

**Port St. Lucie, FL** The National Community Survey

Report of Results 2024

**Report by:** 





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National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

## About The NCS™

The National Community Survey<sup>™</sup> (The NCS<sup>™</sup>) report is about the "livability" of Port St. Lucie. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- · Education, Arts, and Culture
- Inclusivity and Engagement

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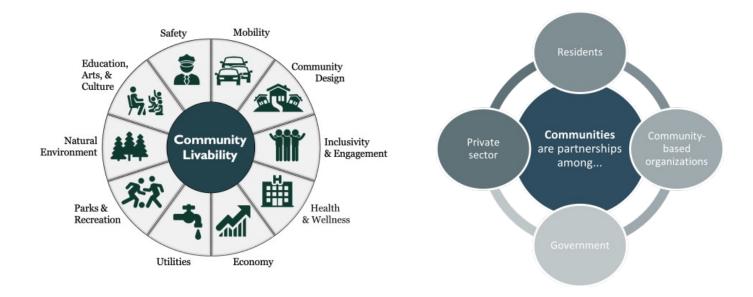


POWERED BY POLCO

THE NCS

THE NATIONAL COMMUNITY SURVEY"

The report provides the opinions of a representative sample of 334 residents of the City of Port St. Lucie collected from January 23rd, 2024 to Febraury 27th, 2024. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2024 survey was 11%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Port St. Lucie.



#### How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

#### **Comparisons to benchmarks**

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Port St. Lucie's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Port St. Lucie's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Port St. Lucie's average rating was more than 20 points different when compared to the benchmark.

#### **Trends over time**

Trend data for Port St. Lucie represent important comparison data and should be examined for improvements or declines.<sup>1</sup> Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than 7% percentage points between the 2023 and 2024 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.



## **Methods**

#### **Selecting survey recipients**

All households within the City of Port St. Lucie were eligible to participate in the survey. A list of all households within the zip codes serving Port St. Lucie was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Port St. Lucie households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Port St. Lucie boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

#### **Conducting the survey**

The 3,000 randomly selected households received mailings beginning on January 23rd, 2024 and data collection for the survey remained open for five weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 2% of the 3,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,932 households that received the invitations to participate, 334 completed the survey, providing an overall response rate of 11%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.<sup>2</sup>

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Port St. Lucie survey is no greater than plus or minus 5.4 percentage points around any given percent reported for all respondents (334 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Port St. Lucie. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Port St. Lucie and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on Febraury 6th, 2024. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

#### Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Port St. Lucie. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.<sup>3</sup> The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

|                    |  | Unweighted | Weighted | Target ⁴ |
|--------------------|--|------------|----------|----------|
| Age                | 18-34  | 3%         | 17%      | 24%      |
|                    | 35-54  | 24%        | 34%      | 32%      |
|                    | 55+  | 73%        | 49%      | 44%      |
| Area               | Area 1   | 21%        | 23%      | 24%      |
|                    | Area 2   | 30%        | 29%      | 27%      |
|                    | Area 3   | 24%        | 26%      | 24%      |
|                    | Area 4   | 25%        | 22%      | 25%      |
| Hispanic           | No, not of Hispanic, Latino/a/x, or Spanish or | 86%        | 79%      | 79%      |
| origin             | Yes, I consider myself to be of Hispanic, Lati | 14%        | 21%      | 21%      |
| Housing            | Own  | 95%        | 83%      | 83%      |
| tenure             | Rent   | 5%         | 17%      | 17%      |
| Housing type       | Attached                                       | 10%        | 12%      | 11%      |
|                    | Detached                                       | 90%        | 88%      | 89%      |
| Race &             | Not white alone                                | 25%        | 48%      | 44%      |
| Hispanic<br>origin | White alone, not Hispanic or Latino            | 75%        | 52%      | 56%      |
| Sex                | Man  | 50%        | 44%      | 48%      |
|                    | Woman  | 50%        | 56%      | 52%      |
| Sex/age            | Man 18-34                                      | 1%         | 5%       | 12%      |
|                    | Man 35-54                                      | 12%        | 17%      | 15%      |
|                    | Man 55+  | 38%        | 23%      | 21%      |
|                    | Woman 18-34                                    | 2%         | 12%      | 12%      |
|                    | Woman 35-54                                    | 13%        | 18%      | 16%      |

| Woman 55+ | 34% | 26% | 23% |
|-----------|-----|-----|-----|
|-----------|-----|-----|-----|

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

#### Contact

The City of Port St. Lucie funded this research. Please contact the City of Port St. Lucie if you have any questions about the survey.

#### **Study Limitations**

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

#### **Survey Validity**

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

2. See AAPOR's Standard Definitions for more information at https://aapor.org/standards-and-ethics/standard-definitions/

- 3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <a href="https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf">https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf</a>
- 4. Targets come from the 2020 Census and 2022 American Community Survey

## **Key Findings**

#### Residents continue to experience a high quality of life and feel safe in Port St. Lucie.

About 7 in 10 residents gave high ratings to Port St. Lucie as a place to live, raise children, and retire. A similar proportion would recommend living in Port St. Lucie to someone who asks, and roughly 8 in 10 respondents planned to remain in the city for the next five years. About 61% offered favorable reviews to Port St. Lucie's overall image or reputation.

The high quality of life experienced in Port St. Lucie is likely influenced by the sense of safety in the community. Roughly three-quarters applauded the overall feeling of safety in the city. A higher proportion, about 9 in 10, reported feeling safe in their neighborhood and Port St. Lucie's commercial areas during the day. About 8 in 10 indicated feeling safe from property crime and violent crime, while 7 in 10 felt safe from fire, flood, or other natural disaster. In terms of safety services, about 8 in 10 participants positively evaluated police services and fire services. Three-quarters gave high marks to emergency preparedness, while 7 in 10 did the same for fire prevention and education.

#### Mobility remains a challenge for the City, but public transportation is on the rise.

In a unique open-ended question posed by Port St. Lucie, residents were asked to provide three key priorities for the City to focus on in the next year. Answers related to traffic (e.g., congestion, speeding enforcement, parking, etc.) were most common, with one-third of respondents prioritizing this area. Roads (e.g., repairs, widening projects, etc.) and general mobility (e.g., public transportation development, streetlights, sidewalks) were also among the top answers. In the standard mobility-related survey questions, many significant declines were seen. The overall quality of the transportation system dropped from 35% in 2024 to 28% in 2023, Ratings related to travel by car trended downward, including traffic flow on major streets (17% in 2024; 26% in 2023; 17% in 2024), ease of travel by car (48% in 2023; 35% in 2024), and ease of public parking (65% in 2023; 52% in 2024). When considering alternate mode of transportation, the ease of travel by bicycle fell from 34% in 2023 to 23% in 2024. In contrast, ratings related to public transportation increased, including bus or transit services (35% in 2024; 26% in 2023) and ease of public transportation (25% in 2024; 14% in 2023), indicating increased satisfaction.

#### Residents raise concerns about community design and housing.

While ratings related to community design generally remained stable since last year, relatively low scores in this area indicate a need for additional focus. About 4 in 10 approved of the overall design or layout of residential and commercial areas. Additionally, well-designed neighborhoods were positively rated by roughly 4 in 10, while just 3 in 10 favorably reviewed well-planned residential and commercial growth. The overall quality of new development was appreciated by roughly half. Only about 2 in 10 residents approved of the availability of affordable quality housing in Port St. Lucie. In the open-ended question where residents were asked to provide priorities for the City to focus on, residents emphasized a need for controlling growth (e.g., community design, cost of living, affordable housing, etc.).

#### Port St. Lucie's natural environment is highly valued by residents.

Residents offered relatively high ratings of importance (89% essential or very important) and quality (62% excellent or good) to the City's overall quality of natural environment, suggesting that it is both a priority and a strength for the community. A strong proportion, about three-quarters, offered excellent or good reviews of the city's cleanliness and air quality. About 7 in 10 favorably rated the water resources. The preservation of natural areas was rated highly by about half of respondents. While most items in this facet remained stable with 2023 results, residents showed higher levels of satisfaction this year with the city's recycling and yard waste pick-up services (68% and 63%, respectively). When asked whether they would be willing to pay an additional estimated \$131 per year for twice a week trash collection, nearly 9 in 10 residents indicated that they would not.

