

Port St. Lucie

The National Community Survey

Report of Results
2023

Report by:



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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Port St. Lucie. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 383 residents of the City of Port St. Lucie collected from December 30th, 2022 to February 10th, 2023. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2023 survey was 14%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Port St. Lucie.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Port St. Lucie’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Port St. Lucie’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Port St. Lucie’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2023 ratings compare to other communities’ ratings from the past five years.



Trends over time

Trend data for Port St. Lucie represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2021 and 2023 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Port St. Lucie were eligible to participate in the survey. A list of all households within the zip codes serving Port St. Lucie was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Port St. Lucie households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Port St. Lucie boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the 4 areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,800 randomly selected households received mailings beginning on December 30th, 2022 and the survey remained open for 7 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 2% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,731 households that received the invitations to participate, 382 completed the survey, providing an overall response rate of 14%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Port St. Lucie survey is no greater than plus or minus 5 percentage points around any given percent reported for all respondents (382 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Port St. Lucie. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on January 27th, 2022. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Port St. Lucie. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	4%	22%	25%
	35-54	19%	34%	32%
	55+	76%	45%	43%
Area	Area 1	22%	28%	27%
	Area 2	32%	27%	27%
	Area 3	22%	20%	22%
	Area 4	24%	24%	25%
Hispanic origin	No, not Spanish, Hispanic, or Latino	86%	80%	80%
	Spanish, Hispanic, or Latino	14%	20%	20%
Housing tenure	Own	92%	79%	79%
	Rent	8%	21%	21%
Housing type	Attached	12%	12%	11%
	Detached	88%	88%	89%
Race & Hispanic origin	Not white alone	31%	40%	40%
	White alone, not Hispanic or Latino	69%	60%	60%
Sex	Man	47%	46%	48%
	Woman	53%	54%	52%
Sex/age	Man 18-34	2%	8%	13%
	Man 35-54	7%	16%	16%
	Man 55+	38%	21%	20%
	Woman 18-34	3%	13%	12%
	Woman 35-54	12%	18%	17%
	Woman 55+	38%	23%	22%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Port St. Lucie funded this research. Please contact Kate Parmelee of the City of Port St. Lucie at kparmelee@cityofpsl.com if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2020 American Community Survey

Key Findings

The City of Port St. Lucie remains a desirable place to live.

Three-quarters of survey participants rated Port St. Lucie an excellent or good place to live and to retire. A similarly high proportion indicated they would recommend living in Port St. Lucie to others, and about 8 in 10 residents planned to remain in the city for the next five years. Roughly 7 in 10 were pleased with the city as a place to raise children and with the overall quality of life in Port St. Lucie, the latter of which decreased slightly from the city's 2022 survey results. Each of these ratings was on par with national benchmark comparison communities.

While residents appreciate many aspects of Port St. Lucie's governance, some ratings have declined since last year.

Roughly 7 in 10 respondents praised the overall customer service provided by Port St. Lucie employees, the City's public information services, and the City treating residents with respect. About 6 in 10 felt the City has done an excellent or good job treating all residents fairly and also gave high marks to the overall quality of services provided by the City. Ratings for Port St. Lucie government informing residents about issues facing the community and welcoming resident involvement both held steady since 2022, with just under half of resident providing positive reviews (on par with national benchmarks). However, several survey items pertaining to governance declined since the previous survey, which may warrant additional investigation. The most significant decline was seen in residents' assessments of the overall direction that Port St. Lucie is taking, which fell by almost 20% (from 56% to 39%). Roughly 4 in 10 respondents gave excellent or good ratings to local government generally acting in the best interest of the community, being honest, and being open and transparent with the public, all of which decreased by about 10% since the previous survey. Similarly, residents offered less favorable evaluations for their overall confidence in Port St. Lucie government (38%) and the value of services for taxes paid to the City (34%).

Community design and housing in Port St. Lucie may be an area of opportunity for the City.

Although most residents gave high marks to their neighborhood as a place to live (86%) and the city's overall appearance (70% excellent or good), other aspects of community design may present opportunities for renewed focus. Many ratings in this facet decreased since the City's previous iteration of The NCS, and some items scored below national averages. Half of survey respondents favorably evaluated the overall quality of new development in Port St. Lucie, down from 61% in 2022. Fewer than half of respondents positively rated the variety of housing options this year (41%, compared to 52% in 2022), and less than one-quarter did the same for the availability of affordable quality housing (21%, compared to 33% in 2022). Assessments for well-designed neighborhoods (41%), well-planned commercial growth (33%), land use, planning, and zoning services (33%), and well-planned residential growth (31%) also declined by roughly 10% since the previous survey; of these, all but well-planned commercial growth were lower than national benchmarks.

Residents continue to feel safe in Port St. Lucie and value the City's safety services.

Evaluations of safety and related services remained strong, with most ratings holding steady since 2022. Roughly 9 in 10 residents reported feeling safe in both their neighborhood and Port St. Lucie's commercial areas during the day. About 80% felt very or somewhat safe from property crime and violent crime, and at least three-quarters said the same about fire, flood, or other natural disasters.

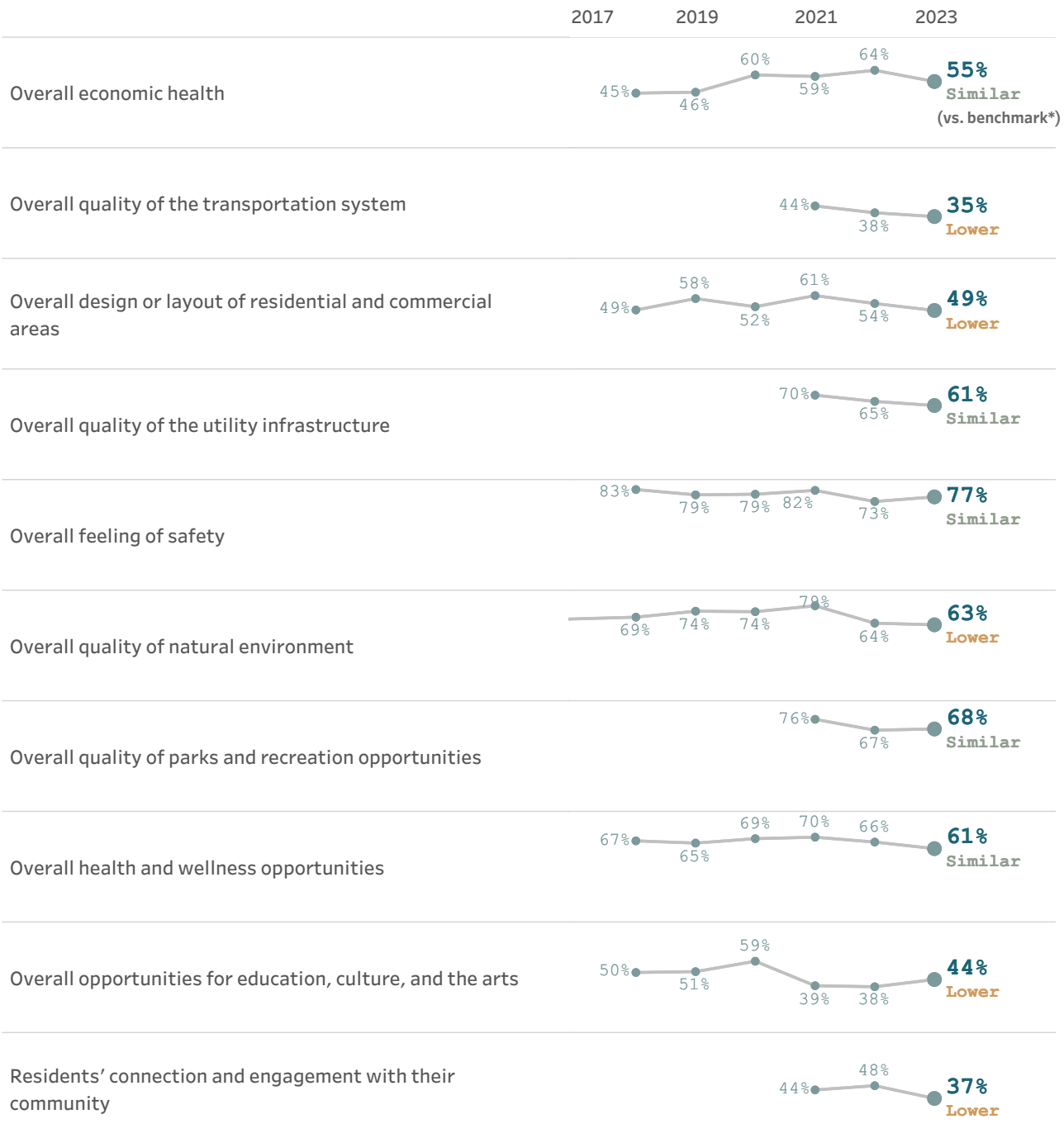
The City's safety services also received high marks from respondents. Over 8 in 10 favorably reviewed local fire services, followed by police services (73% excellent or good), emergency preparedness (72%), and crime prevention (71%). While nearly all items in this facet remained stable with the previous survey iteration, two services saw significant decreases this year. Animal control (64%) and fire prevention and education (67%) both fell by about 13% since the previous survey iteration, suggesting an opportunity for further monitoring. However, all items pertaining to safety in Port St. Lucie were on par with comparison communities nationwide.

Facets of livability

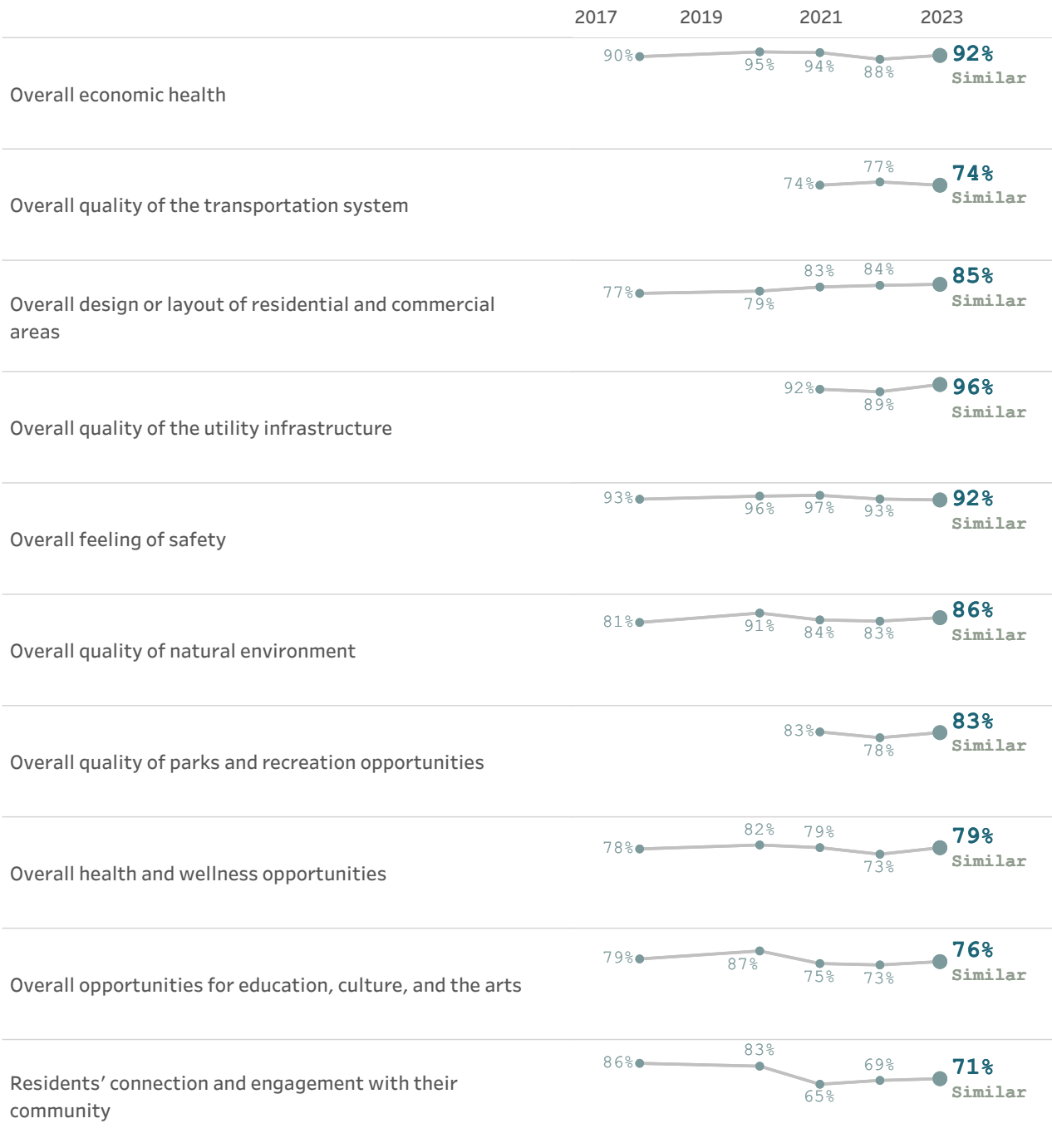
Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.
 (% essential or very important)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

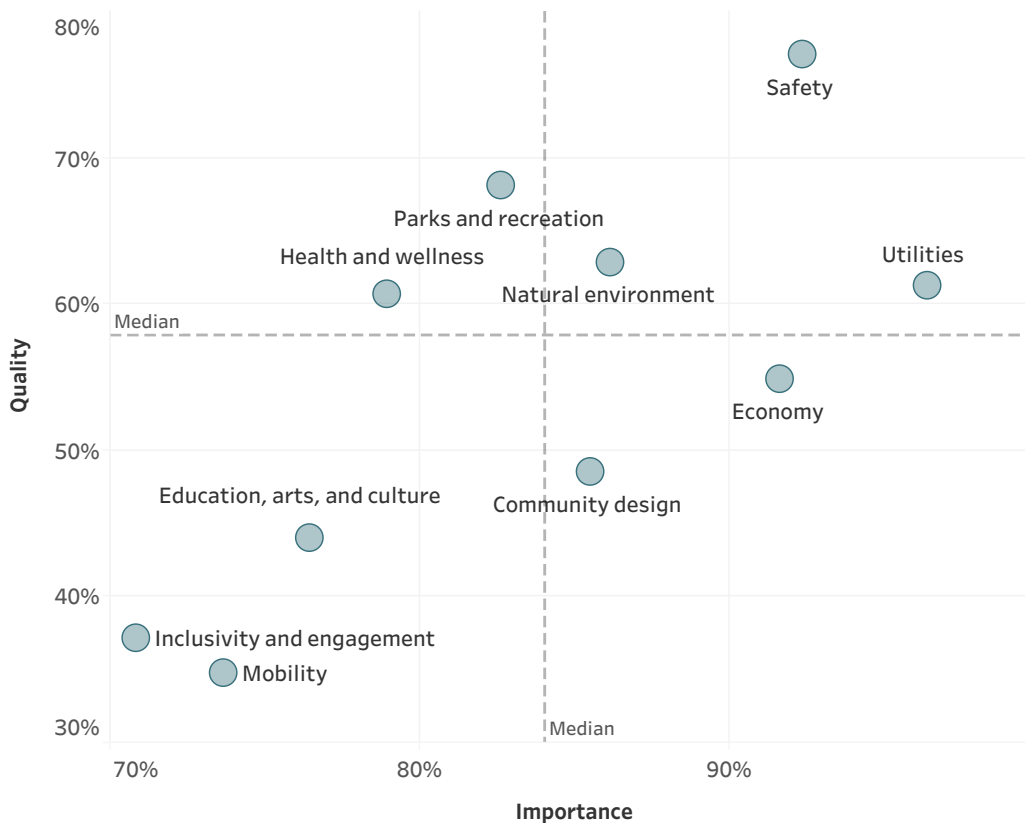
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 58% or more of respondents were considered of “higher quality” and those with ratings lower than 58% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 84% or more of respondents. Services were rated as “less important” if they received a rating of less than 84%. This classification uses the median ratings for quality and importance to divide the services in half.

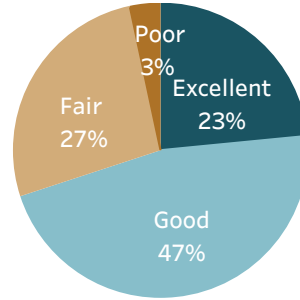
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



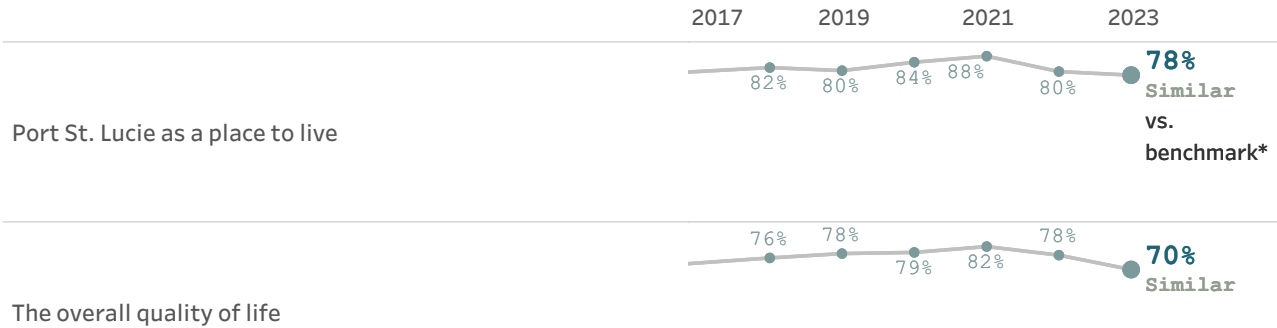
Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Port St. Lucie, 2023



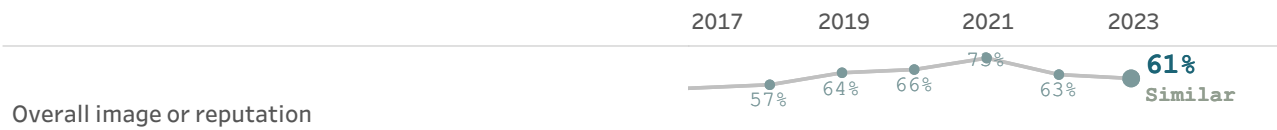
Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)



Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)



Please rate each of the following in the Port St. Lucie community. (% excellent or good)

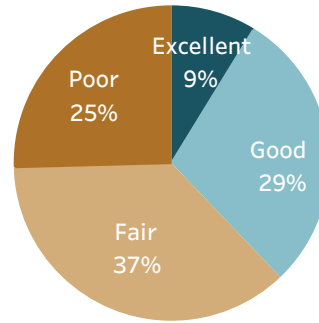


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

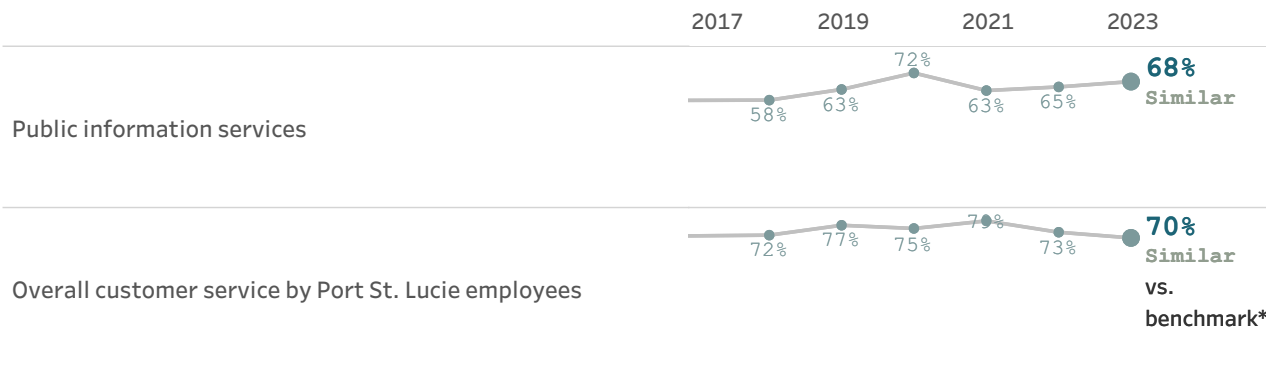
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

