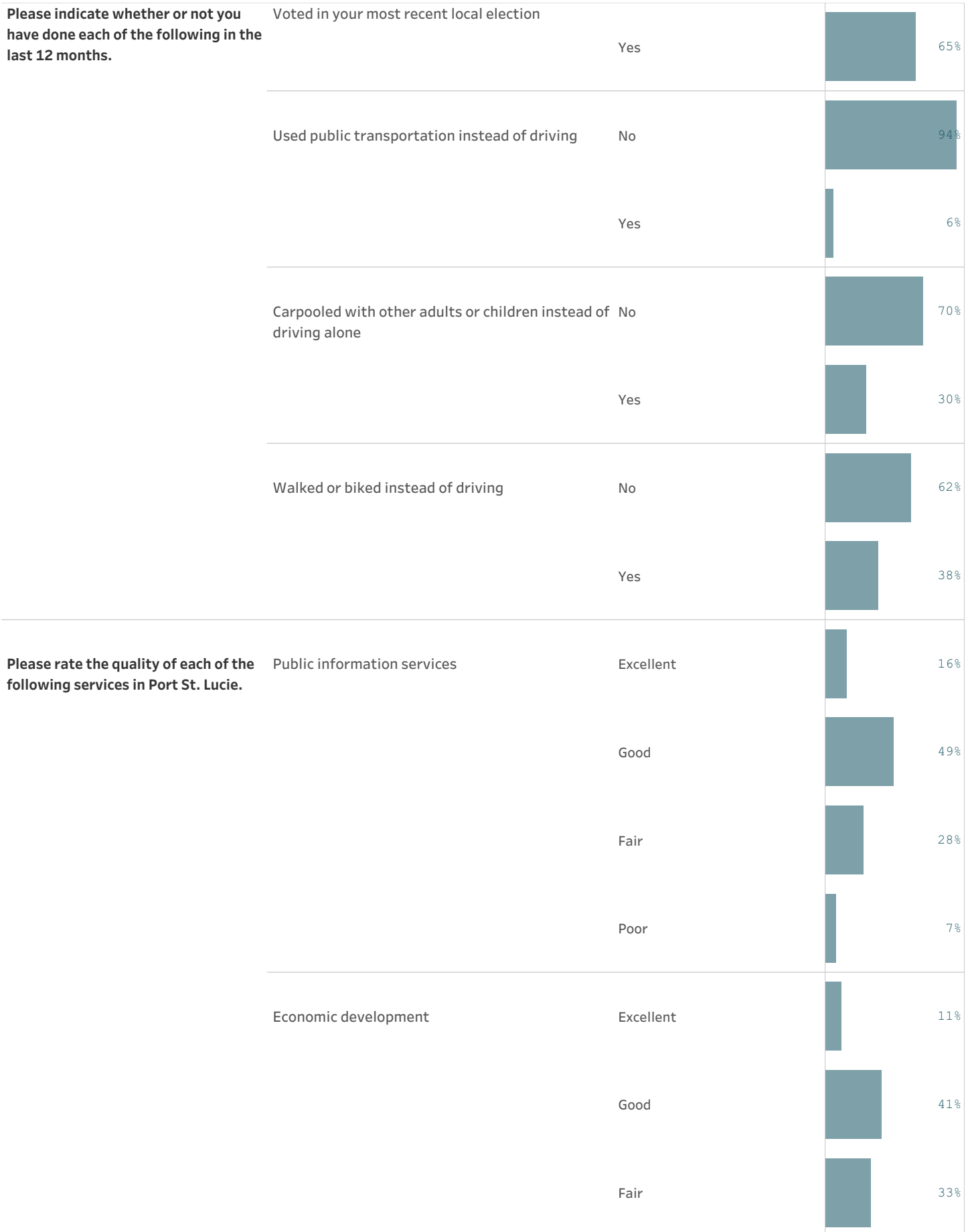
Please also rate each of the following in the Port St. Lucie community.



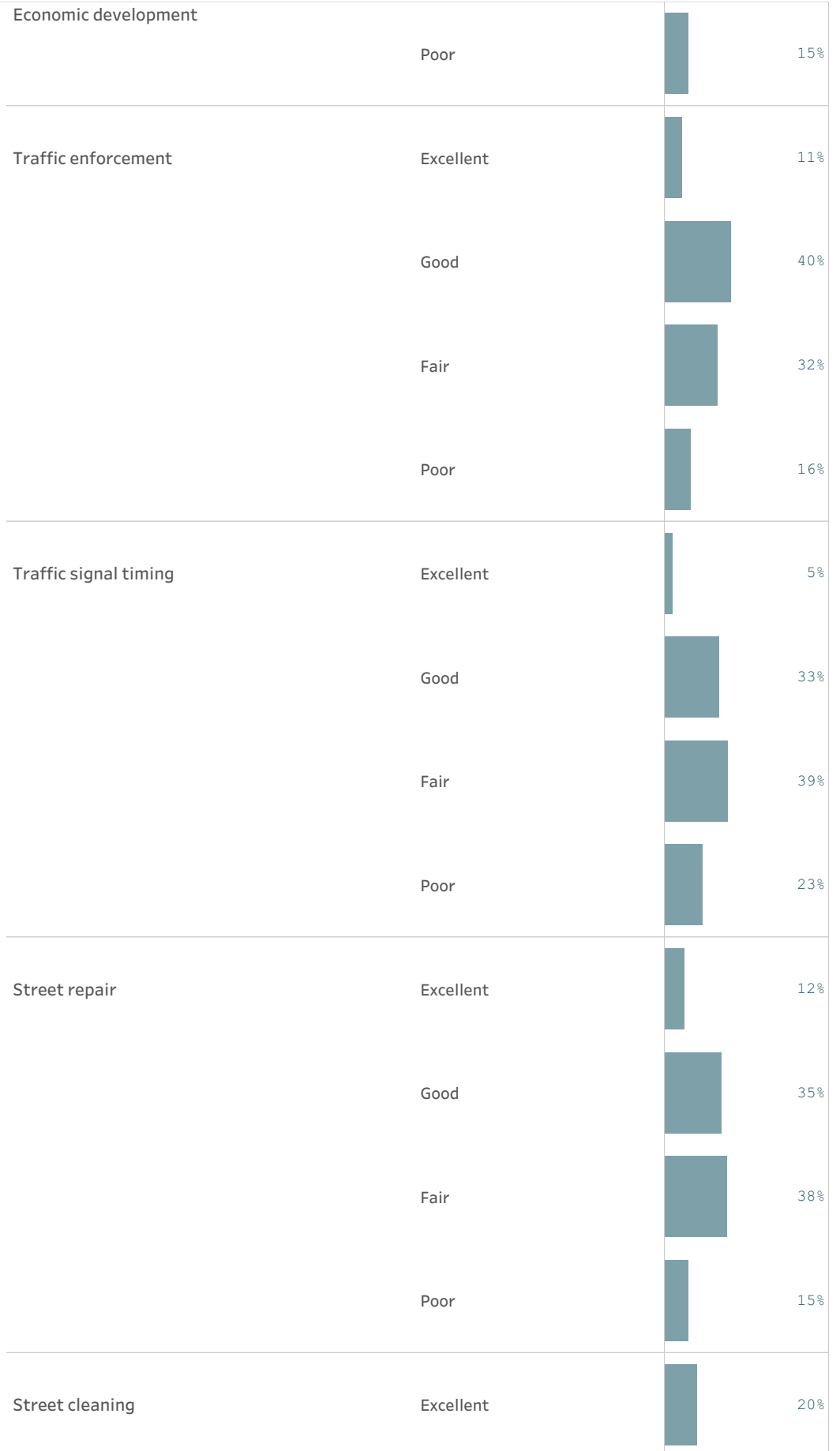
**Please also rate each of the following in the Port St. Lucie community.**



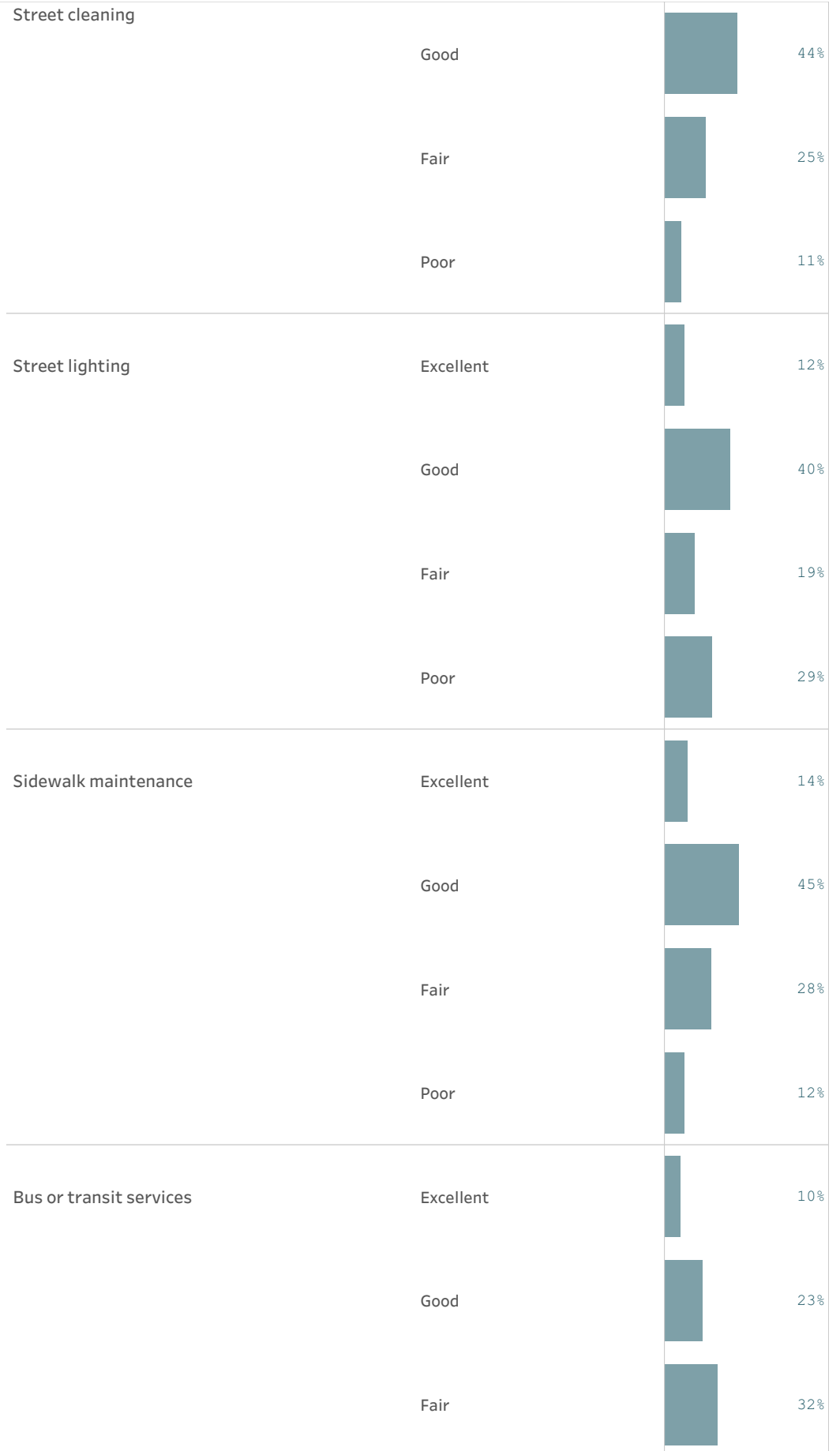
<b>Please also rate each of the following in the Port St. Lucie community.</b>	Openness and acceptance of the community toward people of diverse backgrounds	Poor		7%
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Port St. Lucie for help or information	No		44%
		Yes		56%
	Contacted Port St. Lucie elected officials to express your opinion	No		85%
		Yes		15%
	Attended a local public meeting	No		83%
		Yes		17%
	Watched a local public meeting	No		71%
		Yes		29%
	Volunteered your time to some group/activity	No		79%
		Yes		21%
	Campaigning or advocated for a local issue, cause, or candidate	No		85%
		Yes		15%
	Voted in your most recent local election	No		35%



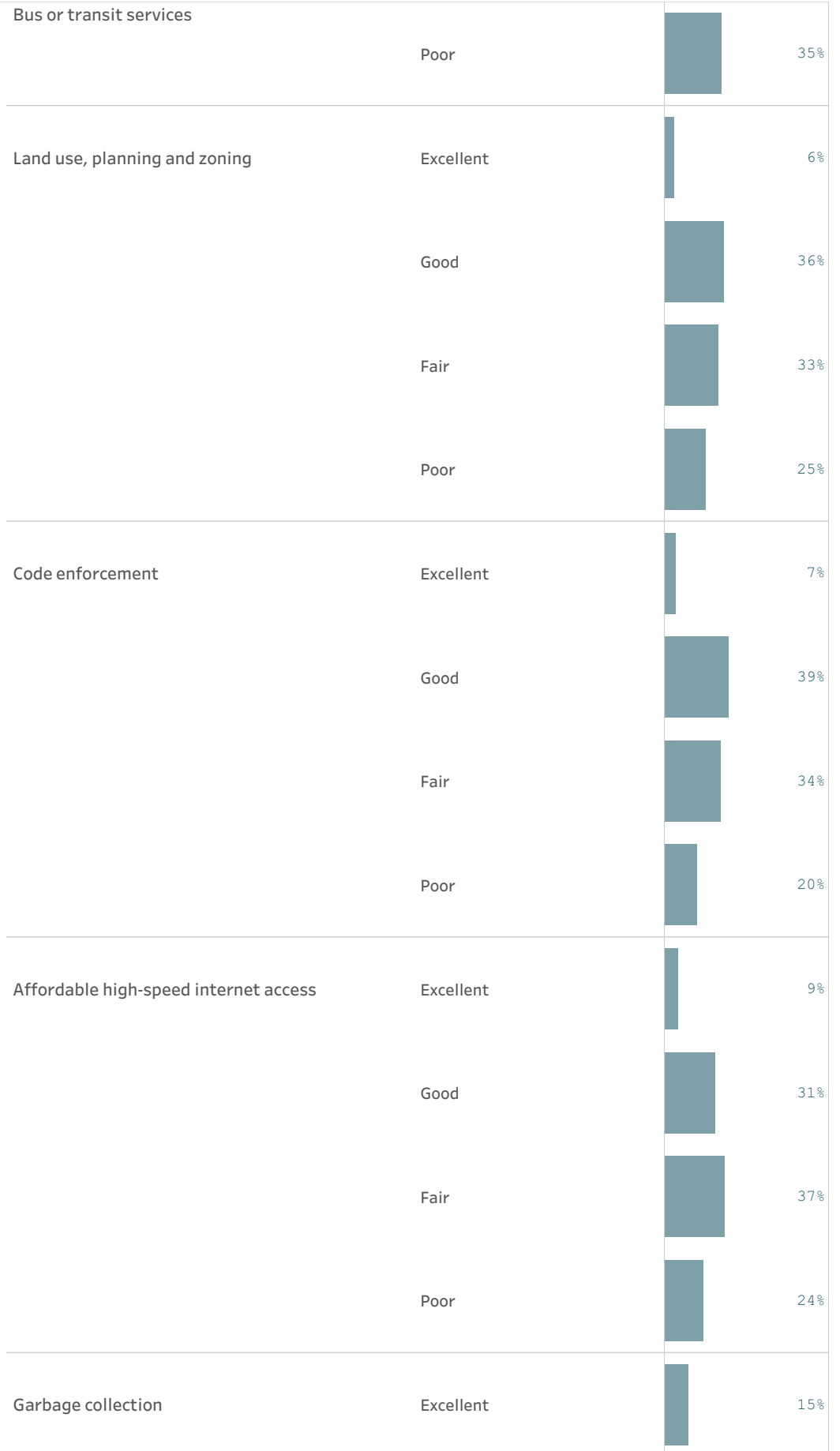
Please rate the quality of each of the following services in Port St. Lucie.



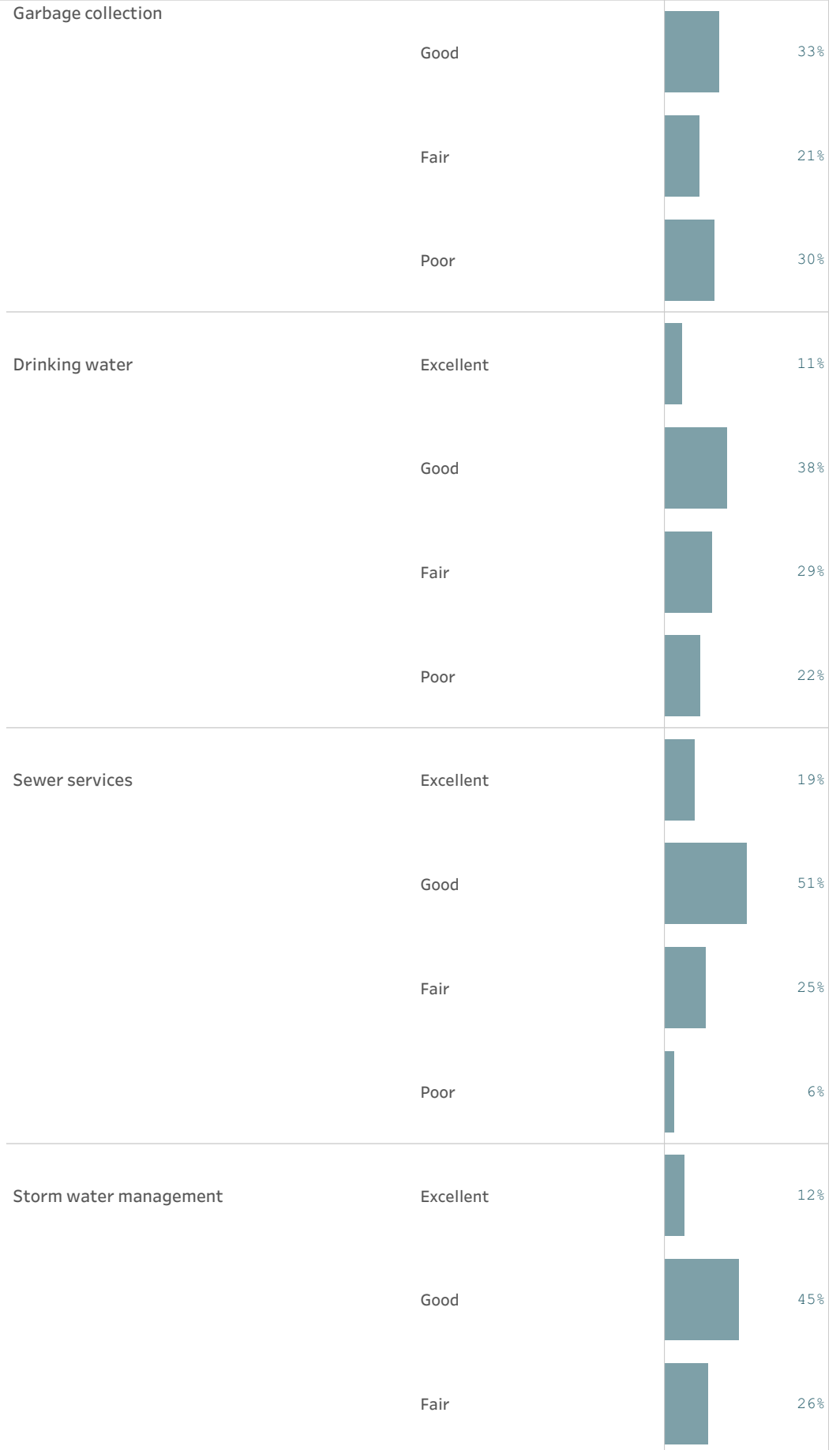
Please rate the quality of each of the following services in Port St. Lucie.



**Please rate the quality of each of the following services in Port St. Lucie.**

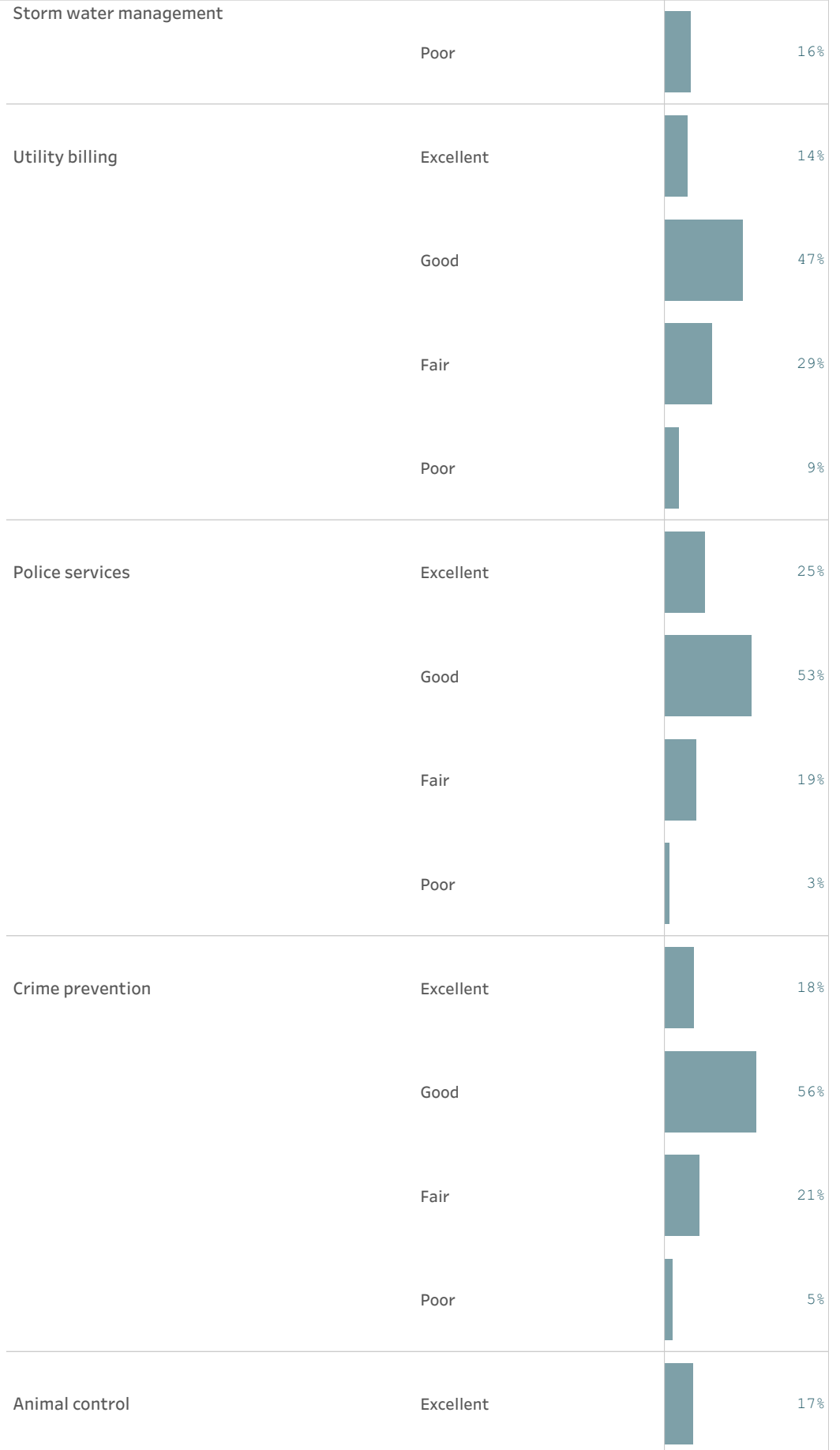


Please rate the quality of each of the following services in Port St. Lucie.