## **Facets of livability**



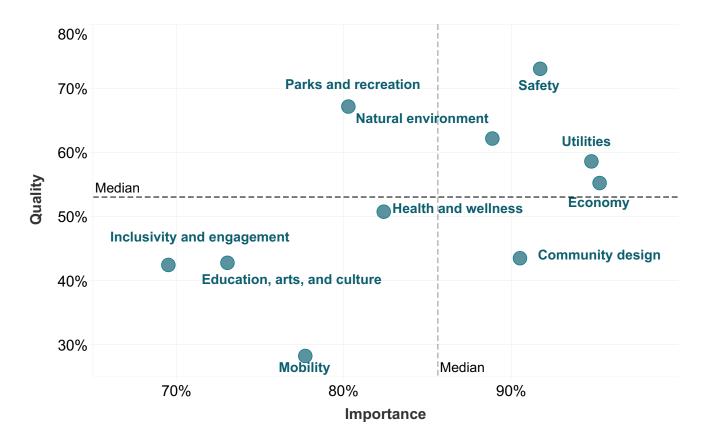
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

#### **Quality-Importance Matrix**

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the *importance* of facets were compared to their ratings of the *quality* of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

56% or more of respondents were considered of "higher quality" and those with ratings lower than 56% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 83% or more of respondents. Services were rated as "less important" if they received a rating of less than 83%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



#### **Quality and Importance by the Numbers**

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

|  | 2017             | 2019 | 2021                  |     | 2023       |                              |
|--|------------------|------|-----------------------|-----|------------|------------------------------|
| Overall economic health                                      | 45% <del>•</del> | 46%  | 60%<br>59%            | 64% | 55%<br>vs. | 55%<br>Similar<br>benchmark⁵ |
| Overall quality of the transportation system                 |                  |      | 44% <b></b>           | 38% | 35%        | 28%<br>Lower                 |
| Overall design or layout of residential and commercial areas | 49% <b></b>      | 58%  | 61%<br>52%            |     | 49%        | 44%<br>Lower                 |
| Overall quality of the utility infrastructure                |                  |      | <b>70%</b> ←          | 65% | 61%        | 59%<br>Similar               |
| Overall feeling of safety                                    | 83% <sup>—</sup> | 79%  | 79% 82%               | 73% | 77%        | <mark>●73%</mark><br>Similar |
| Overall quality of natural environment                       | 69% <b></b>      | 74%  | <del>79%</del><br>74% | 64% | 63%        | 62%<br>Similar               |
| Overall quality of parks and recreation opportunities        |                  |      | 76% <b>—</b>          | 67% | 68%        | 67%<br>Similar               |
| Overall health and wellness opportunities                    | 67%⊷             | 65%  | 70%<br>69% 6          | 6%  | 61%        | 51%<br>Lower                 |
| Overall opportunities for education, culture, and the arts   | 50%⊷             | 51%  | 59%<br>39%            | 38% | 44%        | 43%<br>Lower                 |
| Residents' connection and engagement with their community    |                  |      | 44%-                  | 48% | 37%        | 42%<br>Lower                 |

# Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

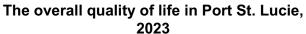
(% essential or very important)

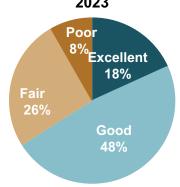
|  | 2017         | 2019 | 2021             |     | 2023 |                              |
|--|--------------|------|------------------|-----|------|------------------------------|
| Overall economic health                                      | 90%⊷         | 95%  | 6 94%            | 88% | 92%  | 95% Similar                  |
| Overall quality of the transportation system                 |              | -    | 74% <del>•</del> | 77% | 74%  | <b>78%</b><br>Similar        |
| Overall design or layout of residential and commercial areas | 77%•         | 79%  | 6 83%            | 84% | 85%  | ●91%<br>Higher               |
| Overall quality of the utility infrastructure                |              | (    | 92%⊷             | 89% | 96%  | ● 95%<br>Similar             |
| Overall feeling of safety                                    | 93%⊷         | 96%  | 6 97%            | 93% | 92%  | ●92%<br>Similar              |
| Overall quality of natural environment                       | 81%          | 91%  | 6 84%            | 83% | 86%  | ●89%<br>Similar              |
| Overall quality of parks and recreation opportunities        |              | ł    | 33% <b>—</b>     | 78% | 83%  | <mark>●80%</mark><br>Similar |
| Overall health and wellness opportunities                    | 78%⊷         | 82%  | 6 <b>79%</b>     | 73% | 79%  | ●82%<br>Similar              |
| Overall opportunities for education, culture, and the arts   | <b>79%</b> ← | 87%  | 75%              | 73% | 76%  | 73%<br>Similar               |
| Residents' connection and engagement with their community    | 86%⊷         | 83%  | 65%              | 69% | 71%  | 69%<br>Similar               |
|  |              |      |                  |     |      |                              |



## **Quality of Life**

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.





## Please rate each of the following aspects of quality of life in Port St. Lucie.

(% excellent or good)

|                                   | 2018   | 2020     | 2022    | 2024   |
|-----------------------------------|--------|----------|---------|--|
| Port St. Lucie as a place to live | 80%    | 84% 88%  | 80% 78% | 72%<br>Similar<br>vs. benchmark <sup>®</sup> |
| The overall quality of life       | 76% 78 | 3% 79% 7 | 78% 70% | 66%<br>Similar                               |

#### Please indicate how likely or unlikely you are to do each of the following.

(% very or somewhat likely)

|  | 2018  | 2020                 | 2022    | 2024                  |
|--|-------|----------------------|---------|-----------------------|
| Recommend living in Port St. Lucie to someone who asks | 78% 8 | 4% 89%               | 81% 77% | 69%<br>Lower          |
| Remain in Port St. Lucie for the next five years       | 86%   | <sub>6</sub> 91% 86% | 82% 81% | <b>79%</b><br>Similar |

## Please rate each of the following in the Port St. Lucie community.

(% excellent or good)

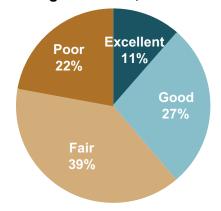
|                             | 2018  | 2020   | 2022    | 2024               |
|-----------------------------|-------|--------|---------|--------------------|
| Overall image or reputation | 57% 6 | 4% 73% | 63% 61% | <b>61%</b> Similar |



## Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

#### Overall confidence in Port St. Lucie government, 2023



# Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)



## Please rate the following categories of Port St. Lucie government performance.

#### (% excellent or good)

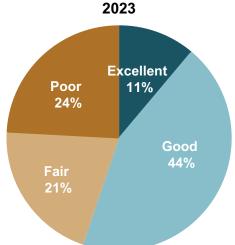
|  | 2018              | 2020         | 2022 | 2024                  |
|--|-------------------|--------------|------|-----------------------|
| The value of services for the taxes paid to Port St.<br>Lucie            | 49%<br>40%        | 46%          | 43%  | 32%<br>Lower          |
| The overall direction that Port St. Lucie is taking                      | 52% <sup>64</sup> | 1% 64%       | 56%  | <b>41%</b><br>Similar |
| The job Port St. Lucie government does at welcoming resident involvement | 58%<br>41%        | 2 50%<br>49% | 48%  | <b>42%</b><br>Similar |
| Overall confidence in Port St. Lucie government                          | 55%<br>43%        | 55%          | 47%  | <b>39%</b><br>Similar |
| Generally acting in the best interest of the community                   | 57%<br>50%        | 59%<br>57%   | 52%  | <b>43%</b><br>Similar |

| Being honest  | 60% 59% 54%<br>45% 51% 44% | 47%<br>Similar          |
|---|----------------------------|-------------------------|
| Being open and transparent to the public              | 60% <u>51%</u><br>41%      | <b>50%</b><br>Similar   |
| Informing residents about issues facing the community | 59% 50% 45%                | <b>47%</b><br>Similar   |
| Treating all residents fairly                         | 50%67% 59% 67% 57% 62%     | <b>-●57%</b><br>Similar |
| Treating residents with respect                       | 73% 64% 69%                | <b>60%</b><br>Similar   |

# Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good) $% \left( \left( \frac{1}{2}\right) \right) = \left( \left( \frac{1}{2}\right) \right) \right) = \left( \left( \frac{1}{2}\right) \right) \left( \frac{1}{2}\right) \left( \frac{1}{2}\right) \right) \left( \frac{1}{2}\right) \left($

|                            | 2018 | 2020    | 2022       | 2024           |
|----------------------------|------|---------|------------|----------------|
| The City of Port St. Lucie | 71%  | 72% 70% | 64% 63%    | 55%<br>Similar |
| The Federal Government     | 40%  | 49%     | 36%<br>31% | 34%<br>Similar |