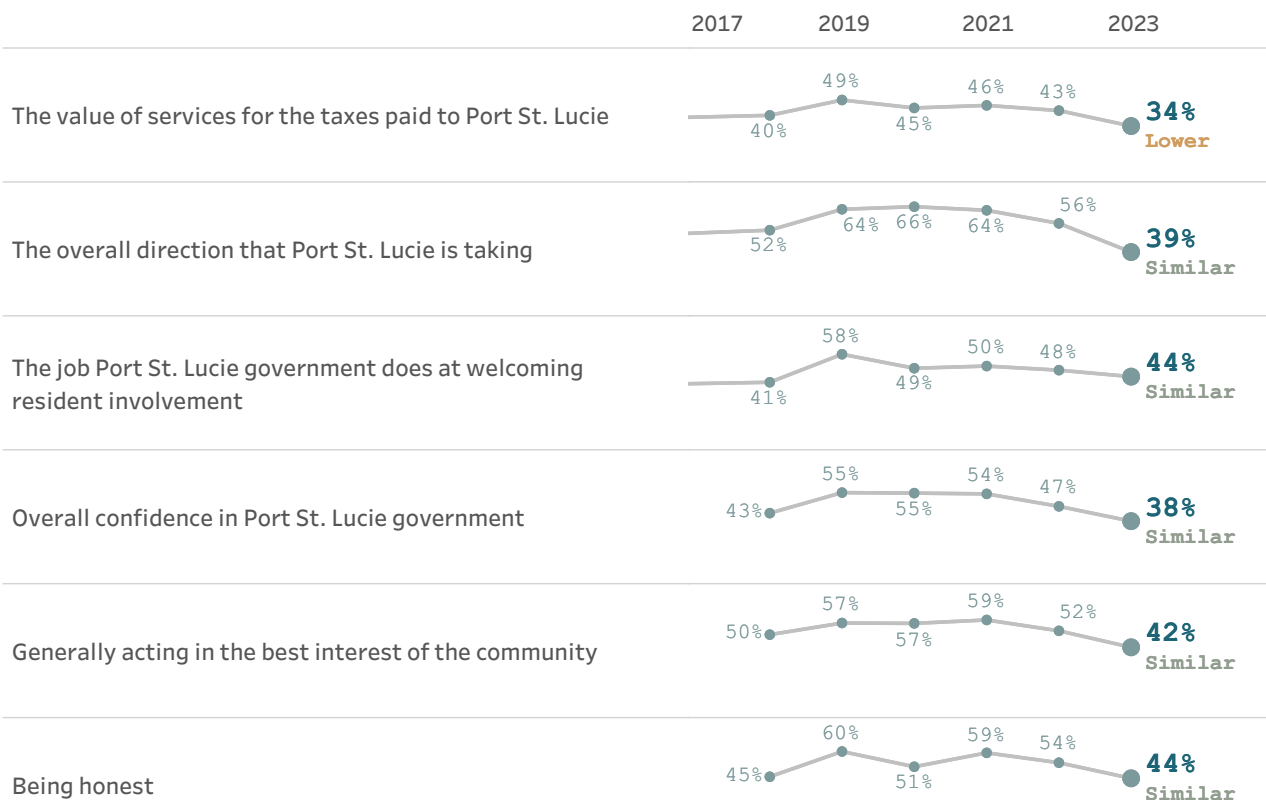
Overall confidence in Port St. Lucie government, 2023



Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)

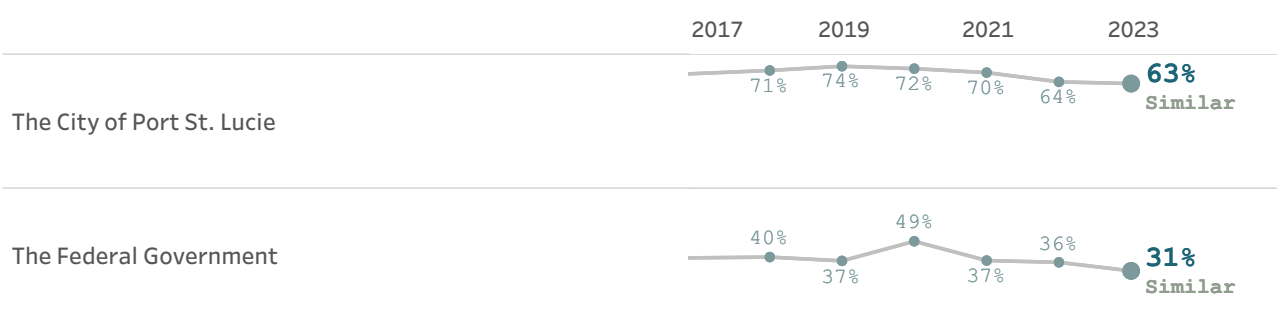


Please rate the following categories of Port St. Lucie government performance. (% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)**



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

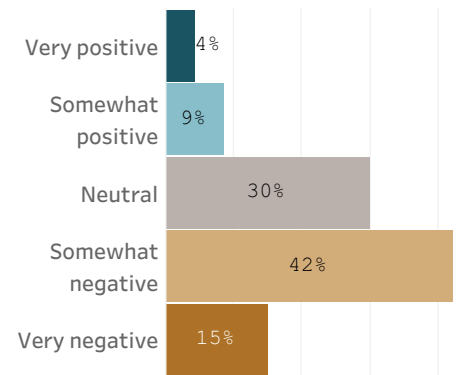
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

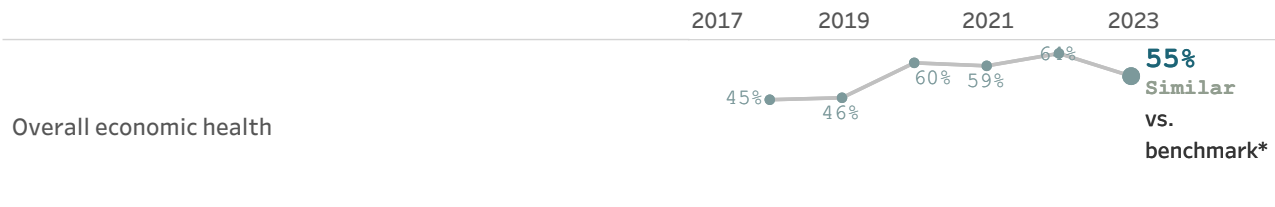
Overall economic health of Port St. Lucie, 2023



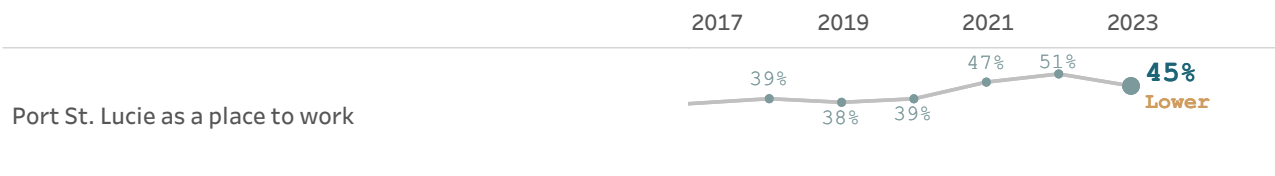
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



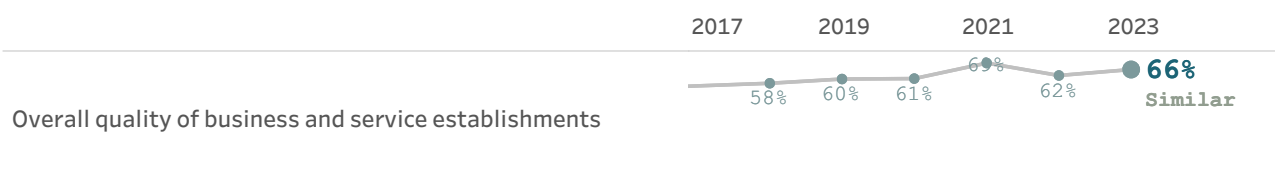
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



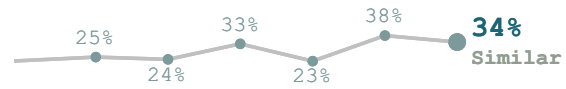
Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)



Please rate each of the following in the Port St. Lucie community. (% excellent or good)



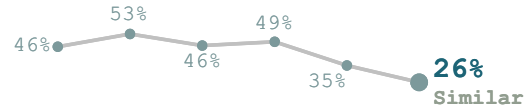
Employment opportunities



Shopping opportunities

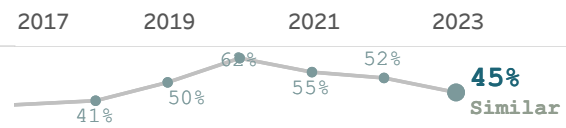


Cost of living



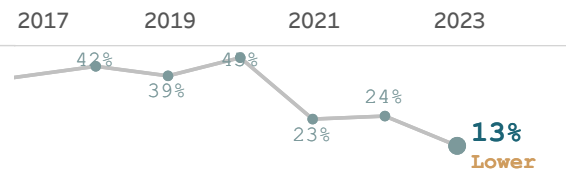
Please rate the quality of each of the following services in Port St. Lucie.
(% excellent or good)

Economic development



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

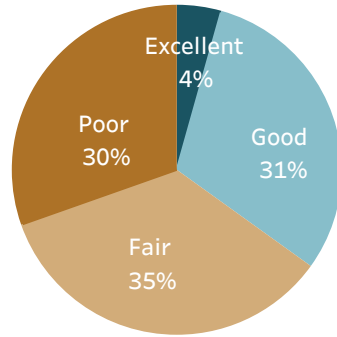


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

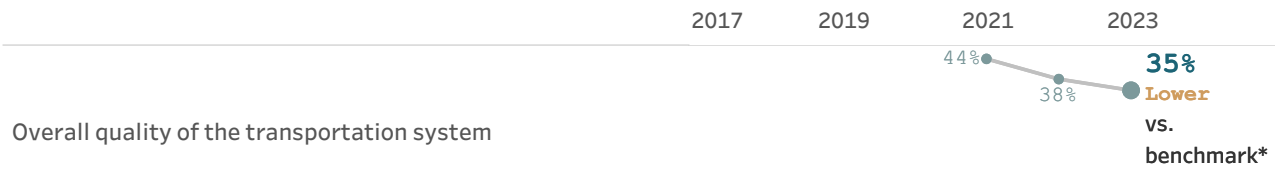
Overall quality of the transportation system in Port St. Lucie, 2023

Mobility

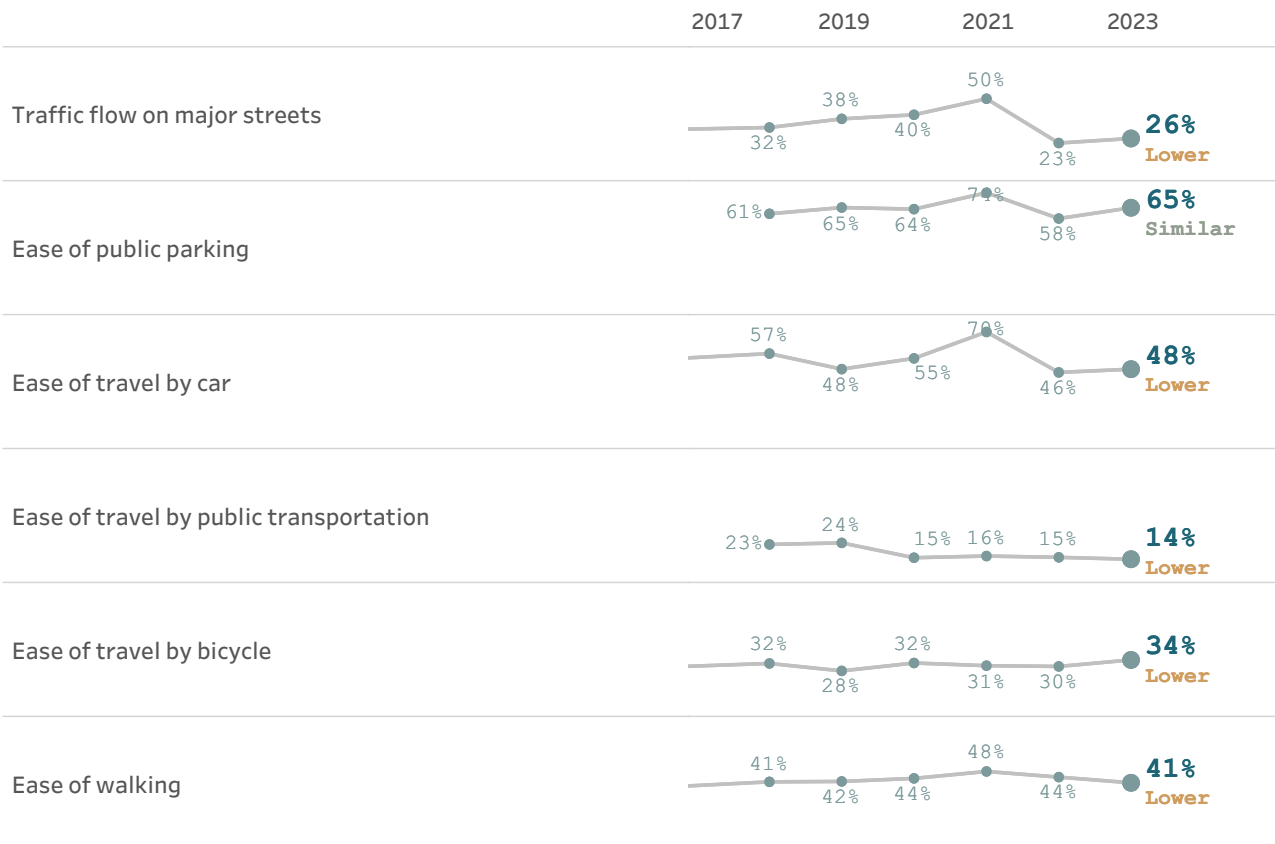
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

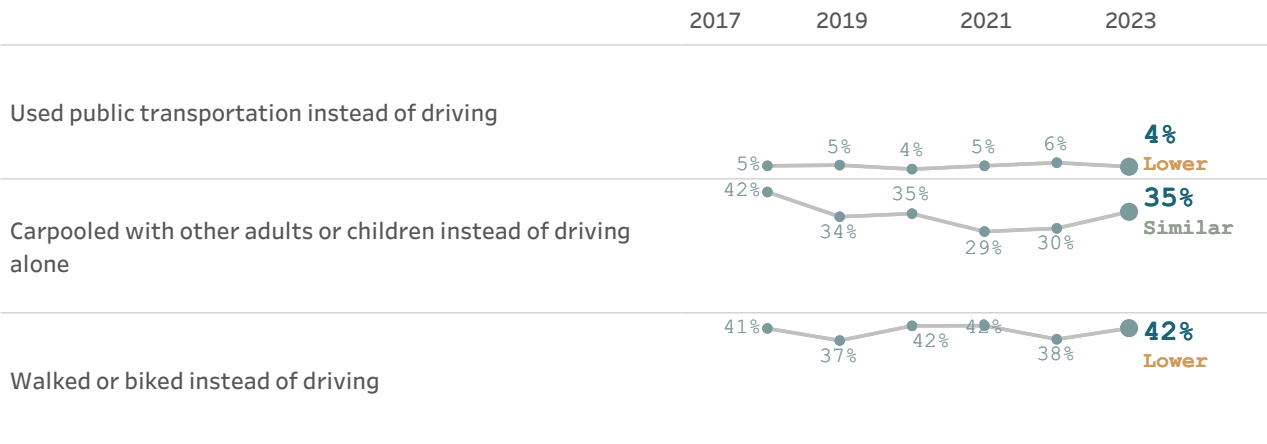


Please also rate each of the following in the Port St. Lucie community. (% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



Please rate the quality of each of the following services in Port St. Lucie.

(% excellent or good)

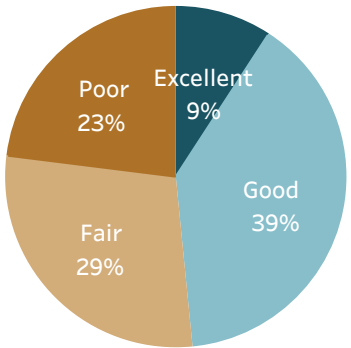


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

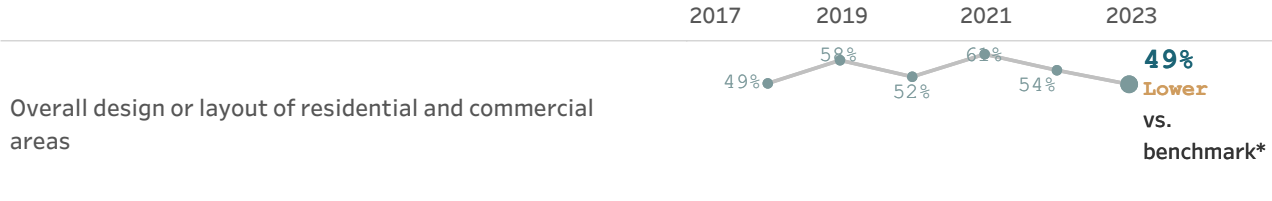
Overall design or layout of Port St. Lucie's residential and commercial areas, 2023

Community design

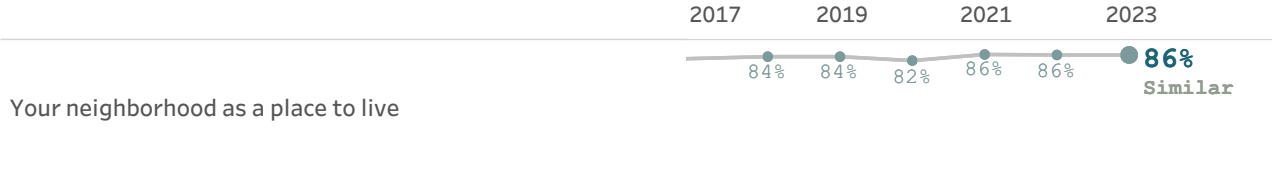
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



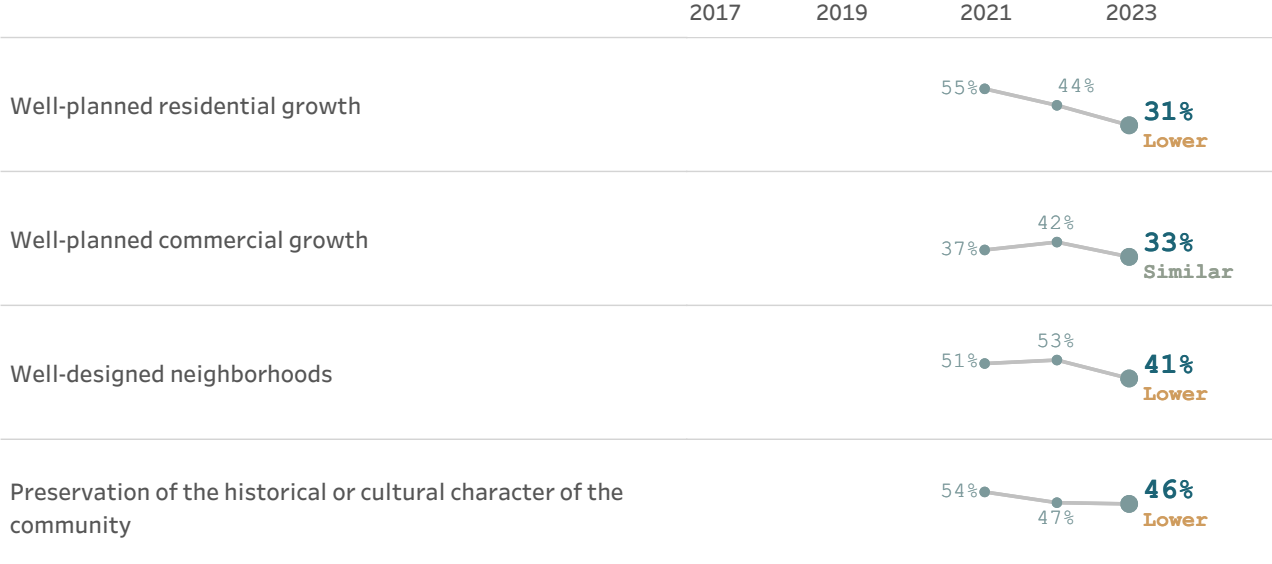
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

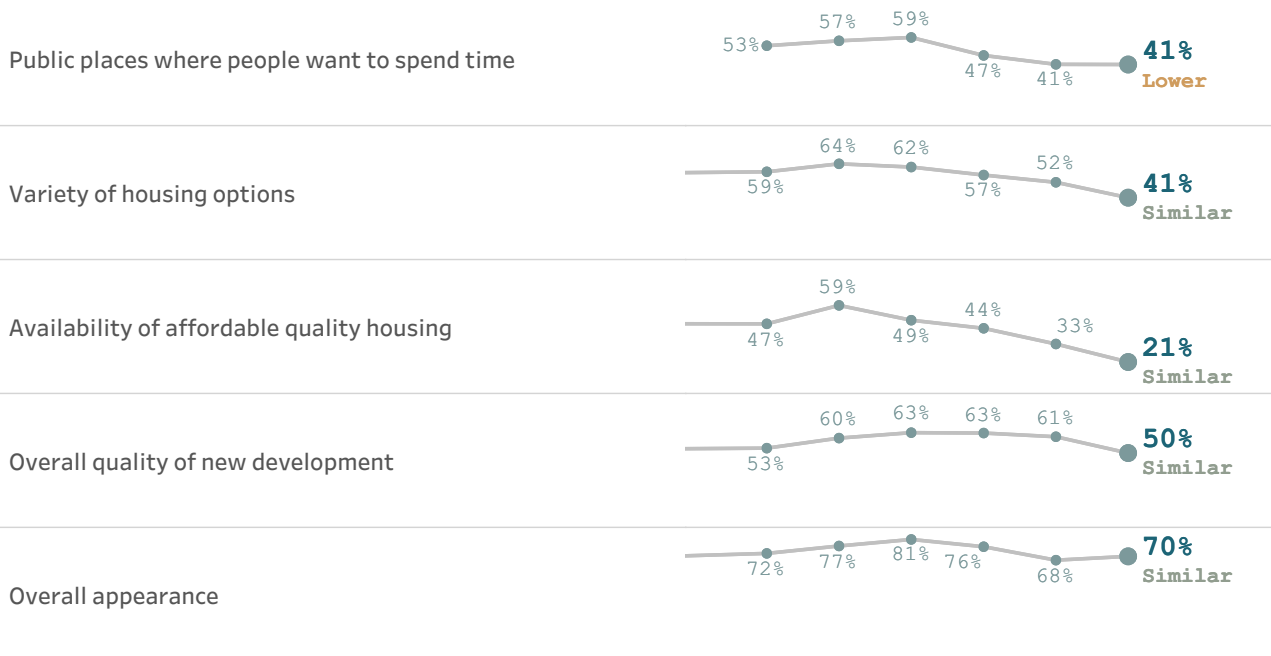


Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)