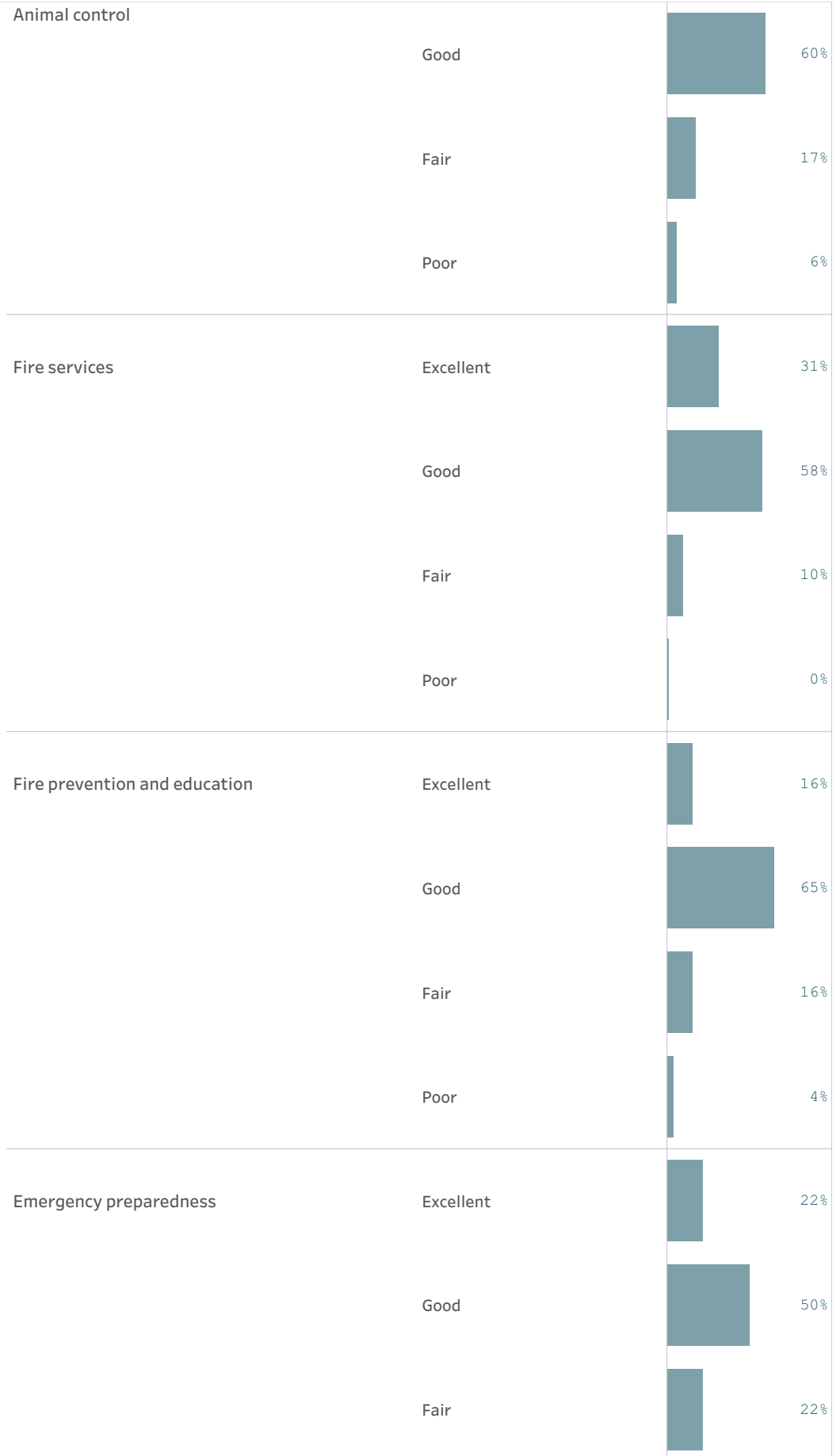




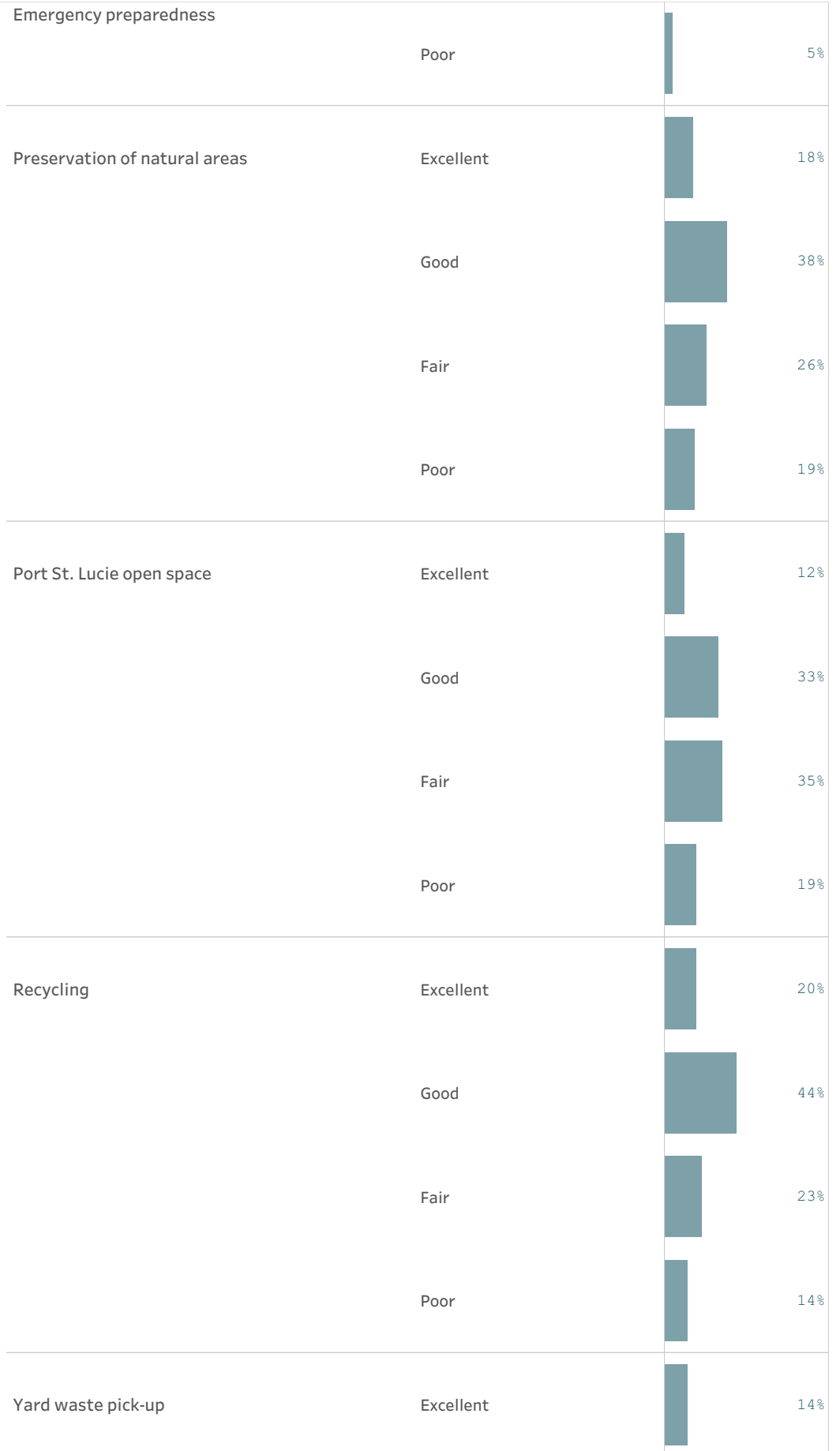
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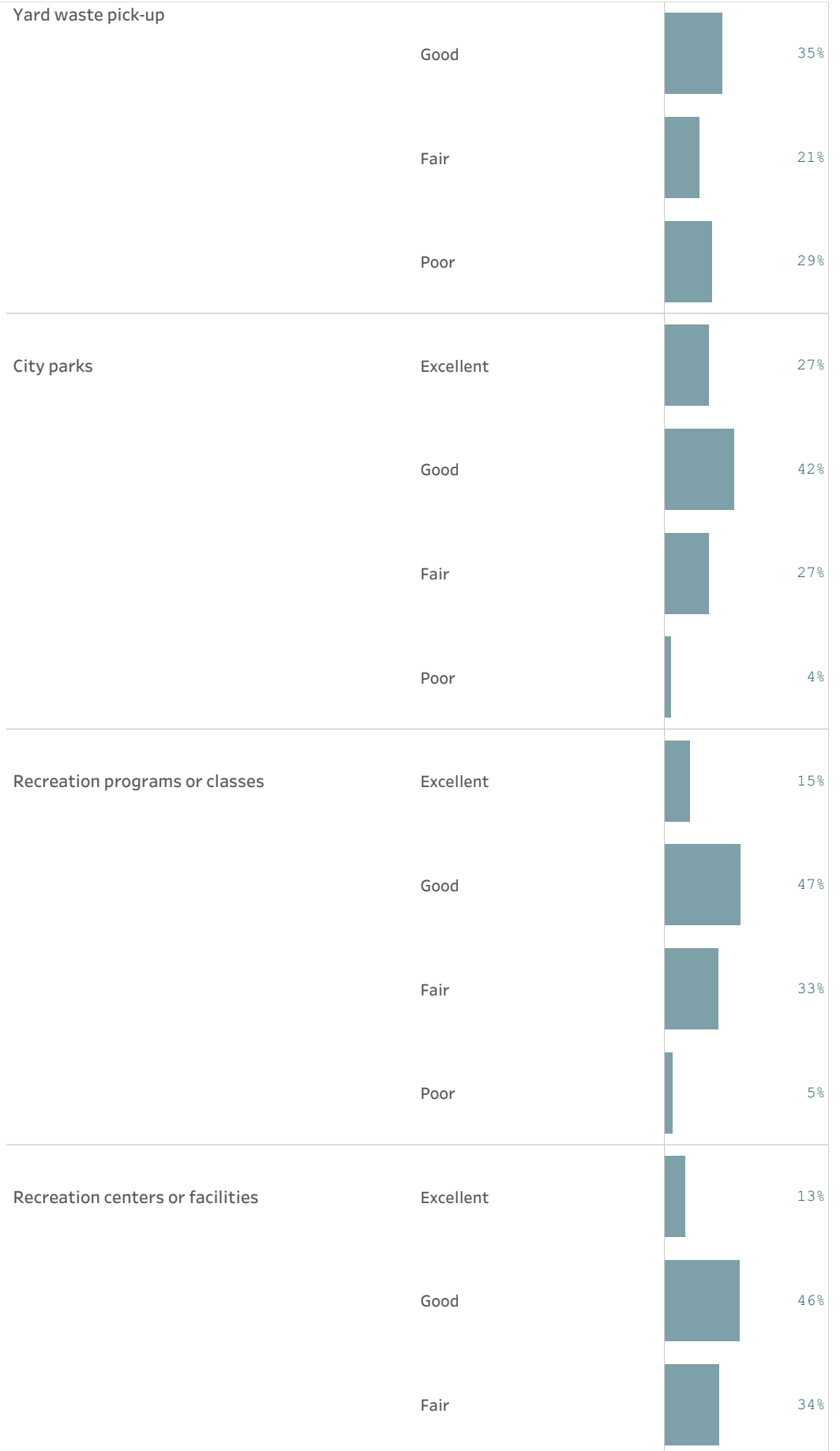
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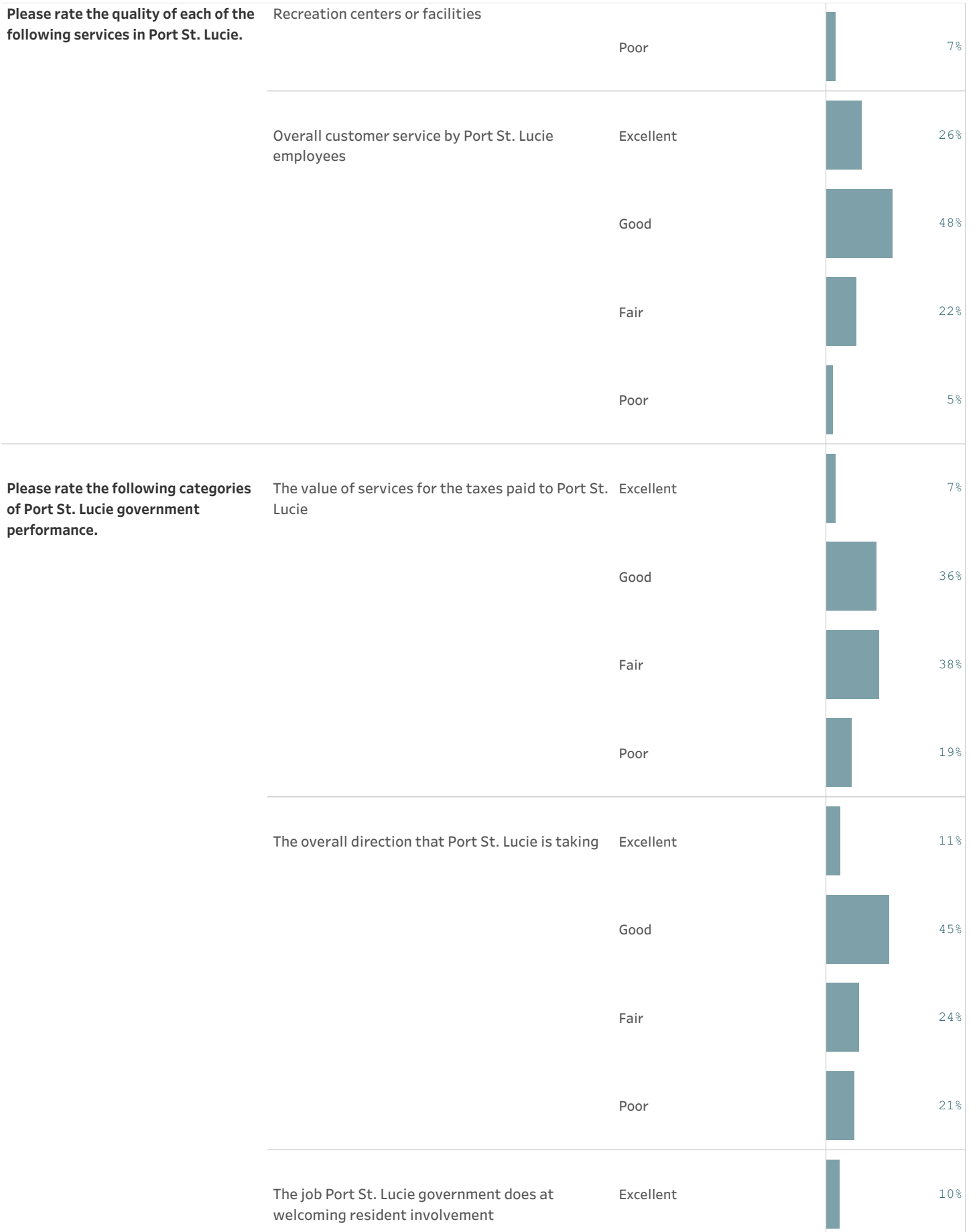


Please rate the quality of each of the following services in Port St. Lucie.

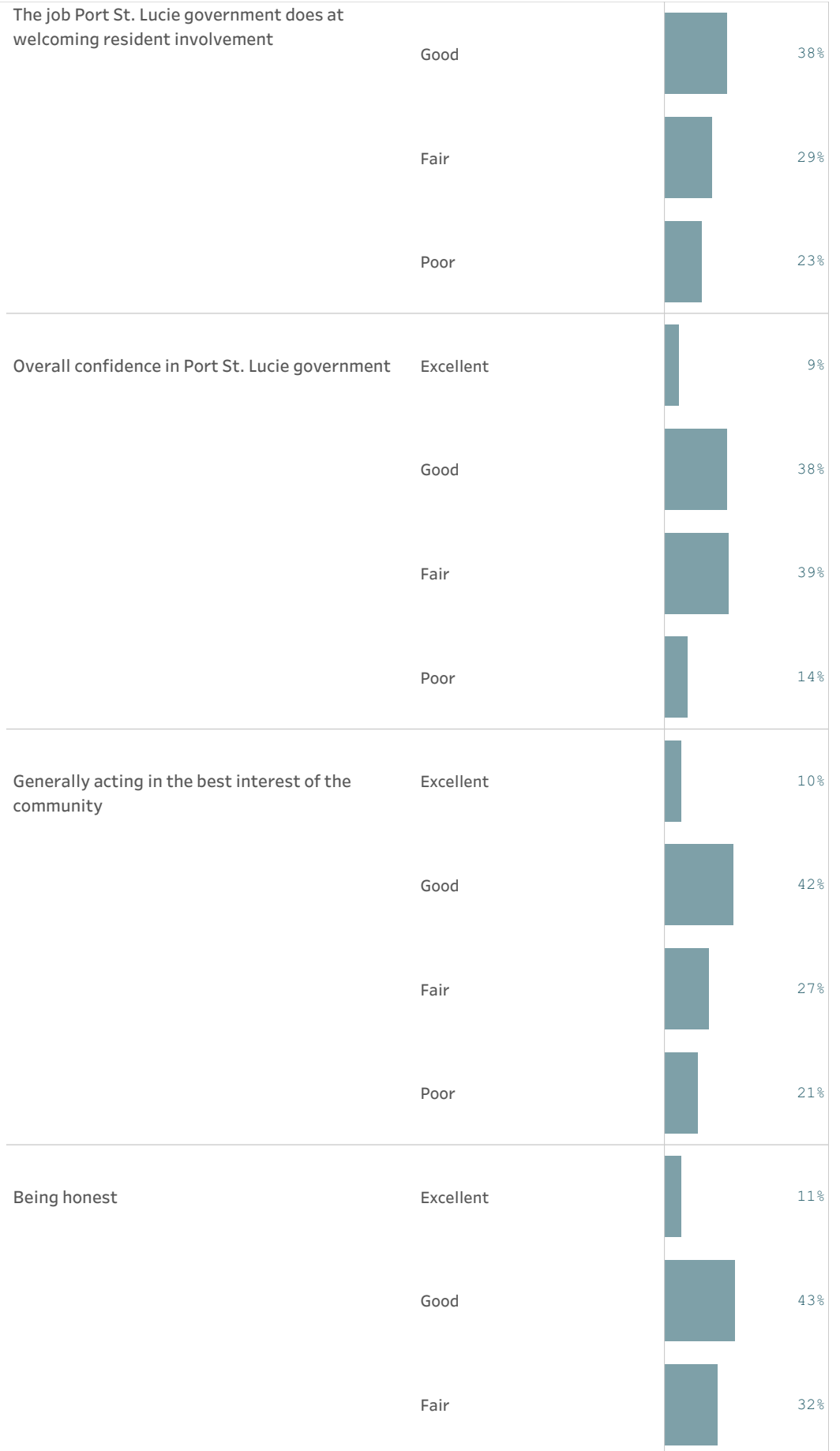


Please rate the quality of each of the following services in Port St. Lucie.





**Please rate the following categories of Port St. Lucie government performance.**



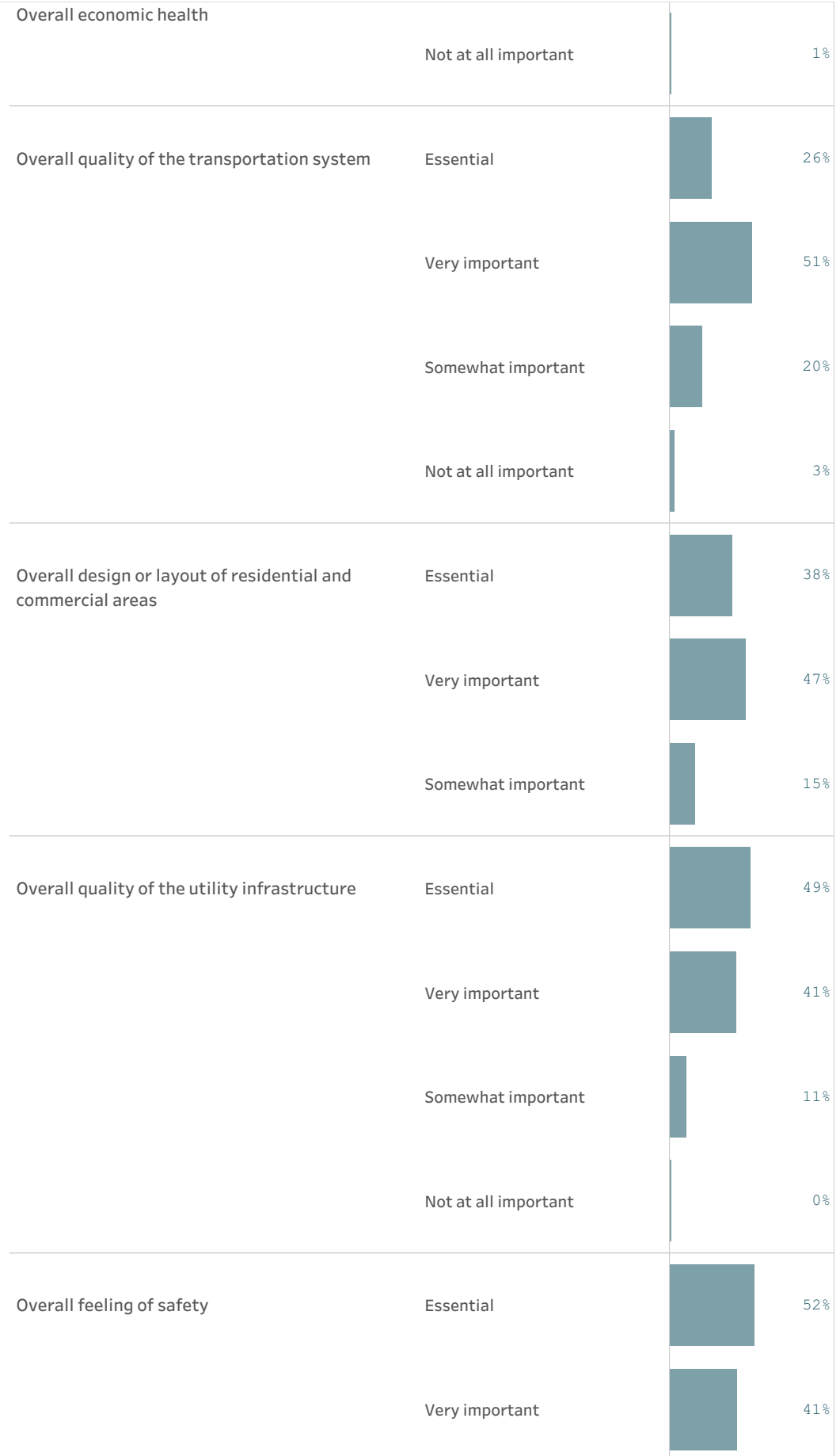
**Please rate the following categories of Port St. Lucie government performance.**



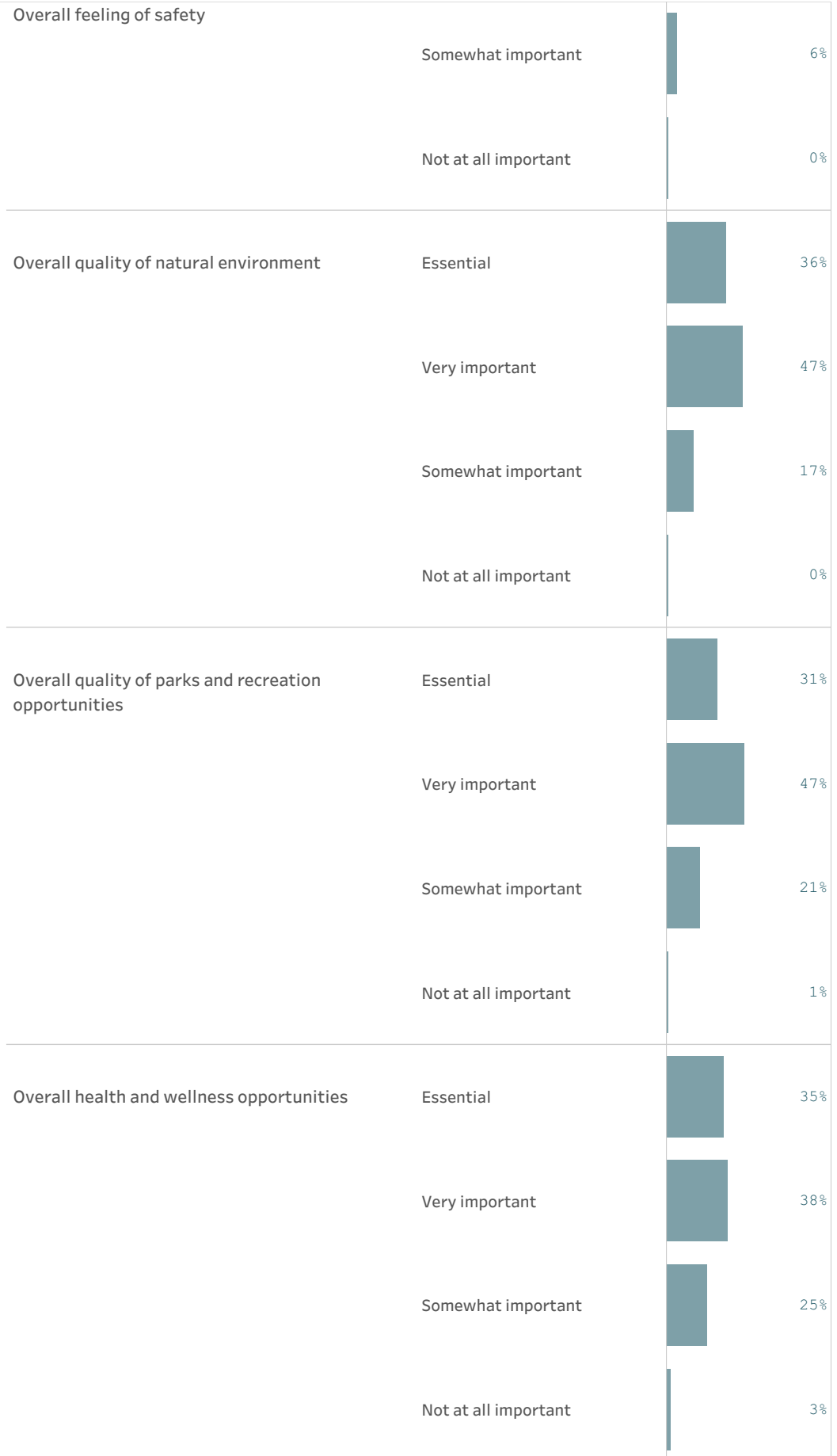




Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

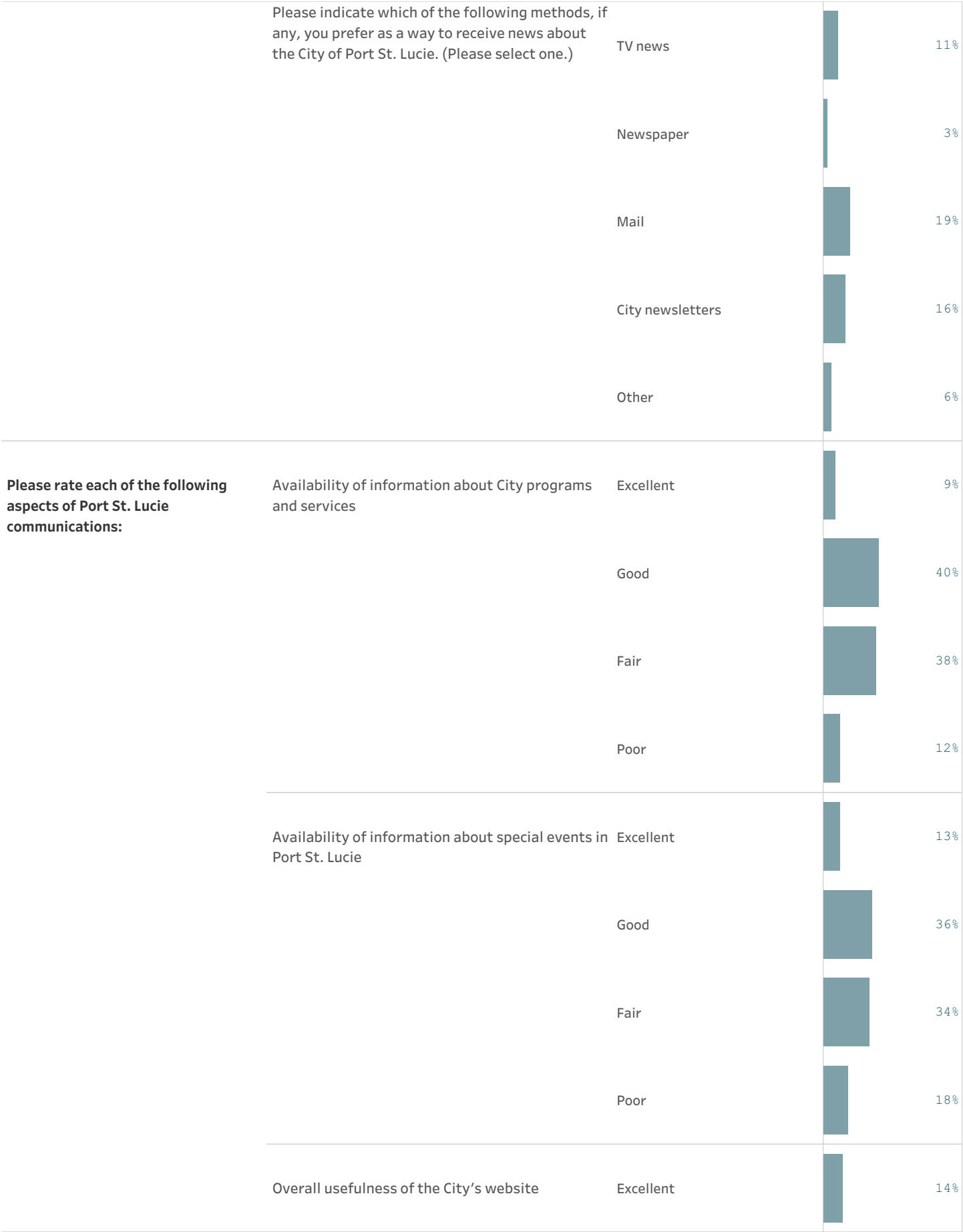


Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

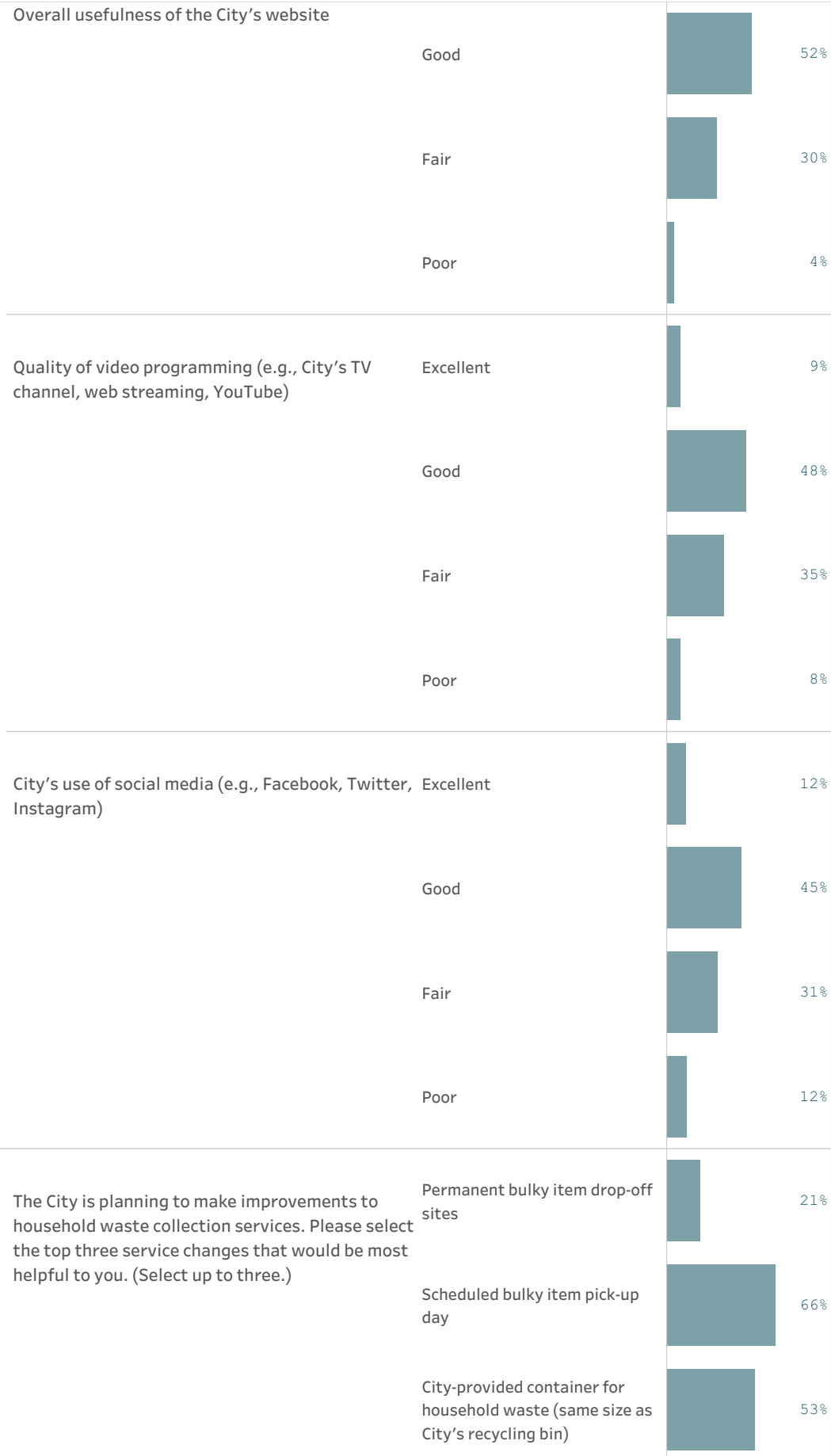


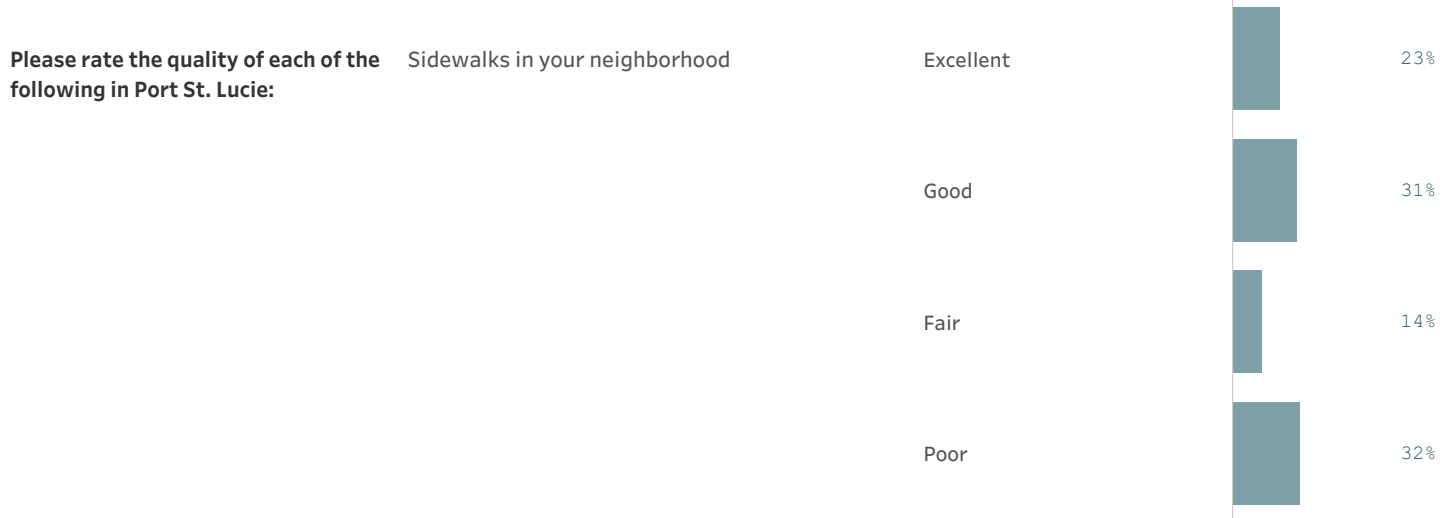
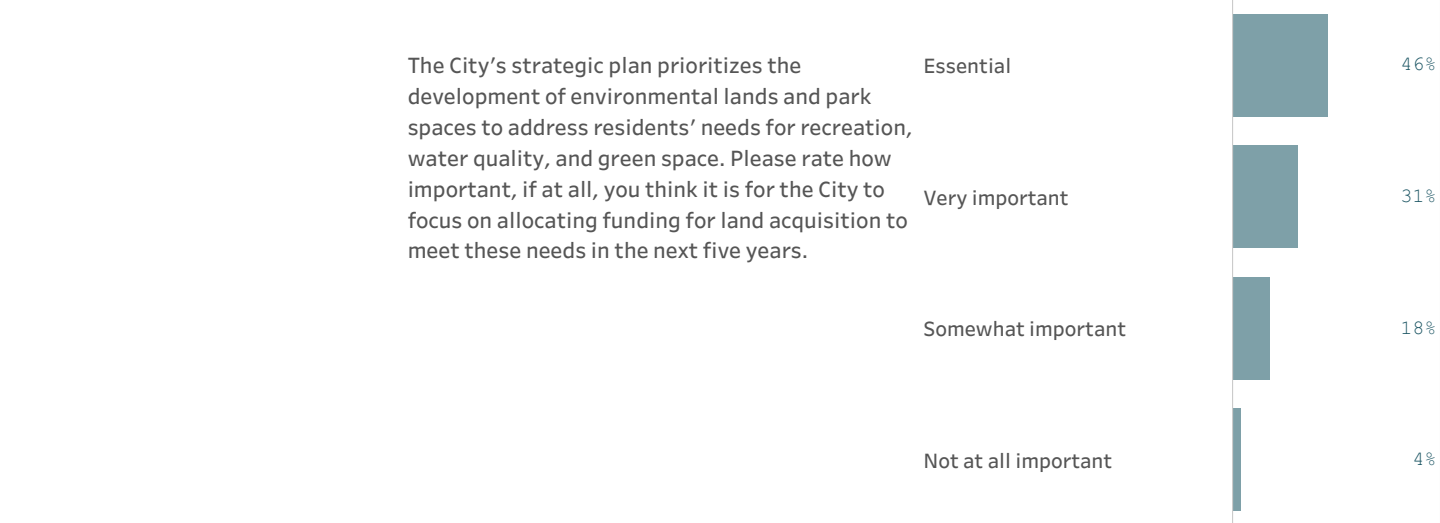
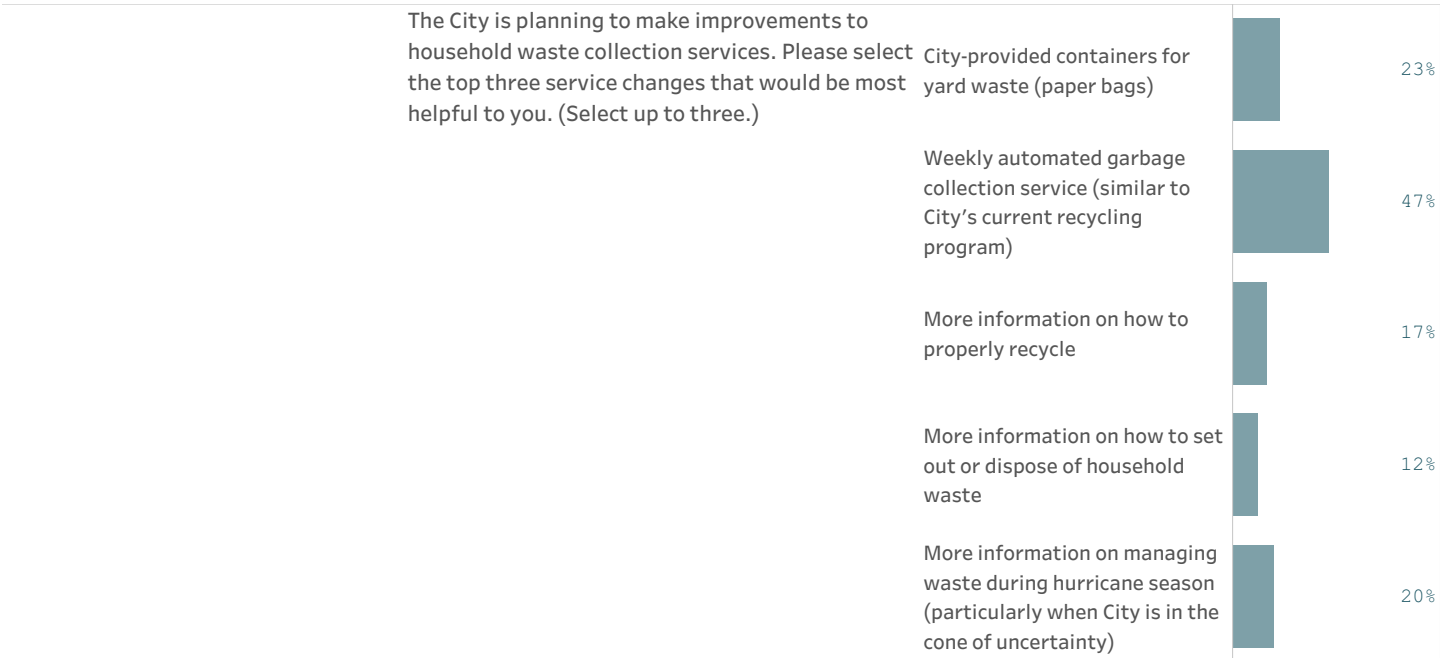
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