## Overall economic health of Port St. Lucie,



# 🛟 Polco

## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

|                         | 2018  | 2020                            | 2022 | 2024                                  |
|-------------------------|-------|---------------------------------|------|---------------------------------------|
| Overall economic health | 45% 4 | 6% <sup>60%<sup>59%</sup></sup> | 64%  | 55% 55%<br>Vs. benchmark <sup>s</sup> |

## Please rate each of the following aspects of quality of life in Port St. Lucie.

#### (% excellent or good)

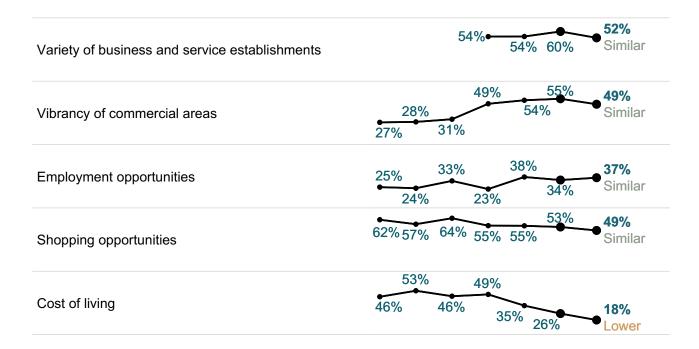
|                                    | 2018 | 2020         | 202   | 2   | 2024                  |
|------------------------------------|------|--------------|-------|-----|-----------------------|
| Port St. Lucie as a place to work  | 39%  | 5 <b>39%</b> | 47%   | 45% | <b>48%</b><br>Similar |
| Port St. Lucie as a place to visit | 58%  | 6 53         | % 51% | 46% | <b>49%</b><br>Similar |

## Please rate the quality of each of the following services in Port St. Lucie.

(% excellent or good)

|                      | 2018  | 2020 | 2022 | 2 20 | 024                   |
|----------------------|-------|------|------|------|-----------------------|
| Economic development | 41% 5 | 62%  | 52%  | 45%  | <b>52%</b><br>Similar |

# Please rate each of the following in the Port St. Lucie community. (% excellent or good)



## What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

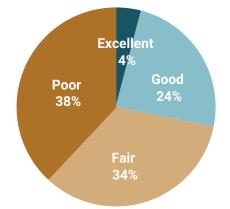
|  | 2018   | 2020 | 2022 | 2024           |
|--|--------|------|------|----------------|
| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | 42%39% | 23%  | 24%  | 23%<br>Similar |



# Overall quality of the transportation system in Port St. Lucie, 2023

## Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

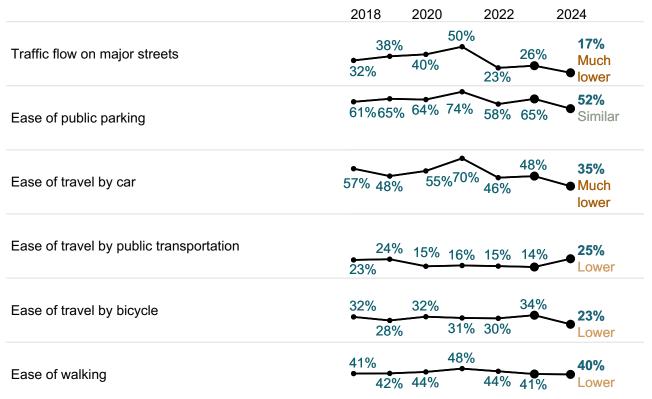


# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

|  | 2018 | 2020             | 2022    | 2024                                       |
|--|------|------------------|---------|--|
| Overall quality of the transportation system |      | 44% <sup>●</sup> | 38% 35% | 28%<br>Lower<br>vs. benchmark <sup>9</sup> |

## Please also rate each of the following in the Port St. Lucie community.

(% excellent or good)



#### Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

|  | 2018 2020      | 2022    | 2024                    |
|--|----------------|---------|-------------------------|
| Used public transportation instead of driving                    | 5% 5% 4% 5%    | 6% 4%   | 9%<br>Lower             |
| Carpooled with other adults or children instead of driving alone | 42%34% 35% 29% | 30% 359 | <b>41%</b><br>% Similar |
| Walked or biked instead of driving                               | 41% 37% 42%    | 38% 42% |                         |

# Please rate the quality of each of the following services in Port St. Lucie.

| (% excellent or | good) |
|-----------------|-------|
|-----------------|-------|

|                         | 2018 2        | 2020 202             | 2 2024                  |
|-------------------------|---------------|----------------------|-------------------------|
| Traffic enforcement     | 57% 65% 67    | <sup>%</sup> 60% 51% | 45% 45% Similar         |
| Traffic signal timing   | 43%<br>41%    | 46%<br>42% 39%       | <b>34%</b><br>35% Lower |
| Street repair           | 48% 41%       | 53% 54%<br>47%       | 52%<br>39%<br>Similar   |
| Street cleaning         | 58% 65%       | 73% 64%              | 63% 63% Similar         |
| Street lighting         | 48%           | 52%<br>17% 48%       | 40% 42% Lower           |
| Sidewalk maintenance    | 51%<br>55%    | 59% 59%<br>49%       | 51% 50% Similar         |
| Bus or transit services | 42%<br>34% 34 | 339<br>% 26%         | <b>35%</b><br>26%       |



Overall design or layout of Port St. Lucie's residential and commercial areas, 2023

## **Community Design**

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

# Poor 23% Good 33% Fair

34%

# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



#### Please rate each of the following aspects of quality of life in Port St. Lucie.

(% excellent or good)

|                                      | 2018 | 2020   | 2022    | 2024                   |
|--------------------------------------|------|--------|---------|------------------------|
| Your neighborhood as a place to live | 84%  | 82% 86 | % 86% 8 | <b>86%</b> 86% Similar |

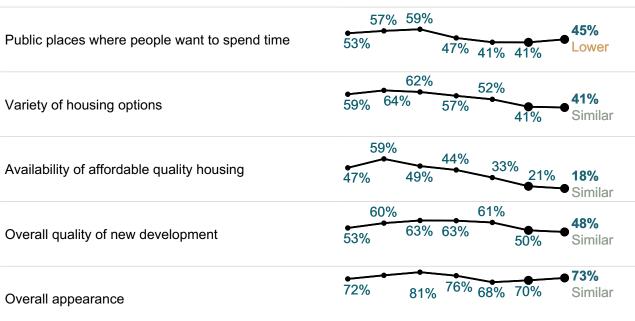
# Please also rate each of the following in the Port St. Lucie community.

(% excellent or good)

|                                 | 2018 | 2020         | 2022 | 2024                  |
|---------------------------------|------|--------------|------|-----------------------|
| Well-planned residential growth |      | 55% <b>~</b> | 44%  | 30%<br>Lower          |
| Well-planned commercial growth  |      | 37%⊷         | 42%  | <b>31%</b><br>Similar |
| Well-designed neighborhoods     |      | 51%•         | 53%  | <b>44%</b><br>Similar |

Preservation of the historical or cultural character of the community





# Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)

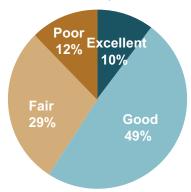




#### Overall quality of the utility infrastructure in Port St. Lucie, 2023

## Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

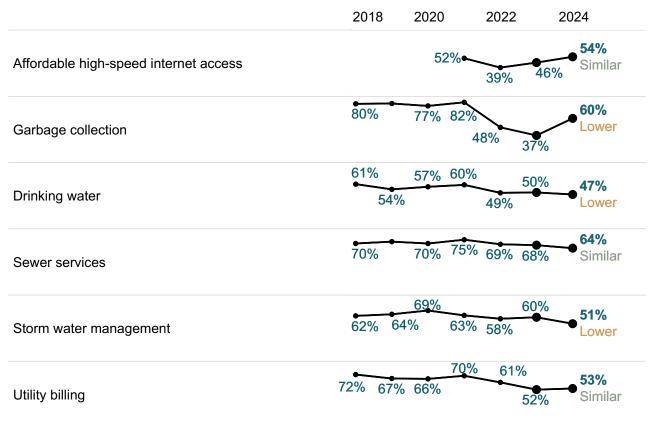


# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

|   | 2018 | 2020             | 2022   | 2024   |
|---|------|------------------|--------|--|
| Overall quality of the utility infrastructure |      | 70% <sup>•</sup> | 65% 61 | <b>59%</b><br>Similar<br>vs. benchmark <sup>11</sup> |