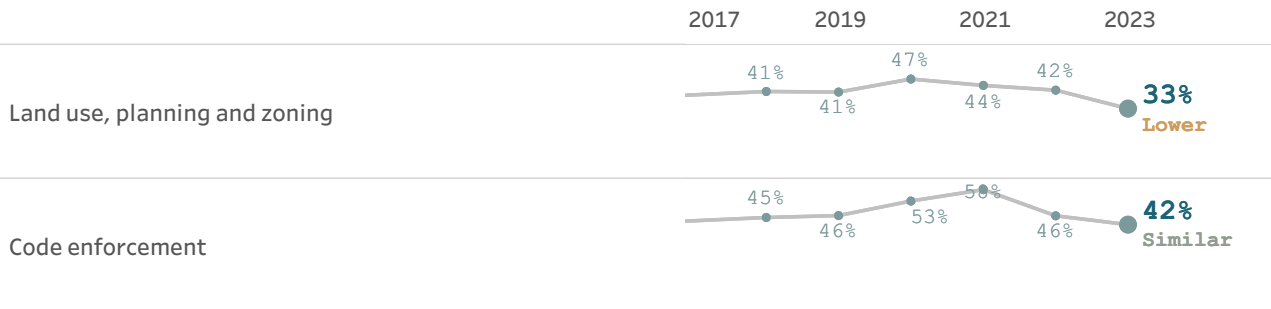


Please also rate each of the following in the Port St. Lucie community. (% excellent or good)



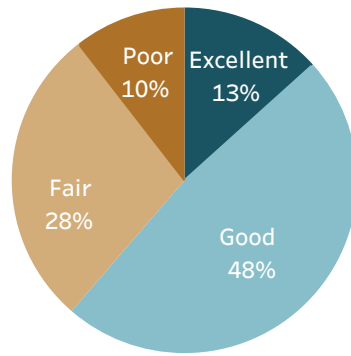


**Please rate the quality of each of the following services in Port St. Lucie.
(% excellent or good)**



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

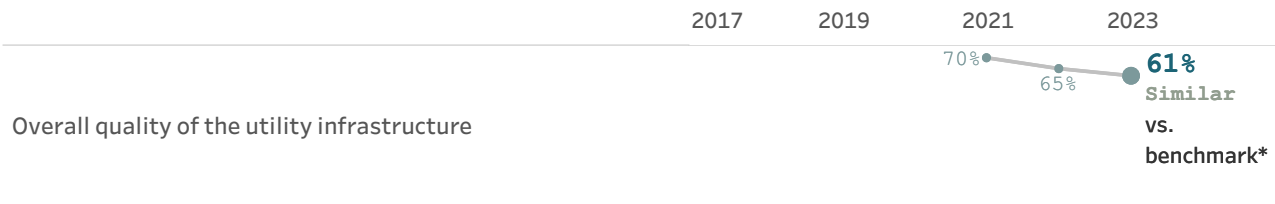
Overall quality of the utility infrastructure in Port St. Lucie, 2023



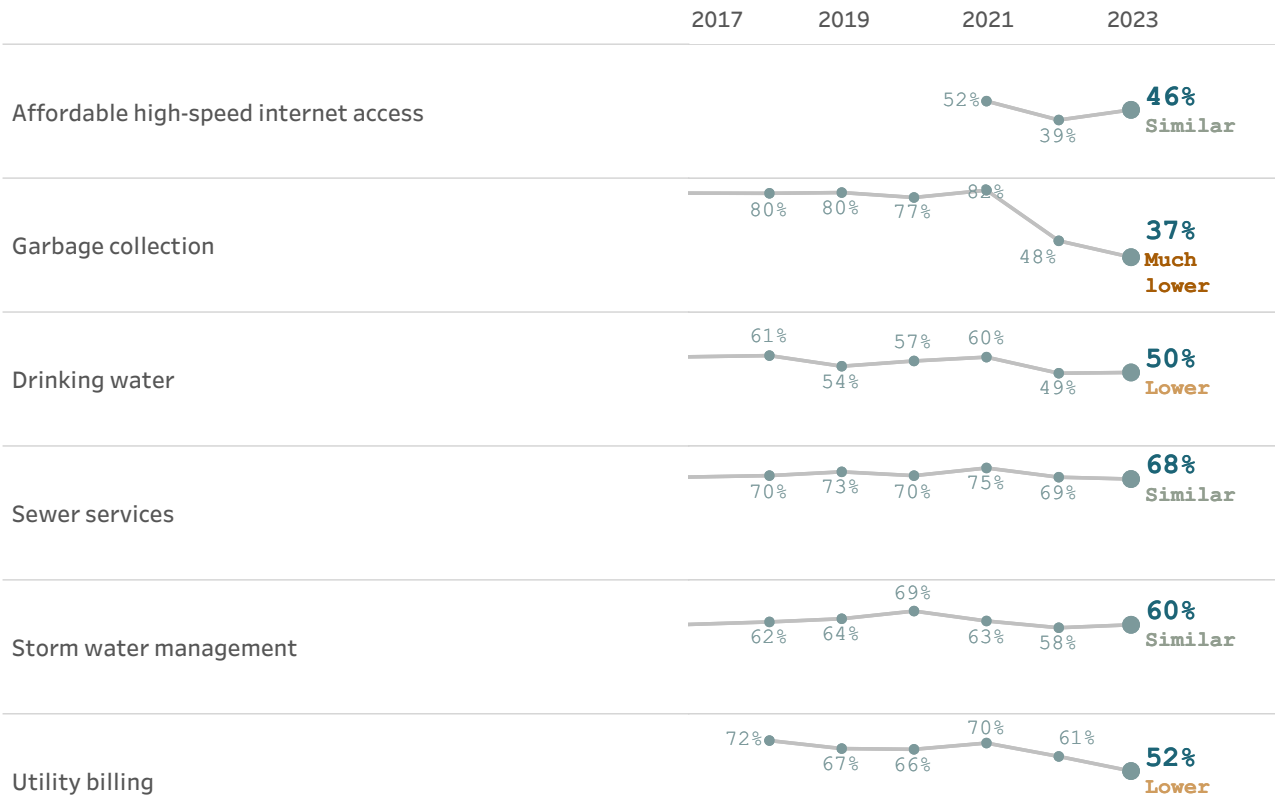
Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

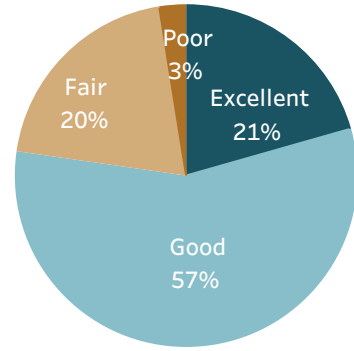


Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

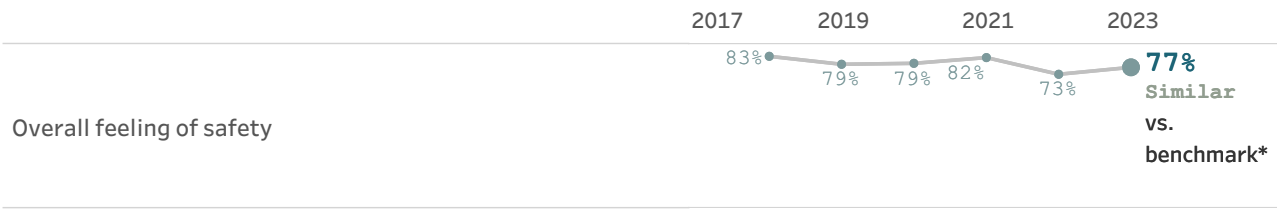
Overall feeling of safety in Port St. Lucie, 2023



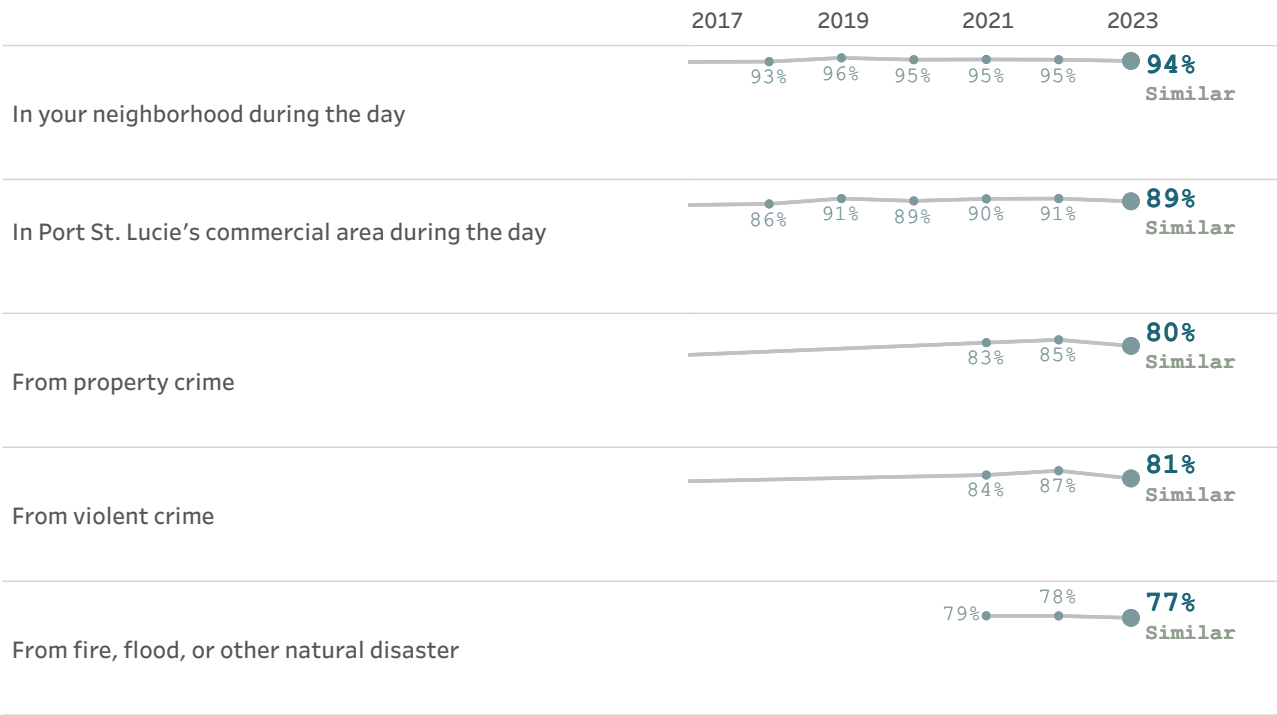
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

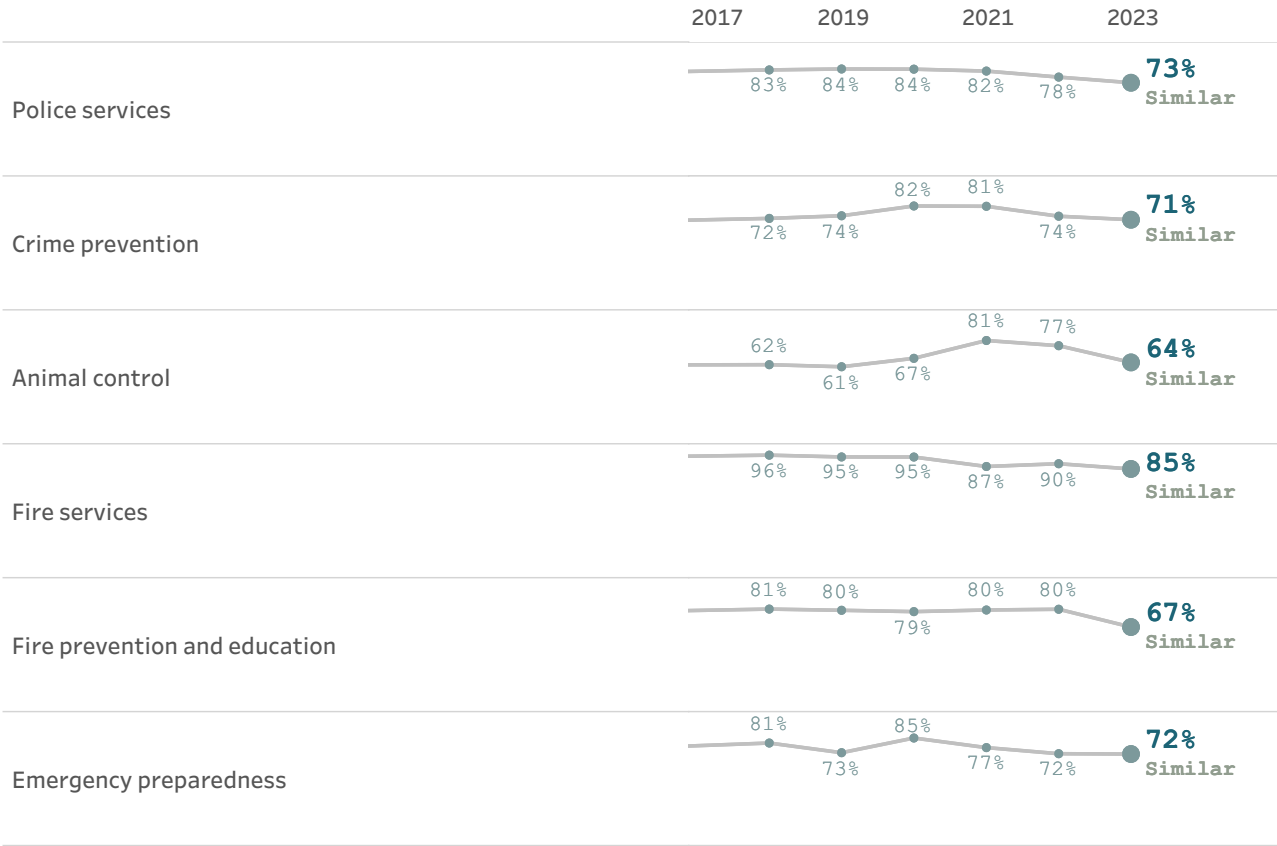
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please rate how safe or unsafe you feel: (% very or somewhat safe)

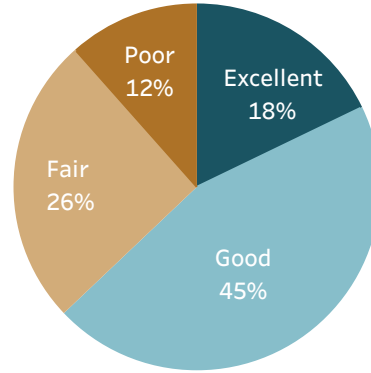


Please rate the quality of each of the following services in Port St. Lucie.
 (% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of natural environment in Port St. Lucie, 2023



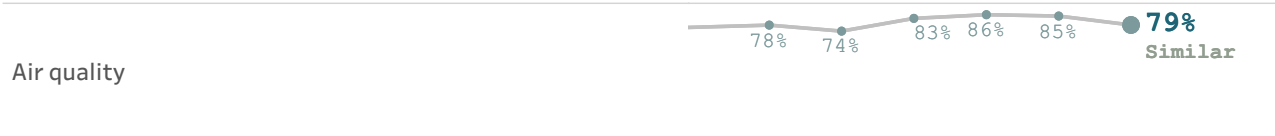
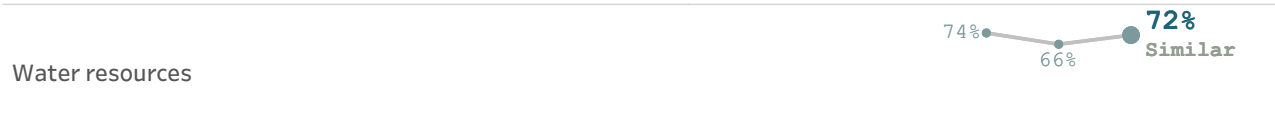
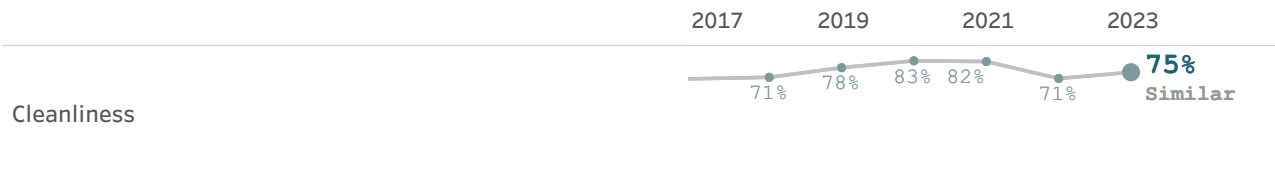
Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

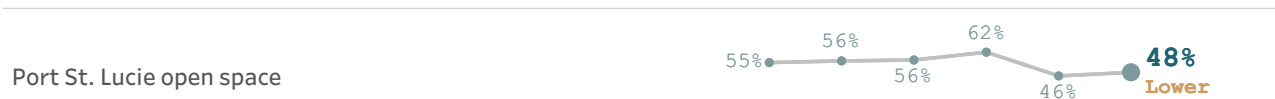
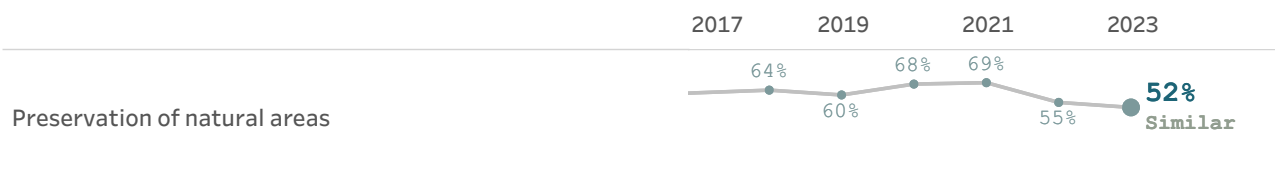
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

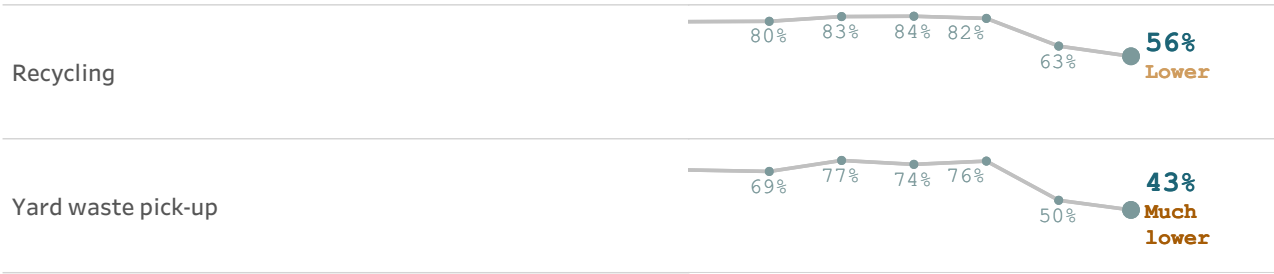


Please also rate each of the following in the Port St. Lucie community. (% excellent or good)



Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)





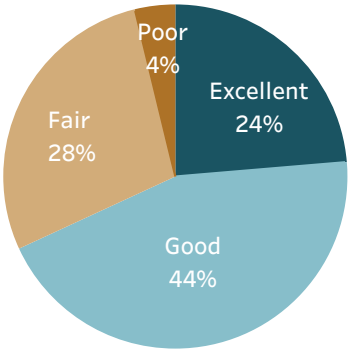
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

Parks and recreation

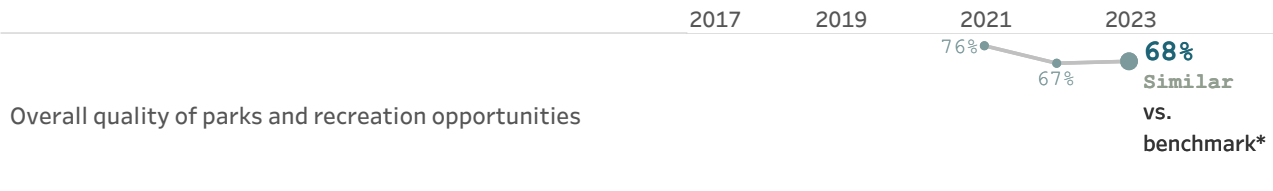
“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association



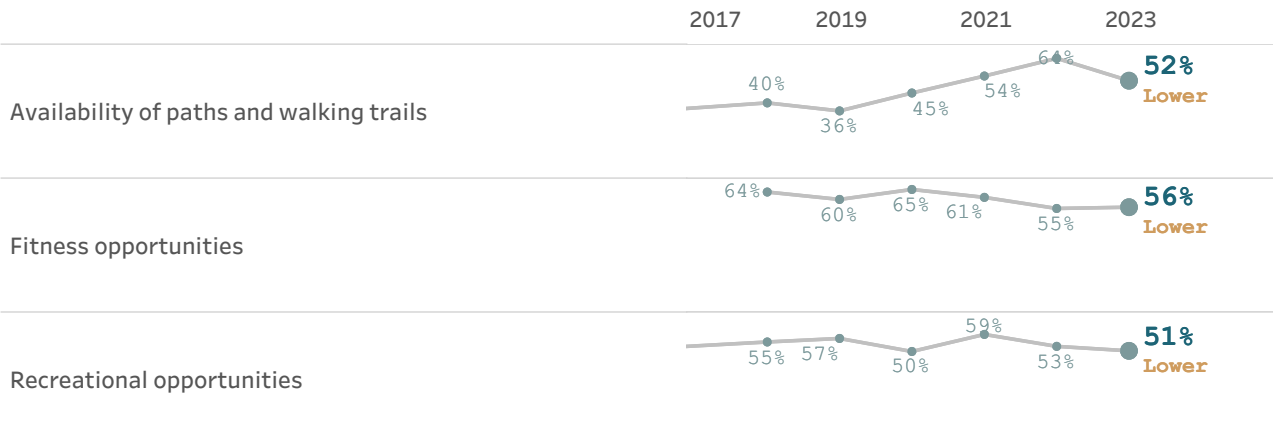
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

(% excellent or good)



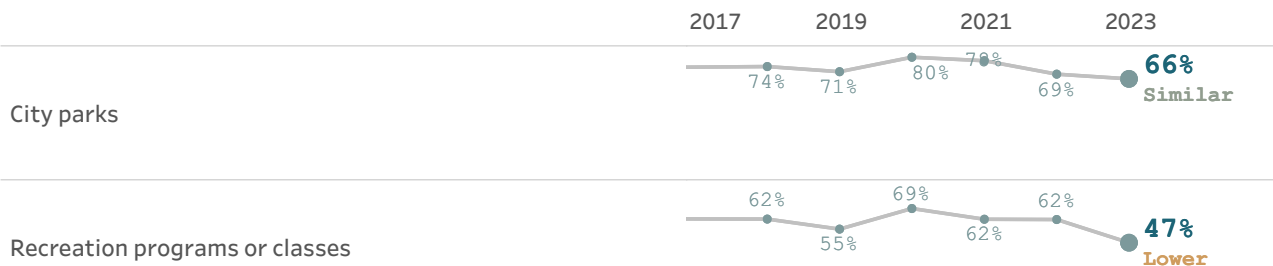
Please also rate each of the following in the Port St. Lucie community.