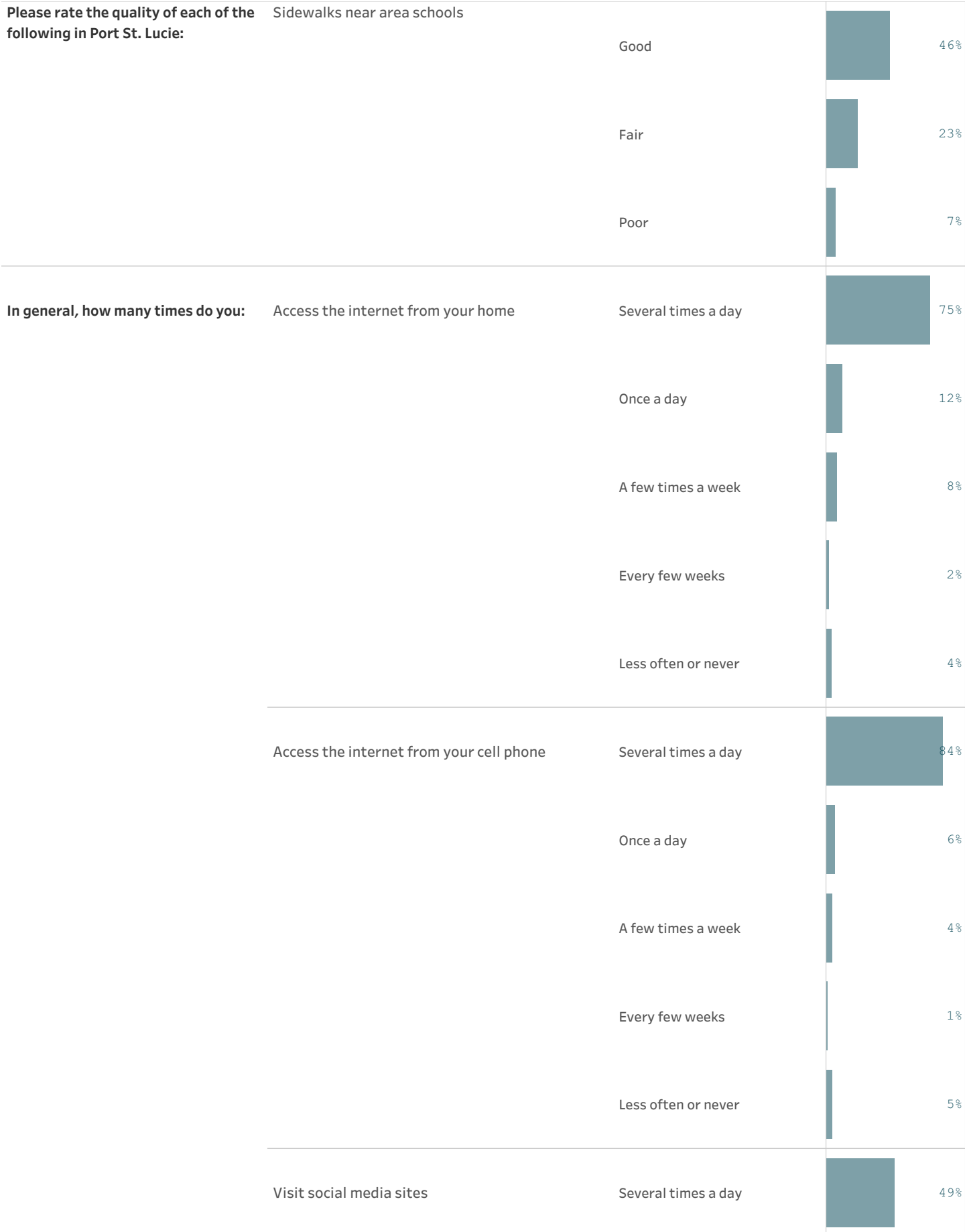


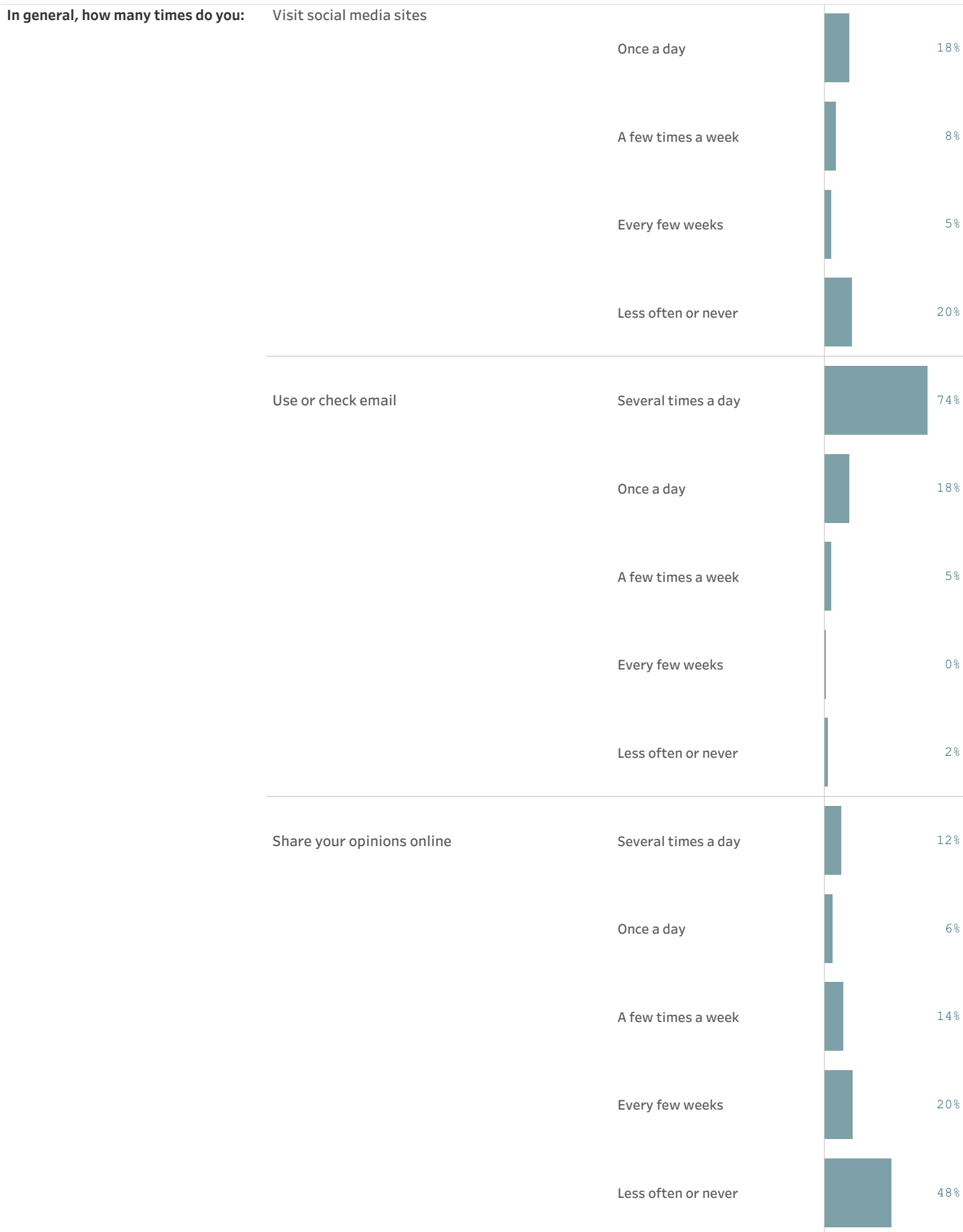


Please rate each of the following aspects of Port St. Lucie communications:











**In general, how many times do you:**

Shop online

Several times a day

13%

Once a day

11%

A few times a week

37%

Every few weeks

28%

Less often or never

12%

Please rate your overall health.

Excellent

32%

Very good

36%

Good

24%

Fair

7%

Poor

1%

What impact, if any, do you think the economy will have on your family income in the next 6 months?  
Do you think the impact will be:

Very positive

7%

Somewhat positive

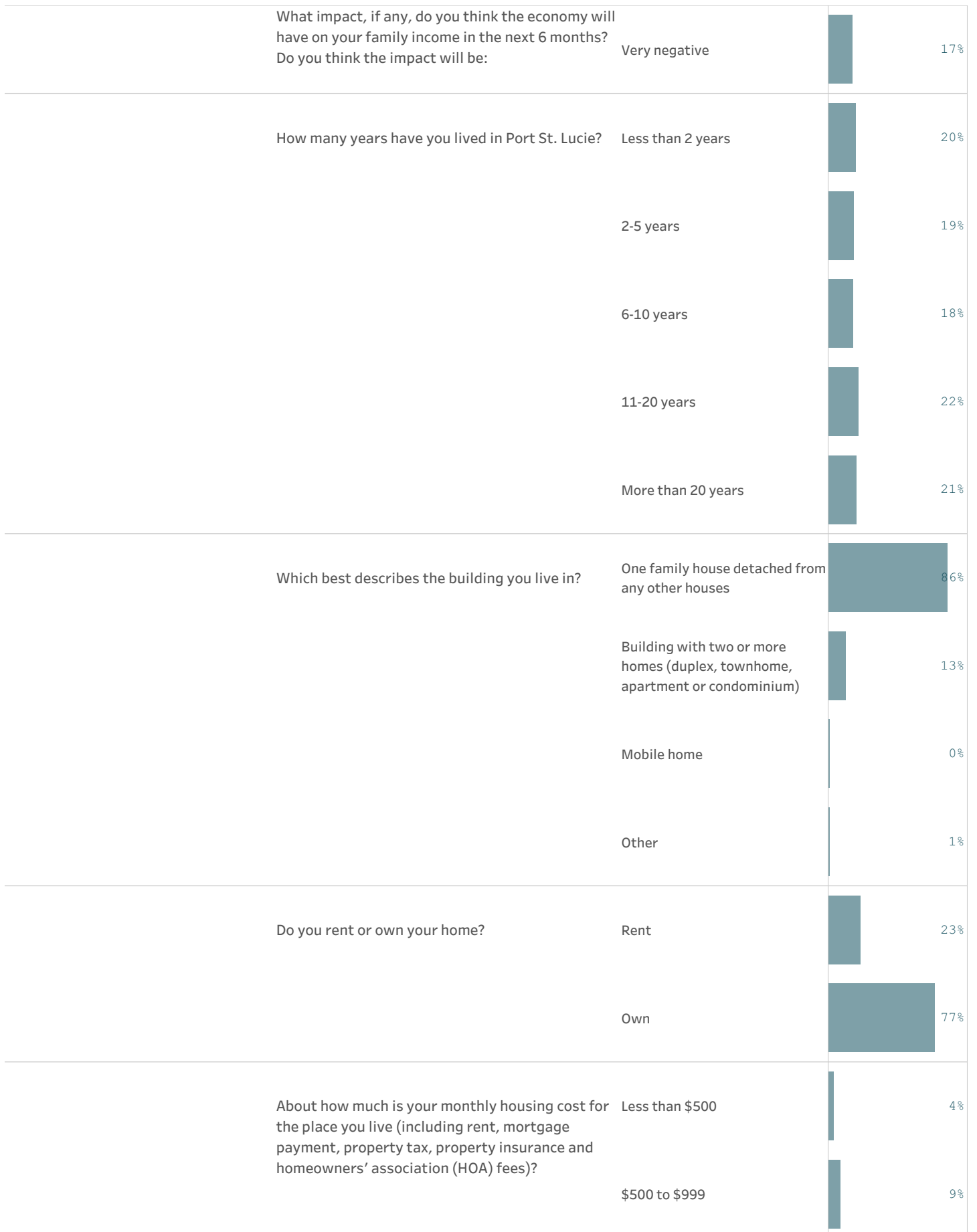
17%

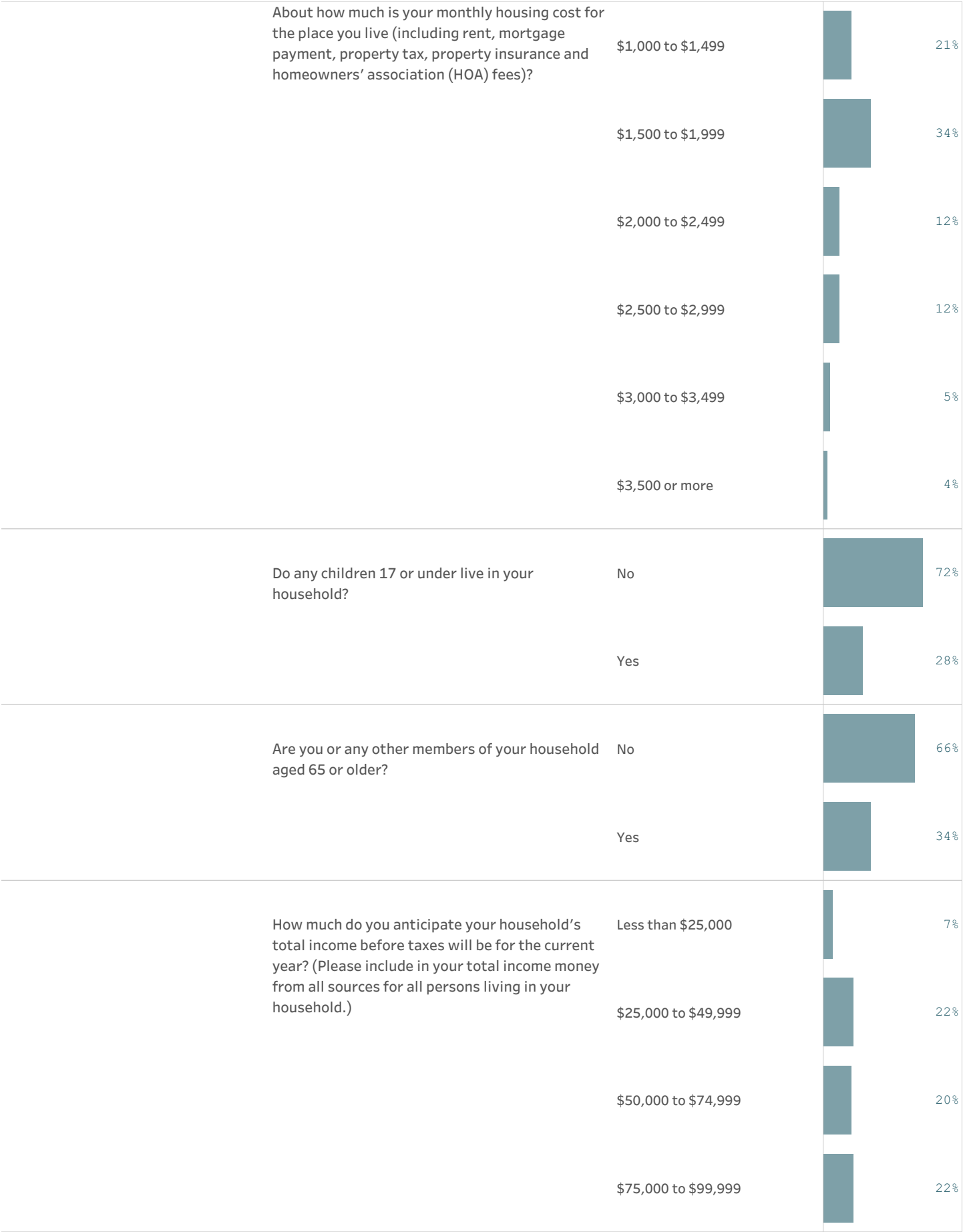
Neutral

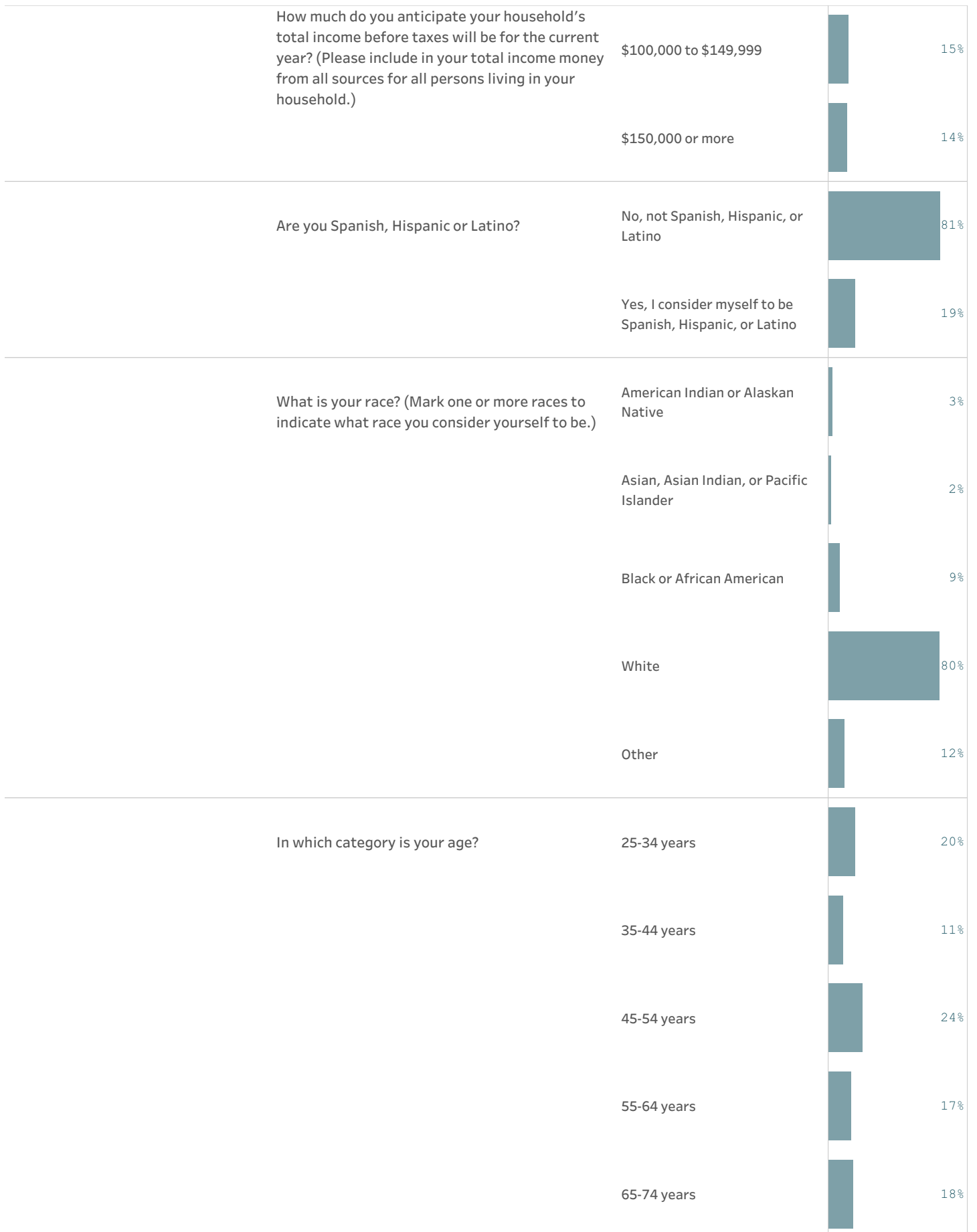
35%

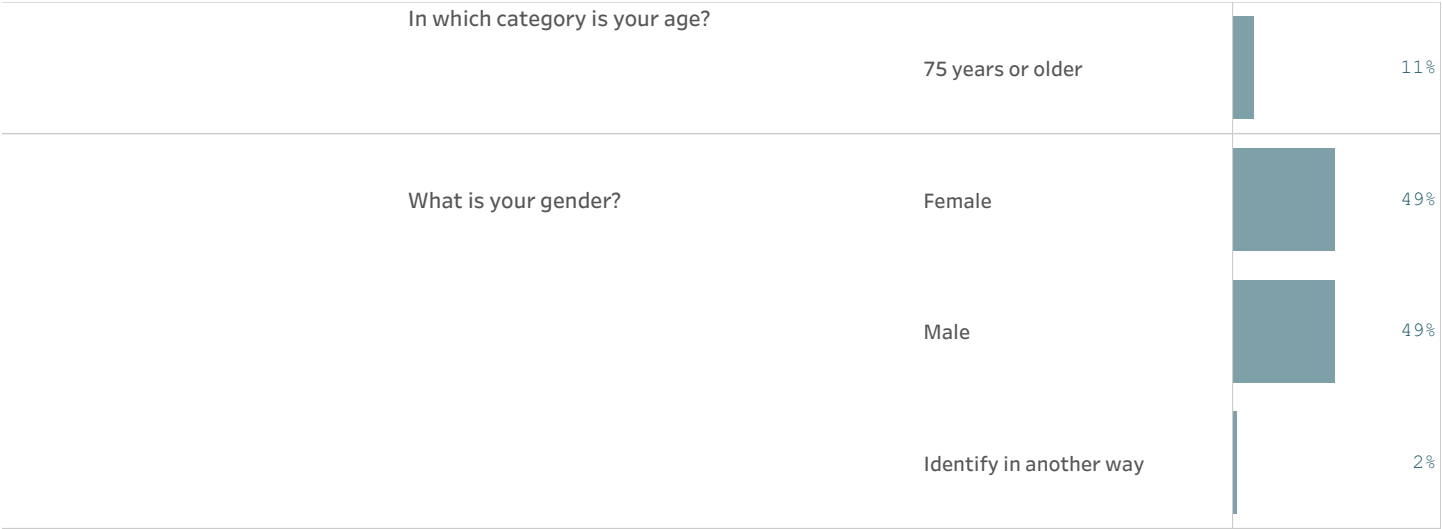
Somewhat negative

24%









## Full trends

This table contains the trends over time for the City of Port St. Lucie. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2021 and 2022 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		1996	2009	2018	2019	2020	2021	2022
<b>Please rate each of the following aspects of quality of life in Port St. Lucie.</b>	Port St. Lucie as a place to live	63%	82%	80%	84%	88%	80%	
	Your neighborhood as a place to live	73%	84%	84%	82%	86%	86%	
	Port St. Lucie as a place to raise children	50%	70%	67%	76%	78%	71%	
	Port St. Lucie as a place to work	20%	39%	38%	39%	47%	51%	
	Port St. Lucie as a place to visit		48%	58%	54%	53%	51%	
	Port St. Lucie as a place to retire	57%	81%	77%	81%	87%	76%	
	The overall quality of life	52%	76%	78%	79%	82%	78%	
	Sense of community	39%	46%	56%	54%	57%	53%	
<b>Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.</b>	Overall economic health		45%	46%	60%	59%	64%	
	Overall quality of the transportation system					44%	38%	
	Overall design or layout of residential and commercial areas		49%	58%	52%	61%	54%	
	Overall quality of the utility infrastructure					70%	65%	
	Overall feeling of safety		83%	79%	79%	82%	73%	
	Overall quality of natural environment	57%	69%	74%	74%	79%	64%	

<b>Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.</b>	Overall quality of parks and recreation opportunities	76% 67%
	Overall health and wellness opportunities	67% 65% 69% 70% 66%
	Overall opportunities for education, culture, and the arts	50% 51% 59% 39% 38%
	Residents' connection and engagement with their community	44% 48%
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Port St. Lucie to someone who asks	63% 78% 84% 88% 89% 81%
	Remain in Port St. Lucie for the next five years	70% 80% 86% 91% 86% 82%
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	91% 93% 96% 95% 95% 95%
	In Port St. Lucie's commercial areas during the day	80% 86% 91% 89% 90% 91%
	From property crime	55% 83% 85%
	From violent crime	70% 84% 87%
	From fire, flood, or other natural disaster	79% 78%
<b>Please rate the job you feel the Port St. Lucie community does at each of the following.</b>	Making all residents feel welcome	70% 68%
	Attracting people from diverse backgrounds	71% 74%
	Valuing/respecting residents from diverse backgrounds	72% 72%
	Taking care of vulnerable residents	60% 58%
<b>Please rate each of the following in the Port St. Lucie community.</b>	Overall quality of business and service establishments	45% 58% 60% 61% 69% 62%
	Variety of business and service establishments	54% 54%
	Vibrancy of commercial areas	27% 28% 31% 49% 54%
	Employment opportunities	8% 25% 24% 33% 23% 38%

<b>Please rate each of the following in the Port St. Lucie community.</b>	Shopping opportunities	47% 62% 57% 64% 55% 55%
	Cost of living	46% 53% 46% 49% 35%
	Overall image or reputation	40% 57% 64% 66% 73% 63%
<b>Please also rate each of the following in the Port St. Lucie community.</b>	Traffic flow on major streets	24% 32% 38% 40% 50% 23%
	Ease of public parking	61% 65% 64% 74% 58%
	Ease of travel by car	37% 57% 48% 55% 70% 46%
	Ease of travel by public transportation	23% 24% 15% 16% 15%
	Ease of travel by bicycle	19% 32% 28% 32% 31% 30%
	Ease of walking	22% 41% 42% 44% 48% 44%
	Well-planned residential growth	55% 44%
	Well-planned commercial growth	37% 42%
	Well-designed neighborhoods	51% 53%
	Preservation of the historical or cultural character of the community	54% 47%
	Public places where people want to spend time	53% 57% 59% 47% 41%
	Variety of housing options	54% 59% 64% 62% 57% 52%
	Availability of affordable quality housing	47% 47% 59% 49% 44% 33%
	Overall quality of new development	50% 53% 60% 63% 63% 61%
	Overall appearance	59% 72% 77% 81% 76% 68%
Cleanliness	63% 71% 78% 83% 82% 71%	



**Please also rate each of the following in the Port St. Lucie community.**

Water resources	74% 66%
Air quality	65% 78% 74% 83% 86% 85%
Availability of paths and walking trails	16% 40% 36% 45% 54% 64%
Fitness opportunities	64% 60% 65% 61% 55%
Recreational opportunities	36% 55% 57% 50% 59% 53%
Opportunities to attend cultural/arts/music activities	31% 43% 41% 42% 41% 41%
Community support for the arts	40% 43%
Availability of affordable quality childcare/preschool	25% 58% 50% 41% 33% 47%
K-12 education	31% 46% 58% 48% 49% 52%
Adult educational opportunities	46% 47% 50% 46% 40%
Sense of civic/community pride	56% 48%
Neighborliness of residents	55% 57% 57% 54% 53%
Opportunities to participate in social events and activities	34% 48% 46% 52% 51% 50%
Opportunities to attend special events and festivals	57% 56% 57% 55% 56%
Opportunities to volunteer	61% 70% 62% 64% 62% 57%
Opportunities to participate in community matters	44% 58% 52% 64% 56% 52%
Openness and acceptance of the community toward people of diverse backgrounds	58% 59% 55% 68% 65% 69%

**Please indicate whether or not you have done each of the following in the last 12 months.**

Contacted the City of Port St. Lucie for help or information	60% 48% 41% 51% 50% 56%
Contacted Port St. Lucie elected officials to express your opinion	17% 12% 19% 17% 15%

<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Attended a local public meeting	26%	20%	22%	20%	17%	16%
	Watched a local public meeting	59%	29%	40%	33%	38%	29%
	Volunteered your time to some group/activity	40%	32%	32%	32%	18%	21%
	Campaigned or advocated for a local issue, cause, or candidate	22%	25%	18%	16%	15%	
	Voted in your most recent local election	84%				84%	65%
	Used public transportation instead of driving	5%	5%	4%	5%	6%	
	Carpooled with other adults or children instead of driving alone	42%	34%	35%	29%	30%	
	Walked or biked instead of driving	41%	37%	42%	42%	38%	

<b>Please rate the quality of each of the following services in Port St. Lucie.</b>	Public information services	57%	58%	63%	72%	63%	65%
	Economic development	24%	41%	50%	62%	55%	52%
	Traffic enforcement	59%	57%	65%	67%	60%	51%
	Traffic signal timing	39%	41%	43%	42%	46%	39%
	Street repair	44%	41%	48%	53%	54%	47%
	Street cleaning	52%	58%	65%	63%	73%	64%
	Street lighting	40%	44%	48%	47%	48%	52%
	Sidewalk maintenance	40%	51%	55%	59%	49%	59%
	Bus or transit services	22%	34%	42%	34%	26%	33%
	Land use, planning and zoning	27%	41%	41%	47%	44%	42%
	Code enforcement	31%	45%	46%	53%	58%	46%

Please rate the quality of each of the following services in Port St. Lucie.