#### Please rate the quality of each of the following services in Port St. Lucie.

(% excellent or good)

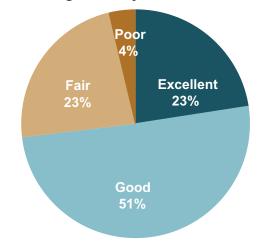




#### Overall feeling of safety in Port St. Lucie, 2023

## Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

|                           | 2018 | 2020    | 2022    | 2024   |
|---------------------------|------|---------|---------|--|
| Overall feeling of safety | 79%  | 79% 82% | 73% 77% | <b>73%</b><br>Similar<br>vs. benchmark <sup>12</sup> |

# Please rate how safe or unsafe you feel: (% very or somewhat safe)

| (% very of somewhat sale)                           | 2018 | 2020    | 2022   | 2024                    |
|---|------|---------|--------|-------------------------|
| In your neighborhood during the day                 | 96%  | 95% 95% | 95% 94 | <b>91% 91%</b> Similar  |
| In Port St. Lucie's commercial areas during the day | 91%  | 89% 90% | 91% 89 | <b>85%</b> Similar      |
| From property crime                                 |      | 83%⊷    | 85% 80 | <b>80%</b><br>% Similar |
| From violent crime                                  |      | 84%⊷    | 87% 81 | <b>82%</b><br>% Similar |
| From fire, flood, or other natural disaster         |      | 79%⊷    | 78% 77 | <b>73%</b><br>% Similar |

#### Please rate the quality of each of the following services in Port St. Lucie.

(% excellent or good)

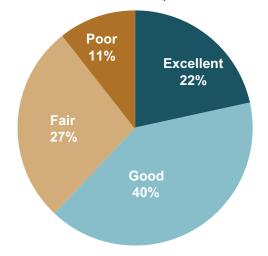
|                               | 2018              | 2020       | 2022               | 2024                     |
|-------------------------------|-------------------|------------|--------------------|--------------------------|
| Police services               | 83%               | 84% 82%    | o 78% 7            | <b>78%</b><br>3% Similar |
| Crime prevention              | 72%<br>74%        | 000/       | <u>1% 7</u><br>74% | <b>64%</b> Similar       |
| Animal control                | 62%<br>61%        | 81%<br>67% | 77%                | <b>72%</b><br>4% Similar |
| Fire services                 | 96%               | 95% 87%    | 6 90% 8            | ● 85%<br>5% Similar      |
| Fire prevention and education | <u>81%</u><br>80% | 5 79% 80%  | 80%<br>6           | <b>7% 70%</b> Similar    |
| Emergency preparedness        | <u>81%</u><br>73% | 85%        | <sup>6</sup> 72% 7 | <b>74%</b><br>Similar    |



#### Overall quality of natural environment in Port St. Lucie, 2023

### **Natural Environment**

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

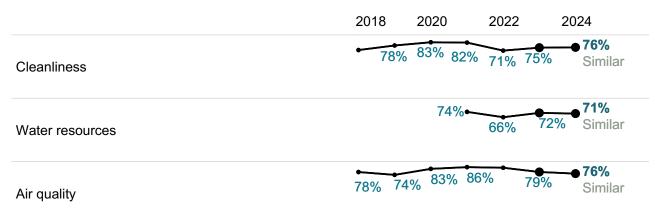


# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

|  | 2018   | 2020    | 2022    | 2024  |
|--|--------|---------|---------|---|
| Overall quality of natural environment | 69%74% | 74% 79% | 64% 63% | 62%<br>Similar<br>vs. benchmark <sup>13</sup> |

## Please also rate each of the following in the Port St. Lucie community.

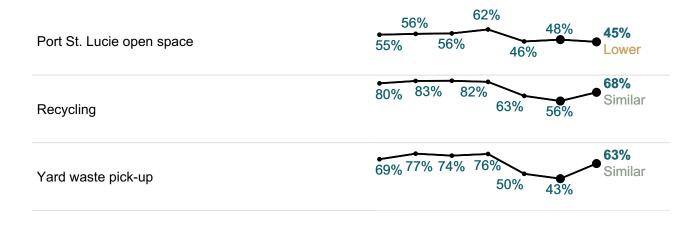
(% excellent or good)



#### Please rate the quality of each of the following services in Port St. Lucie.

(% excellent or good)

|                               | 2018 | 2020 | 2022 | 2024       |
|-------------------------------|------|------|------|------------|
| Preservation of natural areas | 64%  | 68%  | 52%  | <b>46%</b> |
|                               | 60%  | 69%  | 55%  | Similar    |



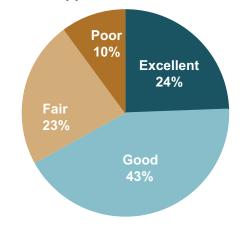


# Overall quality of parks and recreation opportunities, 2023

## **Parks and Recreation**

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



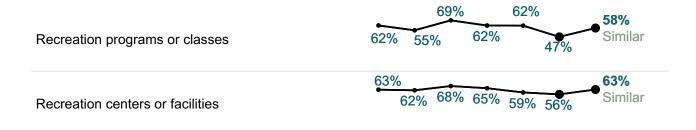
#### Please also rate each of the following in the Port St. Lucie community.

(% excellent or good)

|  | 2018   | 2020       | 2022  | 2024                      |
|--|--------|------------|-------|---------------------------|
| Availability of paths and walking trails | 40%    | 54%<br>45% | 64%   | 52% Lower                 |
| Fitness opportunities                    | 60%    | 61%        | 55%   | <b>61%</b><br>56% Similar |
| Recreational opportunities               | 55% 57 | %50% 599   | % 53% | <b>51%</b> Similar        |

# Please rate the quality of each of the following services in Port St. Lucie. (% excellent or good)

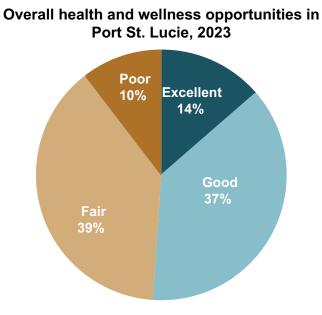
|            | 2018 | 2020  | 2022    | 2024           |
|------------|------|-------|---------|----------------|
| City parks | 71%  | 6 80% | 69% 66% | 67%<br>Similar |



# 🛟 Polco

## **Health and Wellness**

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)

|   | 2018   | 2020    | 2022  | 2024  |
|---|--------|---------|-------|---|
| Overall health and wellness opportunities | 67%65% | 69% 70% | 66% 6 | 51%<br>Lower<br>vs. benchmark <sup>15</sup> |

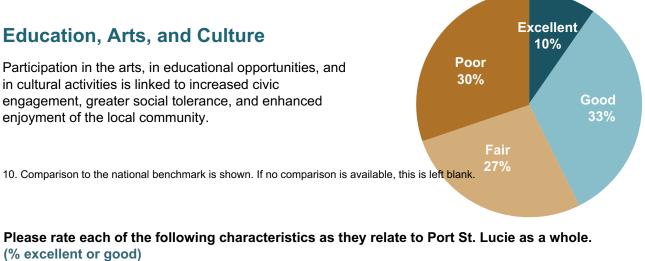
#### Please rate your overall health.