(% excellent or good)

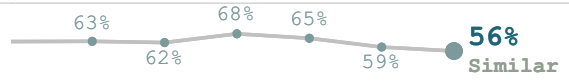


Please rate the quality of each of the following services in Port St. Lucie.

(% excellent or good)

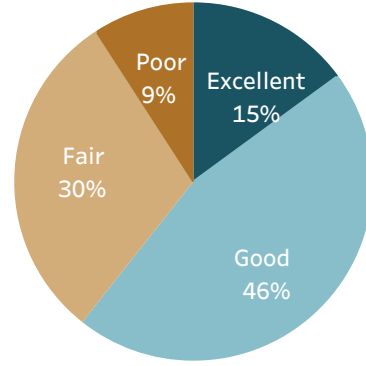


Recreation centers or facilities



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

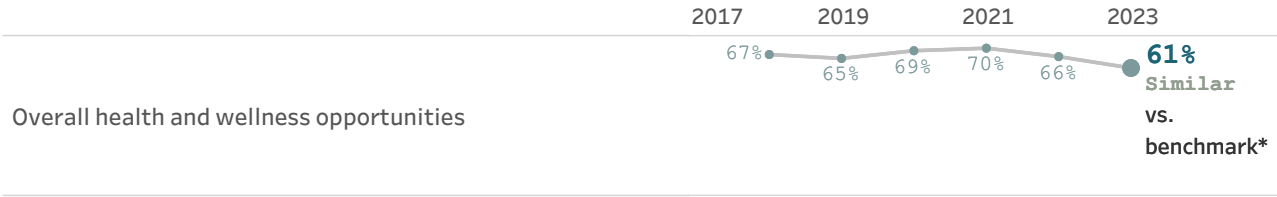
Overall health and wellness opportunities in Port St. Lucie, 2023



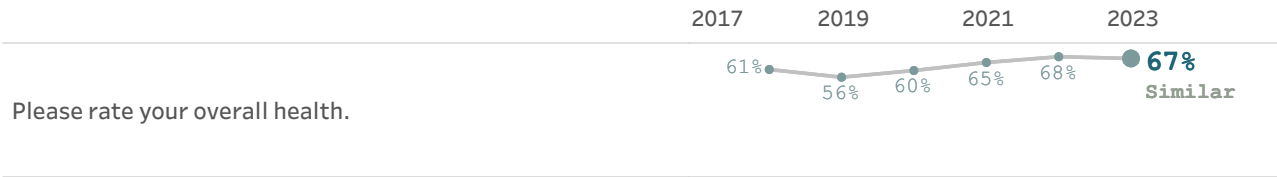
Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

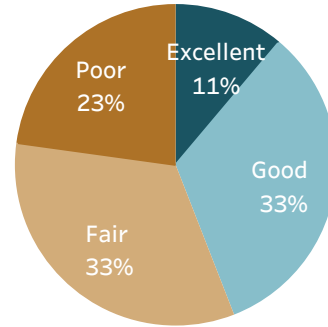


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

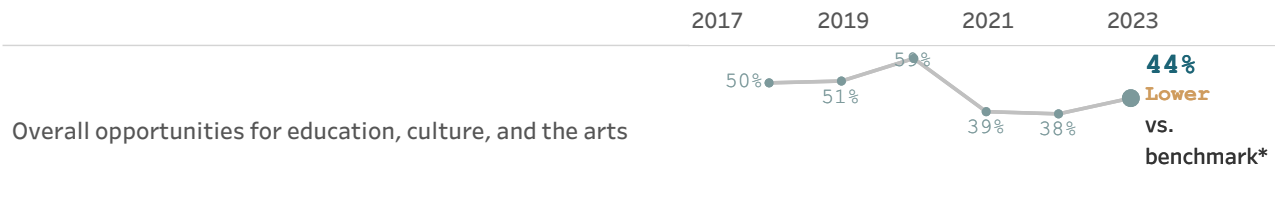
Overall opportunities for education, culture and the arts, 2023

Education, arts, and culture

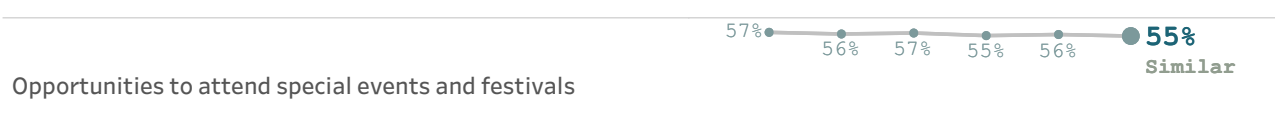
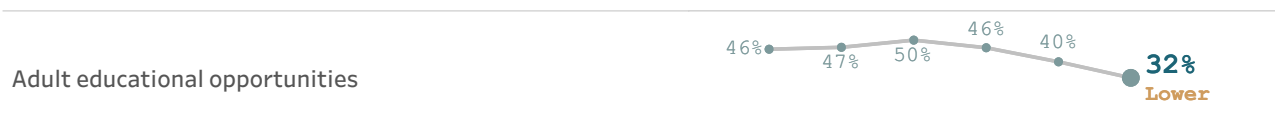
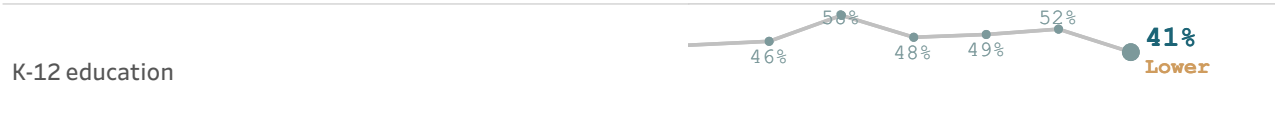
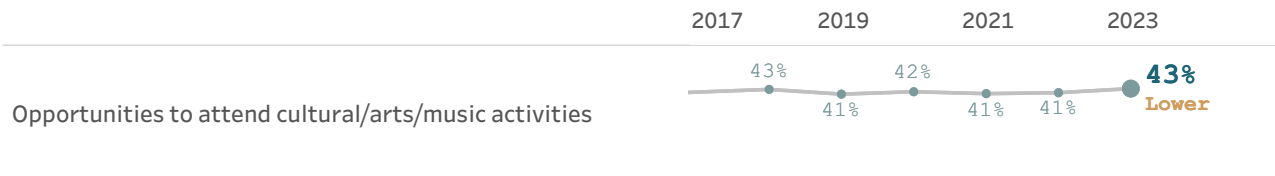
Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please also rate each of the following in the Port St. Lucie community. (% excellent or good)

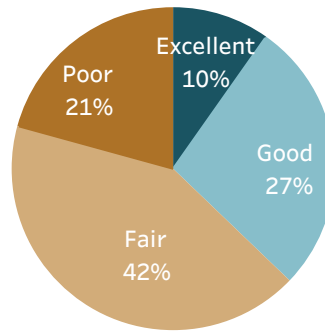


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

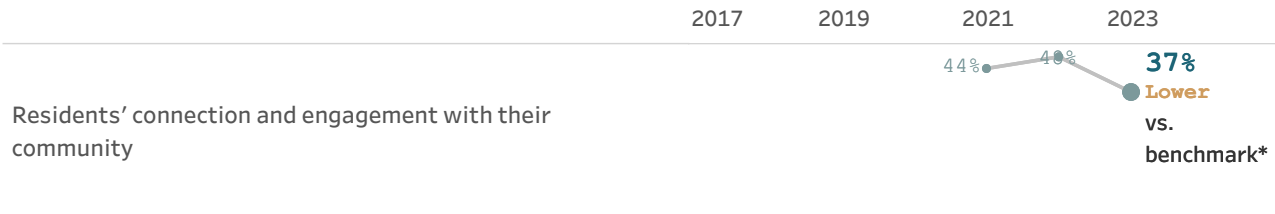
Residents' connection and engagement with their community, 2023

Inclusivity and engagement

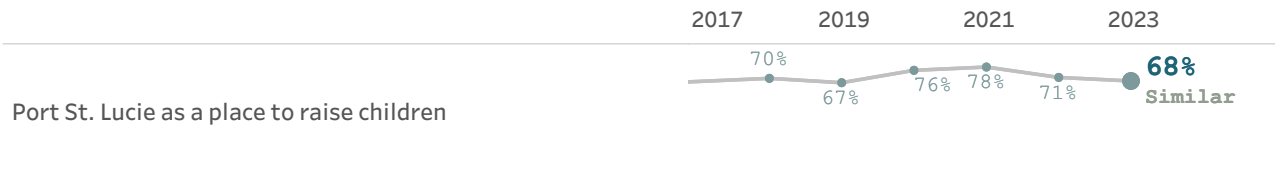
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



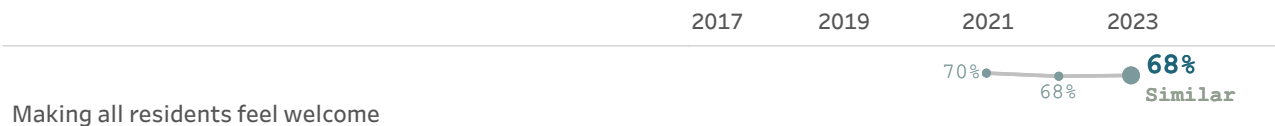
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)



Please rate the job you feel the Port St. Lucie community does at each of the following. (% excellent or good)





Attracting people from diverse backgrounds



Valuing/respecting residents from diverse backgrounds



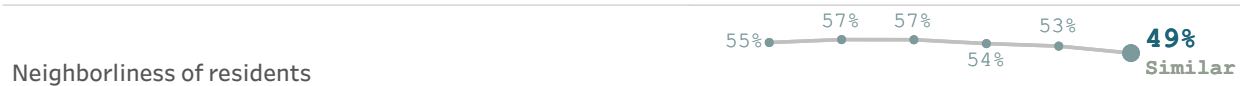
Taking care of vulnerable residents

Please also rate each of the following in the Port St. Lucie community.
(% excellent or good)

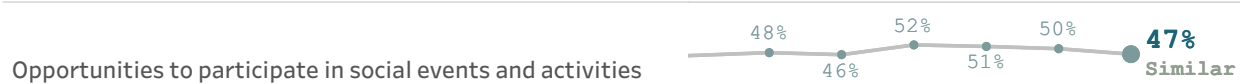
2017 2019 2021 2023



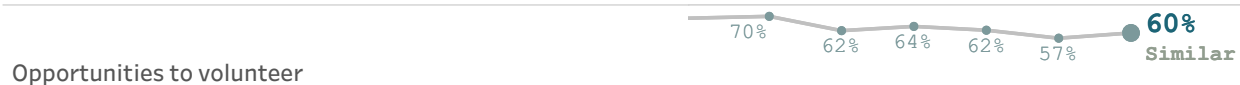
Sense of civic/community pride



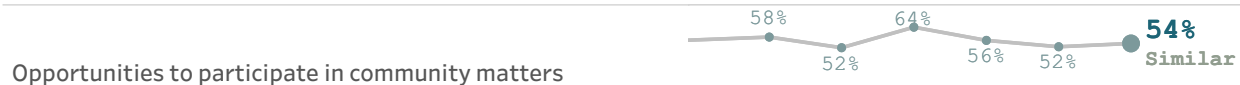
Neighborliness of residents



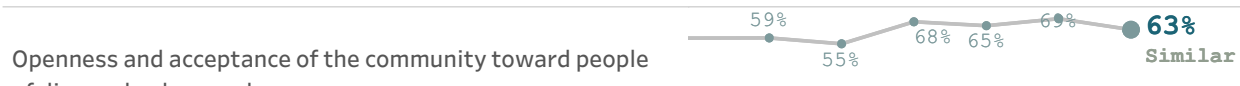
Opportunities to participate in social events and activities



Opportunities to volunteer



Opportunities to participate in community matters

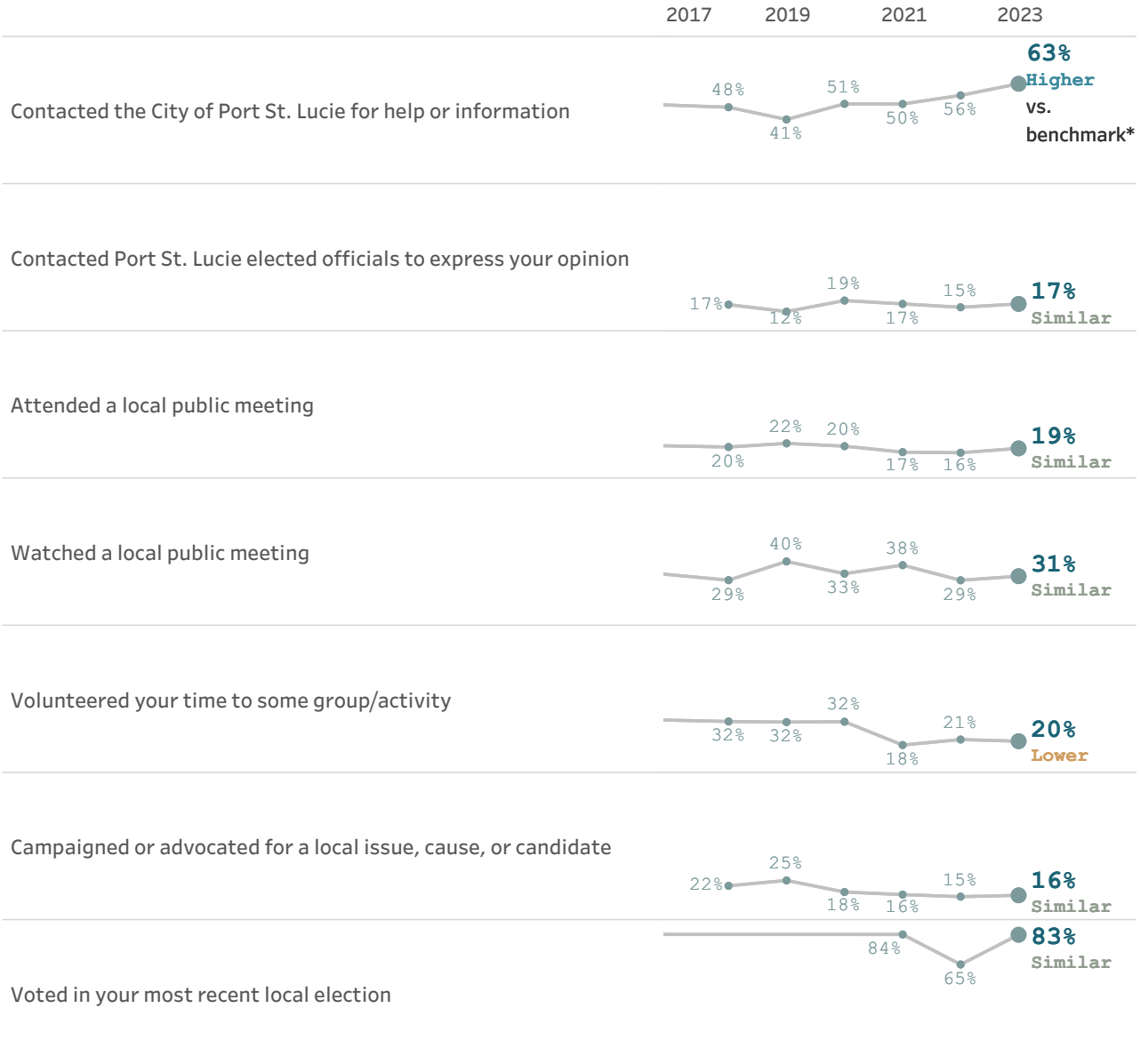


Openness and acceptance of the community toward people of diverse backgrounds

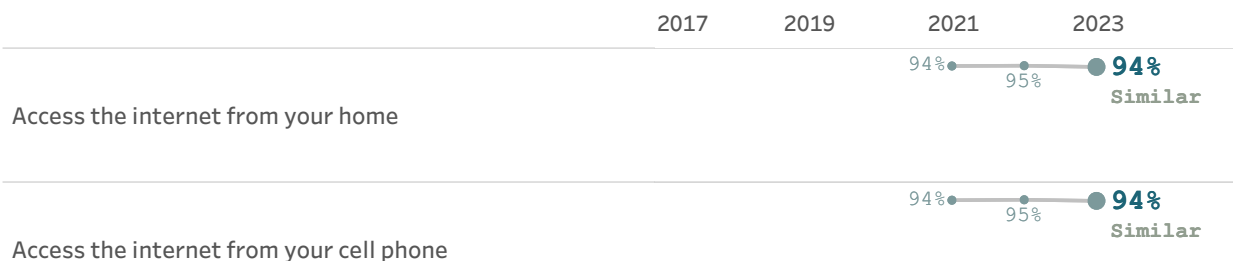
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

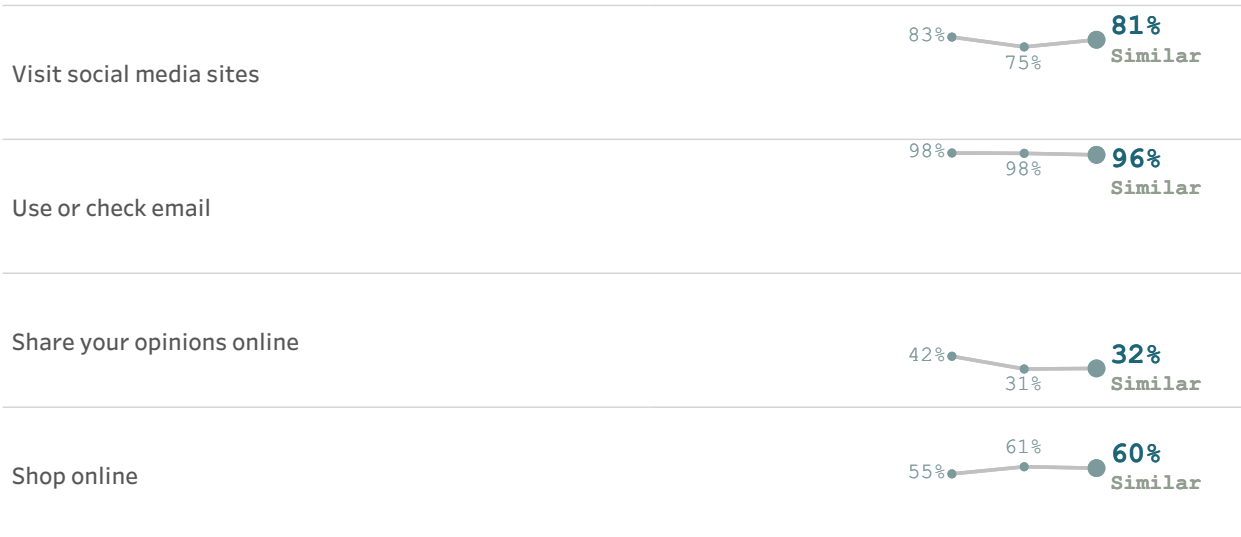
Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)