Affordable high-speed internet access	52% 39%
Garbage collection	81% 80% 80% 77% 82% 48%
Drinking water	54% 61% 54% 57% 60% 49%
Sewer services	62% 70% 73% 70% 75% 69%
Storm water management	48% 62% 64% 69% 63% 58%
Utility billing	72% 67% 66% 70% 61%
Police services	81% 74% 83% 84% 84% 82% 78%
Crime prevention	61% 72% 74% 82% 81% 74%
Animal control	61% 62% 61% 67% 81% 77%
Fire services	90% 96% 95% 95% 87% 90%
Fire prevention and education	71% 81% 80% 79% 80% 80%
Emergency preparedness	62% 81% 73% 85% 77% 72%
Preservation of natural areas	47% 64% 60% 68% 69% 55%
Port St. Lucie open space	55% 56% 56% 62% 46%
Recycling	78% 80% 83% 84% 82% 63%
Yard waste pick-up	77% 69% 77% 74% 76% 50%
City parks	71% 74% 71% 80% 78% 69%
Recreation programs or classes	63% 62% 55% 69% 62% 62%
Recreation centers or facilities	61% 63% 62% 68% 65% 59%

<b>Please rate the quality of each of the following services in Port St. Lucie.</b>	Overall customer service by Port St. Lucie employees	69% 72% 77% 75% 79% 73%
<b>Please rate the following categories of Port St. Lucie government performance.</b>	The value of services for the taxes paid to Port St. Lucie	31% 40% 49% 45% 46% 43%
	The overall direction that Port St. Lucie is taking	36% 52% 64% 66% 64% 56%
	The job Port St. Lucie government does at welcoming resident involvement	34% 41% 58% 49% 50% 48%
	Overall confidence in Port St. Lucie government	43% 55% 55% 54% 47%
	Generally acting in the best interest of the community	50% 57% 57% 59% 52%
	Being honest	45% 60% 51% 59% 54%
	Being open and transparent to the public	60% 51%
	Informing residents about issues facing the community	59% 50%
	Treating all residents fairly	50% 67% 59% 67% 57%
	Treating residents with respect	73% 64%
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Port St. Lucie	55% 71% 74% 72% 70% 64%
	The Federal Government	36% 40% 37% 49% 37% 36%
<b>Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.</b>	Overall economic health	90% 95% 94% 88%
	Overall quality of the transportation system	74% 77%
	Overall design or layout of residential and commercial areas	77% 79% 83% 84%
	Overall quality of the utility infrastructure	92% 89%
	Overall feeling of safety	93% 96% 97% 93%
	Overall quality of natural environment	81% 91% 84% 83%

<p><b>Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.</b></p>	Overall quality of parks and recreation opportunities	83%	78%				
	Overall health and wellness opportunities	78%	82%	79%	73%		
	Overall opportunities for education, culture, and the arts	79%	87%	75%	73%		
	Residents' connection and engagement with their community	86%	83%	65%	69%		
<p><b>In general, how many times do you:</b></p>	Access the internet from your home	94%	95%				
	Access the internet from your cell phone	94%	95%				
	Visit social media sites	83%	75%				
	Use or check email	98%	98%				
	Share your opinions online	42%	31%				
	Shop online	55%	61%				
	Please rate your overall health.	61%	56%	60%	65%	68%	
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	9%	42%	39%	45%	23%	24%

## Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Port St. Lucie conducted a survey of 364 residents. Survey invitations were mailed to randomly selected households and data were collected from December 21st, 2021 to February 10th, 2022. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Port St. Lucie. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on January 25th, 2022. The survey remained open for two weeks and there were 1,281 responses.

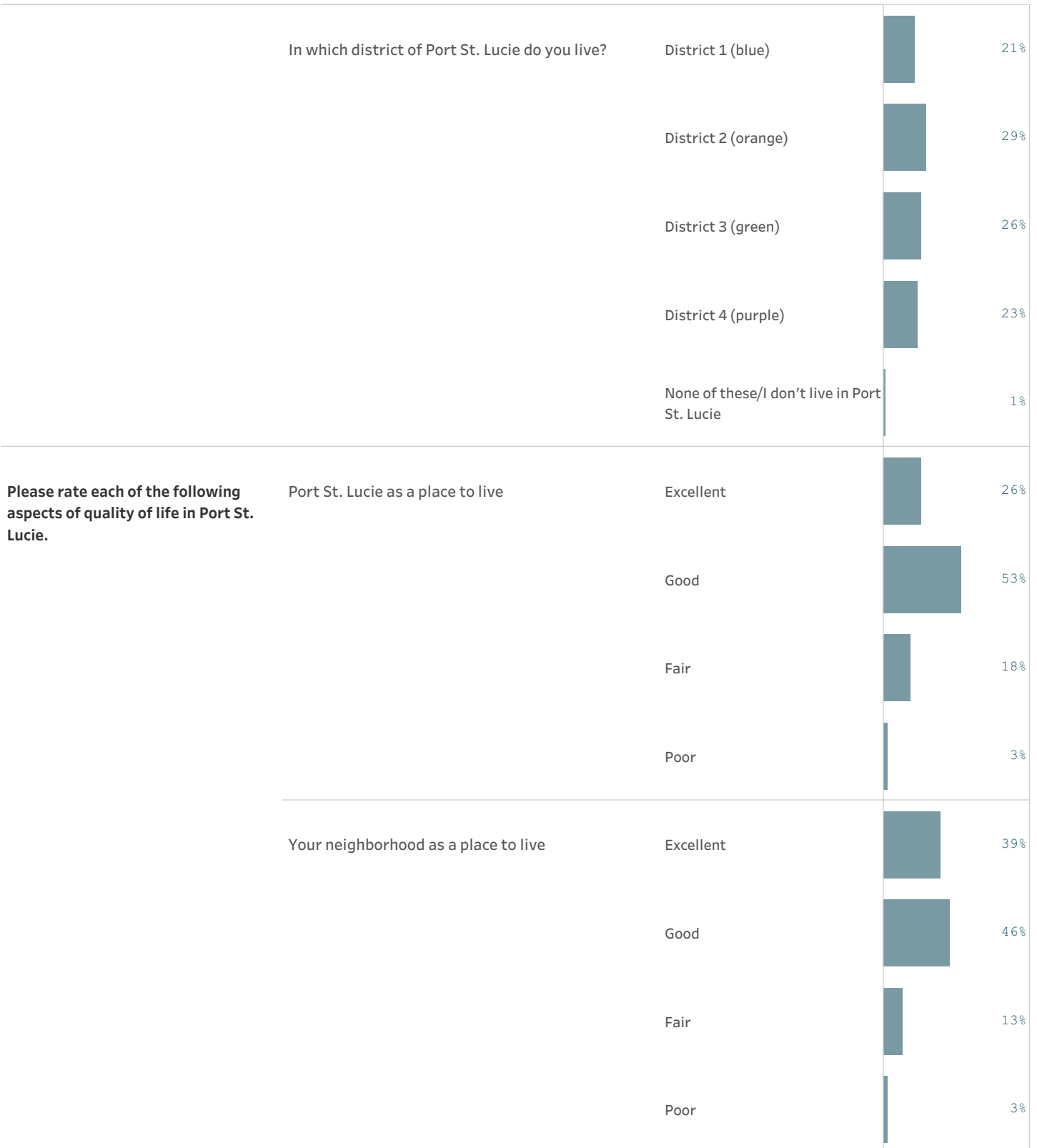
The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2019 American Community Survey estimates for adults in the City of Port St. Lucie. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the open participation survey are presented in the following table.

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

		Unweighted	Weighted	Target*
Age	18-34	6%	22%	24%
	35-54	28%	34%	33%
	55+	66%	44%	43%
Area	District 1	21%	21%	21%
	District 2	24%	29%	29%
	District 3	34%	26%	27%
	District 4	21%	23%	23%
Hispanic origin	No, not Spanish, Hispanic, or Latino	86%	81%	81%
	Yes, I consider myself to be Spanish, Hispa..	14%	19%	19%
Housing tenure	Own	95%	77%	77%
	Rent	5%	23%	23%
Housing type	Attached	6%	13%	13%
	Detached	94%	87%	87%
Race & Hispanic origin	Not white alone	31%	39%	40%
	White alone, not Hispanic or Latino	69%	61%	60%
Sex	Female	57%	53%	52%
	Male	43%	47%	48%
Sex/age	Female 18-34	4%	12%	12%
	Female 35-54	17%	17%	17%
	Female 55+	35%	24%	23%
	Male 18-34	2%	10%	12%
	Male 35-54	10%	16%	16%
	Male 55+	31%	20%	20%

## Open participation survey results

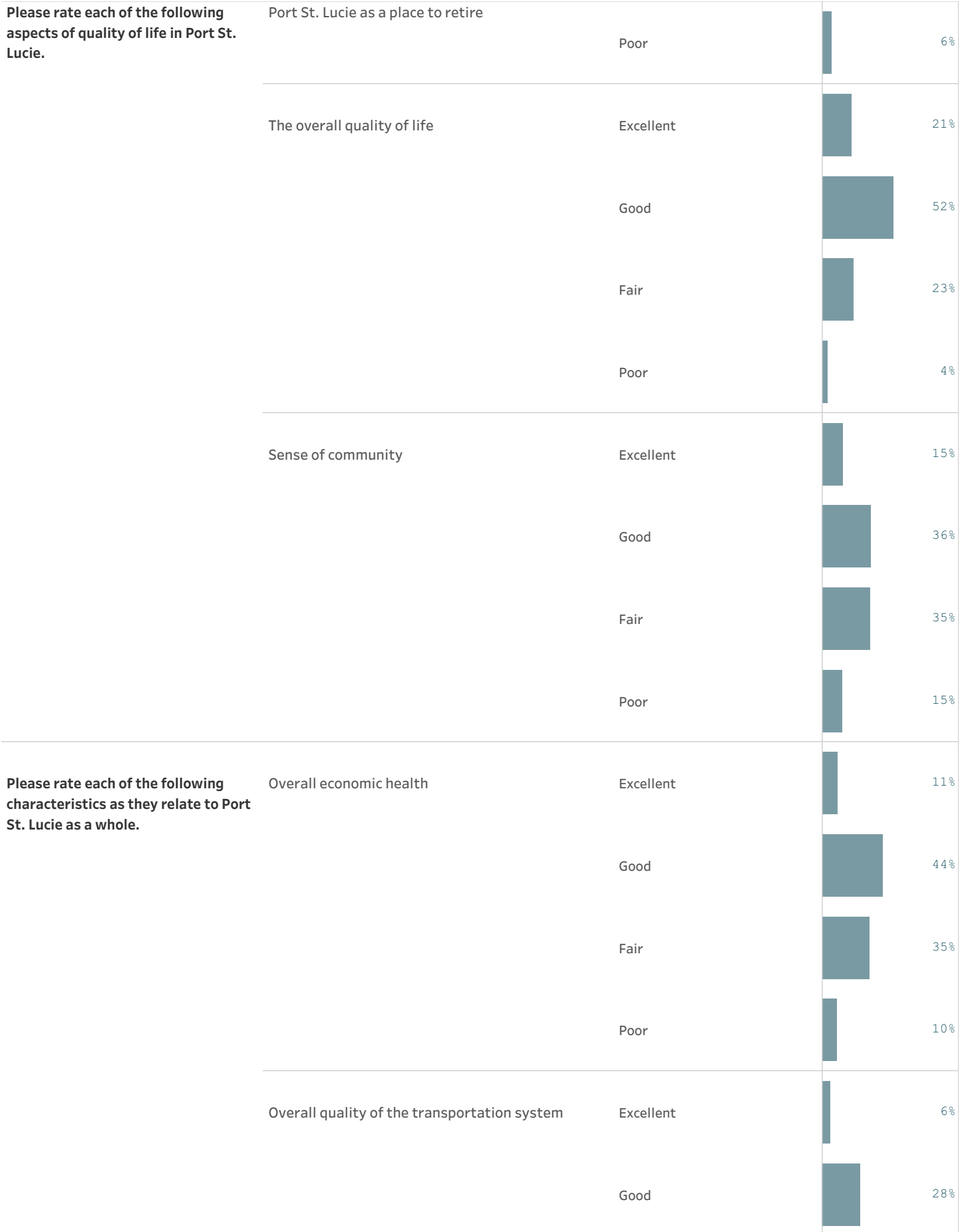
This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.



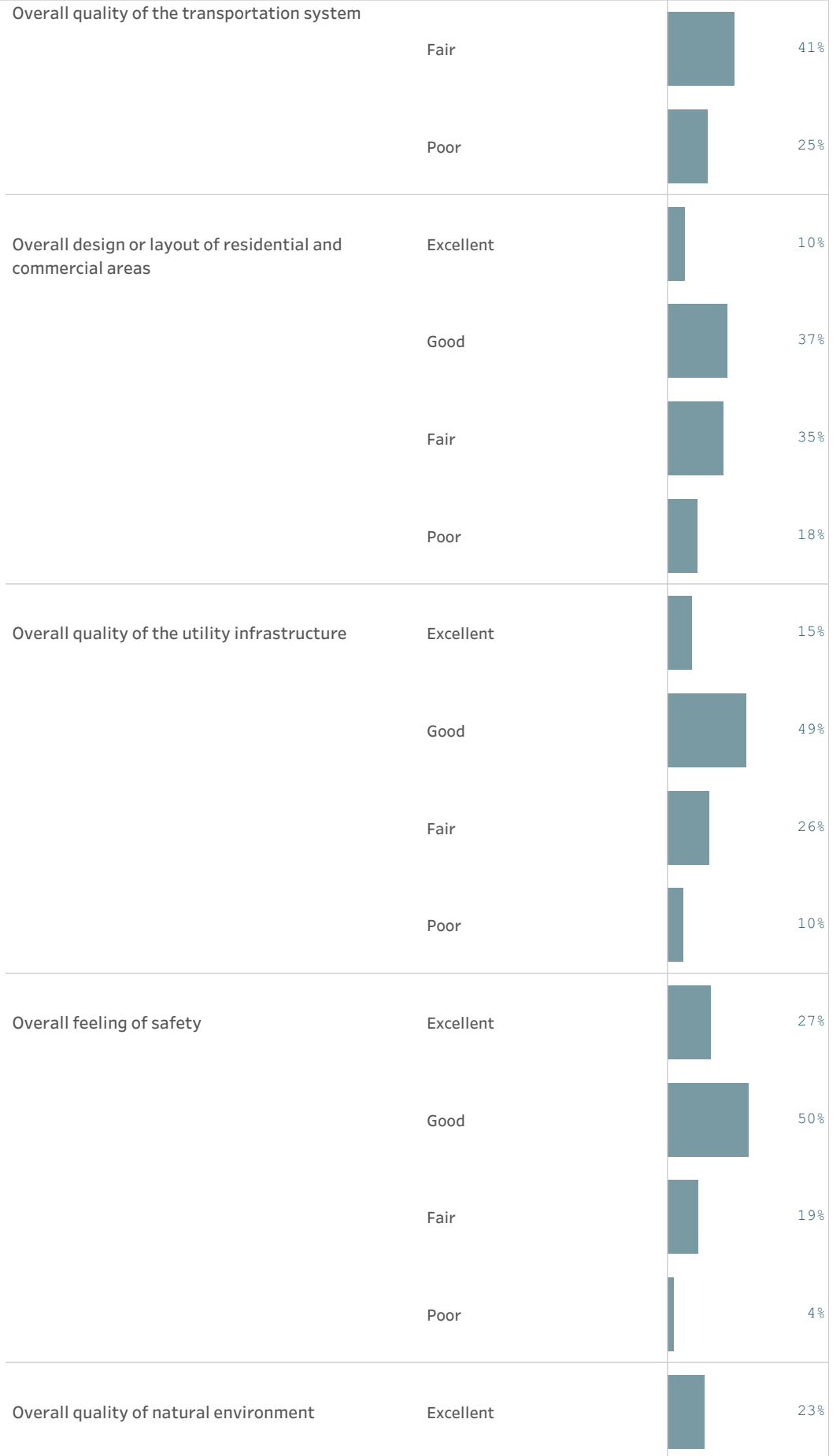
Please rate each of the following aspects of quality of life in Port St. Lucie.



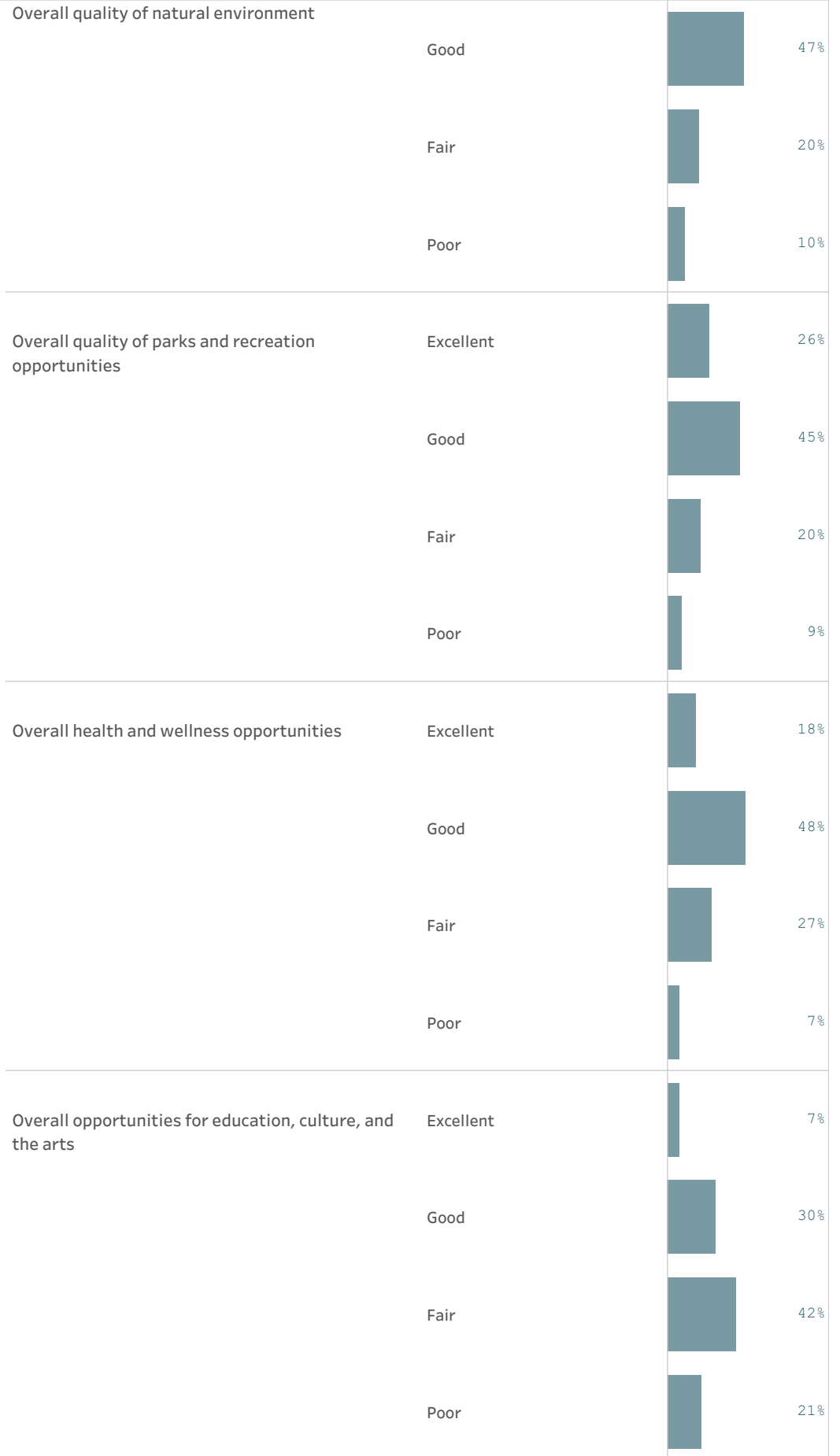


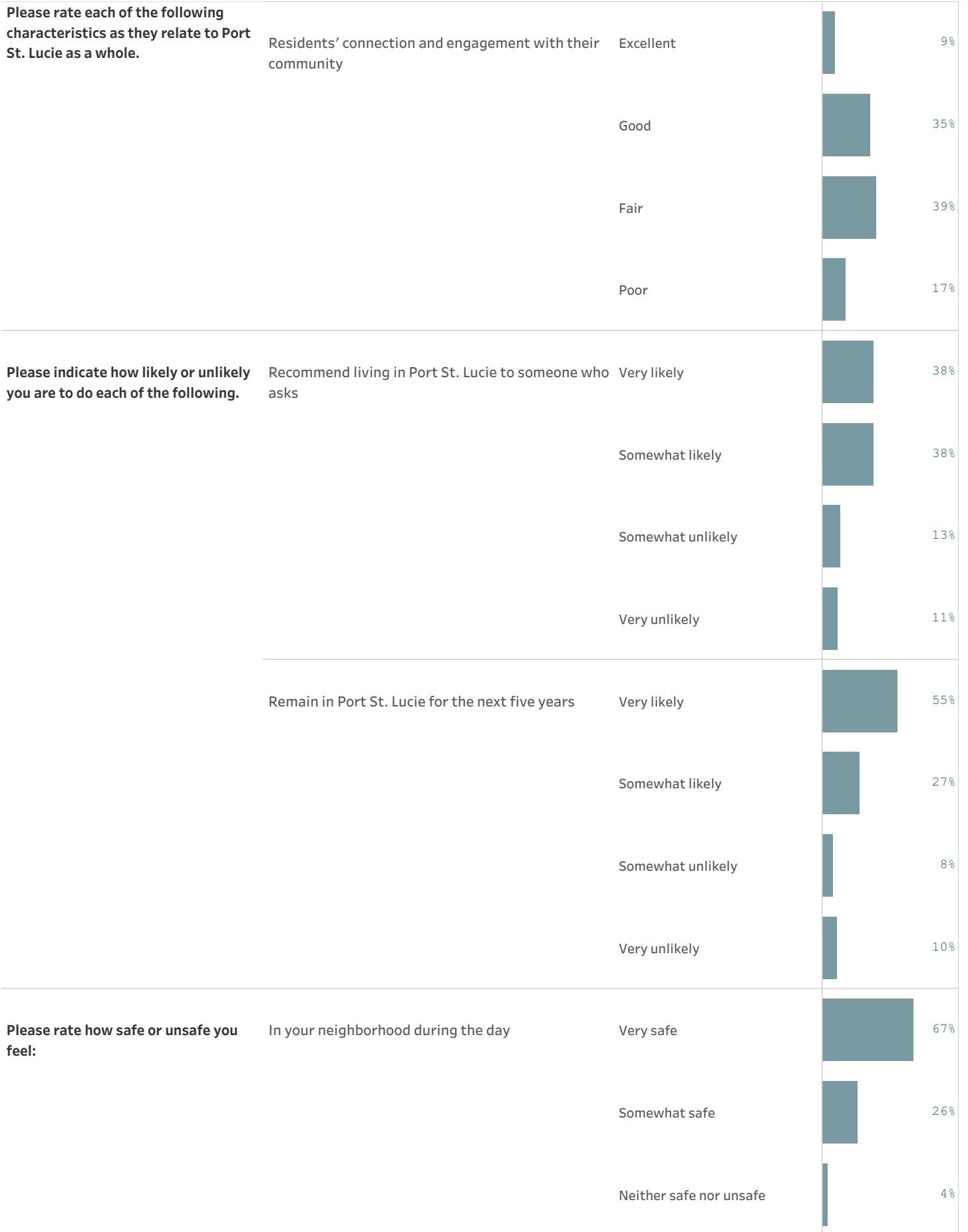


Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

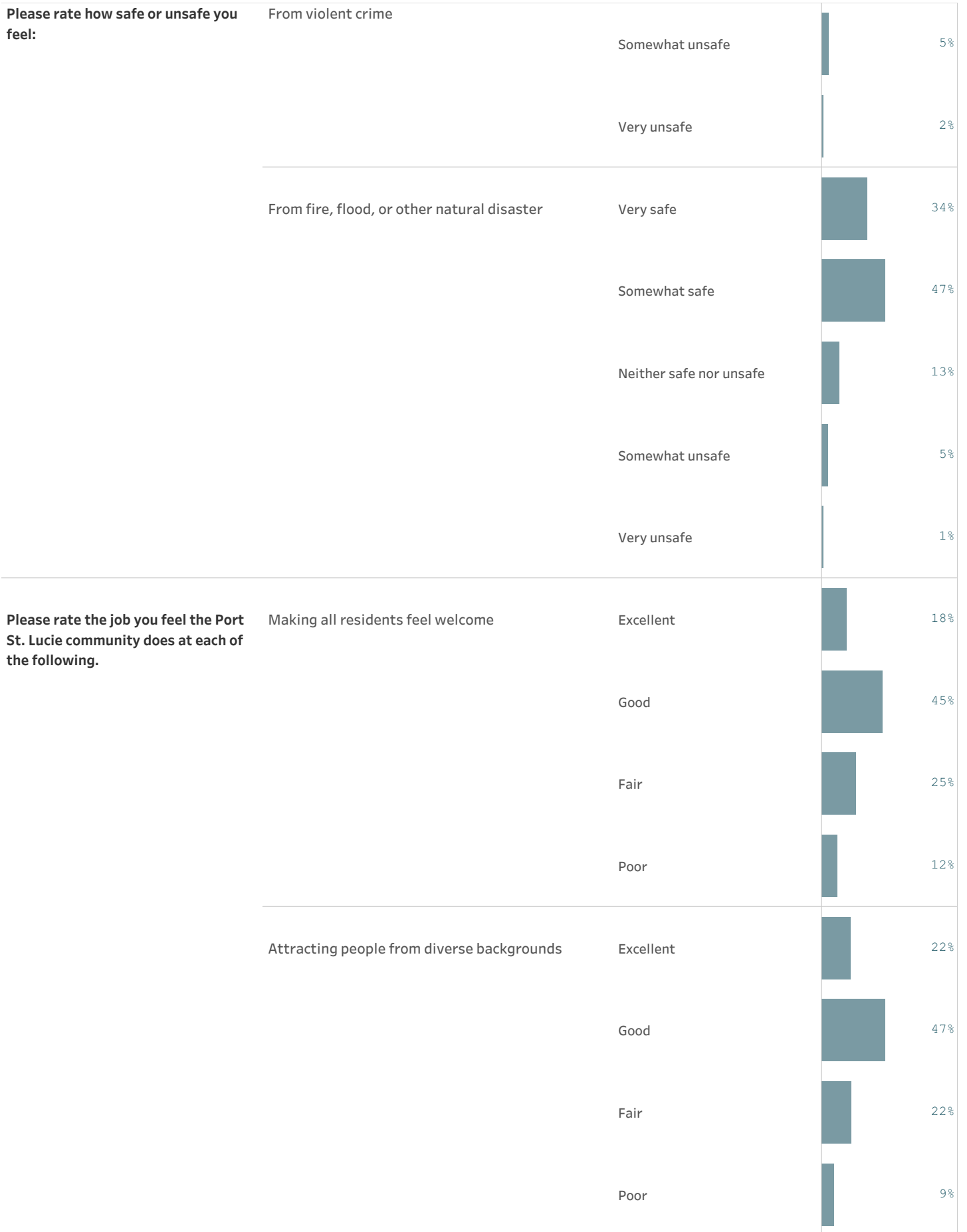


Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

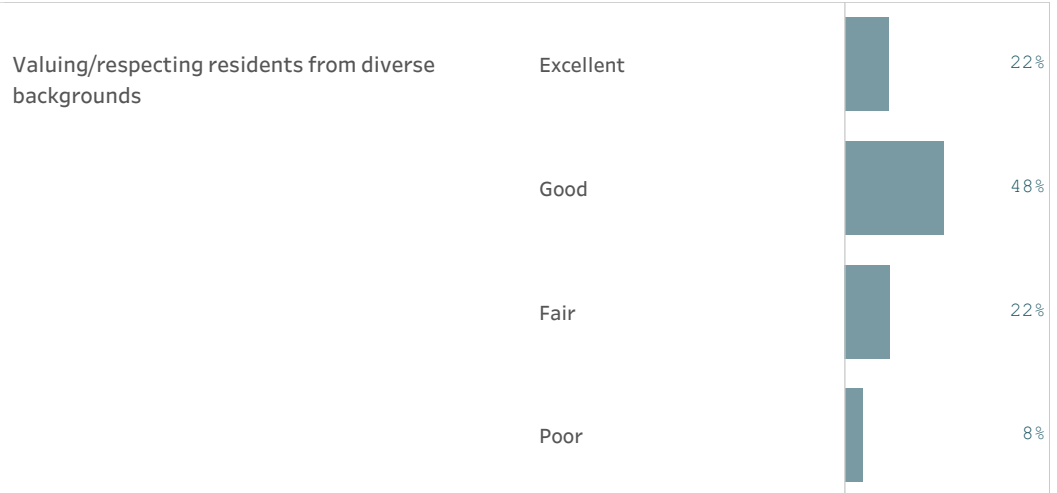








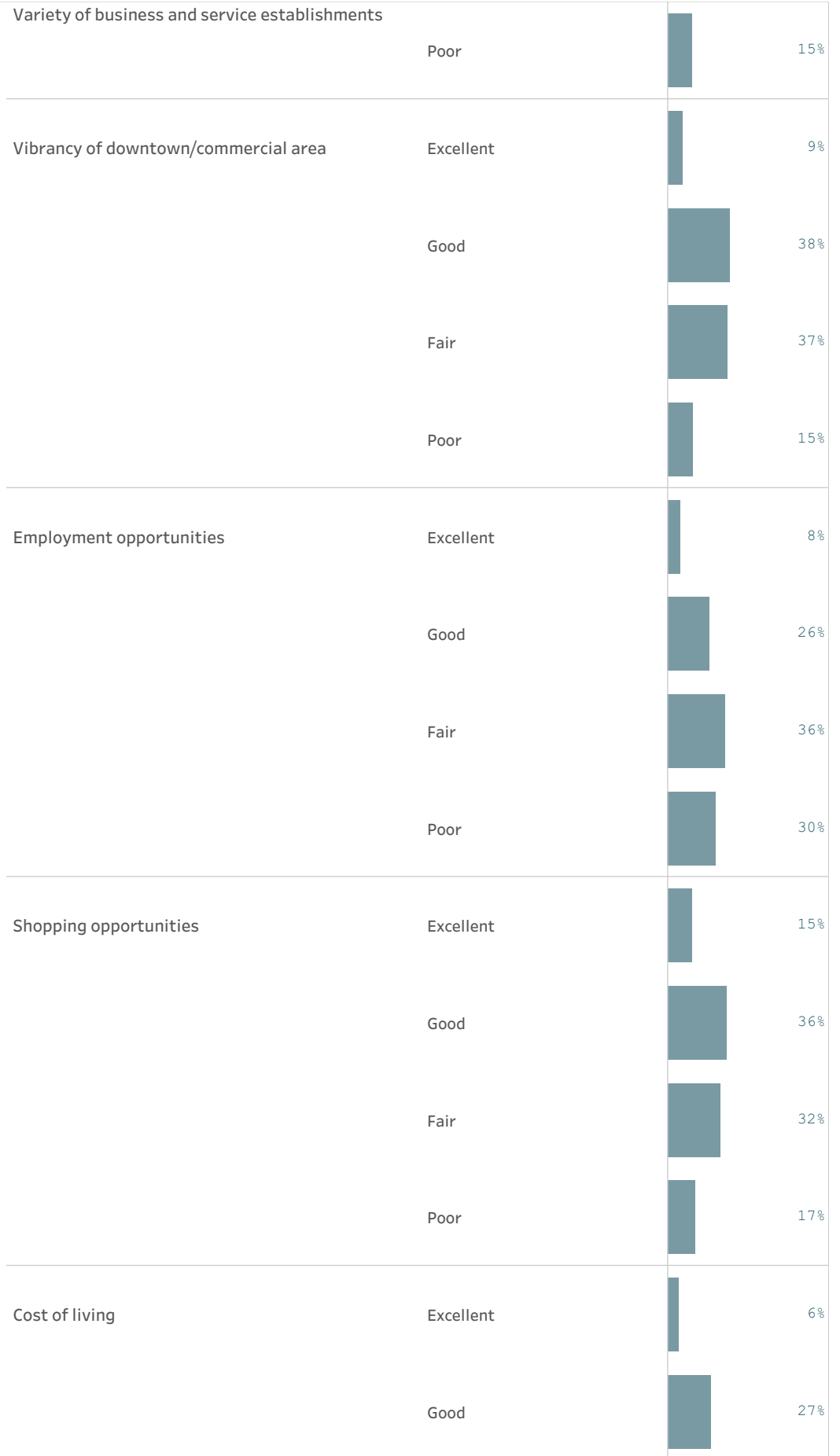
**Please rate the job you feel the Port St. Lucie community does at each of the following.**



**Please rate each of the following in the Port St. Lucie community.**



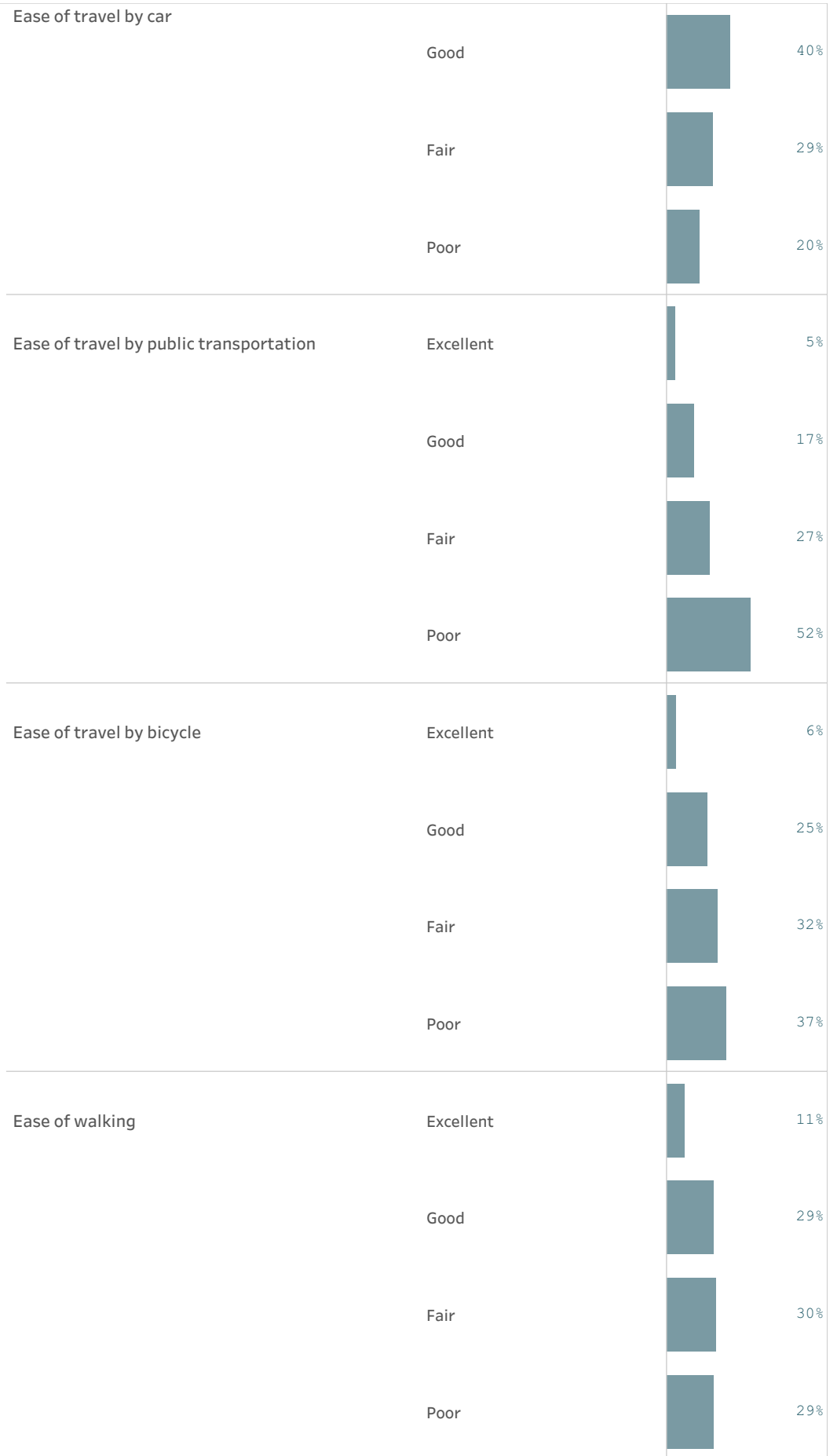
Please rate each of the following in the Port St. Lucie community.