(% excellent or very good)

|                                  | 2018 | 2020 | 2022 | 2   | 2024    |
|----------------------------------|------|------|------|-----|---------|
|                                  | 61%  |      | 68%  | _   | 75%     |
| Please rate your overall health. | 56%  | 60%  | 65%  | 67% | Similar |

# 🛟 Polco

#### Overall opportunities for education, culture and the arts, 2024



# Overall opportunities for education, culture, and the arts

# Please also rate each of the following in the Port St. Lucie community.

(% excellent or good)

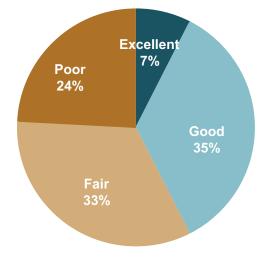
|  | 2018       | 2020             | 2022       | 2024                     |
|--|------------|------------------|------------|--------------------------|
| Opportunities to attend cultural/arts/music activities | 43%<br>419 | 42%<br>% 419     | 4<br>% 41% | 3% <b>45%</b><br>Similar |
| Community support for the arts                         |            | 40% <del>•</del> | 43%<br>4   | <b>47%</b><br>Similar    |
| Availability of affordable quality childcare/preschool | 58%        | 41% 339          | 47%        | <b>35%</b><br>3% Similar |
| K-12 education   | 46% 58     | % 48% 499        | % 52% 4    | <b>44%</b><br>1% Lower   |
| Adult educational opportunities                        | 46% 4      | <u>50%</u><br>7% | 40%        | <b>42%</b><br>Similar    |
| Opportunities to attend special events and festivals   | 56%        | % 57% 559        | % 56% 5    | <b>5% 57%</b> Similar    |



# Residents' connection and engagement with their community, 2023

## **Inclusivity and Engagement**

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



# Please rate each of the following characteristics as they relate to Port St. Lucie as a whole. (% excellent or good)



# Please rate each of the following aspects of quality of life in Port St. Lucie. (% excellent or good)

|   | 2017 | 2019       | 2021    | 2023  |                       |
|---|------|------------|---------|-------|-----------------------|
| Port St. Lucie as a place to raise children | 70%⊷ | 67% 76%    | 78% 71% | 68%   | 65%<br>Similar        |
| Port St. Lucie as a place to retire         | 81%⊷ | 77% 81%    | 87% 76% | o 77% | <b>70%</b><br>Similar |
| Sense of community                          | 46%- | 56%<br>54% | 57% 53% | 48%   | 46%<br>Lower          |

# Please rate the job you feel the Port St. Lucie community does at each of the following. (% excellent or good)

|   | 2017 | 2019 | 2021            | 2023  |                        |
|---|------|------|-----------------|-------|------------------------|
| Making all residents feel welcome                     |      |      | 70%• <u>68%</u> | 68%   | 66%<br>Similar         |
| Attracting people from diverse backgrounds            |      |      | 71% 74%         | 5 74% | <b>●71%</b><br>Similar |
| Valuing/respecting residents from diverse backgrounds |      |      | 72%•<br>72%     | 770%  | <b>67%</b><br>Similar  |
| Taking care of vulnerable residents                   |      |      | 60%• <u>58%</u> | 54%   | <b>52%</b><br>Similar  |

#### Please also rate each of the following in the Port St. Lucie community.

(% excellent or good)

|   | 2017           | 2019       | 2021             | 2023       |                       |
|---|----------------|------------|------------------|------------|-----------------------|
| Sense of civic/community pride  |                |            | 56%              | 48%        | <b>47%</b><br>Similar |
| Neighborliness of residents   | 55%-           | 57% 57%    | % 54%            | 53%<br>49% | <b>49%</b><br>Similar |
| Opportunities to participate in social events and activities                  | 48%-           | 52%<br>46% | %<br>51%         | 50%<br>47% | <b>52%</b><br>Similar |
| Opportunities to volunteer  | 70%⊷           | 62% 649    | % 62%            | 57% 60%    | <b>59%</b><br>Similar |
| Opportunities to participate in community matters                             | 58%⊷           | 52%        | 56%              | 54%<br>52% | <b>53%</b><br>Similar |
| Openness and acceptance of the community toward people of diverse backgrounds | 59% <b>-</b> - | 55%        | <sup>%</sup> 65% | 69%<br>63% | <b>59%</b><br>Similar |

## **Residents' Participation Levels**



# Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

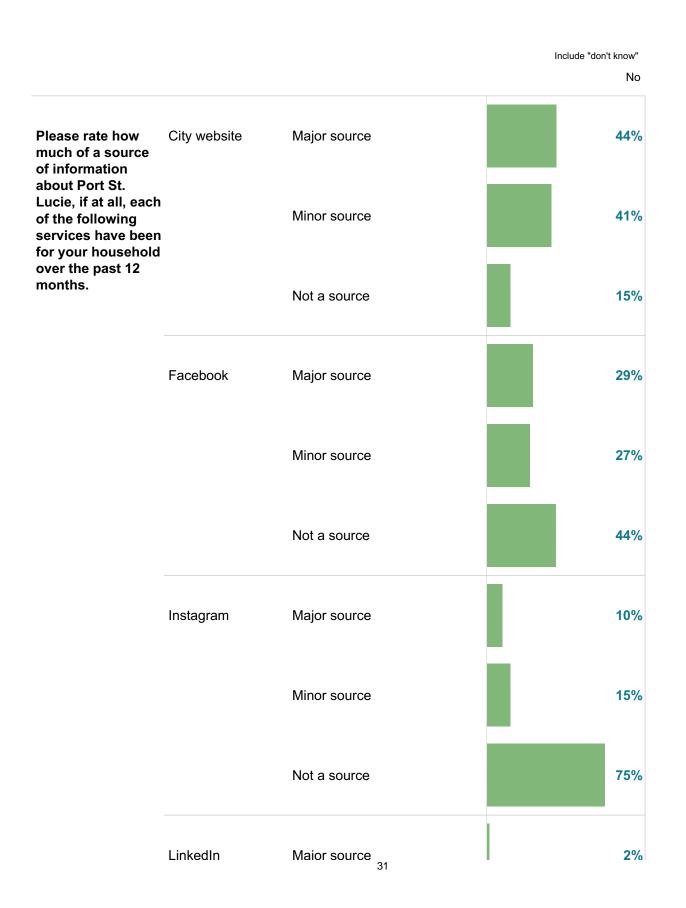


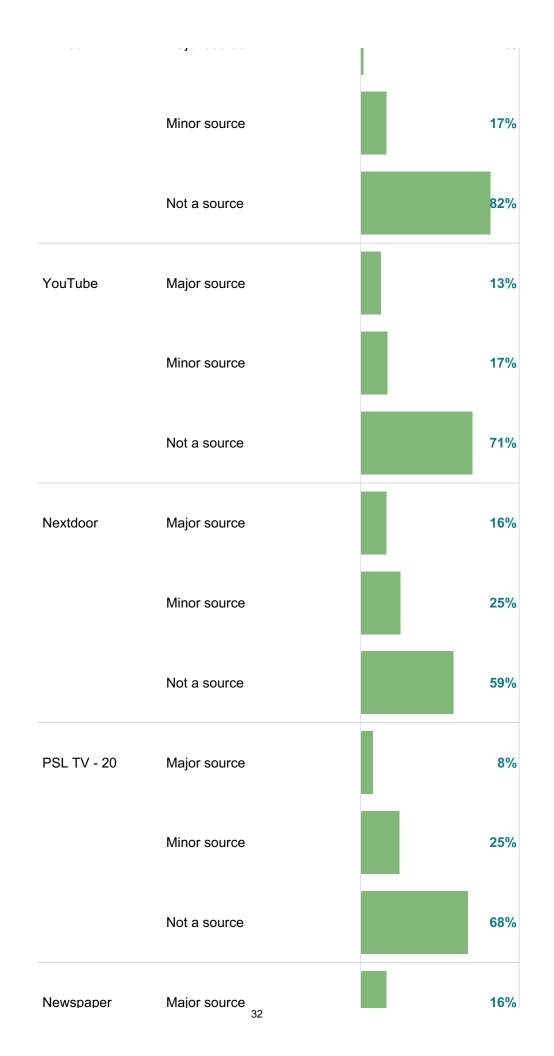
#### In general, how many times do you:

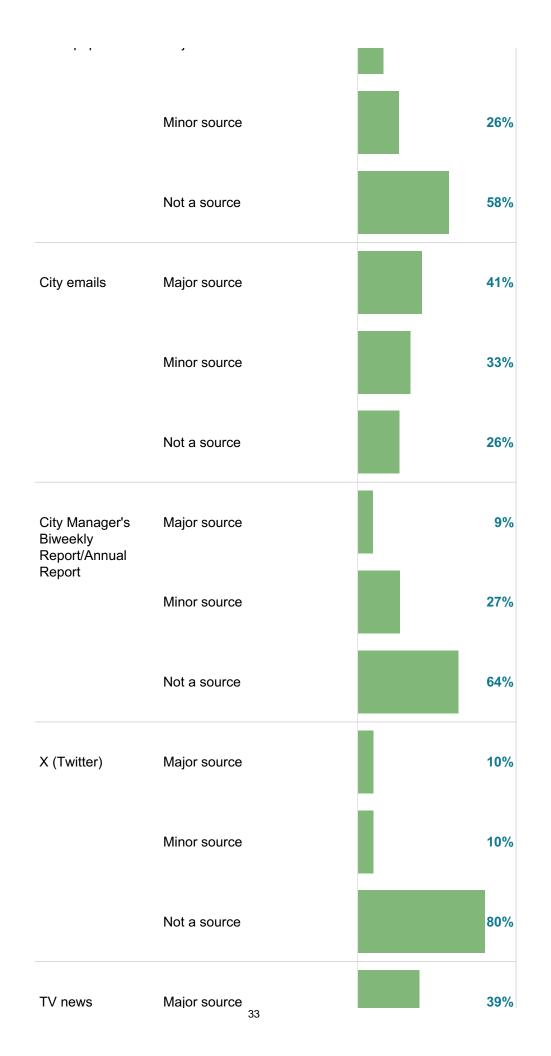
|  | 2018 | 2020             | 2022       | 2024                     |
|--|------|------------------|------------|--------------------------|
| Access the internet from your home       |      | 94% <del>•</del> | 95% 94%    | 6 92%<br>Similar         |
| Access the internet from your cell phone |      | 94%⊷             | 95% 94%    | <b>95%</b> Similar       |
| Visit social media sites                 |      | 83%⊷             | 75% 81%    | <b>72%</b><br>Similar    |
| Use or check email                       |      | 98%←             | 98% 96%    | <b>98%</b> Similar       |
| Share your opinions online               |      | 42%⊷             | 32%<br>31% | 6 <b>30%</b><br>●Similar |
| Shop online                              |      | 55% <del>•</del> | 61%<br>60% | 62%<br>Similar           |