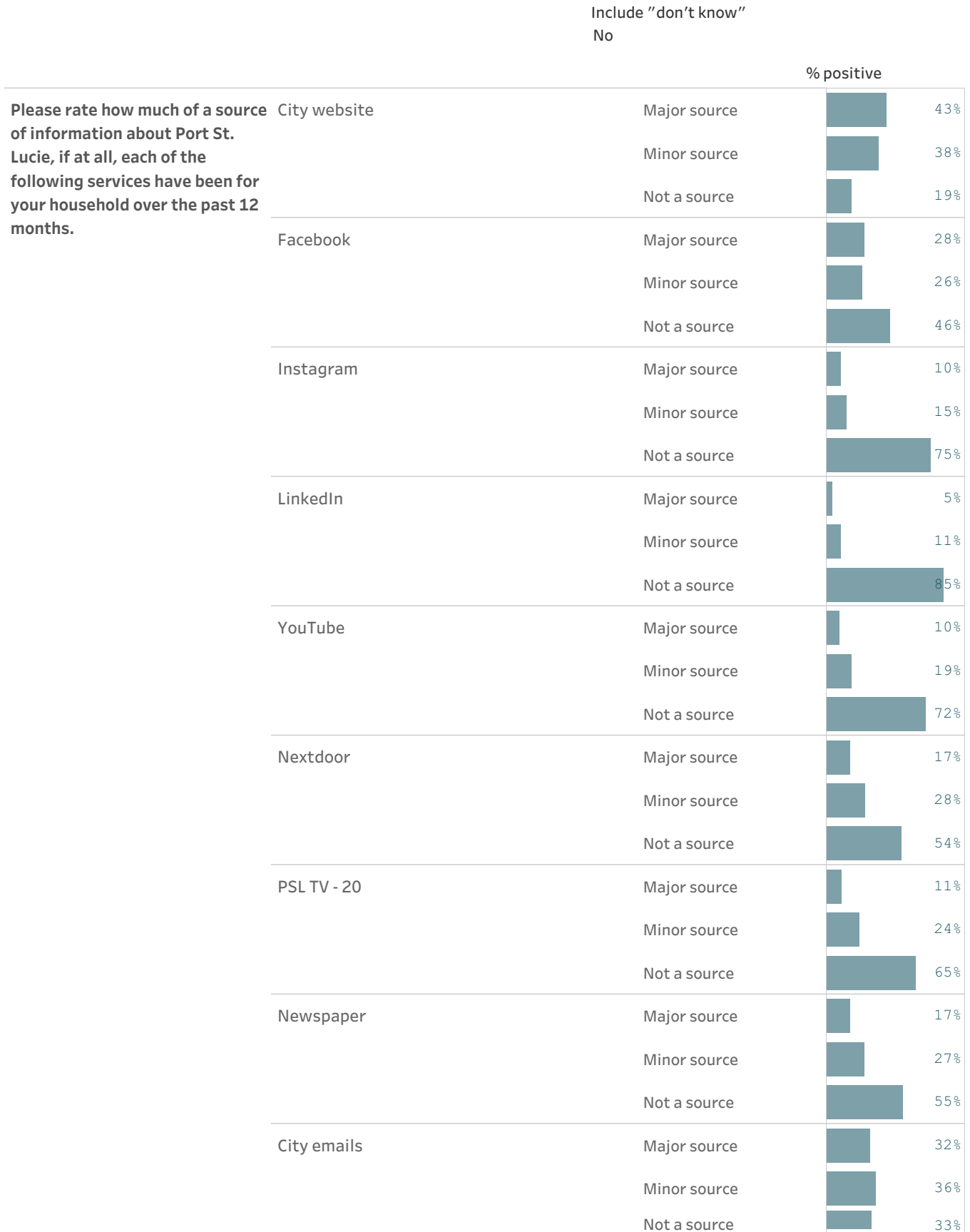


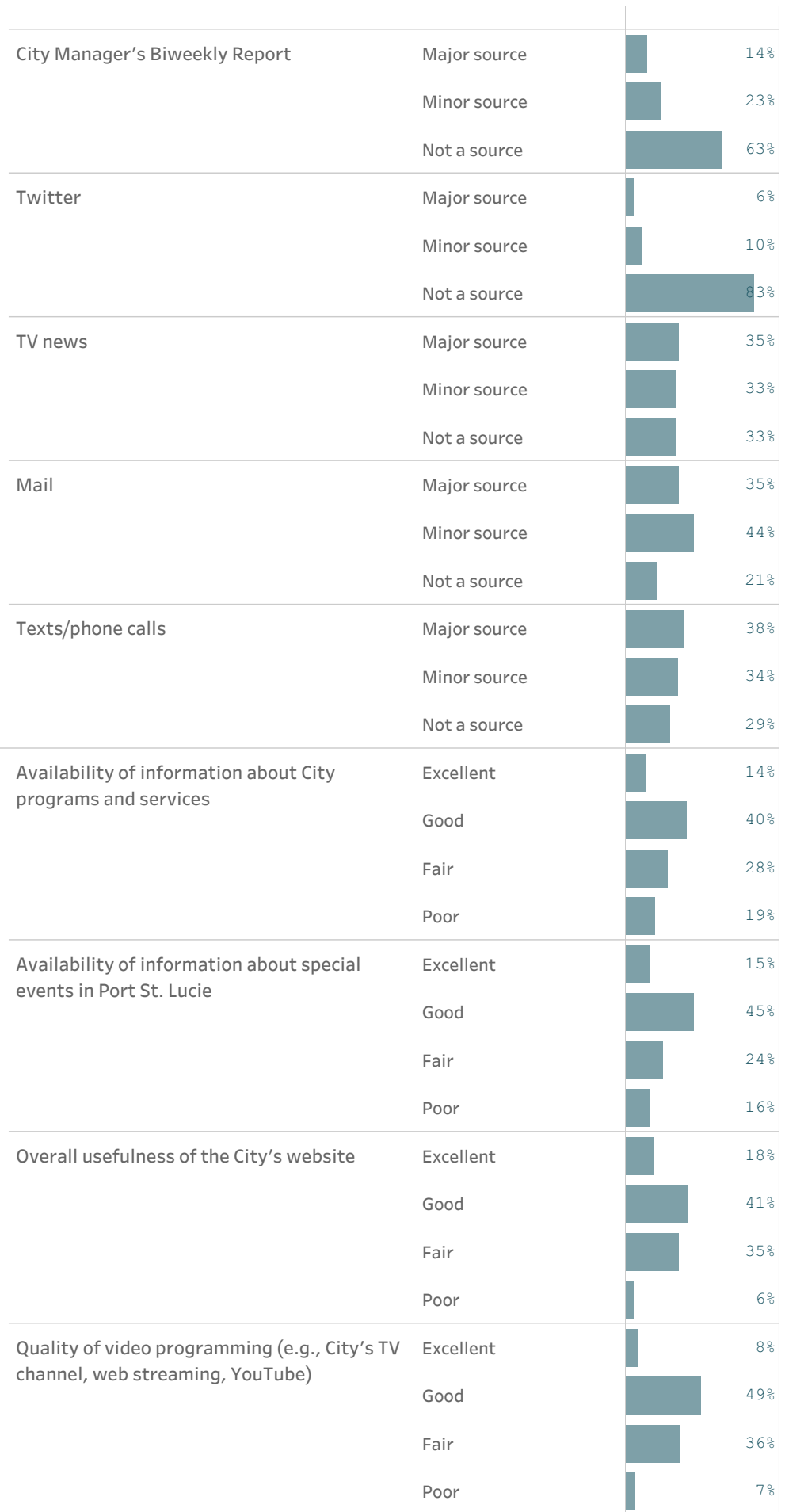


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the results of each custom question on the survey. The percentage of positive responses (Major/Minor Source or Excellent/Good) is shown.







Open-ended questions

Port St. Lucie included 1 on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

What are the top three priorities you would like the City to focus on in the next year?

Traffic and roads (e.g., road repairs, congestion, speeding and enforcement, etc.)	16%
General mobility (e.g., sidewalks, street lights, public transportation, etc.)	10%
Taxes	9%
Safety (e.g., crime, police, etc.)	9%
Economic activity (e.g., job opportunities, economy, downtown revitalization, quali..	9%
Affordability (e.g., cost of living, housing, etc.)	8%
Community (e.g., activities, senior citizens, recreation opportunities, etc.)	7%
Community development / infrastructure / utilities	6%
Natural environment (sustainability, open space, littering/pollution), parks, trails,..	5%
Education, arts, and culture	5%
City growth	4%
Garbage pickup/recycling/yard waste collection	4%
Government (e.g., code enforcement, ordinances, governance, spending, etc.)	3%
Other	3%
Health and wellness	2%
None/Don't know	0%

National benchmark tables

This table contains the comparisons of Port St. Lucie’s results to those from other communities. The first column shows the comparison of Port St. Lucie’s rating to the benchmark. Port St. Lucie’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different than the benchmark. The second column is Port St. Lucie’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Port St. Lucie’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Port St. Lucie’s result -- that is what percent of surveyed communities had a lower rating than Port St. Lucie.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live	Similar	78%	271	369	26
	Your neighborhood as a place to live	Similar	86%	189	321	41
	Port St. Lucie as a place to raise children	Similar	68%	288	373	23
	Port St. Lucie as a place to work	Lower	45%	321	364	12
	Port St. Lucie as a place to visit	Lower	46%	262	322	18
	Port St. Lucie as a place to retire	Similar	77%	93	369	75
	The overall quality of life	Similar	70%	276	394	30
	Sense of community	Lower	48%	277	321	14
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health	Similar	55%	214	309	31
	Overall quality of the transportation system	Lower	35%	181	211	14
	Overall design or layout of residential and commercial areas	Lower	49%	263	302	13
	Overall quality of the utility infrastructure	Similar	61%	142	206	31
	Overall feeling of safety	Similar	77%	231	359	35
	Overall quality of natural environment	Lower	63%	274	311	12
	Overall quality of parks and recreation opportunities	Similar	68%	159	211	25
	Overall health and wellness opportunities	Similar	61%	228	304	25
	Overall opportunities for education, culture, and the arts	Lower	44%	269	306	12
	Residents’ connection and engagement with their community	Lower	37%	179	208	14
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks	Similar	77%	243	313	22

Please indicate how likely or unlikely you are to do each of the following.	Remain in Port St. Lucie for the next five years	Similar	81%	213	310	31
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	94%	210	340	38
	In Port St. Lucie's commercial area during the day	Similar	89%	219	324	32
	From property crime	Similar	80%	92	216	57
	From violent crime	Similar	81%	134	216	38
	From fire, flood, or other natural disaster	Similar	77%	143	206	31
Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome	Similar	68%	130	214	39
	Attracting people from diverse backgrounds	Similar	74%	36	211	83
	Valuing/respecting residents from diverse backgrounds	Similar	77%	48	212	77
	Taking care of vulnerable residents	Similar	54%	118	208	43
Please rate each of the following in the Port St. Lucie community.	Overall quality of business and service establishments	Similar	66%	188	311	39
	Variety of business and service establishments	Similar	60%	119	209	43
	Vibrancy of commercial area	Similar	55%	139	290	52
	Employment opportunities	Similar	34%	245	325	24
	Shopping opportunities	Similar	53%	153	316	51
	Cost of living	Similar	26%	240	303	21
	Overall image or reputation	Similar	61%	261	364	28
Please also rate each of the following in the Port St. Lucie community.	Traffic flow on major streets	Lower	26%	311	336	7
	Ease of public parking	Similar	65%	123	285	57
	Ease of travel by car	Lower	48%	290	324	10
	Ease of travel by public transportation	Lower	14%	249	285	12
	Ease of travel by bicycle	Lower	34%	265	326	19
	Ease of walking	Lower	41%	302	327	7
	Well-planned residential growth	Lower	31%	176	210	16
	Well-planned commercial growth	Similar	33%	158	210	25
	Well-designed neighborhoods	Lower	41%	176	207	15

Please also rate each of the following in the Port St. Lucie community.	Preservation of the historical or cultural character of the community	Lower	46%	192	206	7
	Public places where people want to spend time	Lower	41%	252	297	15
	Variety of housing options	Similar	41%	204	309	34
	Availability of affordable quality housing	Similar	21%	233	331	29
	Overall quality of new development	Similar	50%	222	321	31
	Overall appearance	Similar	70%	208	343	39
	Cleanliness	Similar	75%	183	332	45
	Water resources	Similar	72%	67	190	65
	Air quality	Similar	79%	164	297	45
	Availability of paths and walking trails	Lower	52%	265	327	19
	Fitness opportunities	Lower	56%	253	297	15
	Recreational opportunities	Lower	51%	270	318	15
	Opportunities to attend cultural/arts/music activities	Lower	43%	254	314	19
	Community support for the arts	Lower	42%	168	207	19
	Availability of affordable quality childcare/preschool	Lower	33%	252	299	16
	K-12 education	Lower	41%	269	302	11
	Adult educational opportunities	Lower	32%	266	294	9
	Sense of civic/community pride	Lower	39%	185	207	11
	Neighborliness of residents	Similar	49%	262	299	12
	Opportunities to participate in social events and activities	Similar	47%	253	306	17
Opportunities to attend special events and festivals	Similar	55%	244	303	19	
Opportunities to volunteer	Similar	60%	244	302	19	
Opportunities to participate in community matters	Similar	54%	225	304	26	
Openness and acceptance of the community toward people of diverse backgrounds	Similar	63%	102	321	68	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Port St. Lucie for help or information	Higher	63%	22	339	93
	Contacted Port St. Lucie elected officials to express your opinion	Similar	17%	116	297	61

Please indicate whether or not you have done each of the following in the last 12 months.	Attended a local public meeting	Similar	19%	150	300	50
	Watched a local public meeting	Similar	31%	61	281	78
	Volunteered your time to some group/activity	Lower	20%	264	303	13
	Campaigned or advocated for a local issue, cause, or candidate	Similar	16%	203	292	30
	Voted in your most recent local election	Similar	83%	41	209	80
	Used public transportation instead of driving	Lower	4%	245	271	9
	Carpooled with other adults or children instead of driving alone	Similar	35%	228	294	22
	Walked or biked instead of driving	Lower	42%	256	298	14
	Please rate the quality of each of the following services in Port St. Lucie.	Public information services	Similar	68%	124	316
Economic development		Similar	45%	226	310	27
Traffic enforcement		Lower	45%	322	358	10
Traffic signal timing		Lower	35%	293	302	3
Street repair		Similar	52%	148	352	58
Street cleaning		Similar	63%	159	316	50
Street lighting		Lower	40%	327	345	5
Sidewalk maintenance		Similar	51%	194	313	38
Bus or transit services		Lower	26%	231	281	18
Land use, planning and zoning		Lower	33%	277	318	13
Code enforcement		Similar	42%	204	351	42
Affordable high-speed internet access		Similar	46%	141	204	31
Garbage collection		Much lower	37%	334	335	0
Drinking water		Lower	50%	288	314	8
Sewer services		Similar	68%	265	317	16
Storm water management		Similar	60%	259	329	21
Utility billing		Lower	52%	262	283	7
Police services		Similar	73%	250	385	35
































Please rate the quality of each of the following services in Port St. Lucie.	Crime prevention	Similar	71%	201	357	43
	Animal control	Similar	64%	189	328	42
	Fire services	Similar	85%	250	348	28
	Fire prevention and education	Similar	67%	252	313	19
	Emergency preparedness	Similar	72%	70	312	77
	Preservation of natural areas	Similar	52%	225	295	24
	Port St. Lucie open space	Lower	48%	254	289	12
	Recycling	Lower	56%	281	337	16
	Yard waste pick-up	Much lower	43%	277	294	6
	City parks	Similar	66%	275	330	16
	Recreation programs or classes	Lower	47%	290	324	10
	Recreation centers or facilities	Similar	56%	247	306	19
	Overall customer service by Port St. Lucie employees	Similar	70%	243	373	34
	Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	Lower	34%	349	377
The overall direction that Port St. Lucie is taking		Similar	39%	288	342	16
The job Port St. Lucie government does at welcoming resident involvement		Similar	44%	242	340	28
Overall confidence in Port St. Lucie government		Similar	38%	252	307	18
Generally acting in the best interest of the community		Similar	42%	227	311	27
Being honest		Similar	44%	230	302	24
Being open and transparent to the public		Similar	41%	156	213	27
Informing residents about issues facing the community		Similar	45%	130	218	40
Treating all residents fairly		Similar	62%	119	308	61
Treating residents with respect		Similar	69%	97	210	54
Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	Similar	63%	266	369	28
	The Federal Government	Similar	31%	243	292	17
	Overall economic health	Similar	92%	48	285	83
































Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	74%	78	206	62
	Overall design or layout of residential and commercial areas	Similar	85%	30	285	89
	Overall quality of the utility infrastructure	Similar	96%	10	205	95
	Overall feeling of safety	Similar	92%	151	285	47
	Overall quality of natural environment	Similar	86%	78	285	72
	Overall quality of parks and recreation opportunities	Similar	83%	53	206	74
	Overall health and wellness opportunities	Similar	79%	102	285	64
	Overall opportunities for education, culture, and the arts	Similar	76%	111	285	61
	Residents' connection and engagement with their community	Similar	71%	133	285	53
In general, how many times do you:	Access the internet from your home	Similar	94%	130	206	37
	Access the internet from your cell phone	Similar	94%	109	206	47
	Visit social media sites	Similar	81%	69	205	66
	Use or check email	Similar	96%	122	206	41
	Share your opinions online	Similar	32%	68	206	67
	Shop online	Similar	60%	71	205	65
	Please rate your overall health.	Similar	67%	120	293	59
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Lower	13%	268	295	9
































Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Port St. Lucie.	Question	Rating	Frequency	
			Percentage	Count (N)
Port St. Lucie as a place to live	Port St. Lucie as a place to live	Excellent	26%	N=98
		Good	51%	N=194
		Fair	21%	N=81
		Poor	1%	N=5
Your neighborhood as a place to live	Your neighborhood as a place to live	Excellent	36%	N=135
		Good	50%	N=187
		Fair	12%	N=45
		Poor	2%	N=8
Port St. Lucie as a place to raise children	Port St. Lucie as a place to raise children	Excellent	20%	N=60
		Good	48%	N=140
		Fair	26%	N=77
		Poor	6%	N=18
Port St. Lucie as a place to work	Port St. Lucie as a place to work	Excellent	13%	N=38
		Good	33%	N=99
		Fair	32%	N=96
		Poor	23%	N=70
Port St. Lucie as a place to visit	Port St. Lucie as a place to visit	Excellent	17%	N=60
		Good	29%	N=106
		Fair	32%	N=117
		Poor	22%	N=79
Port St. Lucie as a place to retire	Port St. Lucie as a place to retire	Excellent	30%	N=98
		Good	46%	N=150
		Fair	17%	N=54
		Poor	7%	N=22
The overall quality of life	The overall quality of life	Excellent	23%	N=88
		Good	47%	N=175
		Fair	27%	N=100
		Poor	3%	N=13































Please rate each of the following aspects of quality of life in Port St. Lucie.	Sense of community	Excellent		14% N=50
		Good		35% N=126
		Fair		33% N=118
		Poor		19% N=69
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health	Excellent		12% N=41
		Good		43% N=144
		Fair		34% N=113
		Poor		12% N=39
Overall quality of the transportation system	Excellent		4% N=15	
	Good		31% N=102	
	Fair		35% N=116	
	Poor		30% N=101	
Overall design or layout of residential and commercial areas	Excellent		9% N=34	
	Good		39% N=147	
	Fair		29% N=106	
	Poor		23% N=86	
Overall quality of the utility infrastructure	Excellent		13% N=49	
	Good		48% N=175	
	Fair		28% N=103	
	Poor		10% N=38	
Overall feeling of safety	Excellent		21% N=77	
	Good		57% N=212	
	Fair		20% N=76	
	Poor		3% N=9	
Overall quality of natural environment	Excellent		18% N=66	
	Good		45% N=166	
	Fair		26% N=94	
	Poor		12% N=42	
Overall quality of parks and recreation opportunities	Excellent		24% N=83	
	Good		44% N=156	
	Fair		28% N=99	

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of parks and recreation opportunities	Poor		4% N=13	
	Overall health and wellness opportunities	Excellent		15% N=50	
		Good		46% N=152	
		Fair		30% N=101	
		Poor		9% N=30	
	Overall opportunities for education, culture, and the arts	Excellent		11% N=36	
		Good		33% N=108	
		Fair		33% N=108	
		Poor		23% N=75	
	Residents' connection and engagement with their community	Excellent		10% N=34	
		Good		27% N=95	
		Fair		42% N=146	
		Poor		21% N=72	
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks	Very likely		30% N=109
			Somewhat likely		47% N=173
			Somewhat unlikely		13% N=48
Very unlikely				11% N=39	
Remain in Port St. Lucie for the next five years		Very likely		53% N=195	
		Somewhat likely		28% N=103	
		Somewhat unlikely		9% N=33	
		Very unlikely		10% N=38	
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		66% N=249	
		Somewhat safe		28% N=104	
		Neither safe nor unsafe		5% N=19	
		Somewhat unsafe		1% N=3	
		Very unsafe		0% N=2	
	In Port St. Lucie's commercial area during the day	Very safe		46% N=169	
		Somewhat safe		42% N=156	
		Neither safe nor unsafe		7% N=27	
		Somewhat unsafe		3% N=11	
		Very unsafe		1% N=5	




























Please rate how safe or unsafe you feel:	From property crime	Very safe		33% N=121
		Somewhat safe		47% N=173
		Neither safe nor unsafe		11% N=41
		Somewhat unsafe		8% N=28
		Very unsafe		1% N=4
	From violent crime	Very safe		41% N=148
		Somewhat safe		41% N=148
		Neither safe nor unsafe		10% N=37
		Somewhat unsafe		8% N=28
		Very unsafe		1% N=3
	From fire, flood, or other natural disaster	Very safe		31% N=116
		Somewhat safe		45% N=169
		Neither safe nor unsafe		19% N=69
		Somewhat unsafe		5% N=18
	Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome	Excellent	
Good				48% N=157
Fair				21% N=69
Poor				11% N=35
Attracting people from diverse backgrounds		Excellent		26% N=80
		Good		48% N=150
		Fair		18% N=57
		Poor		7% N=23
Valuing/respecting residents from diverse backgrounds		Excellent		24% N=74
		Good		54% N=165
		Fair		14% N=44
		Poor		8% N=25
Taking care of vulnerable residents	Excellent		19% N=51	
	Good		35% N=95	
	Fair		28% N=76	
	Poor		18% N=49	
Please rate each of the following in the Port St. Lucie community.	Overall quality of business and service establishments	Excellent		13% N=49

Please rate each of the following in the Port St. Lucie community.	Overall quality of business and service establishments	Good		52% N=194
		Fair		31% N=114
		Poor		4% N=14
	Variety of business and service establishments	Excellent		17% N=63
		Good		43% N=162
		Fair		27% N=100
		Poor		13% N=51
	Vibrancy of commercial area	Excellent		10% N=36
		Good		45% N=158
		Fair		33% N=117
		Poor		12% N=41
	Employment opportunities	Excellent		9% N=26
Good			25% N=74	
Fair			37% N=109	
Poor			29% N=87	
Shopping opportunities	Excellent		16% N=59	
	Good		37% N=138	
	Fair		35% N=128	
	Poor		12% N=44	
Cost of living	Excellent		5% N=18	
	Good		21% N=78	
	Fair		43% N=160	
	Poor		32% N=119	
Overall image or reputation	Excellent		12% N=45	
	Good		48% N=180	
	Fair		33% N=124	
	Poor		6% N=23	
Please also rate each of the following in the Port St. Lucie community.	Traffic flow on major streets	Excellent		6% N=23
		Good		19% N=73
		Fair		31% N=116
		Poor		44% N=164
































Please also rate each of the following in the Port St. Lucie community.