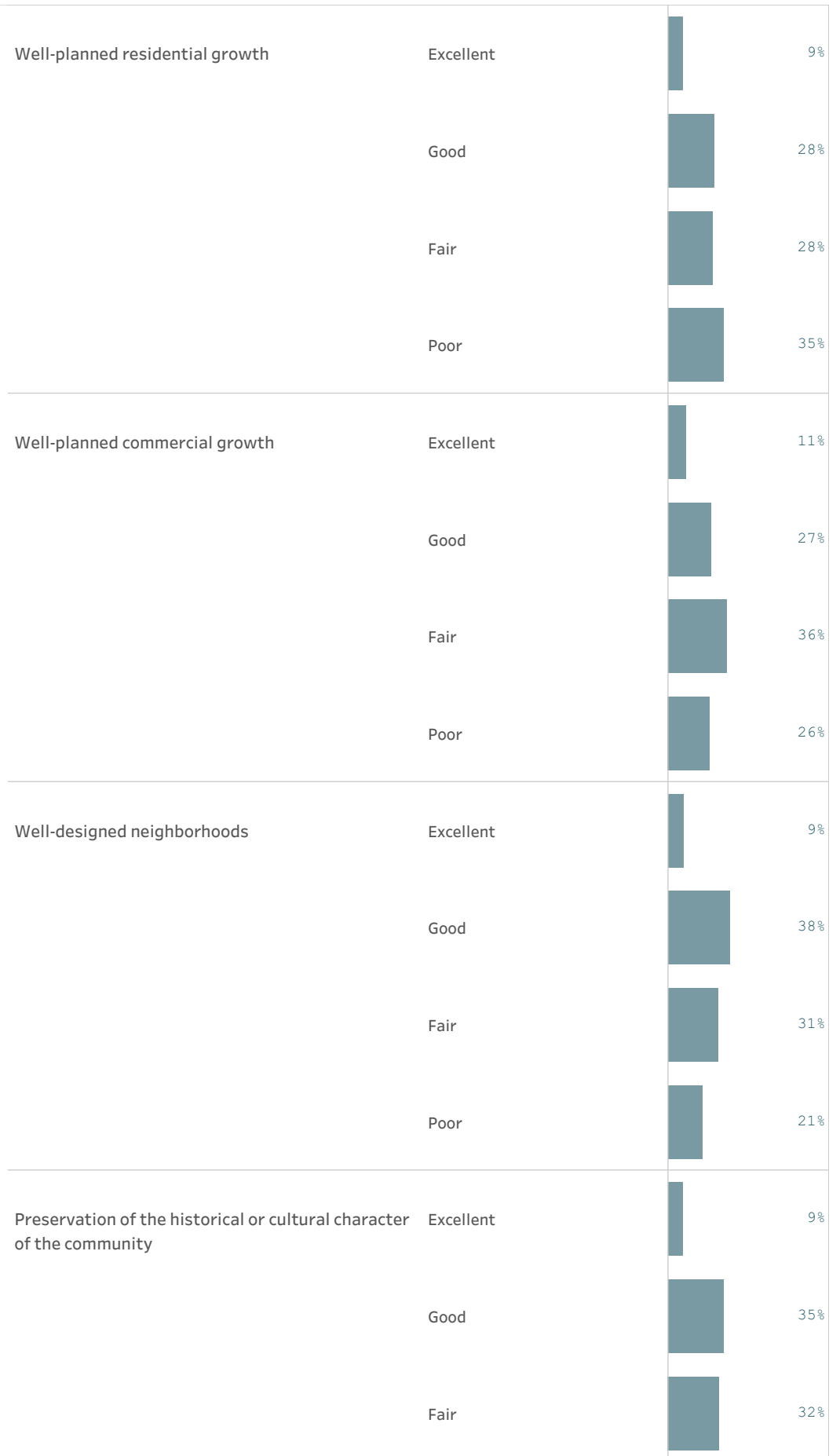




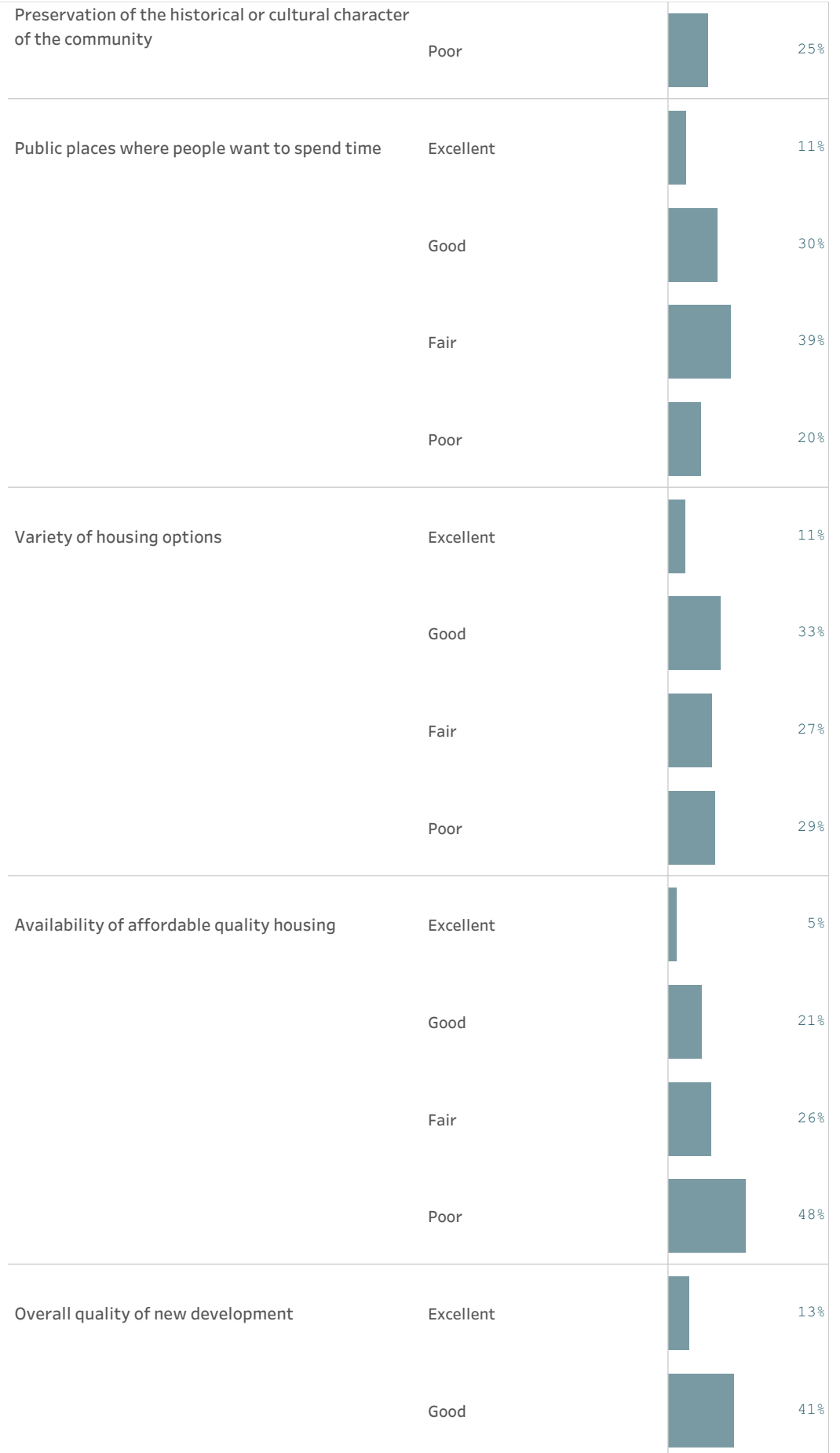
Please also rate each of the following in the Port St. Lucie community.



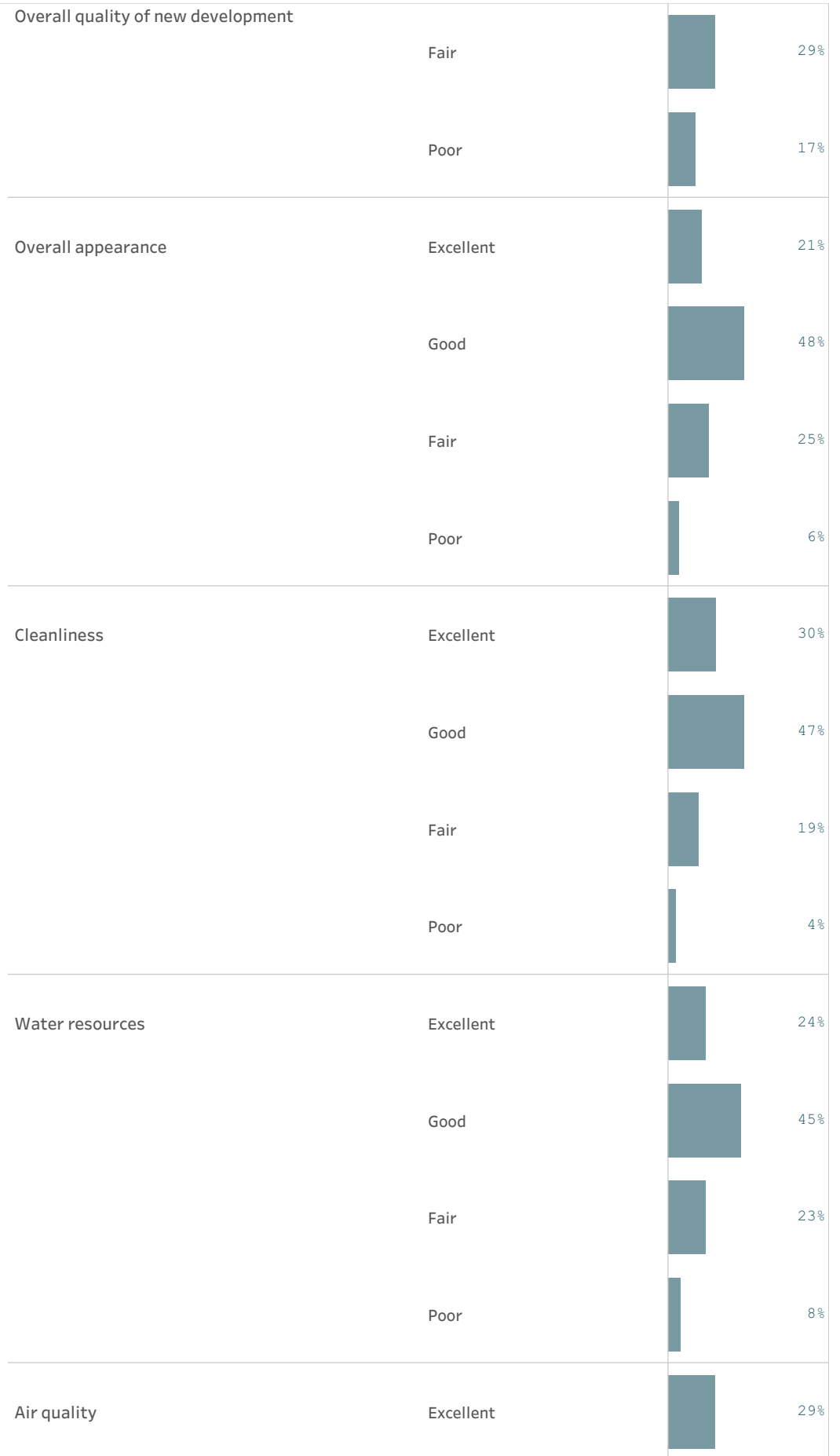
Please also rate each of the following in the Port St. Lucie community.



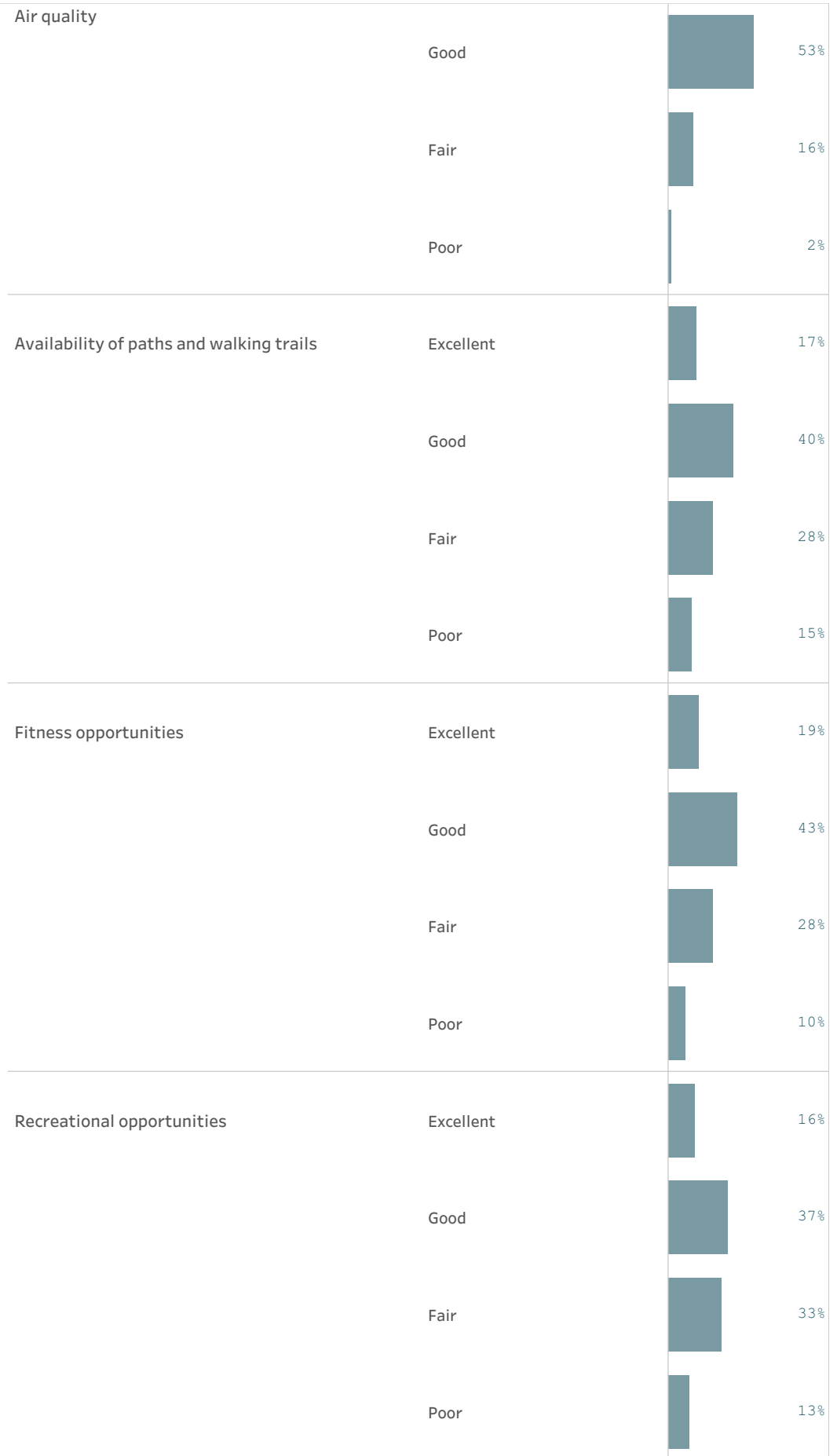
**Please also rate each of the following in the Port St. Lucie community.**



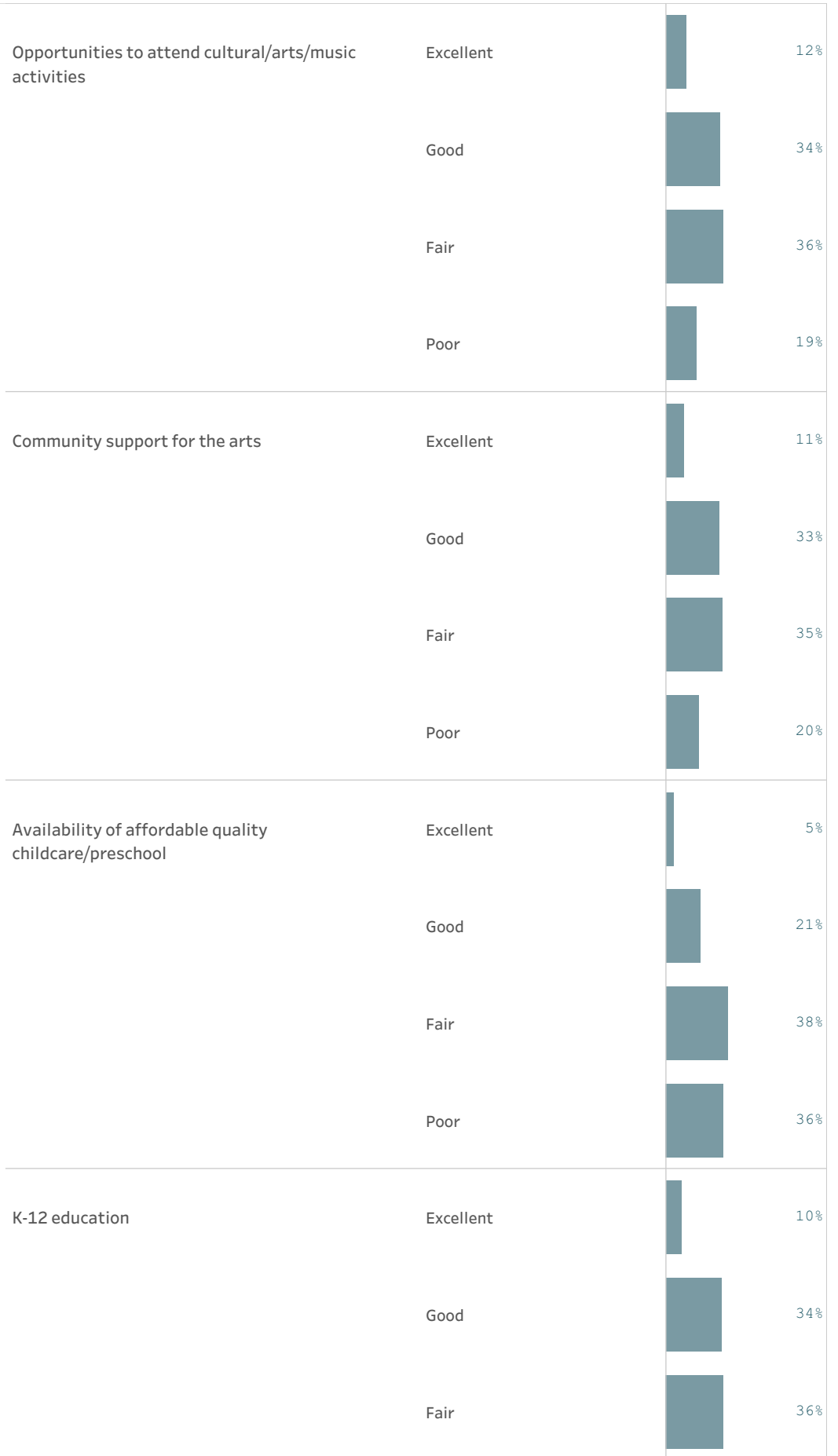
Please also rate each of the following in the Port St. Lucie community.



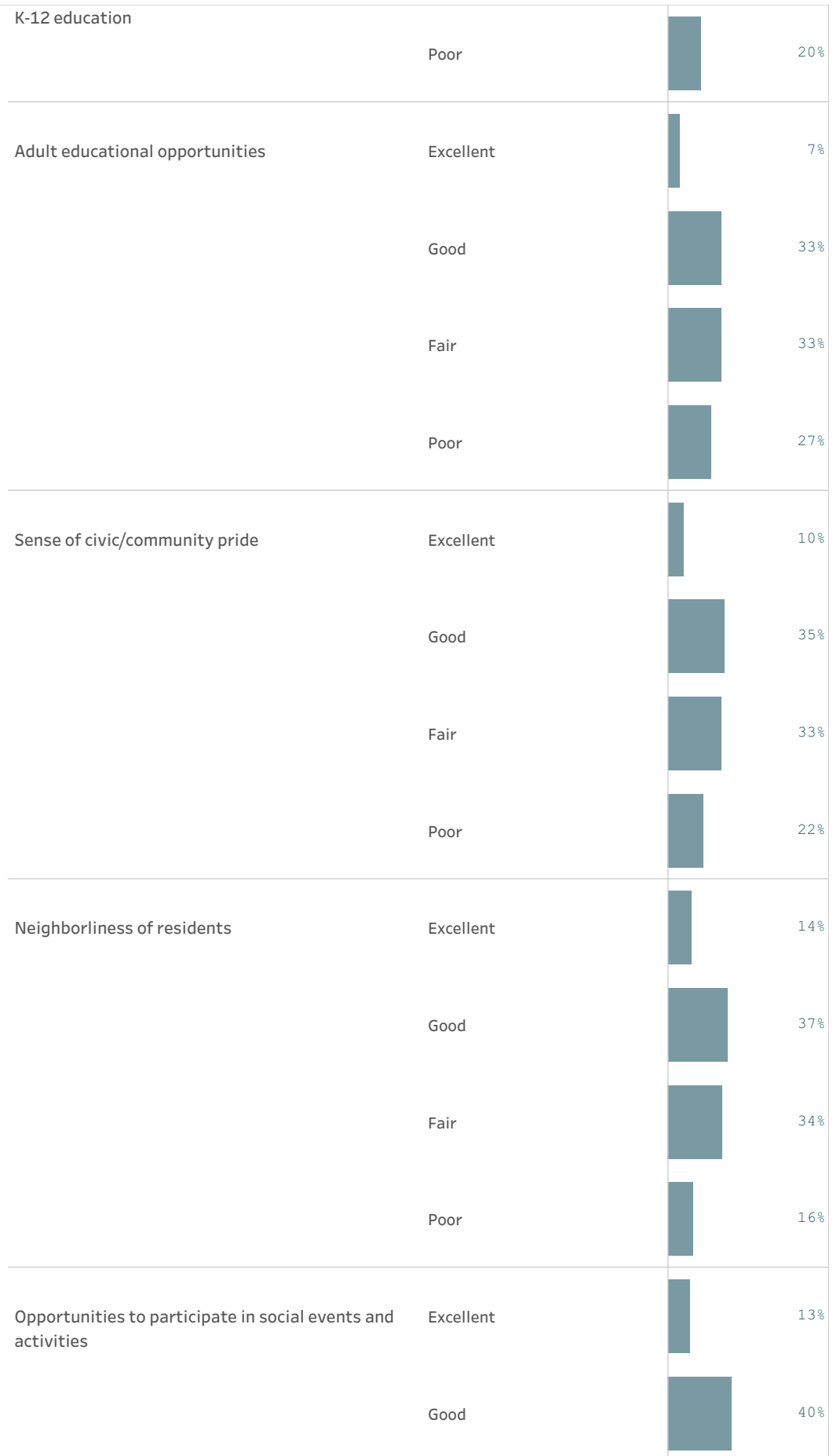
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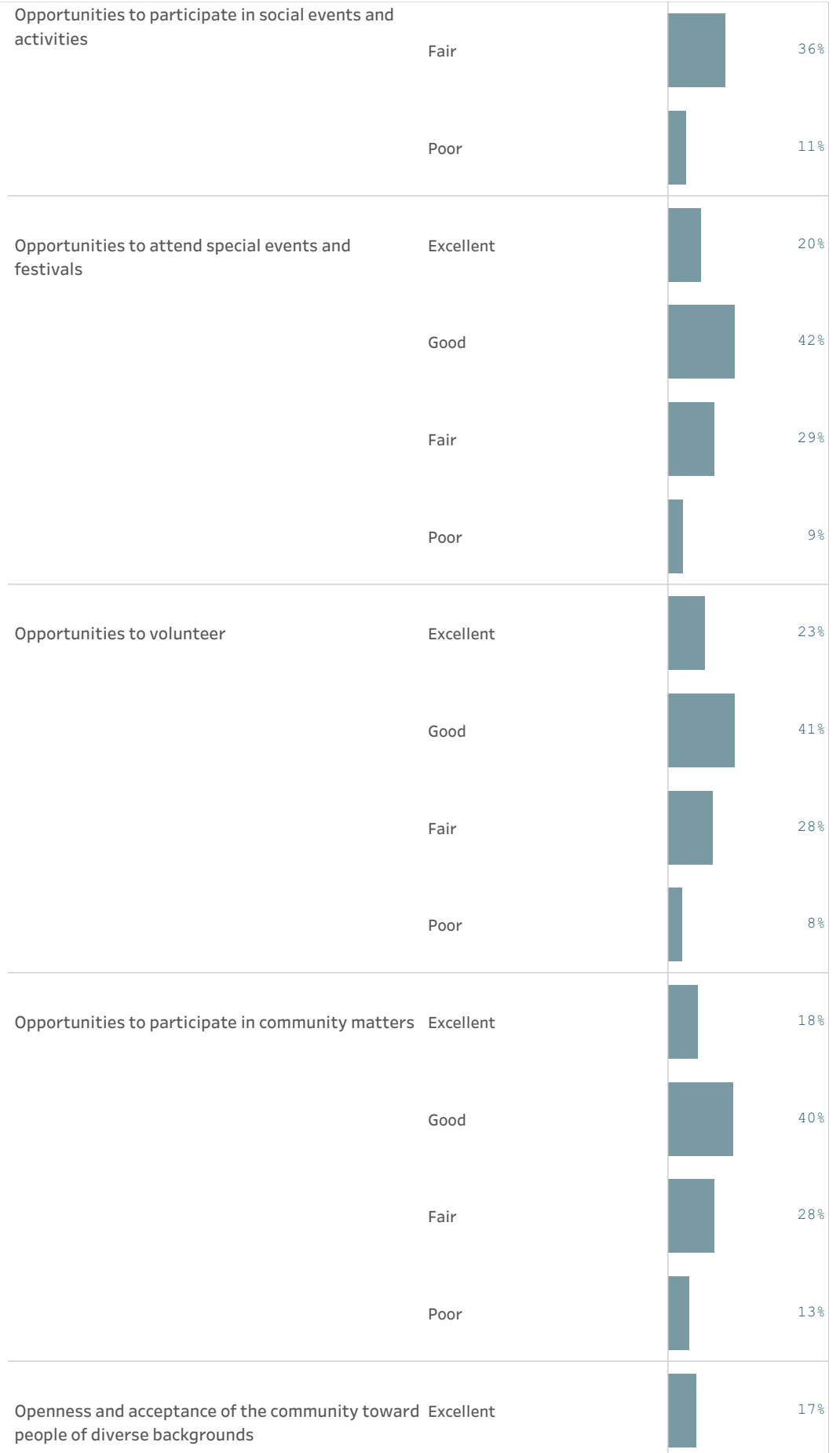


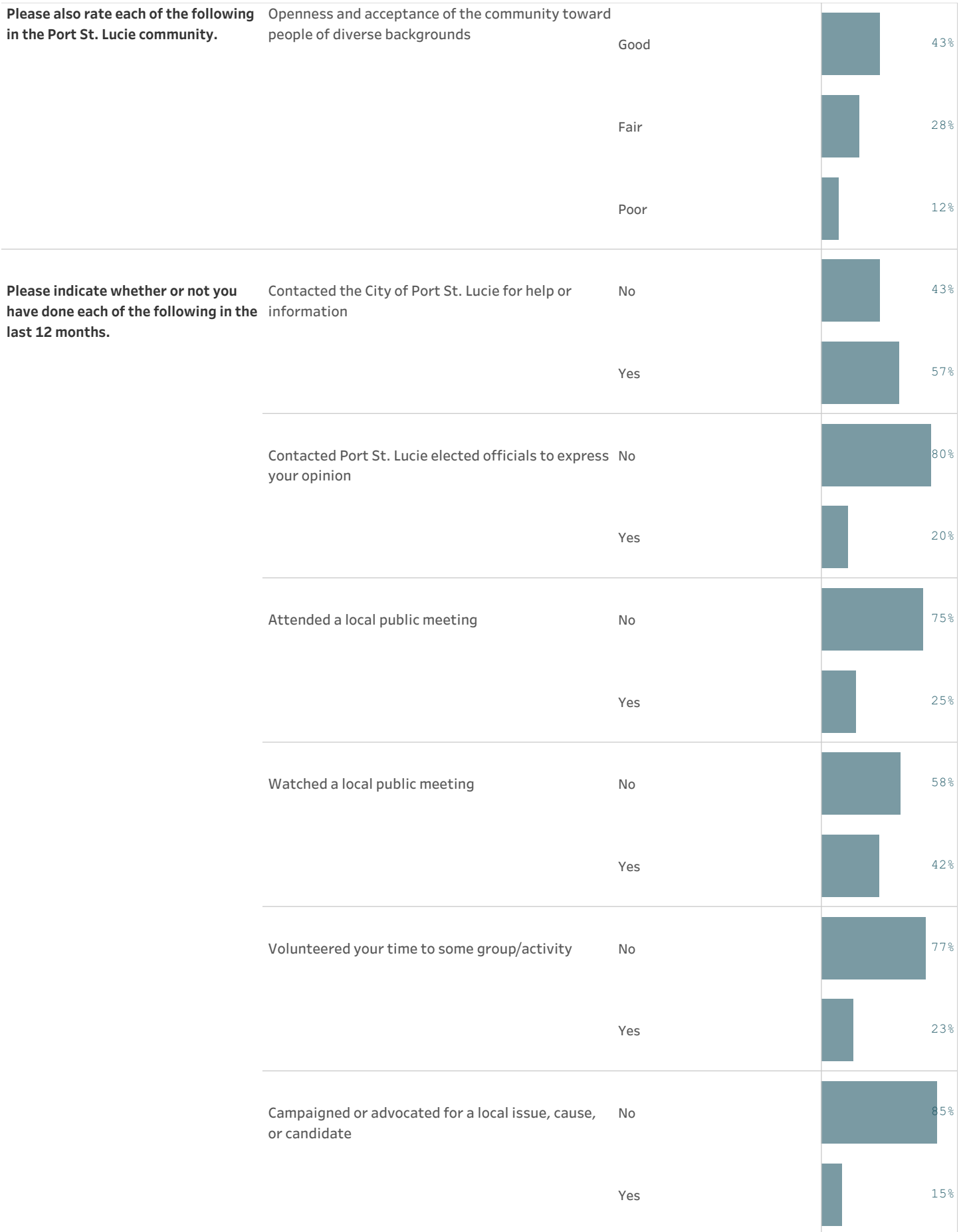
Please also rate each of the following in the Port St. Lucie community.