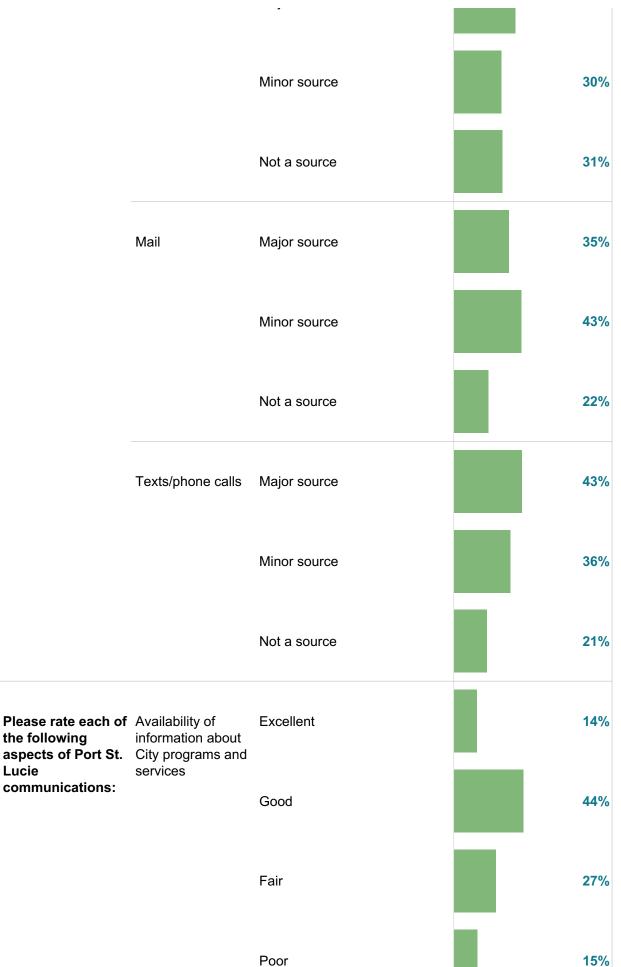
## **Custom Questions**

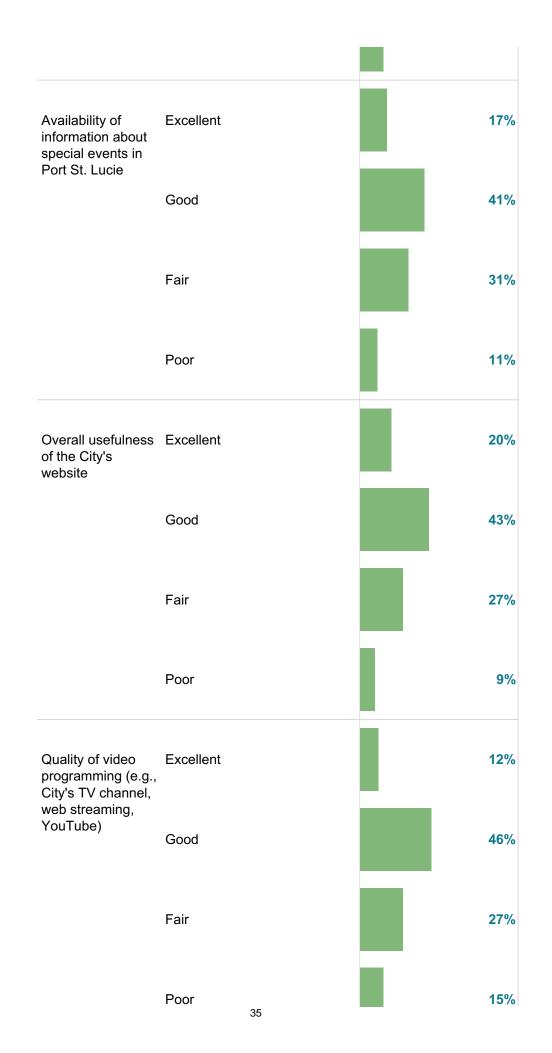
Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

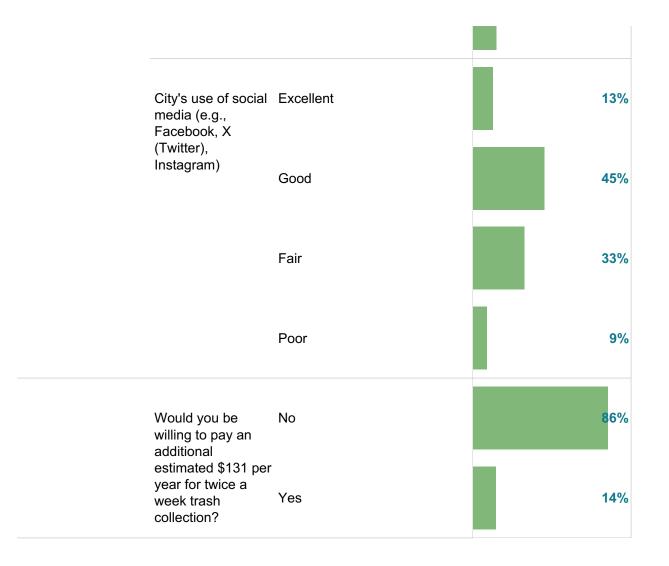












### **Open-ended questions**

City included one open-ended question on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

## What are the top three priorities you would like the City to focus on in the next year?

| Traffic (e.g., congestion, speeding enforcement, parking, etc.)                               | 34% |
|---|-----|
| Control Growth (e.g., community design, cost of living, affordable housing)                   | 27% |
| Economic Development/Business Support/Development   | 26% |
| Education, Arts, and Culture (e.g., community events, support for the arts, K-12 development) | 20% |
| Roads (e.g., repairs, widening projects, etc.)  | 20% |
| General Mobility (e.g., public transportation development, street lights, sidewalks)          | 19% |
| Environmental Preservation/Parks/Cleanliness  | 17% |
| Taxes   | 21% |
| Public Safety   | 14% |
| Government (e.g., code enforcement, ordinances, communication, spending, etc.)                | 11% |
| Infrastructure Development/Utilities/Wifi   | 11% |
| Garbage Collection Improvements/Yard Waste Pick-up/Recycling                                  | 6%  |
| Other   | 6%  |

# What are the top three priorities you would like the City to focus on in the next year?

| Traffic (e.g., congestion, speeding enforcement, parking, etc.)                               | 34% |
|---|-----|
| Control Growth (e.g., community design, cost of living, affordable housing)                   | 27% |
| Economic Development/Business Support/Development   | 26% |
| Education, Arts, and Culture (e.g., community events, support for the arts, K-12 development) | 20% |
| Roads (e.g., repairs, widening projects, etc.)  | 20% |
| General Mobility (e.g., public transportation development, street lights, sidewalks)          | 19% |
| Environmental Preservation/Parks/Cleanliness  | 17% |
| Taxes   | 21% |
| Public Safety   | 14% |
| Government (e.g., code enforcement, ordinances, communication, spending, etc.)                | 11% |
| Infrastructure Development/Utilities/Wifi   | 11% |
| Garbage Collection Improvements/Yard Waste Pick-up/Recycling                                  | 6%  |
| Other   | 6%  |

#### **National Benchmark Tables**

This table contains the comparisons of Port St. Lucie's results to those from other communities. The first column shows the comparison of Port St. Lucie's rating to the benchmark. Port St. Lucie's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Port St. Lucie residents is statistically similar to or different than the benchmark. The second column is Port St. Lucie's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Port St. Lucie's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Port St. Lucie's result -- that is what percent of surveyed communities had a lower rating than Port St. Lucie.