Ease of public parking	Excellent		18% N=65
	Good		46% N=164
	Fair		24% N=86
	Poor		12% N=43
Ease of travel by car	Excellent		12% N=45
	Good		36% N=133
	Fair		32% N=120
	Poor		20% N=75
Ease of travel by public transportation	Excellent		3% N=6
	Good		11% N=18
	Fair		29% N=47
	Poor		57% N=95
Ease of travel by bicycle	Excellent		6% N=12
	Good		29% N=64
	Fair		37% N=82
	Poor		28% N=63
Ease of walking	Excellent		9% N=30
	Good		32% N=101
	Fair		31% N=99
	Poor		28% N=89
Well-planned residential growth	Excellent		8% N=27
	Good		23% N=82
	Fair		29% N=102
	Poor		40% N=138
Well-planned commercial growth	Excellent		8% N=25
	Good		25% N=84
	Fair		36% N=121
	Poor		31% N=102
Well-designed neighborhoods	Excellent		8% N=30
	Good		33% N=118
	Fair		35% N=126
































Please also rate each of the following in the Port St. Lucie community.
































Well-designed neighborhoods	Poor		24% N=87
	Excellent		9% N=23
Preservation of the historical or cultural character of the community	Good		37% N=95
	Fair		31% N=79
	Poor		23% N=59
Public places where people want to spend time	Excellent		10% N=33
	Good		31% N=107
	Fair		40% N=137
	Poor		20% N=68
Variety of housing options	Excellent		10% N=36
	Good		31% N=107
	Fair		33% N=112
	Poor		26% N=87
Availability of affordable quality housing	Excellent		4% N=14
	Good		17% N=58
	Fair		37% N=123
	Poor		42% N=139
Overall quality of new development	Excellent		10% N=33
	Good		40% N=136
	Fair		31% N=105
	Poor		19% N=65
Overall appearance	Excellent		18% N=67
	Good		52% N=195
	Fair		25% N=93
	Poor		5% N=20
Cleanliness	Excellent		25% N=92
	Good		51% N=190
	Fair		21% N=77
	Poor		4% N=16
Water resources	Excellent		24% N=84
	Good		48% N=170

Please also rate each of the following in the Port St. Lucie community.
































Water resources	Fair		21% N=75
	Poor		7% N=23
Air quality	Excellent		27% N=102
	Good		51% N=189
	Fair		20% N=74
	Poor		2% N=7
Availability of paths and walking trails	Excellent		15% N=51
	Good		37% N=127
	Fair		33% N=114
	Poor		14% N=50
Fitness opportunities	Excellent		14% N=46
	Good		41% N=130
	Fair		29% N=90
	Poor		16% N=49
Recreational opportunities	Excellent		16% N=50
	Good		35% N=113
	Fair		32% N=104
	Poor		17% N=55
Opportunities to attend cultural/arts/music activities	Excellent		14% N=44
	Good		29% N=92
	Fair		27% N=85
	Poor		30% N=94
Community support for the arts	Excellent		13% N=36
	Good		29% N=83
	Fair		31% N=87
	Poor		27% N=75
Availability of affordable quality childcare/preschool	Excellent		9% N=15
	Good		23% N=38
	Fair		29% N=48
	Poor		38% N=63
K-12 education	Excellent		15% N=30

Please also rate each of the following in the Port St. Lucie community.
































K-12 education	Good		26% N=53
	Fair		39% N=78
	Poor		20% N=41
Adult educational opportunities	Excellent		7% N=13
	Good		26% N=49
	Fair		36% N=70
	Poor		32% N=61
Sense of civic/community pride	Excellent		8% N=26
	Good		31% N=95
	Fair		40% N=124
	Poor		21% N=66
Neighborliness of residents	Excellent		11% N=38
	Good		38% N=134
	Fair		36% N=127
	Poor		15% N=53
Opportunities to participate in social events and activities	Excellent		16% N=49
	Good		31% N=99
	Fair		34% N=107
	Poor		19% N=62
Opportunities to attend special events and festivals	Excellent		15% N=52
	Good		40% N=133
	Fair		31% N=105
	Poor		14% N=46
Opportunities to volunteer	Excellent		11% N=26
	Good		49% N=115
	Fair		31% N=73
	Poor		8% N=20
Opportunities to participate in community matters	Excellent		15% N=37
	Good		40% N=102
	Fair		31% N=79
	Poor		15% N=37

Please also rate each of the following in the Port St. Lucie community.	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		21% N=54
		Good		43% N=113
		Fair		28% N=73
		Poor		9% N=24
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Port St. Lucie for help or information	No		37% N=138
		Yes		63% N=238
	Contacted Port St. Lucie elected officials to express your opinion	No		83% N=312
		Yes		17% N=65
	Attended a local public meeting	No		81% N=305
		Yes		19% N=71
	Watched a local public meeting	No		69% N=256
		Yes		31% N=115
	Volunteered your time to some group/activity	No		80% N=297
		Yes		20% N=73
	Campaigned or advocated for a local issue, cause, or candidate	No		84% N=312
		Yes		16% N=57
	Voted in your most recent local election	No		16% N=62
		Yes		84% N=313
	Used public transportation instead of driving	No		96% N=355
		Yes		4% N=17
	Carpooled with other adults or children instead of driving alone	No		65% N=243
		Yes		35% N=133
	Walked or biked instead of driving	No		59% N=221
		Yes		41% N=155
Please rate the quality of each of the following services in Port St. Lucie.	Public information services	Excellent		19% N=57
		Good		49% N=143
		Fair		28% N=82
		Poor		4% N=12
	Economic development	Excellent		12% N=35
		Good		33% N=100
		Fair		38% N=114































Please rate the quality of each of the following services in Port St. Lucie.
































Economic development	Poor		17% N=53
	Excellent		9% N=30
Traffic enforcement	Good		36% N=120
	Fair		34% N=114
	Poor		22% N=72
	Excellent		8% N=29
Traffic signal timing	Good		27% N=101
	Fair		33% N=124
	Poor		32% N=117
	Excellent		12% N=43
Street repair	Good		40% N=147
	Fair		29% N=107
	Poor		19% N=68
	Excellent		19% N=64
Street cleaning	Good		45% N=152
	Fair		29% N=97
	Poor		8% N=25
	Excellent		10% N=35
Street lighting	Good		30% N=110
	Fair		32% N=119
	Poor		28% N=103
	Excellent		12% N=37
Sidewalk maintenance	Good		39% N=125
	Fair		35% N=114
	Poor		14% N=45
	Excellent		7% N=11
Bus or transit services	Good		19% N=30
	Fair		28% N=43
	Poor		46% N=71
	Excellent		6% N=16
Land use, planning and zoning	Good		28% N=80

Please rate the quality of each of the following services in Port St. Lucie.


























Land use, planning and zoning	Fair		32% N=91
	Poor		35% N=100
Code enforcement	Excellent		10% N=29
	Good		32% N=89
	Fair		37% N=105
	Poor		20% N=57
Affordable high-speed internet access	Excellent		12% N=42
	Good		34% N=113
	Fair		30% N=101
	Poor		23% N=78
Garbage collection	Excellent		12% N=44
	Good		25% N=93
	Fair		31% N=112
	Poor		32% N=118
Drinking water	Excellent		13% N=46
	Good		37% N=133
	Fair		28% N=99
	Poor		23% N=82
Sewer services	Excellent		18% N=60
	Good		50% N=163
	Fair		25% N=82
	Poor		7% N=22
Storm water management	Excellent		14% N=50
	Good		46% N=158
	Fair		25% N=87
	Poor		15% N=51
Utility billing	Excellent		12% N=45
	Good		39% N=142
	Fair		34% N=123
	Poor		15% N=53
Police services	Excellent		32% N=104
































Please rate the quality of each of the following services in Port St. Lucie.

Police services	Good		42% N=138
	Fair		21% N=69
	Poor		5% N=18
Crime prevention	Excellent		22% N=67
	Good		49% N=148
	Fair		20% N=60
	Poor		9% N=27
Animal control	Excellent		21% N=55
	Good		44% N=116
	Fair		27% N=72
	Poor		8% N=22
Fire services	Excellent		40% N=103
	Good		46% N=119
	Fair		14% N=37
	Poor		0% N=
Fire prevention and education	Excellent		27% N=60
	Good		40% N=90
	Fair		25% N=56
	Poor		9% N=20
Emergency preparedness	Excellent		29% N=89
	Good		42% N=128
	Fair		24% N=72
	Poor		4% N=13
Preservation of natural areas	Excellent		21% N=63
	Good		31% N=96
	Fair		26% N=80
	Poor		22% N=66
Port St. Lucie open space	Excellent		13% N=42
	Good		35% N=108
	Fair		29% N=90
	Poor		23% N=72

Please rate the quality of each of the following services in Port St. Lucie.	Recycling	Excellent		15% N=53
		Good		42% N=152
		Fair		24% N=89
		Poor		19% N=69
Yard waste pick-up	Excellent		11% N=38	
	Good		32% N=111	
	Fair		28% N=96	
	Poor		29% N=102	
City parks	Excellent		16% N=55	
	Good		50% N=169	
	Fair		31% N=104	
	Poor		3% N=11	
Recreation programs or classes	Excellent		10% N=20	
	Good		36% N=72	
	Fair		41% N=83	
	Poor		12% N=24	
Recreation centers or facilities	Excellent		11% N=24	
	Good		46% N=103	
	Fair		31% N=70	
	Poor		12% N=27	
Overall customer service by Port St. Lucie employees	Excellent		27% N=83	
	Good		43% N=133	
	Fair		24% N=75	
	Poor		5% N=17	
Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	Excellent		6% N=22
		Good		28% N=93
		Fair		34% N=116
		Poor		32% N=107
The overall direction that Port St. Lucie is taking	Excellent		9% N=29	
	Good		30% N=102	
	Fair		40% N=136	
































Please rate the following categories of Port St. Lucie government performance.	Category	Rating	Percentage	
			Bar	Value
The overall direction that Port St. Lucie is taking	Poor	Excellent		22% N=74
		Good		31% N=77
		Fair		32% N=78
		Poor		24% N=58
The job Port St. Lucie government does at welcoming resident involvement	Excellent	Excellent		9% N=29
		Good		29% N=96
		Fair		37% N=120
		Poor		25% N=83
Overall confidence in Port St. Lucie government	Excellent	Excellent		10% N=33
		Good		32% N=102
		Fair		42% N=132
		Poor		16% N=51
Generally acting in the best interest of the community	Excellent	Excellent		11% N=28
		Good		33% N=85
		Fair		38% N=97
		Poor		17% N=44
Being honest	Excellent	Excellent		12% N=32
		Good		29% N=81
		Fair		36% N=98
		Poor		23% N=62
Being open and transparent to the public	Excellent	Excellent		14% N=40
		Good		32% N=95
		Fair		34% N=100
		Poor		21% N=62
Informing residents about issues facing the community	Excellent	Excellent		17% N=45
		Good		46% N=121
		Fair		27% N=71
		Poor		10% N=28
Treating all residents fairly	Excellent	Excellent		19% N=54
		Good		49% N=140
Treating residents with respect	Good	Excellent		19% N=54
		Good		49% N=140
































Please rate the following categories of Port St. Lucie government performance.	Treating residents with respect	Fair		25% N=71
		Poor		6% N=18
Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	Excellent		17% N=60
		Good		46% N=163
		Fair		28% N=99
		Poor		8% N=30
	The Federal Government	Excellent		8% N=27
		Good		23% N=76
		Fair		34% N=114
		Poor		35% N=115
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall economic health	Essential		54% N=197
		Very important		38% N=139
		Somewhat important		7% N=26
		Not at all important		1% N=4
	Overall quality of the transportation system	Essential		36% N=132
		Very important		38% N=141
		Somewhat important		24% N=88
		Not at all important		3% N=11
	Overall design or layout of residential and commercial areas	Essential		44% N=164
		Very important		41% N=155
		Somewhat important		12% N=44
		Not at all important		3% N=10
	Overall quality of the utility infrastructure	Essential		60% N=226
		Very important		36% N=136
		Somewhat important		3% N=10
		Not at all important		1% N=4
Overall feeling of safety	Essential		55% N=205	
	Very important		38% N=141	
	Somewhat important		5% N=20	
	Not at all important		2% N=9	
Overall quality of natural environment	Essential		44% N=162	
































Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall quality of natural environment	Very important		42% N=158
		Somewhat important		11% N=40
		Not at all important		3% N=11
	Overall quality of parks and recreation opportunities	Essential		36% N=135
		Very important		47% N=176
		Somewhat important		16% N=58
		Not at all important		2% N=7
	Overall health and wellness opportunities	Essential		37% N=138
		Very important		42% N=157
		Somewhat important		14% N=52
		Not at all important		7% N=27
	Overall opportunities for education, culture, and the arts	Essential		36% N=136
Very important			40% N=150	
Somewhat important			18% N=66	
Not at all important			6% N=23	
Residents' connection and engagement with their community	Essential		28% N=104	
	Very important		43% N=159	
	Somewhat important		24% N=91	
	Not at all important		5% N=19	
Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.	City website	Major source		43% N=158
		Minor source		38% N=137
		Not a source		19% N=69
	Facebook	Major source		28% N=102
		Minor source		26% N=97
		Not a source		46% N=170
	Instagram	Major source		10% N=37
		Minor source		15% N=54
		Not a source		75% N=277
	LinkedIn	Major source		5% N=17
		Minor source		11% N=39
		Not a source		85% N=308












Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.

YouTube	Major source	10% N=36	
	Minor source	19% N=69	
	Not a source	72% N=265	
Nextdoor	Major source	17% N=63	
	Minor source	28% N=103	
	Not a source	54% N=197	
PSL TV - 20	Major source	11% N=41	
	Minor source	24% N=88	
	Not a source	65% N=237	
Newspaper	Major source	17% N=63	
	Minor source	27% N=100	
	Not a source	55% N=203	
City emails	Major source	32% N=114	
	Minor source	36% N=129	
	Not a source	33% N=119	
City Manager's Biweekly Report	Major source	14% N=50	
	Minor source	23% N=83	
	Not a source	63% N=229	
Twitter	Major source	6% N=22	
	Minor source	10% N=39	
	Not a source	83% N=307	
TV news	Major source	35% N=129	
	Minor source	33% N=121	
	Not a source	33% N=121	
Mail	Major source	35% N=128	
	Minor source	44% N=165	
	Not a source	21% N=78	
Texts/phone calls	Major source	38% N=139	
	Minor source	34% N=125	
	Not a source	29% N=106	
Please rate each of the following aspects of Port St. Lucie communications:	Availability of information about City programs and services	Excellent	14% N=43

Please rate each of the following aspects of Port St. Lucie communications:	Availability of information about City programs and services	Good		40% N=125
		Fair		28% N=87
		Poor		19% N=60
Availability of information about special events in Port St. Lucie	Excellent		15% N=49	
	Good		45% N=144	
	Fair		24% N=78	
	Poor		16% N=50	
Overall usefulness of the City's website	Excellent		18% N=53	
	Good		41% N=120	
	Fair		35% N=102	
	Poor		6% N=17	
Quality of video programming (e.g., City's TV channel, web streaming, YouTube)	Excellent		8% N=13	
	Good		49% N=78	
	Fair		36% N=57	
	Poor		7% N=11	
City's use of social media (e.g., Facebook, Twitter, Instagram)	Excellent		20% N=37	
	Good		40% N=73	
	Fair		29% N=53	
	Poor		10% N=18	
In general, how many times do you:	Access the internet from your home	Several times a day		80% N=296
		Once a day		10% N=39
		A few times a week		4% N=14
		Every few weeks		2% N=8
		Less often or never		4% N=15
		Access the internet from your cell phone	Several times a day	
Once a day			6% N=21	
A few times a week			3% N=13	
Every few weeks			1% N=4	
Less often or never			5% N=20	
Visit social media sites	Several times a day		55% N=202	
	Once a day		12% N=46	

In general, how many times do you:	Visit social media sites	A few times a week		14% N=51
		Every few weeks		4% N=16
		Less often or never		15% N=54
Use or check email	Several times a day			76% N=281
	Once a day			15% N=55
	A few times a week			6% N=21
	Every few weeks			1% N=5
	Less often or never			2% N=8
	Share your opinions online	Several times a day		13% N=45
		Once a day		3% N=10
	A few times a week		17% N=60	
	Every few weeks		17% N=59	
	Less often or never		52% N=185	
Shop online	Several times a day			19% N=68
	Once a day			8% N=28
	A few times a week			33% N=120
	Every few weeks			30% N=110
	Less often or never			10% N=38
Please rate your overall health.	Excellent			31% N=117
	Very good			36% N=134
	Good			27% N=100
	Fair			5% N=20
	Poor			1% N=3
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive			4% N=16
	Somewhat positive			9% N=32
	Neutral			30% N=113
	Somewhat negative			42% N=158
	Very negative			15% N=56
How many years have you lived in Port St. Lucie?	Less than 2 years			16% N=62
	2-5 years			25% N=95
	6-10 years			17% N=63

How many years have you lived in Port St. Lucie?	11-20 years		19% N=73
	More than 20 years		22% N=85
Which best describes the building you live in?	One family house detached from any other houses		87% N=328
	Building with two or more homes (duplex, townhome, apa..		11% N=43
	Mobile home		0% N=2
	Other		1% N=4
Do you rent or own your home?	Rent		21% N=80
	Own		79% N=296
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		3% N=9
	\$500 to \$999		9% N=33
	\$1,000 to \$1,499		21% N=77
	\$1,500 to \$1,999		27% N=100
	\$2,000 to \$2,499		17% N=63
	\$2,500 to \$2,999		14% N=51
	\$3,000 to \$3,499		2% N=9
	\$3,500 or more		6% N=22
Do any children 17 or under live in your household?	No		69% N=260
	Yes		31% N=115
Are you or any other members of your household aged 65 or older?	No		59% N=221
	Yes		41% N=154
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		4% N=16
	\$25,000 to \$49,999		21% N=76
	\$50,000 to \$74,999		25% N=92
	\$75,000 to \$99,999		16% N=57
	\$100,000 to \$149,999		20% N=74
	\$150,000 or more		13% N=49
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		80% N=295
	Yes, I consider myself to be Spanish, Hispanic, or Latino		20% N=76
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		2% N=7
	Asian, Asian Indian, or Pacific Islander		3% N=13
	Black or African American		14% N=51

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	White		77% N=288
	Other		10% N=38
In which category is your age?	25-34 years		22% N=83
	35-44 years		14% N=54
	45-54 years		19% N=73
	55-64 years		14% N=54
	65-74 years		15% N=57
	75 years or older		14% N=54
	What is your gender?	Woman	
Man			45% N=168
Identify in another way			1% N=5