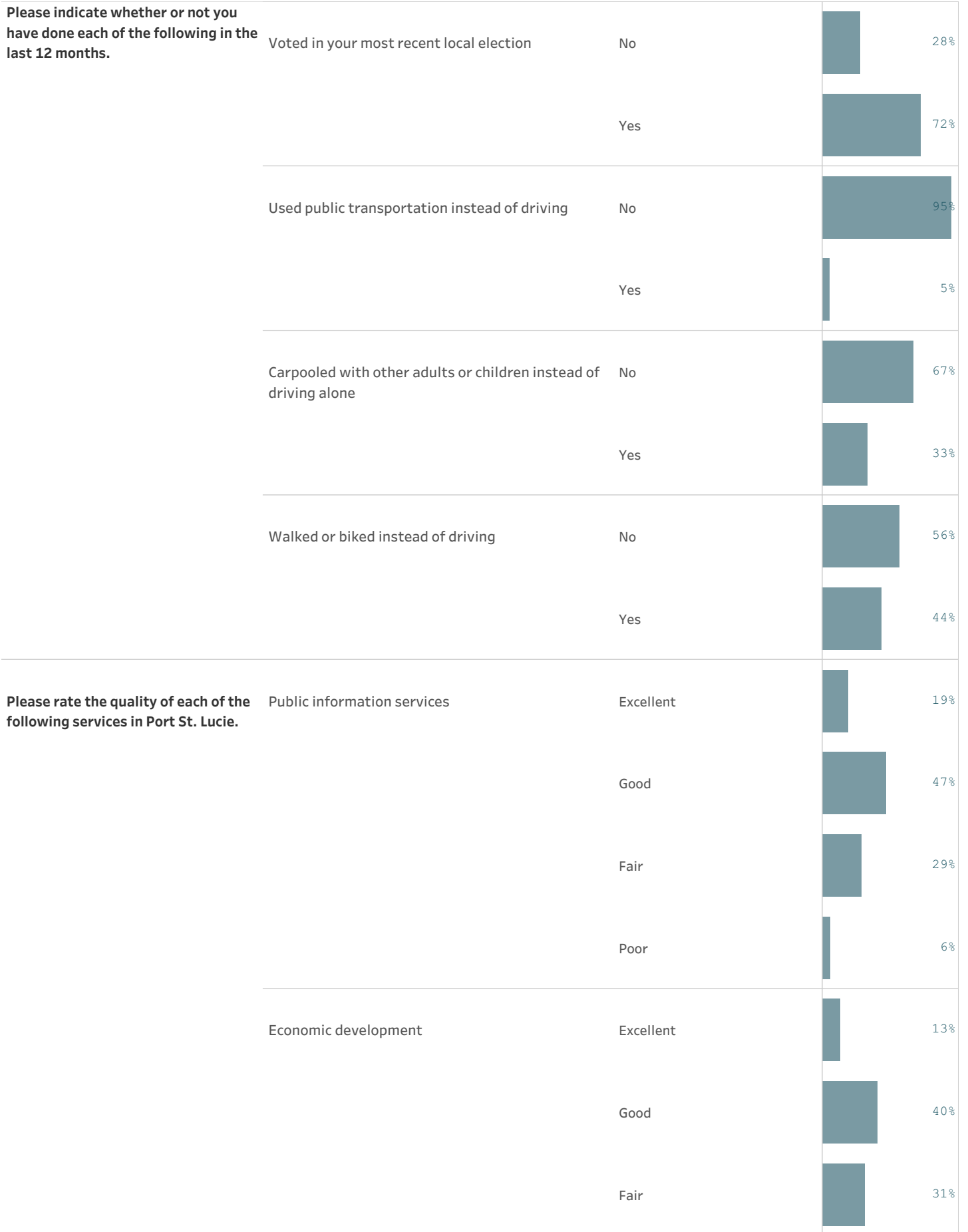




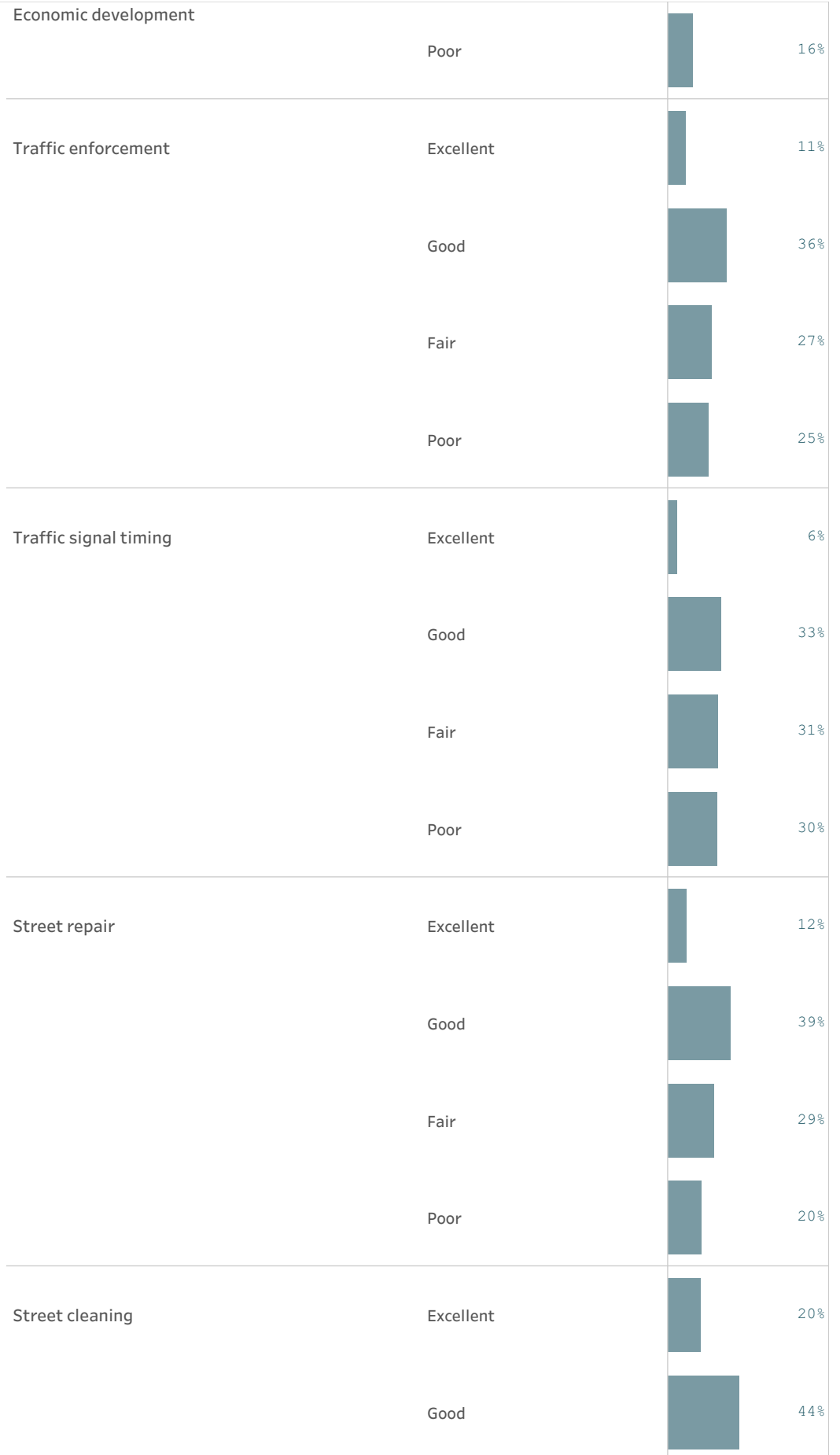
**Please also rate each of the following in the Port St. Lucie community.**



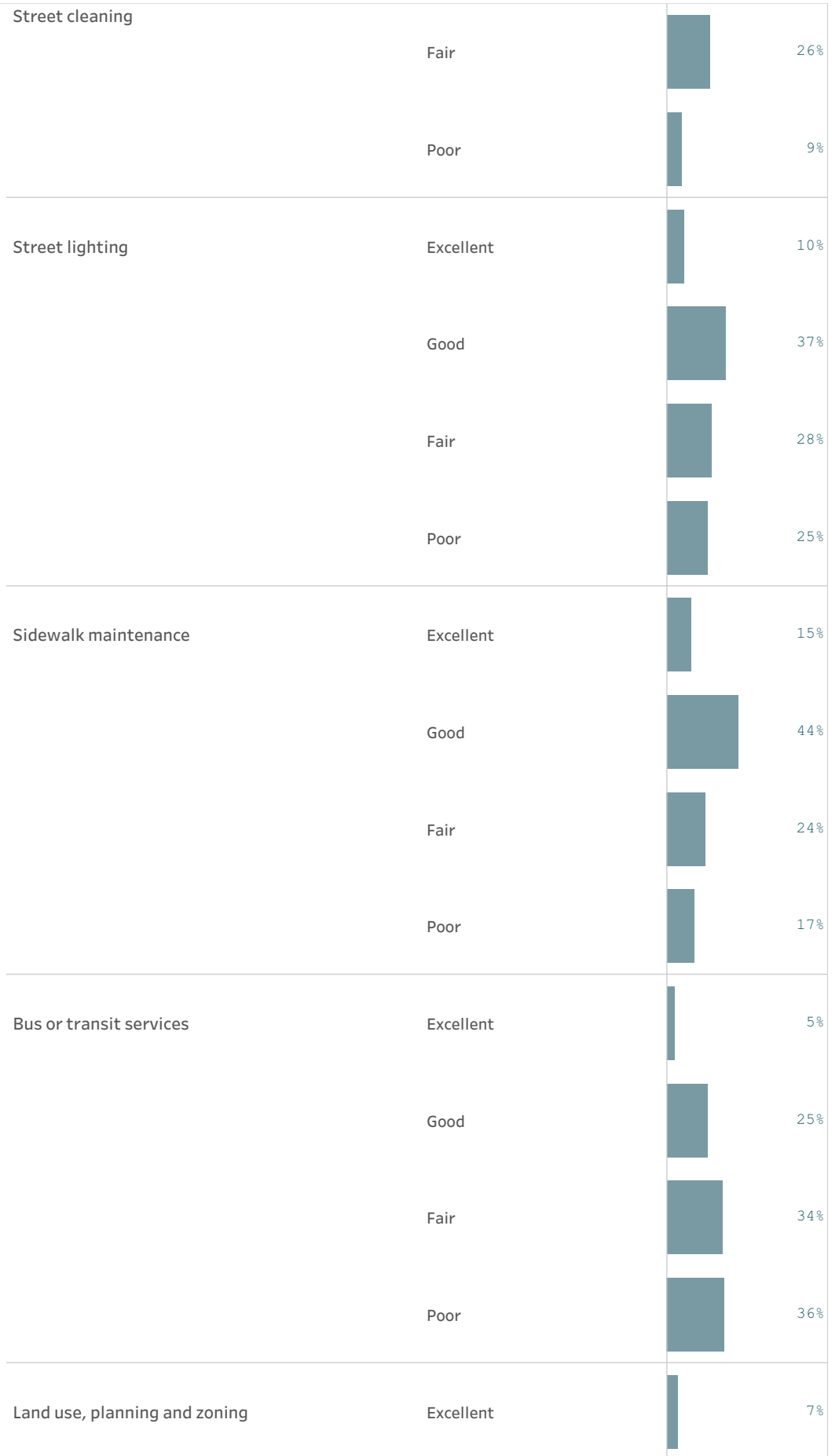




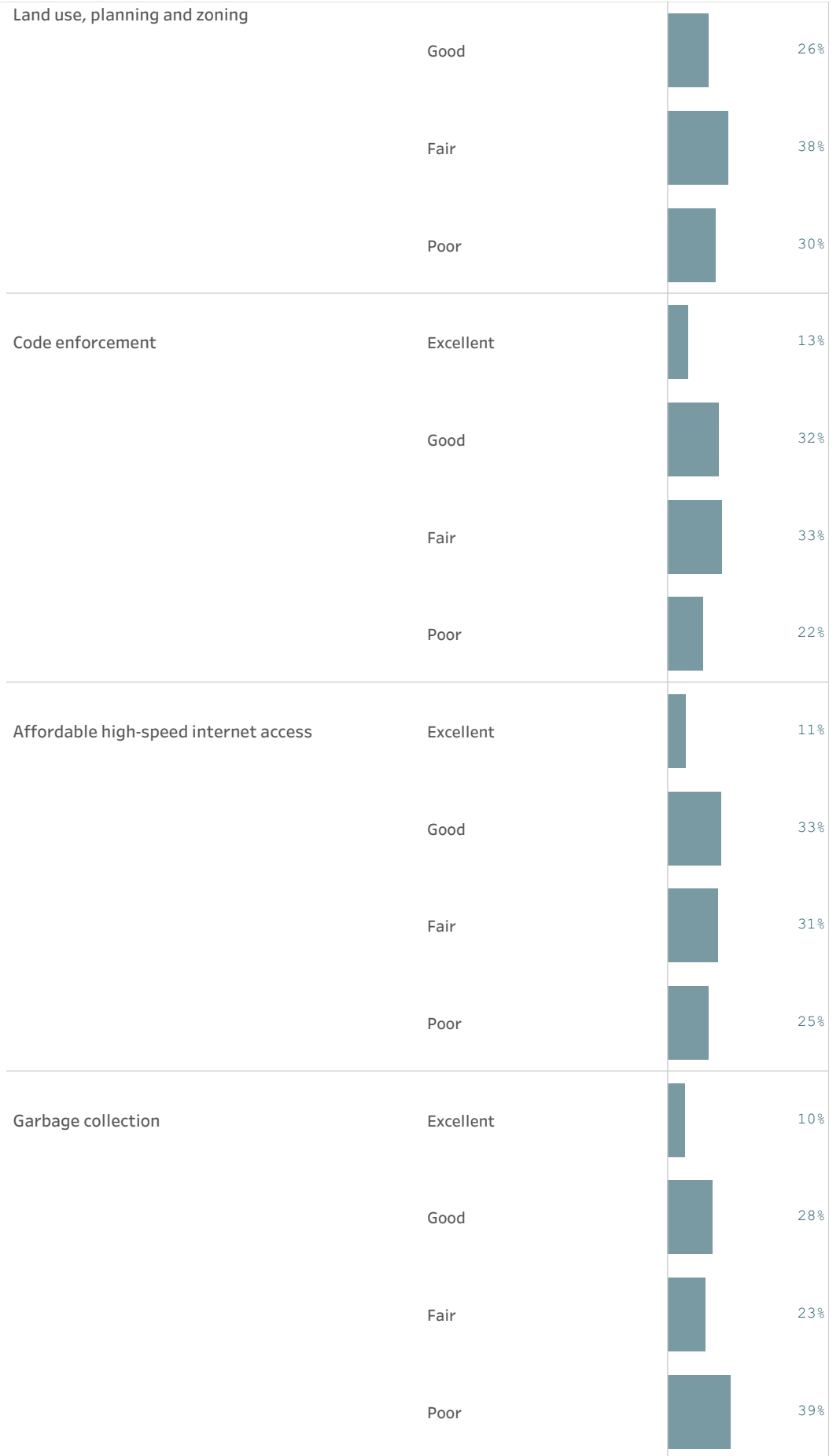
Please rate the quality of each of the following services in Port St. Lucie.



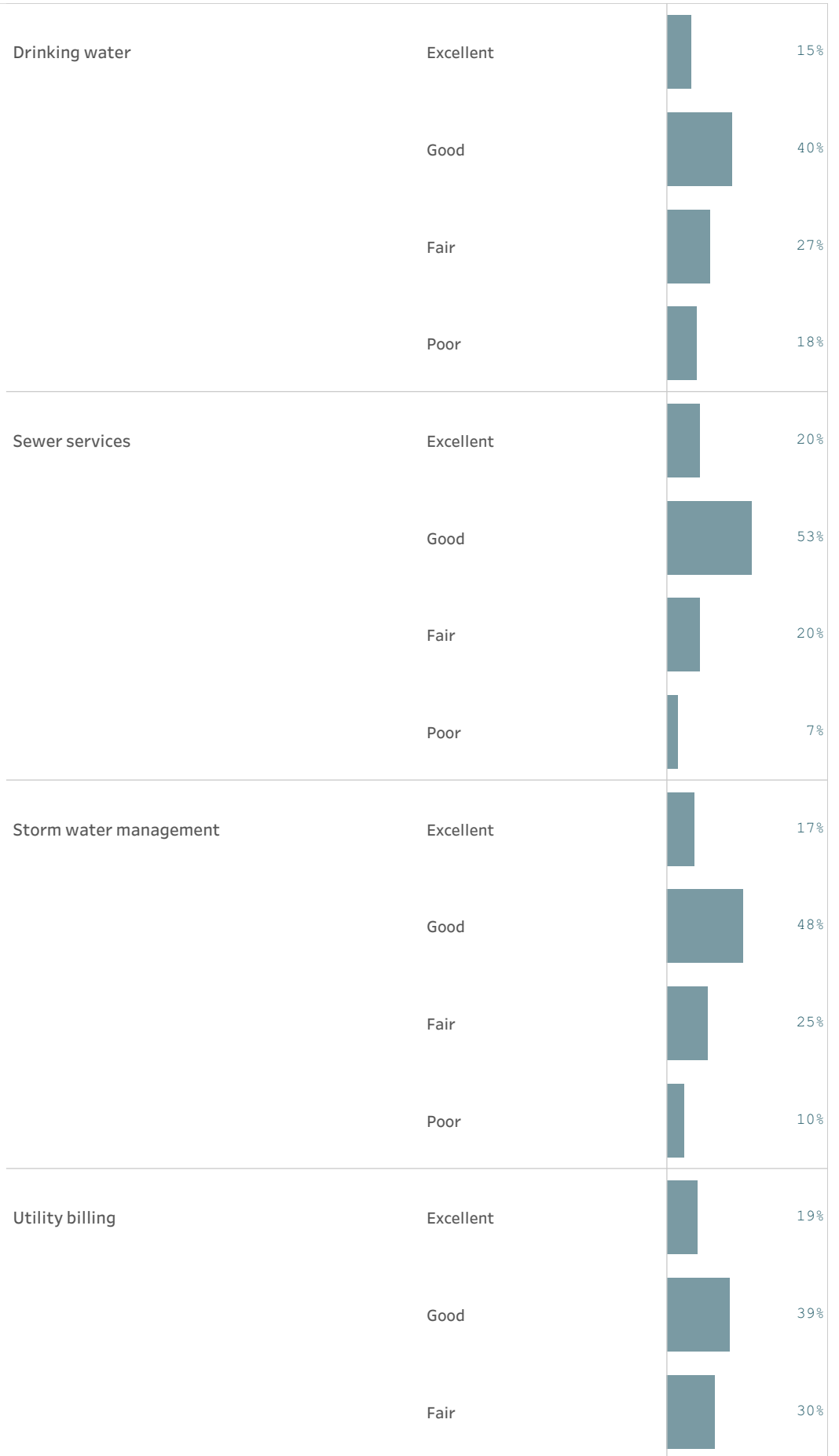
Please rate the quality of each of the following services in Port St. Lucie.



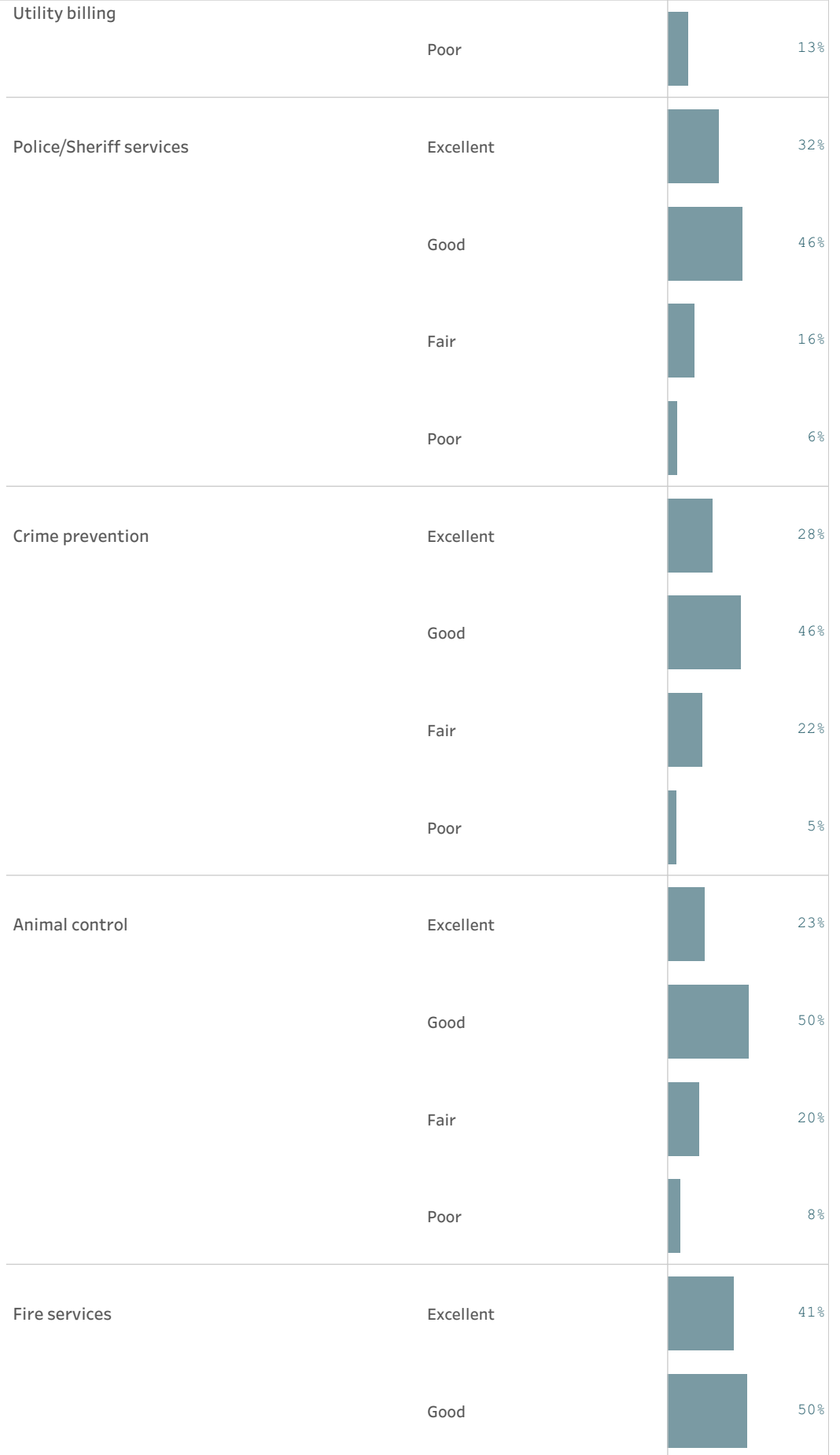
Please rate the quality of each of the following services in Port St. Lucie.



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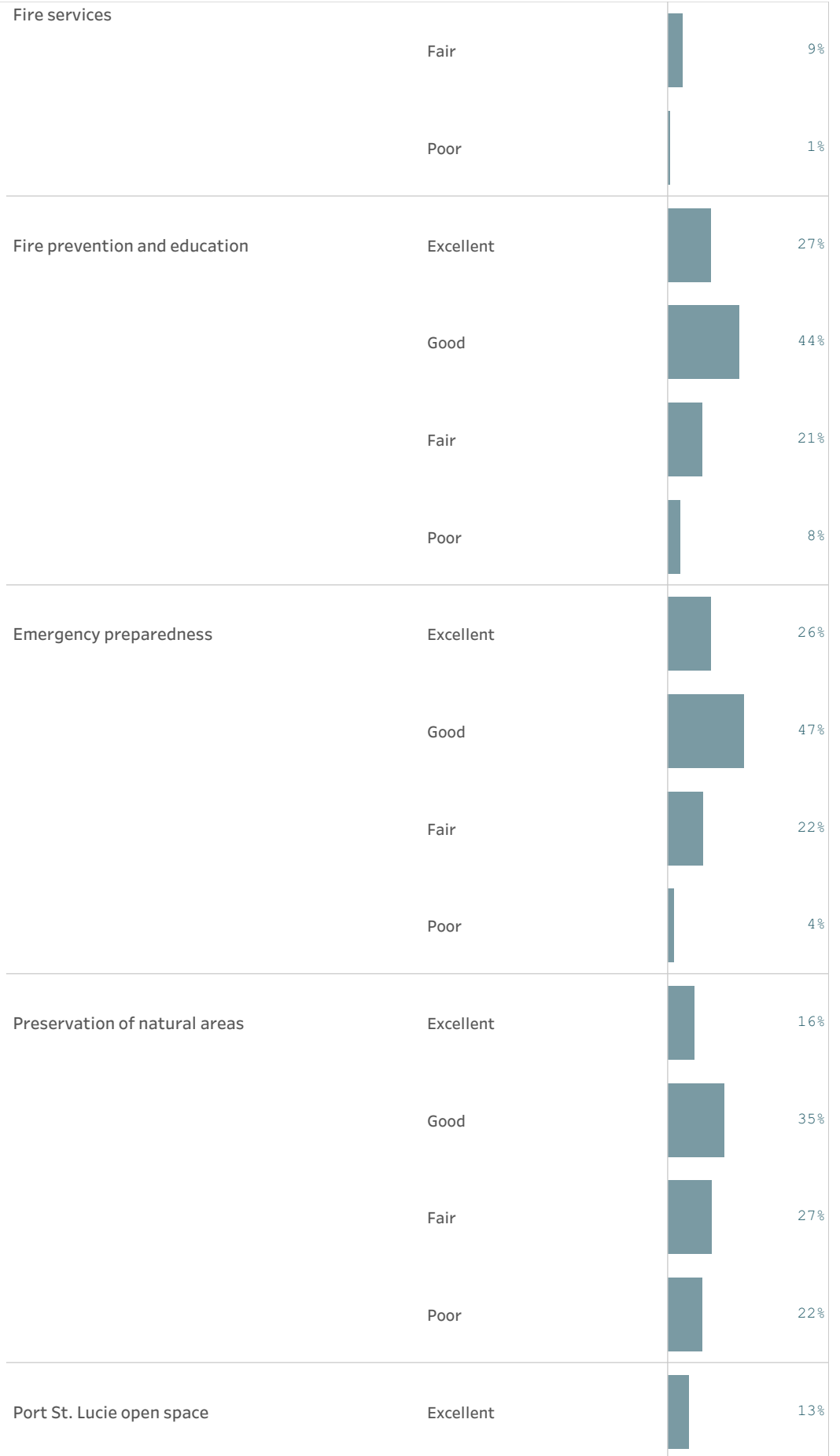


Please rate the quality of each of the following services in Port St. Lucie.