ŝ

|                 |   |   |         | % positive | Rank | Number of<br>communities | Percentile |
|-----------------|---|---|---------|------------|------|--------------------------|------------|
| Quality of Life | Please rate each of the<br>following aspects of quality of<br>life in Port St. Lucie. | Port St. Lucie as a place to live                             | Similar | 72%        | 298  | 380                      | 19         |
|                 |   | The overall quality of life                                   | Similar | 66%        | 311  | 396                      | 19         |
|                 | Please indicate how likely or<br>unlikely you are to do each of<br>the following.     | Recommend living in Port St. Lucie to someone who asks        | Lower   | 69%        | 281  | 328                      | 13         |
|                 |   | Remain in Port St. Lucie for the next five years              | Similar | 79%        | 243  | 326                      | 25         |
|                 | Please rate each of the following in the Port St. Lucie community.                    | Overall image or reputation                                   | Similar | 61%        | 258  | 374                      | 28         |
| Governance      | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.    | Public information services                                   | Similar | 65%        | 132  | 328                      | 59         |
|                 |   | Overall customer service by Port St. Lucie employees          | Similar | 67%        | 273  | 376                      | 24         |
|                 | Please rate the following<br>categories of Port St. Lucie<br>government performance.  | The value of services for the taxes paid to Port St.<br>Lucie | Lower   | 32%        | 350  | 381                      | 5          |
|                 |   | The overall direction that Port St. Lucie is taking           | Similar | 41%        | 288  | 356                      | 18         |

| Governance | Please rate the following<br>categories of Port St. Lucie<br>government performance.                    | The job Port St. Lucie government does at welcoming resident involvement | Similar | 42% | 251 | 348 | 27 |
|------------|---|--|---------|-----|-----|-----|----|
|            |   | Overall confidence in Port St. Lucie government                          | Similar | 39% | 234 | 320 | 27 |
|            |   | Generally acting in the best interest of the community                   | Similar | 43% | 238 | 324 | 26 |
|            |   | Being honest   | Similar | 47% | 211 | 315 | 33 |
|            |   | Being open and transparent to the public                                 | Similar | 50% | 150 | 271 | 45 |
|            |   | Informing residents about issues facing the community                    | Similar | 47% | 163 | 275 | 41 |
|            |   | Treating all residents fairly  | Similar | 57% | 156 | 321 | 51 |
|            |   | Treating residents with respect  | Similar | 60% | 149 | 268 | 44 |
|            | Overall, how would you rate the<br>quality of the services provided<br>by each of the following?        |  | Similar | 55% | 303 | 375 | 17 |
|            |   | The Federal Government   | Similar | 34% | 246 | 308 | 20 |
| Economy    | Please rate each of the<br>following aspects of quality of<br>life in Port St. Lucie.                   | Port St. Lucie as a place to work  | Similar | 48% | 286 | 374 | 21 |
|            |   | Port St. Lucie as a place to visit                                       | Similar | 49% | 244 | 333 | 25 |
|            | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole. | Overall economic health  | Similar | 55% | 252 | 327 | 22 |

#### Economy

| Economy  |   |  |               |     |     |     |    |
|----------|---|--|---------------|-----|-----|-----|----|
|          | Please rate each of the following in the Port St. Lucie community.  | Overall quality of business and service establishments   | Similar       | 62% | 234 | 327 | 28 |
|          |   | Variety of business and service establishments   | Similar       | 52% | 178 | 266 | 33 |
|          |   | Vibrancy of downtown/commercial area   | Similar       | 49% | 171 | 307 | 44 |
|          |   | Employment opportunities   | Similar       | 37% | 247 | 340 | 26 |
|          |   | Shopping opportunities   | Similar       | 49% | 171 | 330 | 48 |
|          |   | Cost of living   | Lower         | 18% | 269 | 317 | 15 |
|          | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.  | Economic development   | Similar       | 52% | 194 | 322 | 39 |
|          | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall economic health  | Similar       | 95% | 27  | 301 | 91 |
|          |   | What impact, if any, do you think the economy will<br>have on your family income in the next 6 months? Do<br>you think the impact will be: | Similar       | 23% | 111 | 310 | 64 |
| Mobility | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole.   | Overall quality of the transportation system   | Lower         | 28% | 253 | 274 | 7  |
|          | Please also rate each of the<br>following in the Port St. Lucie<br>community.   | Traffic flow on major streets  | Much<br>Iower | 17% | 335 | 348 | 1  |
|          |   | Ease of public parking   | Similar       | 52% | 219 | 307 | 28 |
|          |   | Ease of travel by car  | Much<br>lower | 35% | 326 | 338 | 2  |

| Mobility | Please also rate each of the  |  |               |     |     |     |    |
|----------|---|--|---------------|-----|-----|-----|----|
|          | following in the Port St. Lucie<br>community.   | Ease of travel by public transportation                          | Lower         | 25% | 246 | 310 | 20 |
|          |   | Ease of travel by bicycle  | Lower         | 23% | 303 | 338 | 9  |
|          |   | Ease of walking  | Lower         | 40% | 313 | 342 | 7  |
|          | Please indicate whether or not<br>you have done each of the<br>following in the last 12 months. | Used public transportation instead of driving                    | Lower         | 9%  | 206 | 292 | 29 |
|          |   | Carpooled with other adults or children instead of driving alone | Similar       | 41% | 195 | 309 | 37 |
|          |   | Walked or biked instead of driving                               | Much<br>Iower | 38% | 285 | 311 | 8  |
|          | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.              |  | Similar       | 45% | 314 | 369 | 12 |
|          |   | Traffic signal timing  | Lower         | 34% | 313 | 320 | 2  |
|          |   | Street repair  | Similar       | 39% | 207 | 361 | 42 |
|          |   | Street cleaning  | Similar       | 63% | 177 | 331 | 46 |
|          |   | Street lighting  | Lower         | 42% | 330 | 359 | 4  |
|          |   | Sidewalk maintenance   | Similar       | 50% | 201 | 331 | 39 |
|          |   | Bus or transit services  | Similar       | 35% | 206 | 299 | 31 |

|                     | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.  |   | Lower   | 32% | 286 | 331 | 13 |
|---------------------|---|---|---------|-----|-----|-----|----|
|                     |   | Overall appearance  | Similar | 73% | 185 | 350 | 46 |
|                     |   | Overall quality of new development                                    | Similar | 48% | 190 | 336 | 43 |
|                     |   | Availability of affordable quality housing                            | Similar | 18% | 242 | 347 | 29 |
|                     |   | Variety of housing options  | Similar | 41% | 215 | 325 | 33 |
|                     |   | Public places where people want to spend time                         | Lower   | 45% | 256 | 312 | 18 |
|                     |   | Preservation of the historical or cultural character of the community | Lower   | 40% | 250 | 264 | 5  |
|                     |   | Well-designed neighborhoods   | Similar | 44% | 200 | 268 | 24 |
|                     |   | Well-planned commercial growth  | Similar | 31% | 216 | 267 | 19 |
|                     | Please also rate each of the following in the Port St. Lucie community.   | Well-planned residential growth                                       | Lower   | 30% | 224 | 268 | 16 |
|                     | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole.   | Overall design or layout of residential and commercial areas          | Lower   | 44% | 275 | 318 | 13 |
| Community<br>Design | Please rate each of the<br>following aspects of quality of<br>life in Port St. Lucie.   | Your neighborhood as a place to live                                  | Similar | 86% | 167 | 334 | 49 |
| Mobility            | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall quality of the transportation system                          | Similar | 78% | 50  | 264 | 81 |