Full trends

This table contains the trends over time for the City of Port St. Lucie. The combined “percent positive” responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2021 and 2023 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		1996	2009	2018	2019	2020	2021	2022	2023
Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live		63%	82%	80%	84%	88%	80%	78%
	Your neighborhood as a place to live		73%	84%	84%	82%	86%	86%	86%
	Port St. Lucie as a place to raise children		50%	70%	67%	76%	78%	71%	68%
	Port St. Lucie as a place to work		20%	39%	38%	39%	47%	51%	45%
	Port St. Lucie as a place to visit			48%	58%	54%	53%	51%	46%
	Port St. Lucie as a place to retire		57%	81%	77%	81%	87%	76%	77%
	The overall quality of life		52%	76%	78%	79%	82%	78%	70%
	Sense of community		39%	46%	56%	54%	57%	53%	48%
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health			45%	46%	60%	59%	64%	55%
	Overall quality of the transportation system						44%	38%	35%
	Overall design or layout of residential and commercial areas			49%	58%	52%	61%	54%	49%
	Overall quality of the utility infrastructure						70%	65%	61%
	Overall feeling of safety			83%	79%	79%	82%	73%	77%
	Overall quality of natural environment		57%	69%	74%	74%	79%	64%	63%
	Overall quality of parks and recreation opportunities						76%	67%	68%
	Overall health and wellness opportunities			67%	65%	69%	70%	66%	61%
	Overall opportunities for education, culture, and the arts			50%	51%	59%	39%	38%	44%
	Residents’ connection and engagement with their community						44%	48%	37%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks		63%	78%	84%	88%	89%	81%	77%
	Remain in Port St. Lucie for the next five years		70%	80%	86%	91%	86%	82%	81%
Please rate how safe or unsafe you feel:	In your neighborhood during the day		91%	93%	96%	95%	95%	95%	94%
	In Port St. Lucie’s commercial area during the day		80%	86%	91%	89%	90%	91%	89%
	From property crime		55%				83%	85%	80%
	From violent crime		70%				84%	87%	81%
	From fire, flood, or other natural disaster						79%	78%	77%

Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome	70% 68% 68%
	Attracting people from diverse backgrounds	71% 74% 74%
	Valuing/respecting residents from diverse backgrounds	72% 72% 77%
	Taking care of vulnerable residents	60% 58% 54%
Please rate each of the following in the Port St. Lucie community.	Overall quality of business and service establishments	45% 58% 60% 61% 69% 62% 66%
	Variety of business and service establishments	54% 54% 60%
	Vibrancy of commercial area	27% 28% 31% 49% 54% 55%
	Employment opportunities	8% 25% 24% 33% 23% 38% 34%
	Shopping opportunities	47% 62% 57% 64% 55% 55% 53%
	Cost of living	46% 53% 46% 49% 35% 26%
	Overall image or reputation	40% 57% 64% 66% 73% 63% 61%
Please also rate each of the following in the Port St. Lucie community.	Traffic flow on major streets	24% 32% 38% 40% 50% 23% 26%
	Ease of public parking	61% 65% 64% 74% 58% 65%
	Ease of travel by car	37% 57% 48% 55% 70% 46% 48%
	Ease of travel by public transportation	23% 24% 15% 16% 15% 14%
	Ease of travel by bicycle	19% 32% 28% 32% 31% 30% 34%
	Ease of walking	22% 41% 42% 44% 48% 44% 41%
	Well-planned residential growth	55% 44% 31%
	Well-planned commercial growth	37% 42% 33%
	Well-designed neighborhoods	51% 53% 41%
	Preservation of the historical or cultural character of the community	54% 47% 46%
	Public places where people want to spend time	53% 57% 59% 47% 41% 41%
	Variety of housing options	54% 59% 64% 62% 57% 52% 41%
	Availability of affordable quality housing	47% 47% 59% 49% 44% 33% 21%
	Overall quality of new development	50% 53% 60% 63% 63% 61% 50%
	Overall appearance	59% 72% 77% 81% 76% 68% 70%
	Cleanliness	63% 71% 78% 83% 82% 71% 75%
	Water resources	74% 66% 72%
	Air quality	65% 78% 74% 83% 86% 85% 79%
	Availability of paths and walking trails	16% 40% 36% 45% 54% 64% 52%
	Fitness opportunities	64% 60% 65% 61% 55% 56%

Please also rate each of the following in the Port St. Lucie community.	Recreational opportunities	36%	55%	57%	50%	59%	53%	51%
	Opportunities to attend cultural/arts/music activities	31%	43%	41%	42%	41%	41%	43%
	Community support for the arts					40%	43%	42%
	Availability of affordable quality childcare/preschool	25%	58%	50%	41%	33%	47%	33%
	K-12 education	31%	46%	58%	48%	49%	52%	41%
	Adult educational opportunities		46%	47%	50%	46%	40%	32%
	Sense of civic/community pride					56%	48%	39%
	Neighborliness of residents		55%	57%	57%	54%	53%	49%
	Opportunities to participate in social events and activities	34%	48%	46%	52%	51%	50%	47%
	Opportunities to attend special events and festivals		57%	56%	57%	55%	56%	55%
	Opportunities to volunteer	61%	70%	62%	64%	62%	57%	60%
	Opportunities to participate in community matters	44%	58%	52%	64%	56%	52%	54%
	Openness and acceptance of the community toward people of diver..	58%	59%	55%	68%	65%	69%	63%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Port St. Lucie for help or information	60%	48%	41%	51%	50%	56%	63%
	Contacted Port St. Lucie elected officials to express your opinion		17%	12%	19%	17%	15%	17%
	Attended a local public meeting	26%	20%	22%	20%	17%	16%	19%
	Watched a local public meeting	59%	29%	40%	33%	38%	29%	31%
	Volunteered your time to some group/activity	40%	32%	32%	32%	18%	21%	20%
	Campaigned or advocated for a local issue, cause, or candidate		22%	25%	18%	16%	15%	16%
	Voted in your most recent local election	84%				84%	65%	83%
	Used public transportation instead of driving		5%	5%	4%	5%	6%	4%
	Carpooled with other adults or children instead of driving alone	42%	34%	35%	29%	30%	35%	
	Walked or biked instead of driving	41%	37%	42%	42%	38%	42%	
Please rate the quality of each of the following services in Port St. Lucie.	Public information services	57%	58%	63%	72%	63%	65%	68%
	Economic development	24%	41%	50%	62%	55%	52%	45%
	Traffic enforcement	59%	57%	65%	67%	60%	51%	45%
	Traffic signal timing	39%	41%	43%	42%	46%	39%	35%
	Street repair	44%	41%	48%	53%	54%	47%	52%
	Street cleaning	52%	58%	65%	63%	73%	64%	63%
	Street lighting	40%	44%	48%	47%	48%	52%	40%
	Sidewalk maintenance	40%	51%	55%	59%	49%	59%	51%

Please rate the quality of each of the following services in Port St. Lucie.	Bus or transit services	22%	34%	42%	34%	26%	33%	26%	
	Land use, planning and zoning	27%	41%	41%	47%	44%	42%	33%	
	Code enforcement	31%	45%	46%	53%	58%	46%	42%	
	Affordable high-speed internet access					52%	39%	46%	
	Garbage collection	81%	80%	80%	77%	82%	48%	37%	
	Drinking water	54%	61%	54%	57%	60%	49%	50%	
	Sewer services	62%	70%	73%	70%	75%	69%	68%	
	Storm water management	48%	62%	64%	69%	63%	58%	60%	
	Utility billing		72%	67%	66%	70%	61%	52%	
	Police services	81%	74%	83%	84%	84%	82%	78%	73%
	Crime prevention	61%	72%	74%	82%	81%	74%	71%	
	Animal control	61%	62%	61%	67%	81%	77%	64%	
	Fire services	90%	96%	95%	95%	87%	90%	85%	
	Fire prevention and education	71%	81%	80%	79%	80%	80%	67%	
	Emergency preparedness	62%	81%	73%	85%	77%	72%	72%	
	Preservation of natural areas	47%	64%	60%	68%	69%	55%	52%	
	Port St. Lucie open space		55%	56%	56%	62%	46%	48%	
	Recycling	78%	80%	83%	84%	82%	63%	56%	
	Yard waste pick-up	77%	69%	77%	74%	76%	50%	43%	
	City parks	71%	74%	71%	80%	78%	69%	66%	
Recreation programs or classes	63%	62%	55%	69%	62%	62%	47%		
Recreation centers or facilities	61%	63%	62%	68%	65%	59%	56%		
Overall customer service by Port St. Lucie employees	69%	72%	77%	75%	79%	73%	70%		
Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	31%	40%	49%	45%	46%	43%	34%	
	The overall direction that Port St. Lucie is taking	36%	52%	64%	66%	64%	56%	39%	
	The job Port St. Lucie government does at welcoming resident invol..	34%	41%	58%	49%	50%	48%	44%	
	Overall confidence in Port St. Lucie government	43%	55%	55%	54%	47%	38%		
	Generally acting in the best interest of the community	50%	57%	57%	59%	52%	42%		
	Being honest	45%	60%	51%	59%	54%	44%		
	Being open and transparent to the public					60%	51%	41%	
	Informing residents about issues facing the community					59%	50%	45%	

Please rate the following categories of Port St. Lucie government performance.	Treating all residents fairly	50% 67% 59% 67% 57% 62%
	Treating residents with respect	73% 64% 69%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	55% 71% 74% 72% 70% 64% 63%
	The Federal Government	36% 40% 37% 49% 37% 36% 31%
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall economic health	90% 95% 94% 88% 92%
	Overall quality of the transportation system	74% 77% 74%
	Overall design or layout of residential and commercial areas	77% 79% 83% 84% 85%
	Overall quality of the utility infrastructure	92% 89% 96%
	Overall feeling of safety	93% 96% 97% 93% 92%
	Overall quality of natural environment	81% 91% 84% 83% 86%
	Overall quality of parks and recreation opportunities	83% 78% 83%
	Overall health and wellness opportunities	78% 82% 79% 73% 79%
	Overall opportunities for education, culture, and the arts	79% 87% 75% 73% 76%
	Residents' connection and engagement with their community	86% 83% 65% 69% 71%
In general, how many times do you:	Access the internet from your home	94% 95% 94%
	Access the internet from your cell phone	94% 95% 94%
	Visit social media sites	83% 75% 81%
	Use or check email	98% 98% 96%
	Share your opinions online	42% 31% 32%
	Shop online	55% 61% 60%
	Please rate your overall health.	61% 56% 60% 65% 68% 67%
	What impact, if any, do you think the economy will have on your fa..	9% 42% 39% 45% 23% 24% 13%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Port St. Lucie conducted a survey of 382 residents. Survey invitations were mailed to randomly selected households and data were collected from December 30th, 2022 to February 10th, 2023. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Port St. Lucie. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on January 27th, 2022. The survey remained open for 2 weeks and there were 2,274 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the City of Port St. Lucie. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

































* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

































		Unweighted	Weighted	Target*
Age	18-34	5%	23%	25%
	35-54	27%	33%	32%
	55+	68%	45%	43%
Area	Area 1	17%	27%	27%
	Area 2	28%	27%	27%
	Area 3	31%	21%	22%
	Area 4	24%	25%	25%
Hispanic origin	No, not Spanish, Hispanic, or Latino	89%	79%	80%
	Yes, I consider myself to be Spanish, Hispana..	11%	21%	20%
Housing tenure	Own	96%	80%	79%
	Rent	4%	20%	21%
Housing type	Attached	6%	11%	11%
	Detached	94%	89%	89%
Race & Hispanic origin	Not white alone	23%	40%	40%
	White alone, not Hispanic or Latino	77%	60%	60%
Sex	Man	47%	47%	48%
	Woman	53%	53%	52%
Sex/age	Man 18-34	2%	10%	13%
	Man 35-54	11%	16%	16%
	Man 55+	34%	21%	20%
	Woman 18-34	3%	13%	12%
	Woman 35-54	17%	17%	17%
	Woman 55+	32%	23%	22%

Open participation survey results

































This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

	In which council district of Port St. Lucie do you live? (Refer to the map above.)	Council District 1 (blue)		27% N=592
		Council District 2 (orange)		27% N=584
		Council District 3 (pink)		21% N=453
		Council District 4 (green)		25% N=541
		None of these/I don't live in Port St. Lucie		0% N=8
Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to live	Excellent		23% N=507
		Good		52% N=1159
		Fair		21% N=473
		Poor		4% N=79
	Your neighborhood as a place to live	Excellent		34% N=751
		Good		47% N=1039
		Fair		15% N=320
		Poor		4% N=91
	Port St. Lucie as a place to raise children	Excellent		20% N=355
		Good		43% N=754
		Fair		30% N=521
		Poor		7% N=119
	Port St. Lucie as a place to work	Excellent		8% N=115
		Good		27% N=417
		Fair		35% N=531
		Poor		31% N=470
	Port St. Lucie as a place to visit	Excellent		14% N=289
		Good		33% N=695
		Fair		32% N=690
		Poor		21% N=449
	Port St. Lucie as a place to retire	Excellent		28% N=562
		Good		41% N=825
		Fair		19% N=376

































Please rate each of the following aspects of quality of life in Port St. Lucie.	Port St. Lucie as a place to retire	Poor		12% N=237
	The overall quality of life	Excellent		16% N=360
		Good		54% N=1180
		Fair		26% N=564
		Poor		4% N=98
Sense of community	Excellent		12% N=254	
	Good		36% N=777	
	Fair		34% N=737	
	Poor		18% N=398	
Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall economic health	Excellent		7% N=152
		Good		43% N=889
		Fair		34% N=706
		Poor		15% N=306
	Overall quality of the transportation system	Excellent		5% N=98
		Good		21% N=421
		Fair		38% N=765
		Poor		36% N=712
	Overall design or layout of residential and commercial areas	Excellent		8% N=175
		Good		32% N=712
		Fair		31% N=696
		Poor		29% N=632
Overall quality of the utility infrastructure	Excellent		12% N=258	
	Good		42% N=917	
	Fair		31% N=666	
	Poor		15% N=330	
Overall feeling of safety	Excellent		21% N=467	
	Good		50% N=1106	
	Fair		22% N=494	
	Poor		7% N=156	
Overall quality of natural environment	Excellent		16% N=352	
	Good		48% N=1059	
	Fair		24% N=526	

Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.	Overall quality of natural environment	Poor		12% N=258
	Overall quality of parks and recreation opportunities	Excellent		19% N=393
		Good		46% N=971
		Fair		27% N=559
		Poor		8% N=168
	Overall health and wellness opportunities	Excellent		14% N=278
		Good		44% N=905
		Fair		29% N=597
		Poor		12% N=254
	Overall opportunities for education, culture, and the arts	Excellent		6% N=116
		Good		28% N=569
		Fair		40% N=791
		Poor		26% N=522
	Residents' connection and engagement with their community	Excellent		7% N=141
		Good		32% N=649
		Fair		42% N=830
Poor			19% N=380	
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Port St. Lucie to someone who asks	Very likely		31% N=683
		Somewhat likely		39% N=862
		Somewhat unlikely		15% N=330
		Very unlikely		15% N=326
	Remain in Port St. Lucie for the next five years	Very likely		50% N=1070
		Somewhat likely		27% N=581
		Somewhat unlikely		12% N=248
		Very unlikely		11% N=239
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		64% N=1435
		Somewhat safe		26% N=587
		Neither safe nor unsafe		5% N=120
		Somewhat unsafe		3% N=64
		Very unsafe		1% N=28
	In Port St. Lucie's commercial area during the day	Very safe		42% N=920
		Somewhat safe		42% N=915

































Please rate how safe or unsafe you feel:	In Port St. Lucie's commercial area during the day	Neither safe nor unsafe		10% N=210
		Somewhat unsafe		5% N=116
		Very unsafe		1% N=17
	From property crime	Very safe		33% N=725
		Somewhat safe		42% N=909
		Neither safe nor unsafe		13% N=278
		Somewhat unsafe		10% N=209
		Very unsafe		3% N=57
	From violent crime	Very safe		40% N=875
		Somewhat safe		37% N=796
		Neither safe nor unsafe		13% N=281
		Somewhat unsafe		8% N=168
		Very unsafe		2% N=44
	From fire, flood, or other natural disaster	Very safe		31% N=676
		Somewhat safe		44% N=952
Neither safe nor unsafe			18% N=387	
Somewhat unsafe			6% N=122	
Very unsafe			2% N=36	
Please rate the job you feel the Port St. Lucie community does at each of the following.	Making all residents feel welcome	Excellent		19% N=387
		Good		43% N=890
		Fair		29% N=595
		Poor		10% N=205
	Attracting people from diverse backgrounds	Excellent		23% N=438
		Good		43% N=808
		Fair		24% N=458
		Poor		9% N=178
	Valuing/respecting residents from diverse backgrounds	Excellent		21% N=373
		Good		46% N=817
		Fair		26% N=459
		Poor		8% N=144
	Taking care of vulnerable residents	Excellent		13% N=197
		Good		35% N=531

Please rate the job you feel the Port St. Lucie community does at each of the following.	Taking care of vulnerable residents	Fair		31% N=472
		Poor		22% N=331
Please rate each of the following in the Port St. Lucie community.	Overall quality of business and service establishments	Excellent		11% N=250
		Good		45% N=989
		Fair		33% N=723
		Poor		11% N=241
	Variety of business and service establishments	Excellent		12% N=262
		Good		37% N=824
		Fair		33% N=719
		Poor		18% N=395
	Vibrancy of commercial area	Excellent		8% N=180
		Good		38% N=814
		Fair		37% N=796
		Poor		16% N=345
	Employment opportunities	Excellent		7% N=106
		Good		23% N=358
		Fair		35% N=562
		Poor		36% N=565
Shopping opportunities	Excellent		14% N=304	
	Good		36% N=794	
	Fair		32% N=700	
	Poor		19% N=409	
Cost of living	Excellent		4% N=95	
	Good		22% N=486	
	Fair		38% N=842	
	Poor		35% N=782	
Overall image or reputation	Excellent		14% N=295	
	Good		42% N=917	
	Fair		33% N=716	
	Poor		12% N=257	
Please also rate each of the following in the Port St. Lucie community.	Traffic flow on major streets	Excellent		2% N=50
		Good		17% N=376

Please also rate each of the following in the Port St. Lucie community.

Traffic flow on major streets	Fair		31% N=697
	Poor		50% N=1106
Ease of public parking	Excellent		13% N=267
	Good		41% N=865
	Fair		29% N=616
	Poor		17% N=356
Ease of travel by car	Excellent		7% N=161
	Good		32% N=716
	Fair		32% N=704
	Poor		29% N=631
Ease of travel by public transportation	Excellent		3% N=29
	Good		12% N=103
	Fair		29% N=260
	Poor		56% N=503
Ease of travel by bicycle	Excellent		5% N=70
	Good		24% N=355
	Fair		34% N=497
	Poor		37% N=549
Ease of walking	Excellent		7% N=147
	Good		31% N=599
	Fair		31% N=608
	Poor		31% N=609
Well-planned residential growth	Excellent		6% N=121
	Good		22% N=435
	Fair		28% N=573
	Poor		44% N=884
Well-planned commercial growth	Excellent		4% N=82
	Good		25% N=466
	Fair		34% N=629
	Poor		37% N=692
Well-designed neighborhoods	Excellent		8% N=170
	Good		30% N=644

Please also rate each of the following in the Port St. Lucie community.

































Well-designed neighborhoods	Fair		35% N=739
	Poor		27% N=584
Preservation of the historical or cultural character of the community	Excellent		9% N=131
	Good		32% N=493
	Fair		31% N=467
	Poor		28% N=432
Public places where people want to spend time	Excellent		8% N=177
	Good		32% N=666
	Fair		35% N=742
	Poor		25% N=515
Variety of housing options	Excellent		8% N=170
	Good		29% N=599
	Fair		35% N=708
	Poor		27% N=554
Availability of affordable quality housing	Excellent		5% N=90
	Good		17% N=326
	Fair		29% N=549
	Poor		49% N=933
Overall quality of new development	Excellent		10% N=200
	Good		33% N=648
	Fair		35% N=688
	Poor		23% N=452
Overall appearance	Excellent		16% N=342
	Good		48% N=1,057
	Fair		27% N=585
	Poor		9% N=208
Cleanliness	Excellent		23% N=503
	Good		49% N=1,078
	Fair		23% N=497
	Poor		6% N=127
Water resources	Excellent		20% N=430
	Good		46% N=973

Please also rate each of the following in the Port St. Lucie community.

































Water resources	Fair		24% N=511
	Poor		10% N=218
Air quality	Excellent		23% N=484
	Good		55% N=1171
	Fair		20% N=416
	Poor		3% N=61
Availability of paths and walking trails	Excellent		15% N=309
	Good		41% N=832
	Fair		26% N=528
	Poor		18% N=363
Fitness opportunities	Excellent		16% N=303
	Good		43% N=820
	Fair		28% N=537
	Poor		12% N=226
Recreational opportunities	Excellent		13% N=258
	Good		39% N=787
	Fair		34% N=679
	Poor		14% N=273
Opportunities to attend cultural/arts/music activities	Excellent		10% N=202
	Good		34% N=676
	Fair		34% N=677
	Poor		21% N=416
Community support for the arts	Excellent		9% N=154
	Good		31% N=525
	Fair		40% N=669
	Poor		20% N=344
Availability of affordable quality childcare/preschool	Excellent		5% N=46
	Good		19% N=174
	Fair		34% N=320
	Poor		42% N=391
K-12 education	Excellent		8% N=103
	Good		30% N=368

Please also rate each of the following in the Port St. Lucie community.

