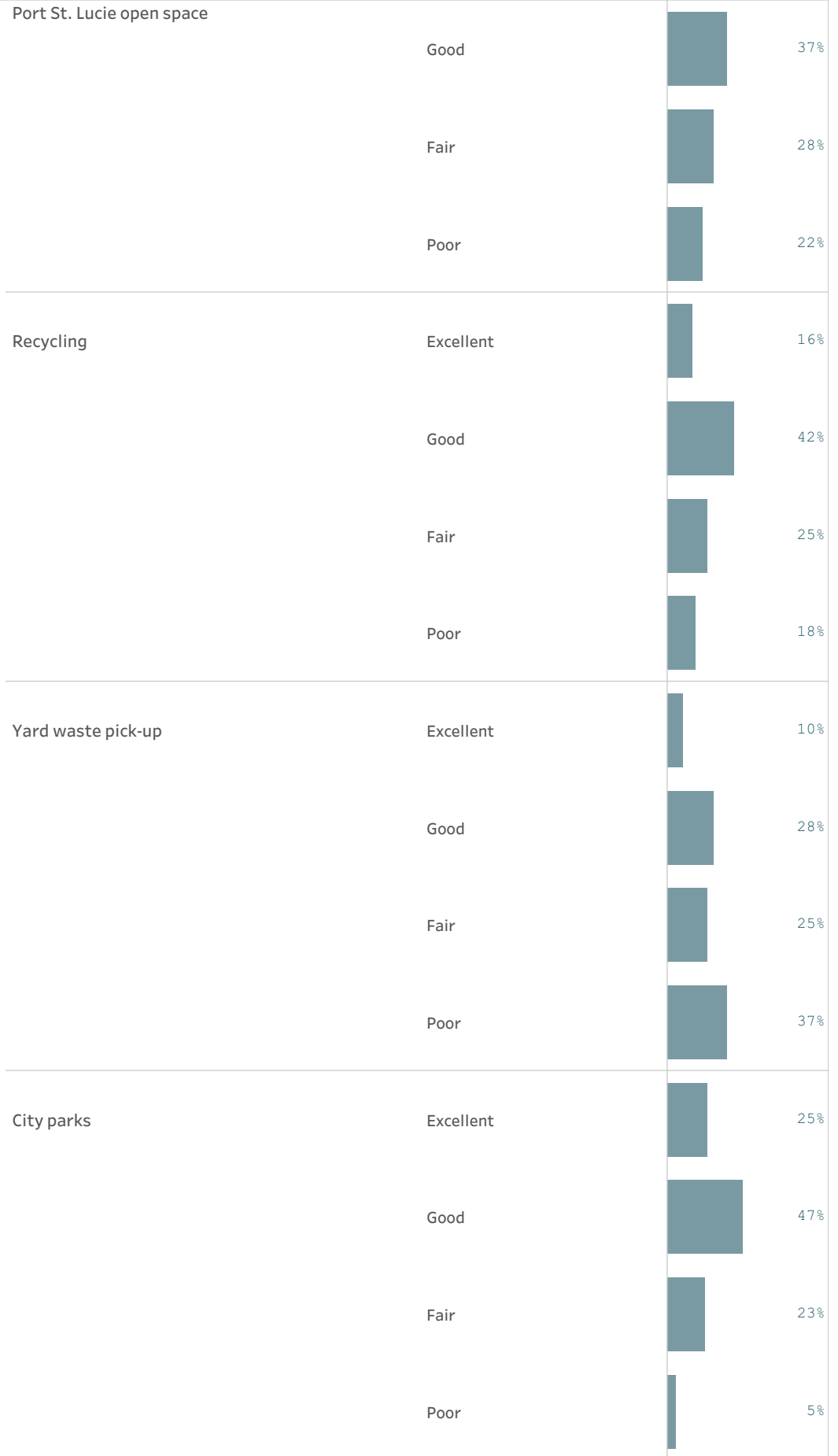




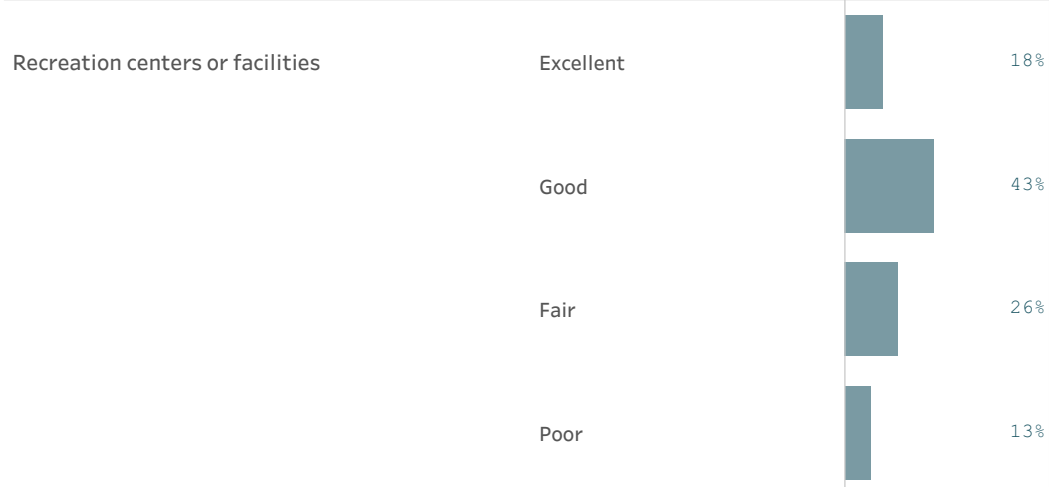
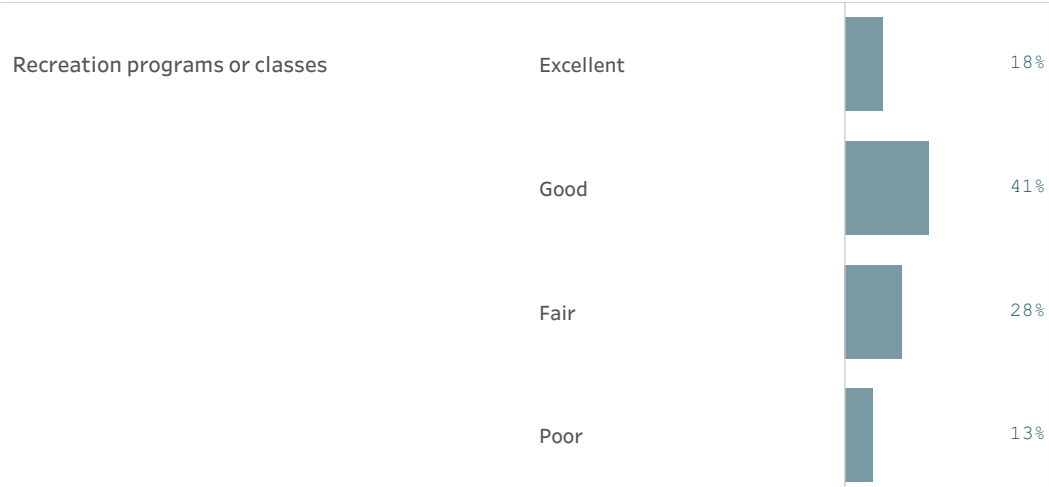
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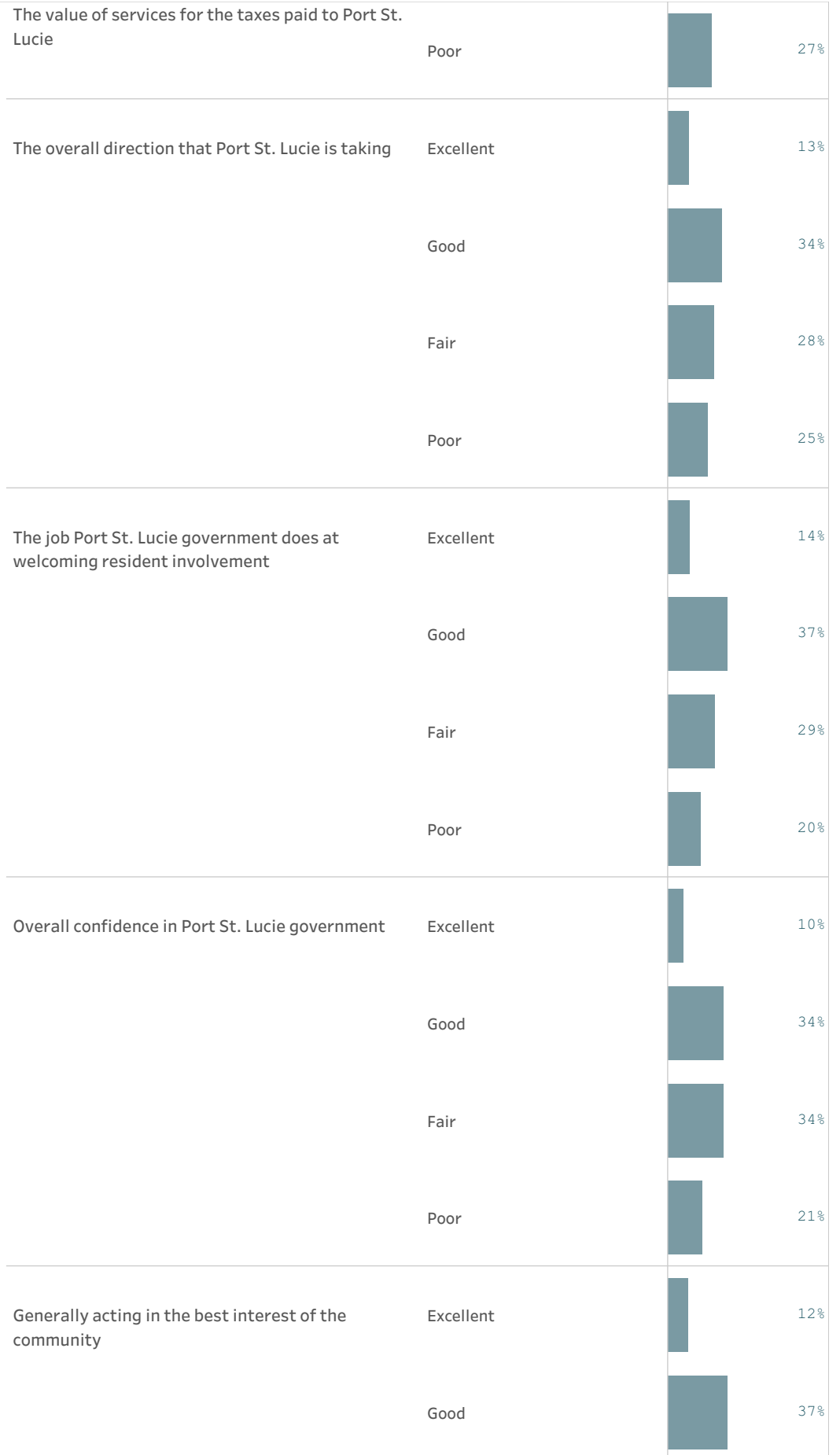
Please rate the quality of each of the following services in Port St. Lucie.



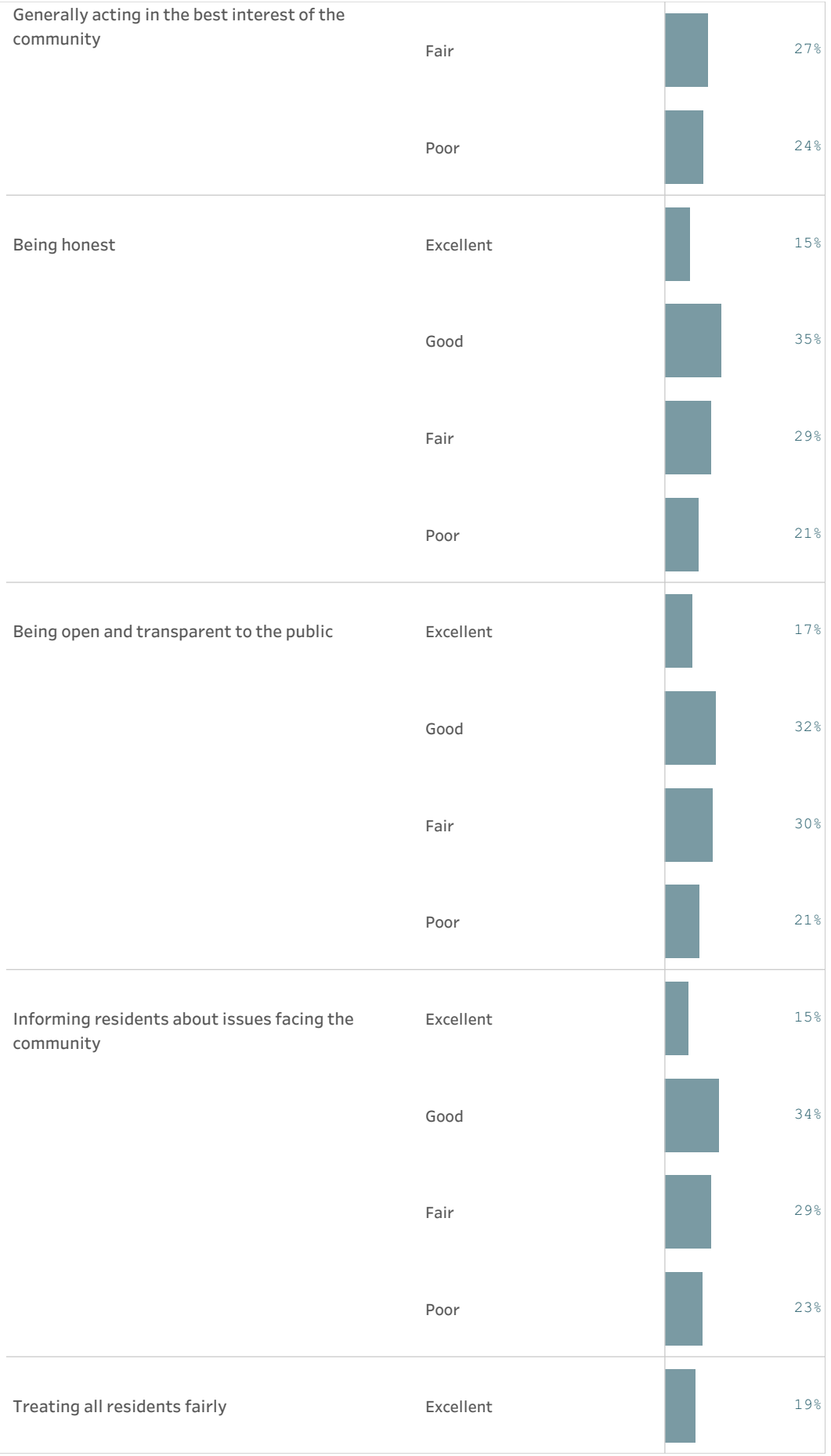
Please rate the following categories of Port St. Lucie government performance.

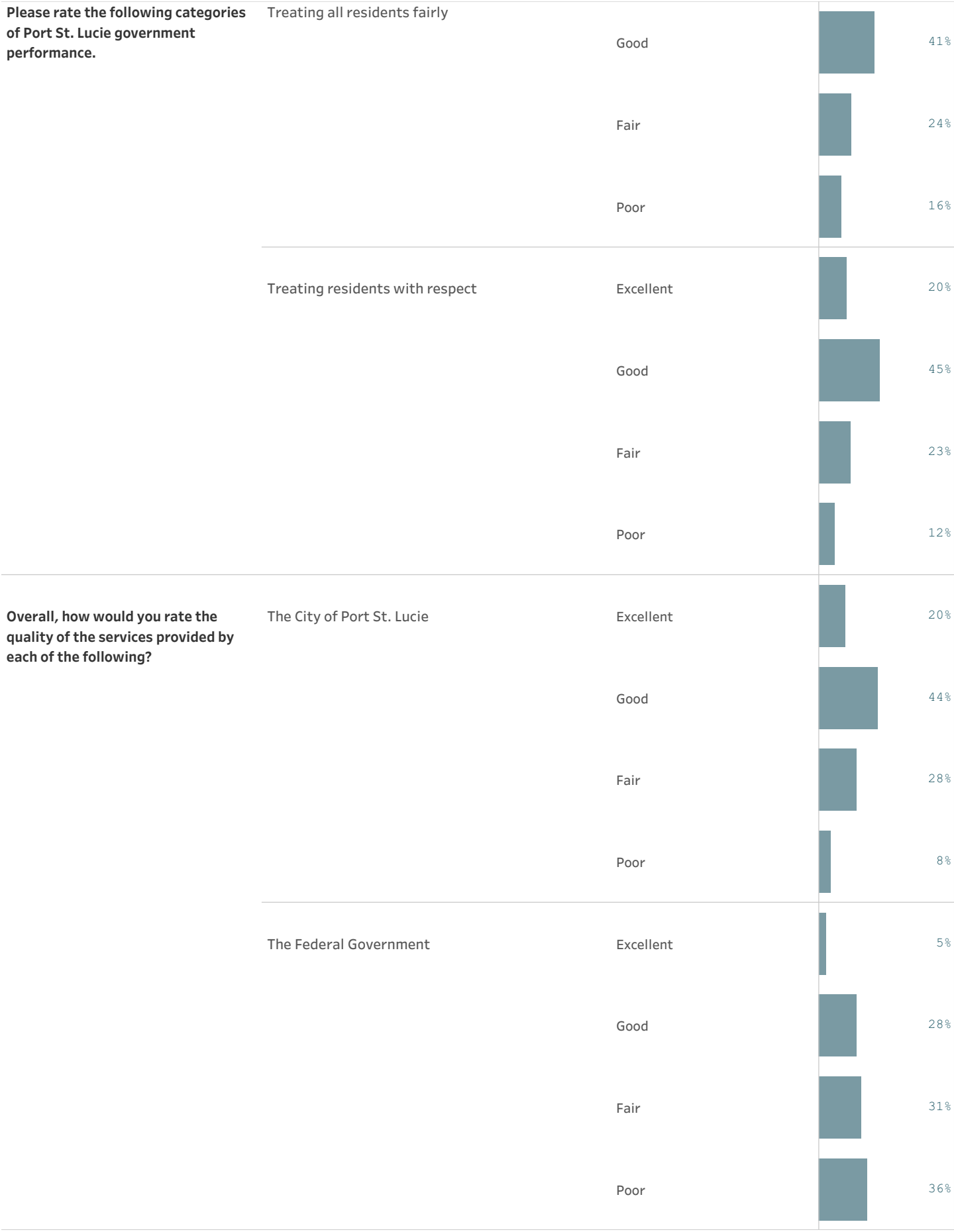


**Please rate the following categories of Port St. Lucie government performance.**



**Please rate the following categories of Port St. Lucie government performance.**

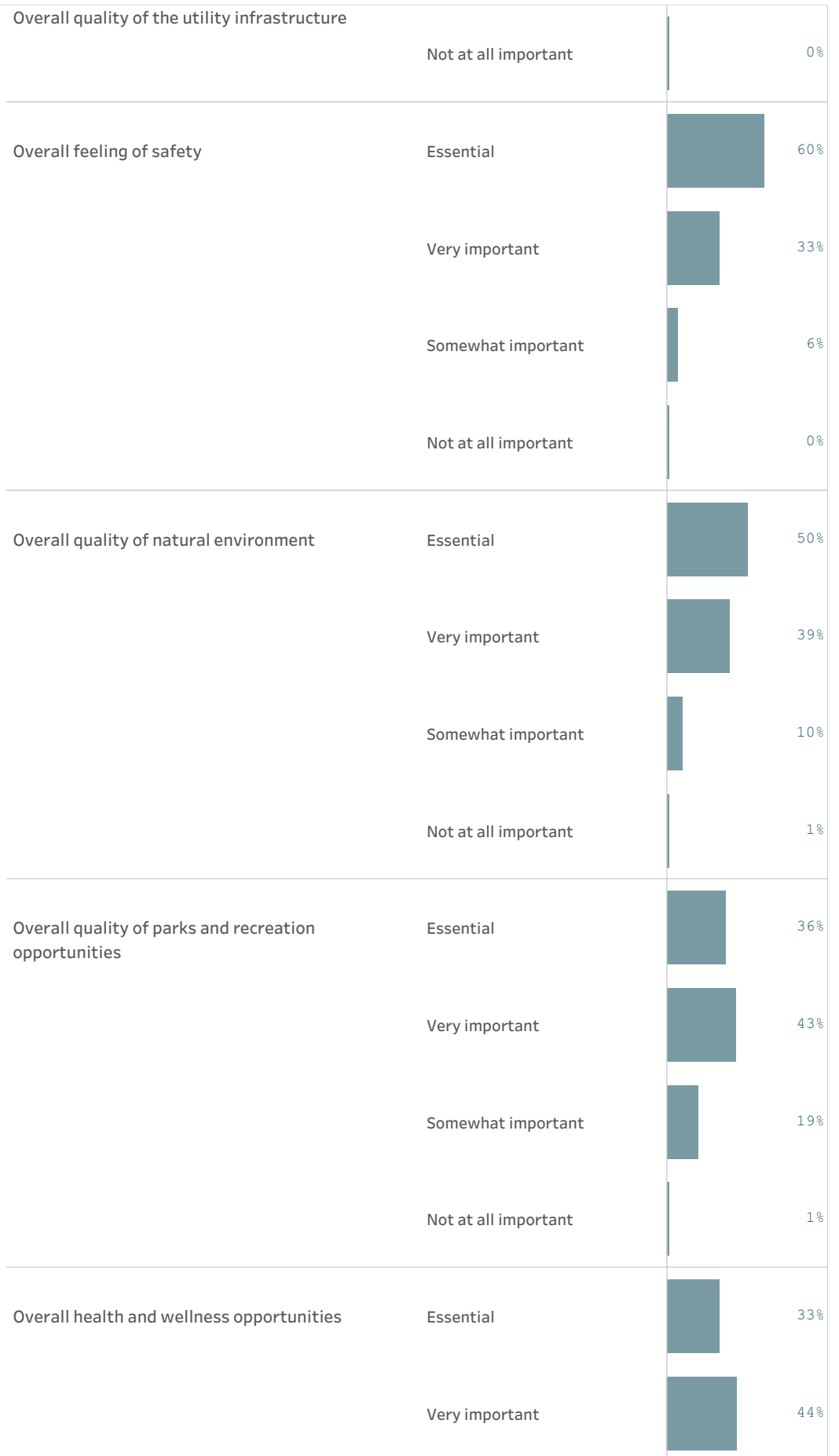




Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

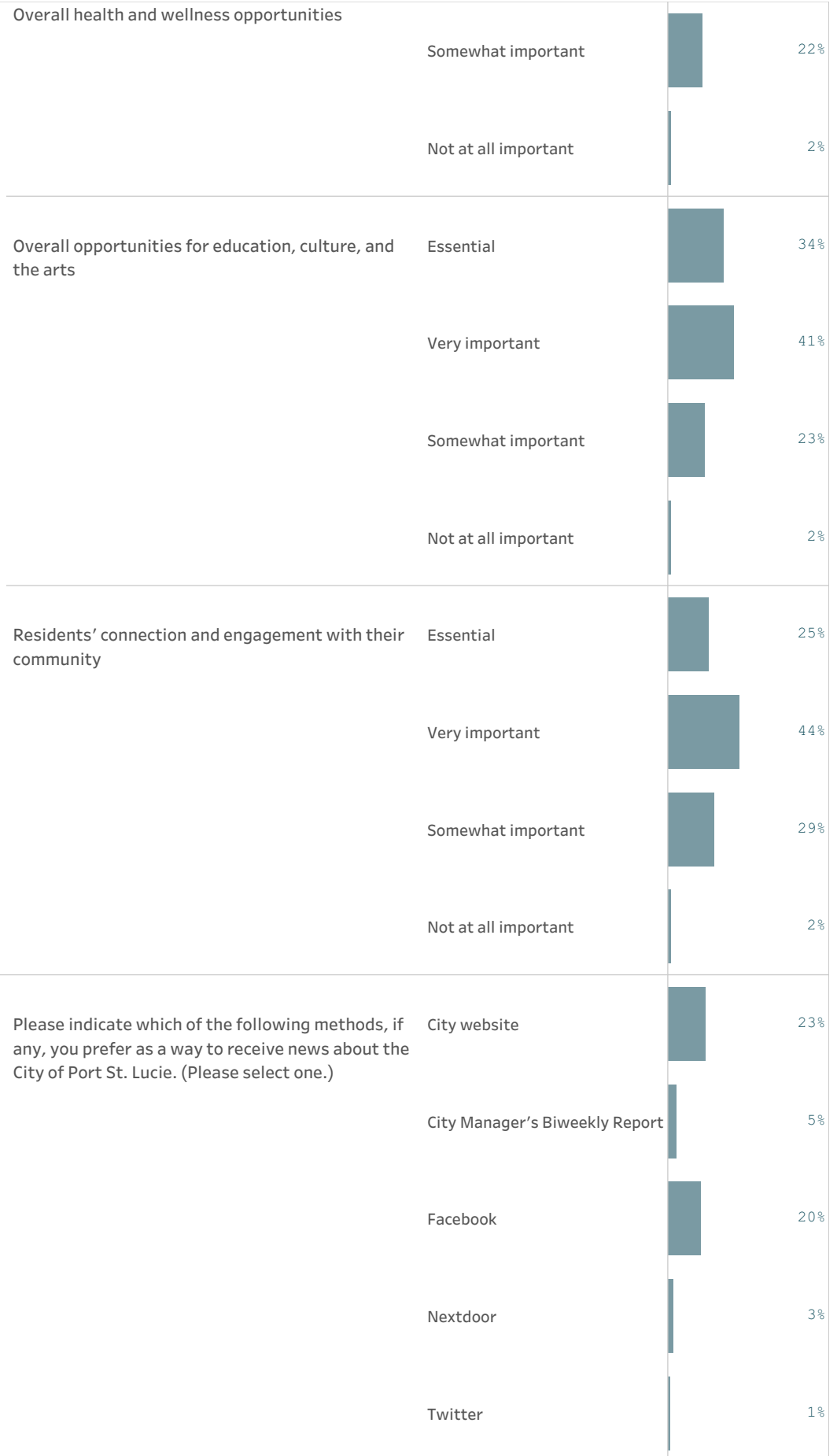


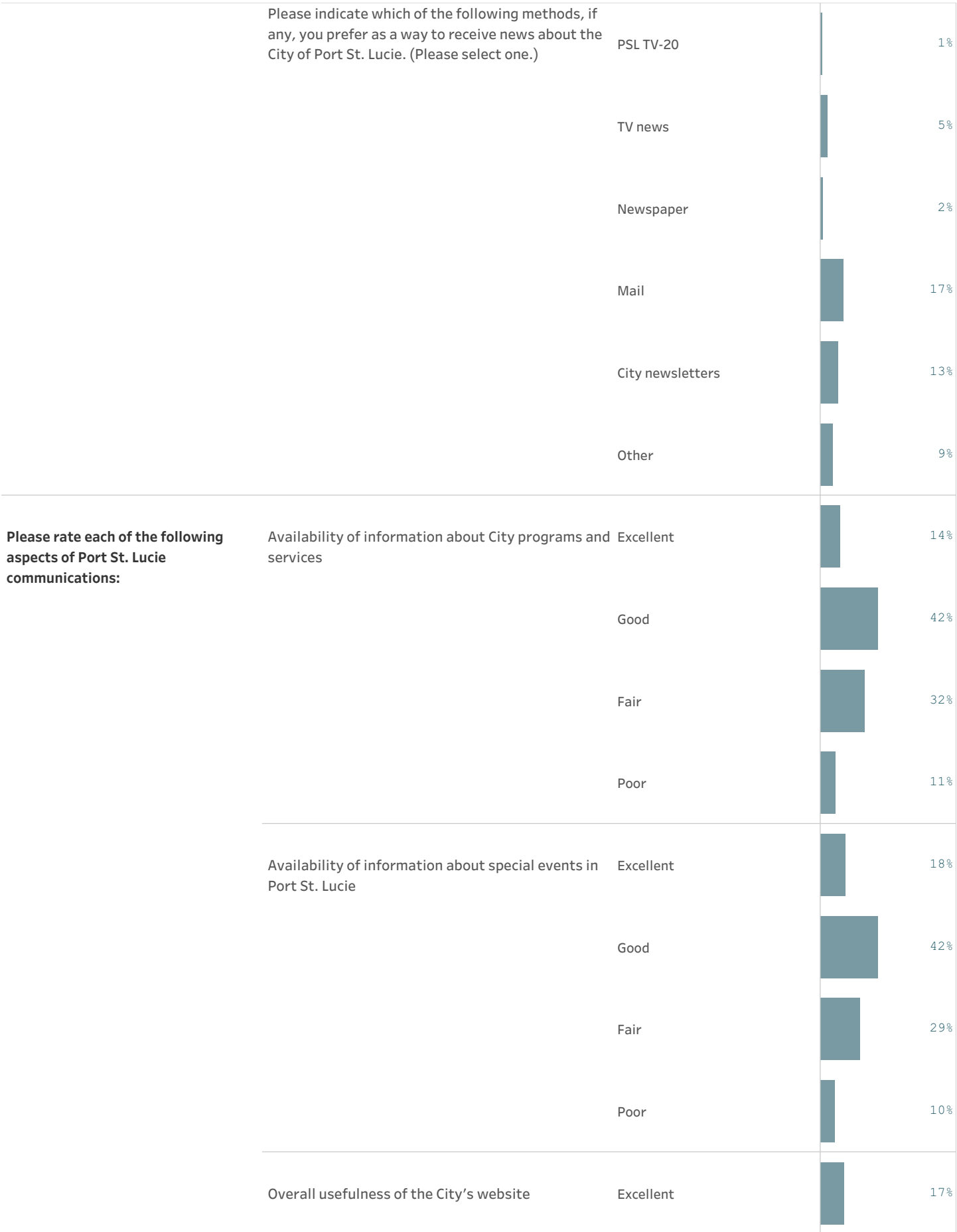
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.