K-12 education	Fair		33% N=399
	Poor		29% N=349
Adult educational opportunities	Excellent		7% N=78
	Good		27% N=284
	Fair		37% N=382
	Poor		28% N=295
Sense of civic/community pride	Excellent		7% N=129
	Good		33% N=613
	Fair		39% N=713
	Poor		20% N=374
Neighborliness of residents	Excellent		11% N=240
	Good		39% N=829
	Fair		33% N=704
	Poor		17% N=353
Opportunities to participate in social events and activities	Excellent		11% N=205
	Good		39% N=751
	Fair		39% N=752
	Poor		11% N=216
Opportunities to attend special events and festivals	Excellent		12% N=251
	Good		45% N=929
	Fair		33% N=682
	Poor		9% N=187
Opportunities to volunteer	Excellent		14% N=187
	Good		46% N=622
	Fair		30% N=404
	Poor		10% N=135
Opportunities to participate in community matters	Excellent		12% N=178
	Good		41% N=626
	Fair		35% N=535
	Poor		13% N=192
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		17% N=281
	Good		44% N=732

Please also rate each of the following in the Port St. Lucie community.	Openness and acceptance of the community toward people of diverse backgrounds	Fair		30% N=505
		Poor		9% N=159
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Port St. Lucie for help or information	No		34% N=743
		Yes		66% N=1473
	Contacted Port St. Lucie elected officials to express your opinion	No		64% N=1849
		Yes		16% N=364
	Attended a local public meeting	No		80% N=1768
		Yes		20% N=446
	Watched a local public meeting	No		59% N=1299
		Yes		41% N=913
	Volunteered your time to some group/activity	No		76% N=1691
		Yes		24% N=525
	Campaigned or advocated for a local issue, cause, or candidate	No		87% N=1933
		Yes		13% N=283
	Voted in your most recent local election	No		22% N=493
		Yes		78% N=1720
	Used public transportation instead of driving	No		93% N=2065
		Yes		7% N=154
	Carpooled with other adults or children instead of driving alone	No		64% N=1410
		Yes		36% N=809
	Walked or biked instead of driving	No		58% N=1280
		Yes		42% N=935
Please rate the quality of each of the following services in Port St. Lucie.	Public information services	Excellent		14% N=274
		Good		47% N=897
		Fair		32% N=601
		Poor		6% N=122
	Economic development	Excellent		7% N=129
		Good		37% N=663
		Fair		37% N=660
		Poor		20% N=355
	Traffic enforcement	Excellent		8% N=159
		Good		36% N=741































Please rate the quality of each of the following services in Port St. Lucie.

































Traffic enforcement	Fair		28% N=584
	Poor		28% N=567
Traffic signal timing	Excellent		6% N=135
	Good		28% N=598
	Fair		32% N=689
	Poor		34% N=743
Street repair	Excellent		8% N=179
	Good		37% N=792
	Fair		34% N=718
	Poor		21% N=452
Street cleaning	Excellent		17% N=347
	Good		47% N=953
	Fair		23% N=462
	Poor		14% N=275
Street lighting	Excellent		10% N=213
	Good		35% N=743
	Fair		28% N=611
	Poor		27% N=585
Sidewalk maintenance	Excellent		12% N=240
	Good		42% N=817
	Fair		28% N=536
	Poor		18% N=341
Bus or transit services	Excellent		6% N=48
	Good		21% N=163
	Fair		35% N=271
	Poor		38% N=300
Land use, planning and zoning	Excellent		4% N=68
	Good		24% N=414
	Fair		32% N=539
	Poor		40% N=672
Code enforcement	Excellent		11% N=181
	Good		31% N=527

Please rate the quality of each of the following services in Port St. Lucie.

































Code enforcement	Fair		32% N=546
	Poor		25% N=428
Affordable high-speed internet access	Excellent		13% N=262
	Good		31% N=627
	Fair		32% N=629
	Poor		24% N=474
Garbage collection	Excellent		13% N=284
	Good		33% N=716
	Fair		27% N=587
	Poor		28% N=614
Drinking water	Excellent		11% N=236
	Good		39% N=810
	Fair		31% N=653
	Poor		18% N=385
Sewer services	Excellent		20% N=394
	Good		52% N=1029
	Fair		23% N=449
	Poor		6% N=124
Storm water management	Excellent		14% N=281
	Good		47% N=943
	Fair		26% N=513
	Poor		13% N=257
Utility billing	Excellent		14% N=297
	Good		41% N=890
	Fair		32% N=680
	Poor		13% N=289
Police services	Excellent		26% N=521
	Good		47% N=938
	Fair		20% N=392
	Poor		7% N=132
Crime prevention	Excellent		20% N=367
	Good		47% N=865

































Please rate the quality of each of the following services in Port St. Lucie.

































Crime prevention	Fair		24% N=431
	Poor		9% N=168
Animal control	Excellent		17% N=263
	Good		51% N=769
	Fair		22% N=332
	Poor		10% N=155
Fire services	Excellent		36% N=530
	Good		53% N=785
	Fair		10% N=144
	Poor		1% N=14
Fire prevention and education	Excellent		23% N=252
	Good		51% N=566
	Fair		20% N=218
	Poor		7% N=75
Emergency preparedness	Excellent		26% N=487
	Good		49% N=907
	Fair		21% N=398
	Poor		3% N=65
Preservation of natural areas	Excellent		14% N=259
	Good		36% N=673
	Fair		24% N=443
	Poor		26% N=480
Port St. Lucie open space	Excellent		11% N=195
	Good		35% N=635
	Fair		32% N=571
	Poor		22% N=396
Recycling	Excellent		16% N=335
	Good		39% N=825
	Fair		27% N=578
	Poor		17% N=365
Yard waste pick-up	Excellent		12% N=258
	Good		35% N=727

Please rate the quality of each of the following services in Port St. Lucie.	Yard waste pick-up	Fair		27% N=564
		Poor		26% N=545
City parks	Excellent		20% N=394	
	Good		49% N=989	
	Fair		25% N=497	
	Poor		6% N=122	
Recreation programs or classes	Excellent		12% N=154	
	Good		39% N=509	
	Fair		34% N=446	
	Poor		15% N=195	
Recreation centers or facilities	Excellent		12% N=175	
	Good		43% N=641	
	Fair		31% N=459	
	Poor		14% N=205	
Overall customer service by Port St. Lucie employees	Excellent		22% N=420	
	Good		50% N=954	
	Fair		23% N=437	
	Poor		5% N=98	
Please rate the following categories of Port St. Lucie government performance.	The value of services for the taxes paid to Port St. Lucie	Excellent		5% N=108
		Good		25% N=512
		Fair		36% N=750
		Poor		34% N=716
The overall direction that Port St. Lucie is taking	Excellent		8% N=163	
	Good		29% N=596	
	Fair		33% N=678	
	Poor		29% N=595	
The job Port St. Lucie government does at welcoming resident involvement	Excellent		9% N=154	
	Good		36% N=585	
	Fair		35% N=569	
	Poor		20% N=336	
Overall confidence in Port St. Lucie government	Excellent		7% N=141	
	Good		28% N=566	



Please rate the following categories of Port St. Lucie government performance.	Category	Rating	Percentage	
			Bar	Value (N)
Overall confidence in Port St. Lucie government		Fair		40% (N=809)
		Poor		24% (N=491)
Generally acting in the best interest of the community		Excellent		8% (N=155)
		Good		32% (N=623)
		Fair		35% (N=688)
		Poor		25% (N=495)
Being honest		Excellent		9% (N=143)
		Good		34% (N=554)
		Fair		34% (N=560)
		Poor		24% (N=387)
Being open and transparent to the public		Excellent		9% (N=159)
		Good		32% (N=540)
		Fair		34% (N=575)
		Poor		24% (N=413)
Informing residents about issues facing the community		Excellent		10% (N=177)
		Good		34% (N=624)
		Fair		34% (N=630)
		Poor		22% (N=411)
Treating all residents fairly		Excellent		12% (N=186)
		Good		43% (N=659)
		Fair		26% (N=401)
		Poor		19% (N=291)
Treating residents with respect		Excellent		15% (N=255)
		Good		46% (N=786)
		Fair		28% (N=484)
		Poor		11% (N=194)
Overall, how would you rate the quality of the services provided by each of the following?	The City of Port St. Lucie	Excellent		12% (N=253)
		Good		43% (N=904)
		Fair		34% (N=710)
		Poor		11% (N=228)
	The Federal Government	Excellent		4% (N=78)
		Good		26% (N=503)

Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	Fair		36% N=709
		Poor		34% N=669
Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall economic health	Essential		57% N=1247
		Very important		36% N=790
		Somewhat important		6% N=129
		Not at all important		1% N=12
	Overall quality of the transportation system	Essential		37% N=808
		Very important		38% N=828
		Somewhat important		22% N=478
		Not at all important		3% N=55
	Overall design or layout of residential and commercial areas	Essential		46% N=1006
		Very important		42% N=931
		Somewhat important		10% N=225
		Not at all important		1% N=30
Overall quality of the utility infrastructure	Essential		60% N=1304	
	Very important		34% N=745	
	Somewhat important		5% N=112	
	Not at all important		1% N=12	
Overall feeling of safety	Essential		62% N=1357	
	Very important		32% N=688	
	Somewhat important		6% N=120	
	Not at all important		1% N=15	
Overall quality of natural environment	Essential		44% N=967	
	Very important		42% N=916	
	Somewhat important		12% N=269	
	Not at all important		1% N=30	
Overall quality of parks and recreation opportunities	Essential		31% N=675	
	Very important		46% N=1000	
	Somewhat important		20% N=444	
	Not at all important		2% N=53	
Overall health and wellness opportunities	Essential		30% N=653	
	Very important		43% N=930	

























Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Somewhat important		23% N=499
		Not at all important		4% N=83
	Overall opportunities for education, culture, and the arts	Essential		33% N=714
		Very important		39% N=861
Somewhat important			24% N=532	
Not at all important			3% N=75	
Residents' connection and engagement with their community	Essential		20% N=434	
	Very important		44% N=967	
	Somewhat important		31% N=667	
	Not at all important		5% N=119	
Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.	City website	Major source		50% N=1,077
		Minor source		38% N=811
		Not a source		13% N=274
	Facebook	Major source		26% N=562
		Minor source		29% N=624
		Not a source		45% N=953
	Instagram	Major source		6% N=129
		Minor source		16% N=336
		Not a source		78% N=1,662
	LinkedIn	Major source		3% N=60
		Minor source		8% N=177
		Not a source		89% N=1,903
	YouTube	Major source		9% N=203
		Minor source		19% N=411
		Not a source		71% N=1,541
	Nextdoor	Major source		16% N=345
		Minor source		28% N=605
		Not a source		56% N=1,195
	PSL TV - 20	Major source		9% N=197
		Minor source		23% N=488
Not a source			68% N=1,451	
Newspaper	Major source		12% N=259	

































Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.	Newspaper	Minor source		23% N=485
		Not a source		65% N=1393
	City emails	Major source		53% N=1135
		Minor source		35% N=764
		Not a source		12% N=253
	City Manager's Biweekly Report	Major source		12% N=261
		Minor source		22% N=464
		Not a source		66% N=1401
	Twitter	Major source		3% N=57
Minor source			8% N=173	
Not a source			89% N=1906	
TV news	Major source		29% N=614	
	Minor source		36% N=777	
	Not a source		35% N=761	
Mail	Major source		24% N=513	
	Minor source		45% N=973	
	Not a source		31% N=671	
Texts/phone calls	Major source		35% N=762	
	Minor source		36% N=778	
	Not a source		29% N=632	
Please rate each of the following aspects of Port St. Lucie communications:	Availability of information about City programs and services	Excellent		12% N=242
		Good		45% N=886
		Fair		31% N=604
		Poor		12% N=240
	Availability of information about special events in Port St. Lucie	Excellent		15% N=298
		Good		45% N=910
		Fair		30% N=603
		Poor		10% N=206
	Overall usefulness of the City's website	Excellent		17% N=325
		Good		50% N=936
		Fair		27% N=504
		Poor		6% N=110

































Please rate each of the following aspects of Port St. Lucie communications:

Quality of video programming (e.g., City's TV channel, web streaming, YouTube)	Excellent		10% N=105
	Good		41% N=430
	Fair		39% N=416
	Poor		10% N=111
City's use of social media (e.g., Facebook, Twitter, Instagram)	Excellent		11% N=133
	Good		45% N=531
	Fair		33% N=381
	Poor		11% N=123

In general, how many times do you:

Access the internet from your home	Several times a day		82% N=1769
	Once a day		7% N=161
	A few times a week		6% N=139
	Every few weeks		1% N=16
	Less often or never		3% N=74
Access the internet from your cell phone	Several times a day		89% N=1912
	Once a day		4% N=95
	A few times a week		3% N=74
	Every few weeks		1% N=27
	Less often or never		2% N=47
Visit social media sites	Several times a day		56% N=1213
	Once a day		14% N=309
	A few times a week		10% N=225
	Every few weeks		3% N=69
	Less often or never		16% N=335
Use or check email	Several times a day		82% N=1753
	Once a day		13% N=283
	A few times a week		4% N=83
	Every few weeks		0% N=10
	Less often or never		1% N=15
Share your opinions online	Several times a day		12% N=246
	Once a day		5% N=103
	A few times a week		15% N=310
	Every few weeks		18% N=367

In general, how many times do you:	Share your opinions online	Less often or never		51% N=1061
	Shop online	Several times a day		18% N=381
		Once a day		10% N=211
		A few times a week		38% N=825
		Every few weeks		26% N=558
		Less often or never		8% N=172
		Please rate your overall health.	Excellent	
Very good			47% N=1018	
Good			20% N=436	
Fair			5% N=110	
Poor			1% N=16	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		4% N=80	
	Somewhat positive		15% N=323	
	Neutral		37% N=803	
	Somewhat negative		33% N=714	
	Very negative		12% N=266	
How many years have you lived in Port St. Lucie?	Less than 2 years		19% N=416	
	2-5 years		24% N=527	
	6-10 years		18% N=393	
	11-20 years		20% N=446	
	More than 20 years		18% N=403	
Which best describes the building you live in?	One family house detached from any other houses		88% N=1907	
	Building with two or more homes (duplex, townhome, apa..		11% N=238	
	Mobile home		1% N=16	
	Other		1% N=16	
Do you rent or own your home?	Rent		20% N=425	
	Own		80% N=1741	
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		3% N=59
		\$500 to \$999		9% N=191
		\$1,000 to \$1,499		14% N=296
		\$1,500 to \$1,999		30% N=638
		\$2,000 to \$2,499		19% N=407

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$2,500 to \$2,999		13% N=289
		\$3,000 to \$3,499		6% N=125
		\$3,500 or more		6% N=133
	Do any children 17 or under live in your household?	No		69% N=1507
		Yes		31% N=680
	Are you or any other members of your household aged 65 or older?	No		65% N=1415
		Yes		35% N=775
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		4% N=79
		\$25,000 to \$49,999		14% N=281
		\$50,000 to \$74,999		22% N=443
		\$75,000 to \$99,999		19% N=398
		\$100,000 to \$149,999		26% N=526
		\$150,000 or more		16% N=326
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		79% N=1702
		Yes, I consider myself to be Spanish, Hispanic, or Latino		21% N=440
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		2% N=35
		Asian, Asian Indian, or Pacific Islander		2% N=48
		Black or African American		11% N=228
		White		78% N=1680
		Other		13% N=271
	In which category is your age?	18-24 years		1% N=18
		25-34 years		22% N=489
		35-44 years		16% N=342
		45-54 years		18% N=388
		55-64 years		17% N=376
		65-74 years		19% N=425
		75 years or older		7% N=142
	What is your gender?	Woman		53% N=1138
		Man		47% N=1009
		Identify in another way		1% N=16
	How did you hear about this survey? (Select all that apply.)	The City's website		4% N=81
		The City's social media (Facebook, Twitter, Instagram,...		4% N=89

How did you hear about this survey? (Select all that apply.)

Received an email from the City	82% N=1800
In a City newsletter or utility bill	1% N=25
Received a postcard or letter from the City	1% N=16
Nextdoor	1% N=21
In my Facebook feed	1% N=26
Saw it on a video of a public meeting or at a meeting I atten..	0% N=1
Saw it on the City's cable channel	0% N=2
Saw it in a newspaper article or ad (hard copy or online)	0% N=7
Saw a flyer or poster about it	0% N=11
Heard about it from a family member, friend or neighbor	2% N=38
Heard about it from a business or social organization in my co..	0% N=6
Polco's weekly email	1% N=32
Polco social media post	0% N=2
On my Polco feed	0% N=6
Other	8% N=165

January 2023,

Dear Port St. Lucie Resident:

Please help us shape the future of Port St. Lucie! You have been selected at random to participate in the 2023 Port St. Lucie Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.**

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number of households being surveyed. Your feedback will help Port St. Lucie make decisions that affect our City.

A few things to remember:

- **Your responses are confidential and no identifying information will be shared.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<https://polco.us/xxplaceholder>

Please do not share your survey link.

This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 772-871-5163.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la Ciudad de Port St. Lucie:

¡Por favor ayúdenos a moldear el futuro de Port St. Lucie! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Port St. Lucie del 2023. **Si ya completó la encuesta en línea, gracias. Por favor no responda dos veces.**

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante—especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Port St. Lucie tomar decisiones que afectarán a nuestra La Ciudad.

Algunas cosas para recordar:

- **Sus respuestas son confidenciales y no se compartirá ninguna información de identificación.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta en inglés por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

<https://polco.us/xxplaceholder>

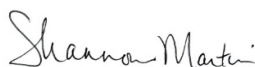
Por favor no comparta el enlace de su encuesta.

Esta encuesta es solamente para hogares seleccionados al azar. La Ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta, por favor llame al 772-871-5163.

¡Gracias por su tiempo y participación!

Atentamente,



Shannon M. Martin
Mayor/Alcalde

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Port St. Lucie.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Port St. Lucie as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Port St. Lucie as a place to raise children	1	2	3	4	5
Port St. Lucie as a place to work.....	1	2	3	4	5
Port St. Lucie as a place to visit.....	1	2	3	4	5
Port St. Lucie as a place to retire	1	2	3	4	5
The overall quality of life in Port St. Lucie	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Port St. Lucie.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie.....	1	2	3	4	5
Overall design or layout of Port St. Lucie's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Port St. Lucie (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Port St. Lucie	1	2	3	4	5
Overall quality of natural environment in Port St. Lucie.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Port St. Lucie	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Port St. Lucie to someone who asks.....	1	2	3	4	5
Remain in Port St. Lucie for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Port St. Lucie's commercial areas during the day.....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Port St. Lucie community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Port St. Lucie community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Port St. Lucie.....	1	2	3	4	5
Variety of business and service establishments in Port St. Lucie	1	2	3	4	5
Vibrancy of commercial areas	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Port St. Lucie	1	2	3	4	5
Overall image or reputation of Port St. Lucie.....	1	2	3	4	5

7. Please also rate each of the following in the Port St. Lucie community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Port St. Lucie	1	2	3	4	5
Ease of travel by public transportation in Port St. Lucie	1	2	3	4	5
Ease of travel by bicycle in Port St. Lucie	1	2	3	4	5
Ease of walking in Port St. Lucie.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Port St. Lucie	1	2	3	4	5
Overall appearance of Port St. Lucie.....	1	2	3	4	5
Cleanliness of Port St. Lucie.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Port St. Lucie	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Port St. Lucie (in-person, phone, email, or web) for help or information.....	1	2
Contacted Port St. Lucie elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Port St. Lucie	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving.....	1	2

9. Please rate the quality of each of the following services in Port St. Lucie.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Port St. Lucie open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Overall customer service by Port St. Lucie employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Port St. Lucie government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Port St. Lucie.....	1	2	3	4	5
The overall direction that Port St. Lucie is taking.....	1	2	3	4	5
The job Port St. Lucie government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Port St. Lucie government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Port St. Lucie.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Port St. Lucie.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Port St. Lucie.....	1	2	3	4
Overall design or layout of Port St. Lucie's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Port St. Lucie (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4
Overall feeling of safety in Port St. Lucie.....	1	2	3	4
Overall quality of natural environment in Port St. Lucie.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Port St. Lucie.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community.....	1	2	3	4

13. Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City website.....	1	2	3
Facebook.....	1	2	3
Instagram.....	1	2	3
LinkedIn.....	1	2	3
YouTube.....	1	2	3
Nextdoor.....	1	2	3
PSL TV - 20.....	1	2	3
Newspaper.....	1	2	3
City emails.....	1	2	3
City Manager's Biweekly Report.....	1	2	3
Twitter.....	1	2	3
TV news.....	1	2	3
Mail.....	1	2	3
Texts/phone calls.....	1	2	3

14. Please rate each of the following aspects of Port St. Lucie communications:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Availability of information about City programs and services.....	1	2	3	4	5
Availability of information about special events in Port St. Lucie.....	1	2	3	4	5
Overall usefulness of the City's website.....	1	2	3	4	5
Quality of video programming (e.g., City's TV channel, web streaming, YouTube).....	1	2	3	4	5
City's use of social media (e.g., Facebook, Twitter, Instagram).....	1	2	3	4	5

15. What are the top three priorities you would like the City to focus on in the next year?

1. _____ 2. _____ 3. _____

Our last questions are about you and your household.
 Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.

- Excellent Very good Good Fair Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive Somewhat positive Neutral Somewhat negative Very negative

D4. How many years have you lived in Port St. Lucie?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment, or condominium)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$500 \$2,000 to \$2,499
 \$500 to \$999 \$2,500 to \$2,999
 \$1,000 to \$1,499 \$3,000 to \$3,499
 \$1,500 to \$1,999 \$3,500 or more

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$75,000 to \$99,999
 \$25,000 to \$49,999 \$100,000 to \$149,999
 \$50,000 to \$74,999 \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic, or Latino
 Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian, or Pacific Islander
 Black or African American
 White
 Other

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Woman
 Man
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502