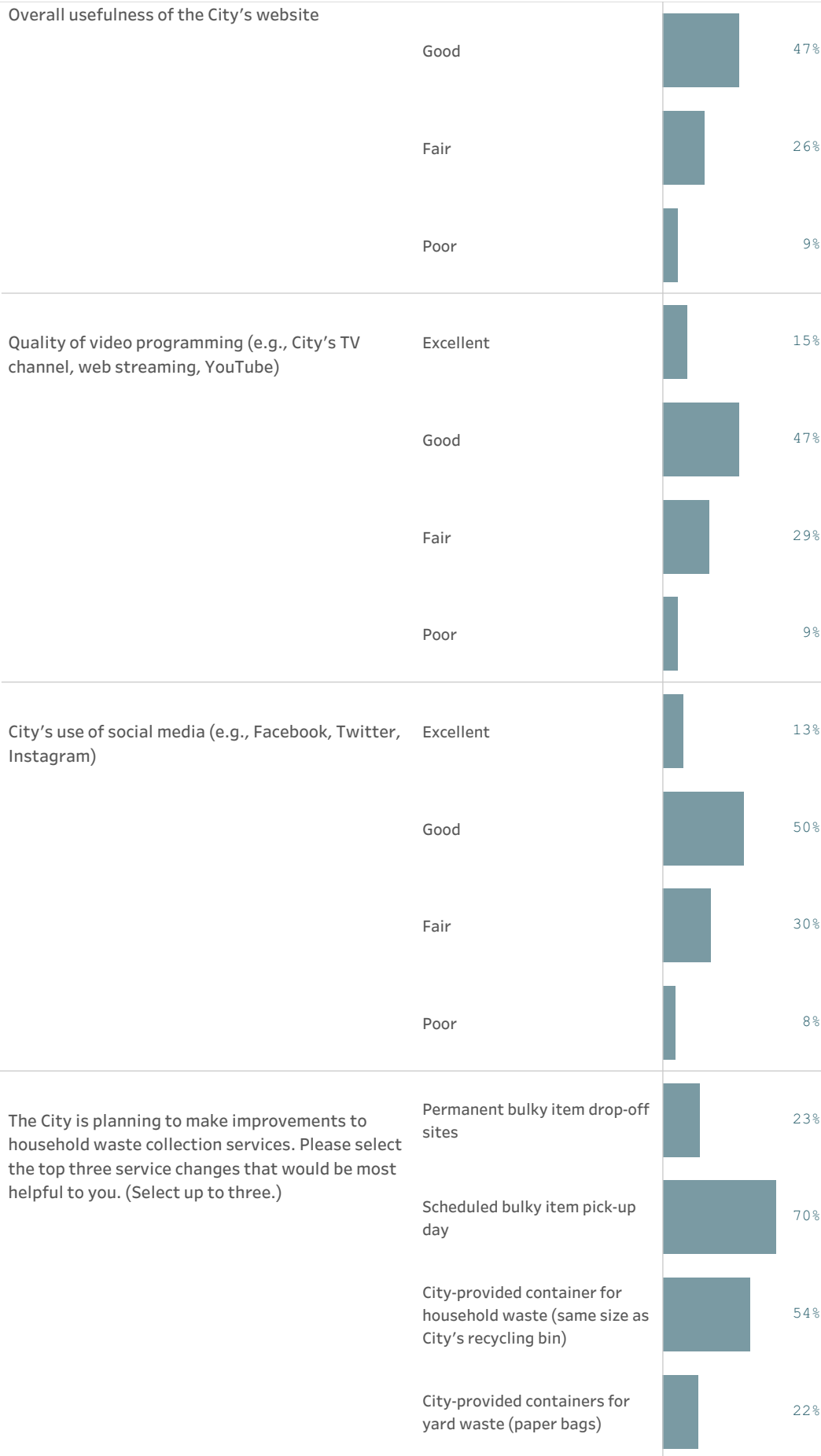


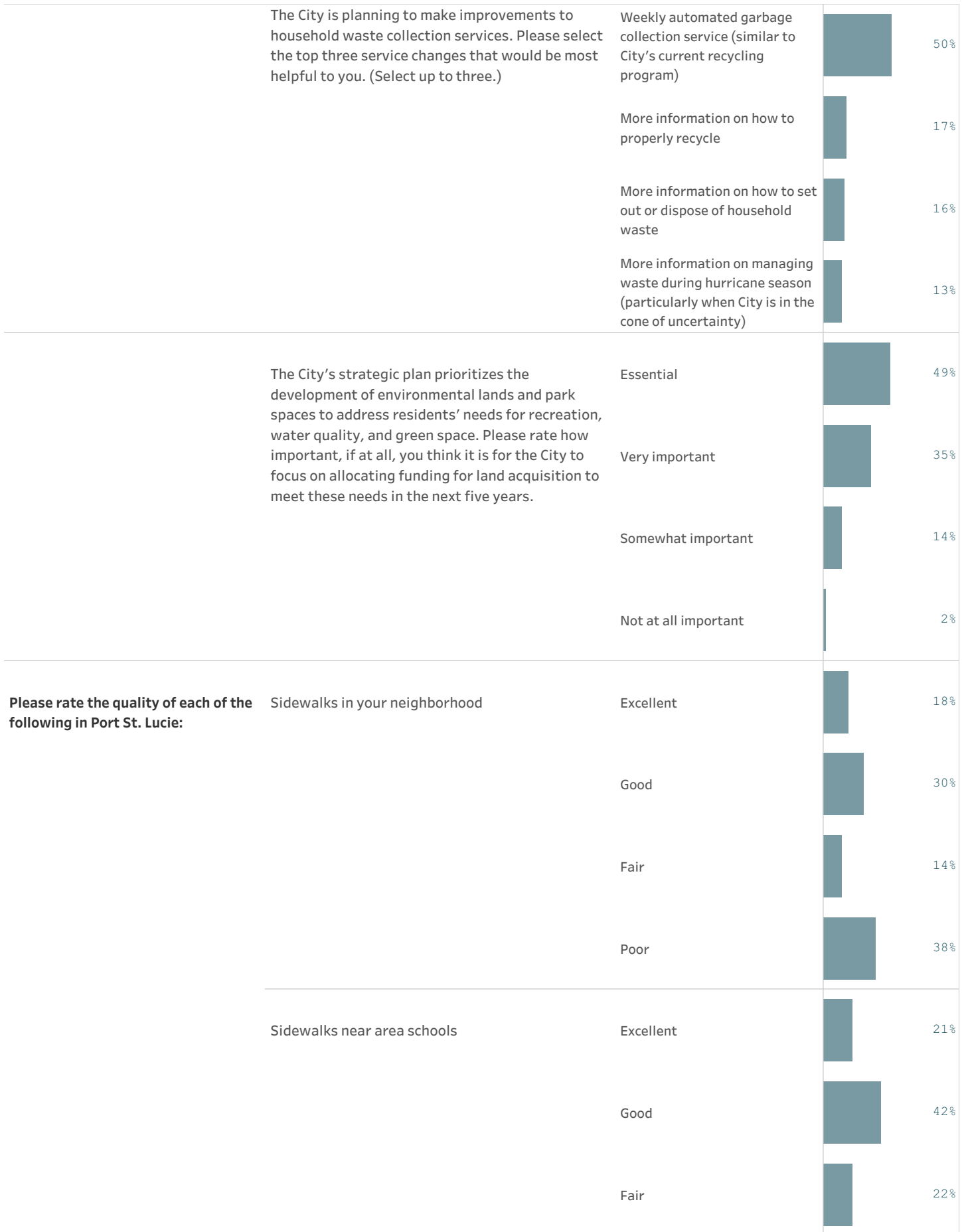
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

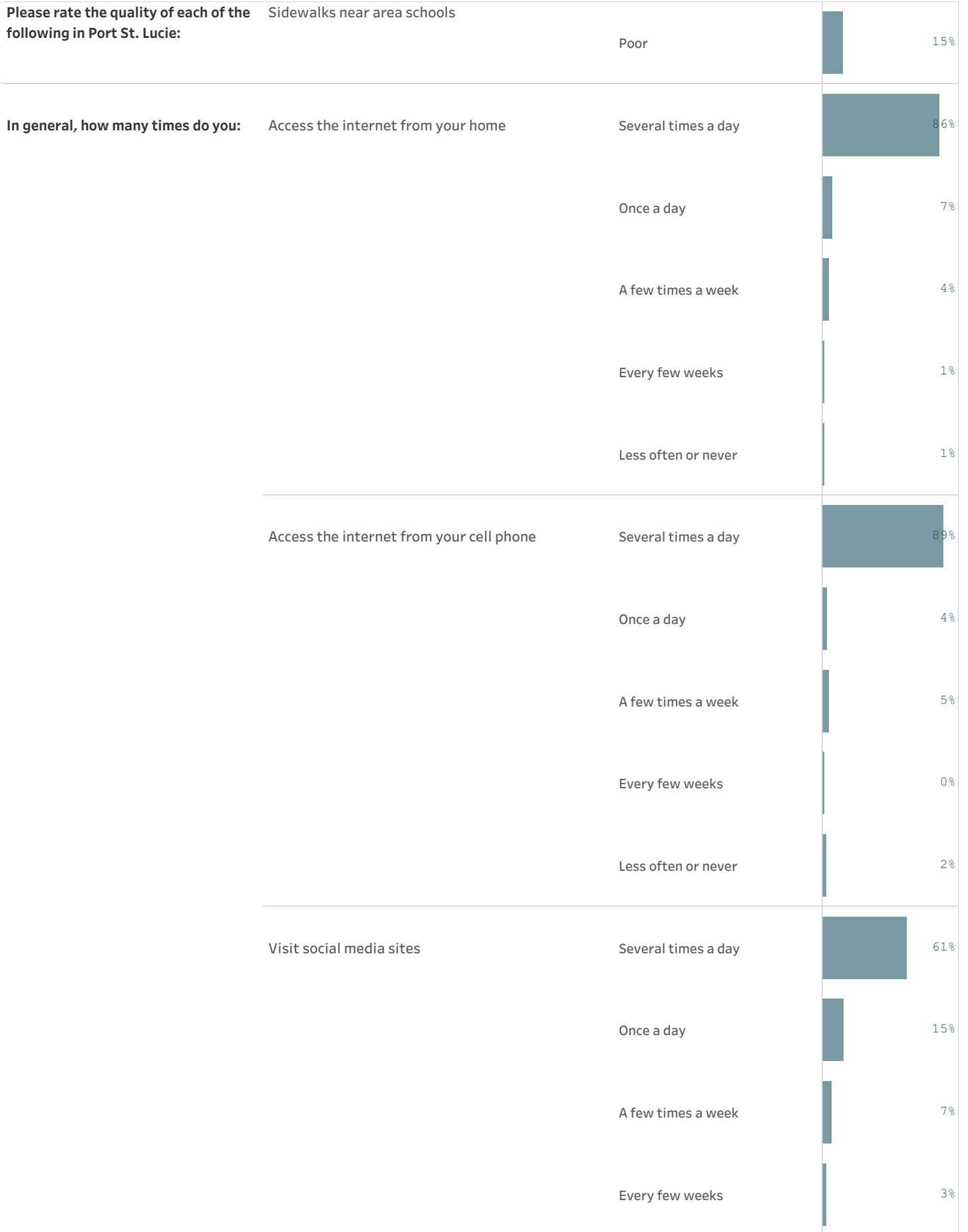




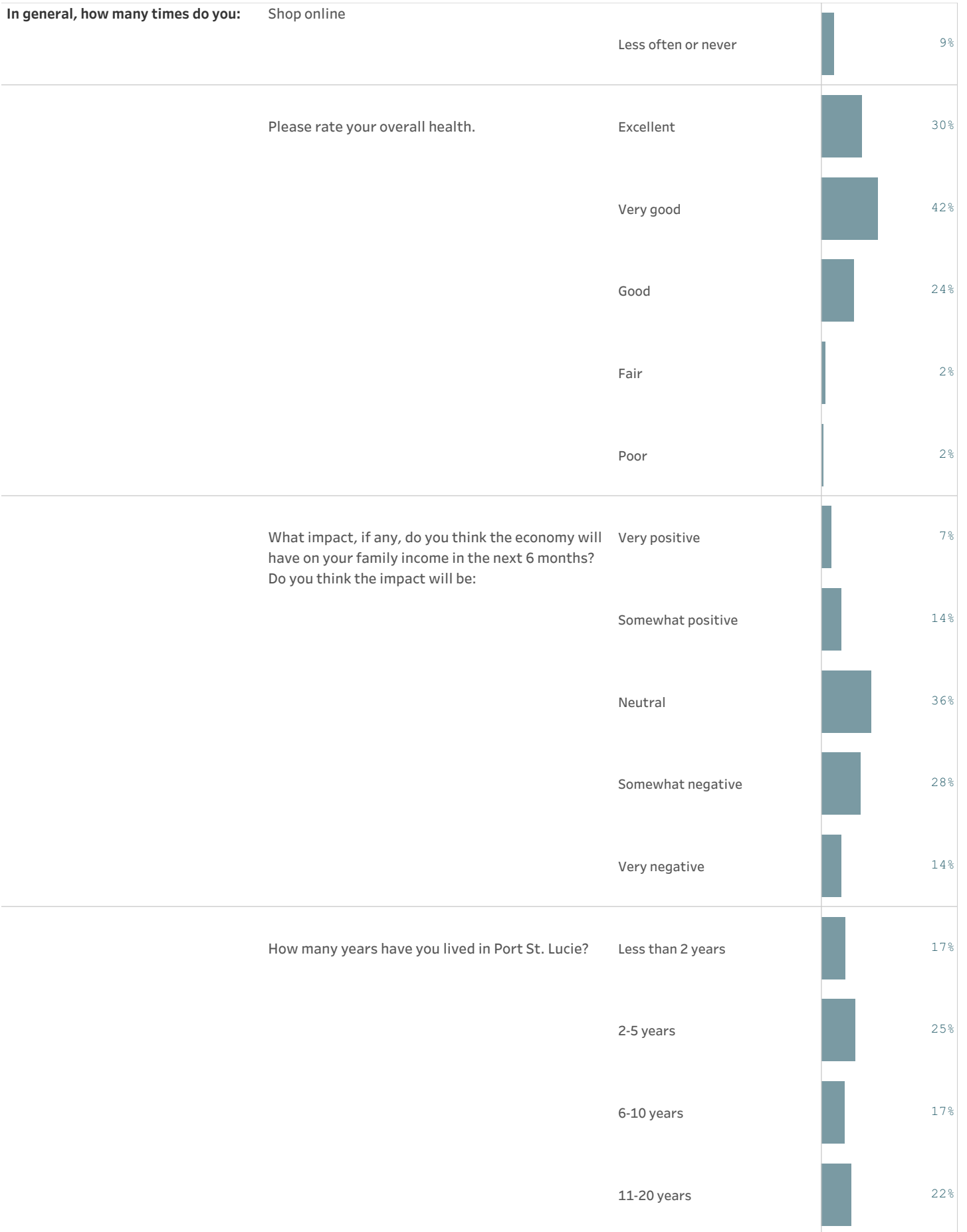
Please rate each of the following aspects of Port St. Lucie communications:

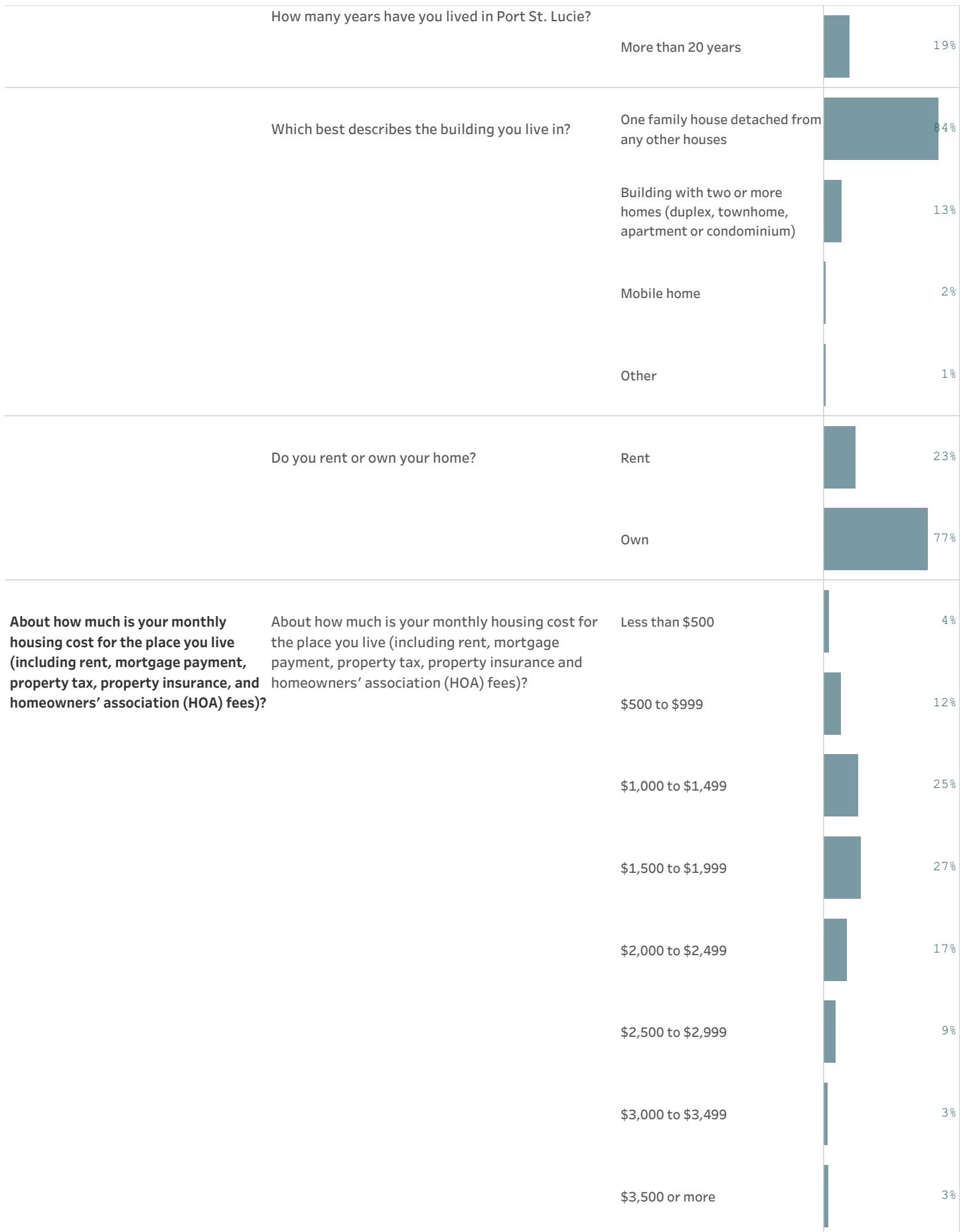




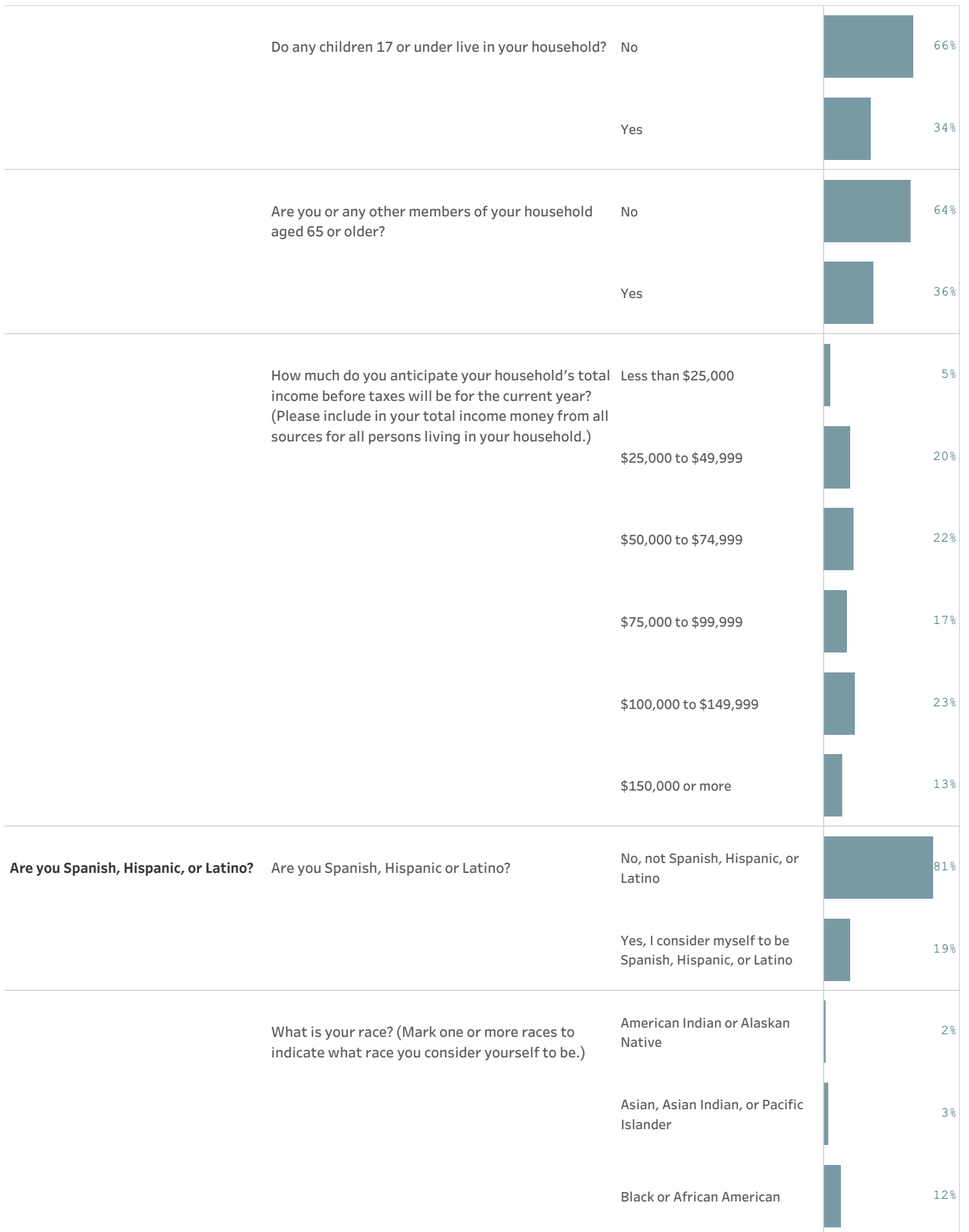


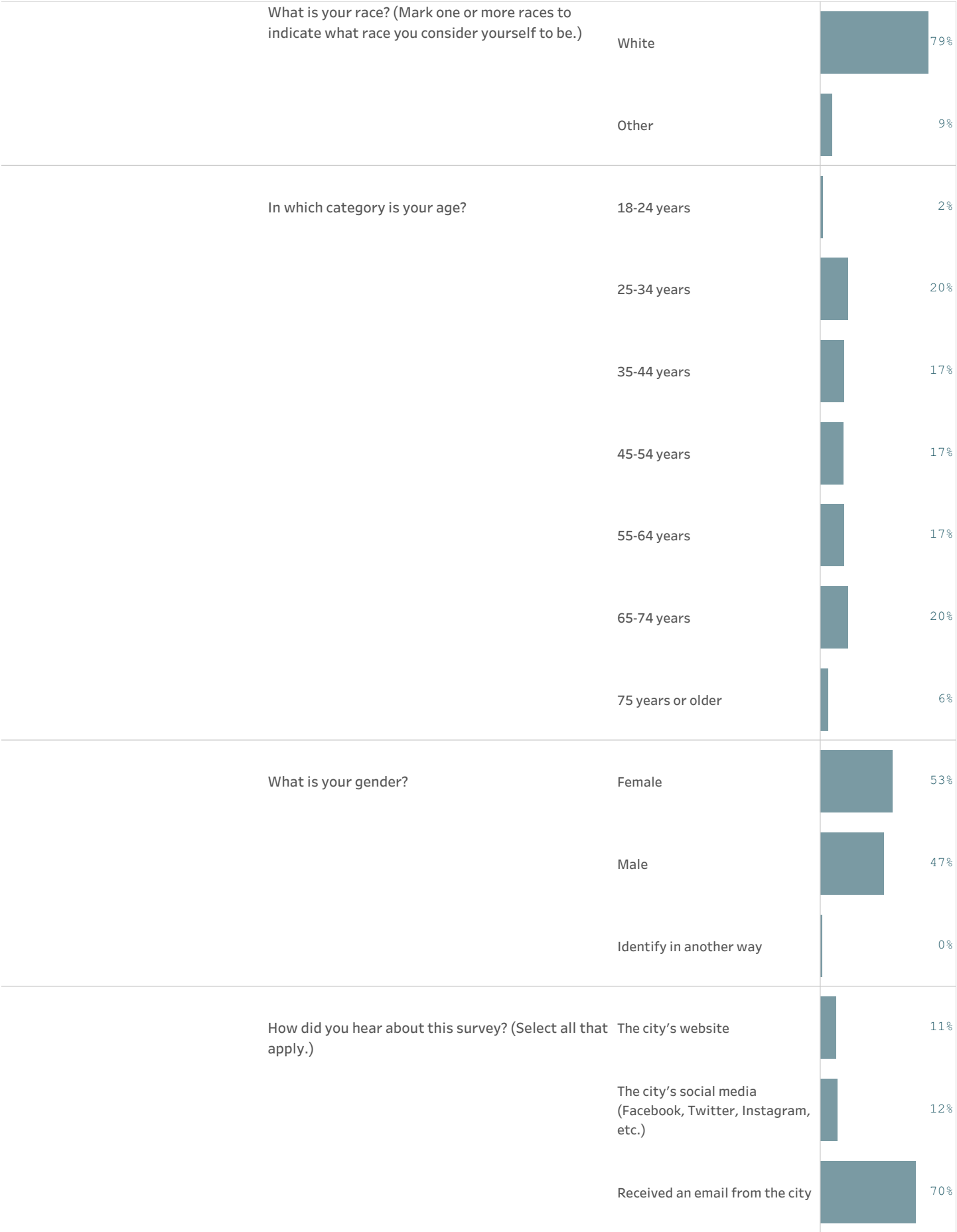












How did you hear about this survey? (Select all that apply.)



# The City of Port St. Lucie 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

## 1. Please rate each of the following aspects of quality of life in Port St. Lucie.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Port St. Lucie as a place to live .....	1	2	3	4	5
Your neighborhood as a place to live .....	1	2	3	4	5
Port St. Lucie as a place to raise children .....	1	2	3	4	5
Port St. Lucie as a place to work.....	1	2	3	4	5
Port St. Lucie as a place to visit.....	1	2	3	4	5
Port St. Lucie as a place to retire .....	1	2	3	4	5
The overall quality of life in Port St. Lucie .....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

## 2. Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Port St. Lucie.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie.....	1	2	3	4	5
Overall design or layout of Port St. Lucie's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) .....	1	2	3	4	5
Overall quality of the utility infrastructure in Port St. Lucie (water, sewer, storm water, electric, gas) .....	1	2	3	4	5
Overall feeling of safety in Port St. Lucie .....	1	2	3	4	5
Overall quality of natural environment in Port St. Lucie.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Port St. Lucie .....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community .....	1	2	3	4	5

## 3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Port St. Lucie to someone who asks.....	1	2	3	4	5
Remain in Port St. Lucie for the next five years.....	1	2	3	4	5

## 4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Port St. Lucie's commercial areas during the day.....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster .....	1	2	3	4	5	6

## 5. Please rate the job you feel the Port St. Lucie community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome .....	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

## 6. Please rate each of the following in the Port St. Lucie community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Port St. Lucie.....	1	2	3	4	5
Variety of business and service establishments in Port St. Lucie .....	1	2	3	4	5
Vibrancy of commercial areas .....	1	2	3	4	5
Employment opportunities .....	1	2	3	4	5
Shopping opportunities .....	1	2	3	4	5
Cost of living in Port St. Lucie .....	1	2	3	4	5
Overall image or reputation of Port St. Lucie.....	1	2	3	4	5

**7. Please also rate each of the following in the Port St. Lucie community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Port St. Lucie .....	1	2	3	4	5
Ease of travel by public transportation in Port St. Lucie .....	1	2	3	4	5
Ease of travel by bicycle in Port St. Lucie .....	1	2	3	4	5
Ease of walking in Port St. Lucie.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods .....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time .....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Port St. Lucie .....	1	2	3	4	5
Overall appearance of Port St. Lucie.....	1	2	3	4	5
Cleanliness of Port St. Lucie.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.) .....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities .....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities .....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Port St. Lucie .....	1	2	3	4	5
Opportunities to participate in social events and activities .....	1	2	3	4	5
Opportunities to attend special events and festivals .....	1	2	3	4	5
Opportunities to volunteer .....	1	2	3	4	5
Opportunities to participate in community matters .....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

**8. Please indicate whether or not you have done each of the following in the last 12 months.**

	<u>No</u>	<u>Yes</u>
Contacted the City of Port St. Lucie (in-person, phone, email, or web) for help or information.....	1	2
Contacted Port St. Lucie elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) .....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Port St. Lucie .....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election .....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone .....	1	2
Walked or biked instead of driving.....	1	2

# The City of Port St. Lucie 2022 Community Survey

## 9. Please rate the quality of each of the following services in Port St. Lucie.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Port St. Lucie open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Overall customer service by Port St. Lucie employees (police, receptionists, planners, etc.).....	1	2	3	4	5

## 10. Please rate the following categories of Port St. Lucie government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Port St. Lucie.....	1	2	3	4	5
The overall direction that Port St. Lucie is taking.....	1	2	3	4	5
The job Port St. Lucie government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Port St. Lucie government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

**11. Overall, how would you rate the quality of the services provided by each of the following?**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Port St. Lucie.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

**12. Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.**

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Port St. Lucie.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie.....	1	2	3	4
Overall design or layout of Port St. Lucie's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Port St. Lucie (water, sewer, storm water, electric, gas).....	1	2	3	4
Overall feeling of safety in Port St. Lucie.....	1	2	3	4
Overall quality of natural environment in Port St. Lucie.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Port St. Lucie.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community.....	1	2	3	4

**13. Please indicate which of the following methods, if any, you prefer as a way to receive news about the City of Port St. Lucie. (Please select one.)**

- City website   
  Facebook   
  Nextdoor   
  PSL TV-20   
  Newspaper   
  City newsletters  
 City Manager's Biweekly Report   
  Twitter   
  TV news   
  Mail   
  Other: \_\_\_\_\_

**14. Please rate each of the following aspects of Port St. Lucie communications:**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Availability of information about City programs and services.....	1	2	3	4	5
Availability of information about special events in Port St. Lucie.....	1	2	3	4	5
Overall usefulness of the City's website.....	1	2	3	4	5
Quality of video programming (e.g., City's TV channel, web streaming, YouTube).....	1	2	3	4	5
City's use of social media (e.g., Facebook, Twitter, Instagram).....	1	2	3	4	5

**15. The City is planning to make improvements to household waste collection services. Please select the top three service changes that would be most helpful to you. (Select up to three.)**

- |   |   |
|---|---|
| <input type="radio"/> Permanent bulky item drop-off sites   | <input type="radio"/> More information on how to properly recycle   |
| <input type="radio"/> Scheduled bulky item pick-up day  | <input type="radio"/> More information on how to set out or dispose of household waste  |
| <input type="radio"/> City-provided container for household waste (same size as City's recycling bin)           | <input type="radio"/> More information on managing waste during hurricane season (particularly when City is in the cone of uncertainty) |
| <input type="radio"/> City-provided containers for yard waste (paper bags)                                      |   |
| <input type="radio"/> Weekly automated garbage collection service (similar to City's current recycling program) |   |

**16. The City's strategic plan prioritizes the development of environmental lands and park spaces to address residents' needs for recreation, water quality, and green space. Please rate how important, if at all, you think it is for the City to focus on allocating funding for land acquisition to meet these needs in the next five years.**

- Essential   
  Very important   
  Somewhat important   
  Not at all important

**17. Please rate the quality of each of the following in Port St. Lucie:**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Sidewalks in your neighborhood.....	1	2	3	4	5
Sidewalks near area schools.....	1	2	3	4	5

**18. What are the top three priorities you would like the City to focus on in the next year?**

1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_

# The City of Port St. Lucie 2022 Community Survey

Our last questions are about you and your household.  
Again, all of your responses to this survey are confidential and no identifying information will be shared.

## D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer .....	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc. ....	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online .....	1	2	3	4	5	6

## D2. Please rate your overall health.

- Excellent   
  Very good   
  Good   
  Fair   
  Poor

## D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive   
  Somewhat positive   
  Neutral   
  Somewhat negative   
  Very negative

## D4. How many years have you lived in Port St. Lucie?

- Less than 2 years  
 2-5 years  
 6-10 years  
 11-20 years  
 More than 20 years

## D5. Which best describes the building you live in?

- One family house detached from any other houses  
 Building with two or more homes (duplex, townhome, apartment, or condominium)  
 Mobile home  
 Other

## D6. Do you rent or own your home?

- Rent  
 Own

## D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$500       \$2,000 to \$2,499  
 \$500 to \$999       \$2,500 to \$2,999  
 \$1,000 to \$1,499     \$3,000 to \$3,499  
 \$1,500 to \$1,999     \$3,500 or more

## D8. Do any children 17 or under live in your household?

- No     Yes

## D9. Are you or any other members of your household aged 65 or older?

- No     Yes

## D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000     \$75,000 to \$99,999  
 \$25,000 to \$49,999     \$100,000 to \$149,999  
 \$50,000 to \$74,999     \$150,000 or more

## D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic, or Latino  
 Yes, I consider myself to be Spanish, Hispanic, or Latino

## D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native  
 Asian, Asian Indian, or Pacific Islander  
 Black or African American  
 White  
 Other

## D13. In which category is your age?

- 18-24 years       55-64 years  
 25-34 years       65-74 years  
 35-44 years       75 years or older  
 45-54 years

## D14. What is your gender?

- Female  
 Male  
 Identify in another way

**Thank you!** Please return the completed survey in the postage-paid envelope to:  
**National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**