| Community<br>Design | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.  | Code enforcement   | Similar | 45% | 184 | 361 | 47 |
|---------------------|---|--|---------|-----|-----|-----|----|
|                     | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall design or layout of residential and commercial areas | Higher  | 91% | 14  | 301 | 95 |
| Utilities           | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole.   | Overall quality of the utility infrastructure                | Similar | 59% | 196 | 265 | 26 |
|                     | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.  | Affordable high-speed internet access                        | Similar | 54% | 154 | 262 | 41 |
|                     |   | Garbage collection   | Lower   | 60% | 323 | 341 | 3  |
|                     |   | Drinking water   | Lower   | 47% | 299 | 330 | 8  |
|                     |   | Sewer services   | Similar | 64% | 279 | 327 | 14 |
|                     |   | Storm water management                                       | Lower   | 51% | 300 | 341 | 10 |
|                     |   | Utility billing  | Similar | 53% | 261 | 306 | 14 |
|                     | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall quality of the utility infrastructure                | Similar | 95% | 60  | 264 | 77 |
| Safety              | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole.   | Overall feeling of safety                                    | Similar | 73% | 227 | 366 | 36 |
|                     | you feel:   | In your neighborhood during the day                          | Similar | 91% | 210 | 345 | 38 |
|                     |   | In Port St. Lucie's downtown/commercial area during the day  | Similar | 85% | 224 | 333 | 32 |

| Safety                 | Please rate how safe or unsafe<br>you feel:   | From property crime                         | Similar | 80% | 120 | 276 | 56 |
|------------------------|---|---|---------|-----|-----|-----|----|
|                        |   | From violent crime                          | Similar | 82% | 173 | 276 | 37 |
|                        |   | From fire, flood, or other natural disaster | Similar | 73% | 211 | 266 | 21 |
|                        | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.  |   | Similar | 78% | 206 | 393 | 45 |
|                        |   | Crime prevention                            | Similar | 64% | 201 | 370 | 43 |
|                        |   | Animal control                              | Similar | 72% | 141 | 342 | 57 |
|                        |   | Fire services                               | Similar | 85% | 209 | 358 | 40 |
|                        |   | Fire prevention and education               | Similar | 70% | 184 | 327 | 43 |
|                        |   | Emergency preparedness                      | Similar | 74% | 74  | 327 | 77 |
|                        | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall feeling of safety                   | Similar | 92% | 131 | 301 | 56 |
| Natural<br>environment | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole.   | Overall quality of natural environment      | Similar | 62% | 264 | 327 | 19 |
| -                      | Please also rate each of the following in the Port St. Lucie community.   | Cleanliness                                 | Similar | 76% | 179 | 341 | 47 |
|                        |   | Water resources                             | Similar | 71% | 79  | 248 | 68 |

| Natural<br>environment  | Please also rate each of the following in the Port St. Lucie community.   | Air quality   | Similar | 76% | 169 | 314 | 46 |
|-------------------------|---|---|---------|-----|-----|-----|----|
|                         | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.  |   | Similar | 46% | 265 | 313 | 15 |
|                         |   | Port St. Lucie open space                             | Lower   | 45% | 275 | 311 | 11 |
|                         |   | Recycling   | Similar | 68% | 202 | 345 | 40 |
|                         |   | Yard waste pick-up                                    | Similar | 63% | 213 | 307 | 30 |
|                         | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall quality of natural environment                | Similar | 89% | 81  | 301 | 73 |
| Parks and<br>Recreation | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole.   | Overall quality of parks and recreation opportunities | Similar | 67% | 208 | 271 | 23 |
|                         | Please also rate each of the<br>following in the Port St. Lucie<br>community.   | Availability of paths and walking trails              | Lower   | 54% | 265 | 342 | 21 |
|                         |   | Fitness opportunities                                 | Similar | 61% | 231 | 314 | 26 |
|                         |   | Recreational opportunities                            | Similar | 56% | 248 | 332 | 25 |
|                         | Please rate the quality of each<br>of the following services in Port<br>St. Lucie.  |   | Similar | 67% | 262 | 338 | 22 |
|                         |   | Recreation programs or classes                        | Similar | 58% | 254 | 335 | 23 |
|                         |   | Recreation centers or facilities                      | Similar | 63% | 230 | 322 | 28 |

|                                   |   | 48   |         |     |     |     |    |
|-----------------------------------|---|--|---------|-----|-----|-----|----|
| Inclusivity<br>and<br>Engagement  | Please rate each of the<br>following aspects of quality of<br>life in Port St. Lucie.   | Port St. Lucie as a place to raise children                | Similar | 65% | 265 | 384 | 28 |
|                                   | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall opportunities for education, culture, and the arts | Similar | 73% | 134 | 301 | 55 |
|                                   |   | Opportunities to attend special events and festivals       | Similar | 57% | 222 | 318 | 30 |
|                                   |   | Adult educational opportunities                            | Similar | 42% | 247 | 314 | 21 |
|                                   |   | K-12 education   | Lower   | 44% | 275 | 324 | 15 |
|                                   |   | Availability of affordable quality childcare/preschool     | Similar | 35% | 249 | 320 | 22 |
|                                   |   | Community support for the arts                             | Similar | 47% | 194 | 264 | 26 |
|                                   | Please also rate each of the<br>following in the Port St. Lucie<br>community.   | Opportunities to attend cultural/arts/music activities     | Similar | 45% | 225 | 328 | 31 |
| Education,<br>Arts and<br>Culture | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole.   | Overall opportunities for education, culture, and the arts | Lower   | 43% | 286 | 323 | 11 |
|                                   |   | Please rate your overall health.                           | Similar | 75% | 135 | 307 | 56 |
|                                   | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall health and wellness opportunities                  | Similar | 82% | 47  | 301 | 84 |
| Health and wellness               | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole.   | Overall health and wellness opportunities                  | Lower   | 51% | 259 | 320 | 19 |
| Parks and<br>Recreation           | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Overall quality of parks and recreation opportunities      | Similar | 80% | 171 | 265 | 35 |
|                                   |   |  |         |     |     |     |    |

| Inclusivity<br>and<br>Engagement | Please rate each of the<br>following aspects of quality of<br>life in Port St. Lucie.                   | Port St. Lucie as a place to retire   | Similar | 70% | 148 | 379 | 59 |
|----------------------------------|---|---|---------|-----|-----|-----|----|
|                                  |   | Sense of community  | Lower   | 46% | 292 | 345 | 14 |
|                                  | Please rate each of the<br>following characteristics as<br>they relate to Port St. Lucie as a<br>whole. | Residents' connection and engagement with their community                     | Lower   | 42% | 228 | 268 | 14 |
|                                  | Please rate the job you feel the<br>Port St. Lucie community does<br>at each of the following.          | Making all residents feel welcome   | Similar | 66% | 159 | 270 | 41 |
|                                  |   | Attracting people from diverse backgrounds                                    | Similar | 71% | 50  | 267 | 81 |
|                                  |   | Valuing/respecting residents from diverse backgrounds                         | Similar | 67% | 81  | 268 | 70 |
|                                  |   | Taking care of vulnerable residents   | Similar | 52% | 154 | 264 | 42 |
|                                  | Please also rate each of the<br>following in the Port St. Lucie<br>community.                           | Sense of civic/community pride  | Similar | 47% | 206 | 264 | 22 |
|                                  |   | Neighborliness of residents   | Similar | 49% | 257 | 313 | 17 |
|                                  |   | Opportunities to participate in social events and activities                  | Similar | 52% | 244 | 323 | 24 |
|                                  |   | Opportunities to volunteer  | Similar | 59% | 228 | 318 | 28 |
|                                  |   | Opportunities to participate in community matters                             | Similar | 53% | 241 | 318 | 24 |
|                                  |   | Openness and acceptance of the community toward people of diverse backgrounds | Similar | 59% | 125 | 336 | 62 |

| Inclusivity<br>and<br>Engagement | Please rate how important, if at<br>all, you think it is for the Port<br>St. Lucie community to focus<br>on each of the following in the<br>coming two years. | Residents' connection and engagement with their community          | Similar | 69% | 142 | 301 | 53 |
|----------------------------------|---|--|---------|-----|-----|-----|----|
| Participation                    | Please indicate whether or not<br>you have done each of the<br>following in the last 12 months.   | Contacted the City of Port St. Lucie for help or information       | Higher  | 57% | 44  | 340 | 87 |
|                                  |   | Contacted Port St. Lucie elected officials to express your opinion | Similar | 15% | 154 | 311 | 50 |
|                                  |   | Attended a local public meeting                                    | Similar | 21% | 126 | 314 | 60 |
|                                  |   | Watched a local public meeting                                     | Similar | 29% | 80  | 304 | 74 |
|                                  |   | Volunteered your time to some group/activity                       | Lower   | 21% | 275 | 317 | 13 |
|                                  |   | Campaigned or advocated for a local issue, cause, or candidate     | Lower   | 8%  | 295 | 307 | 4  |
|                                  |   | Voted in your most recent local election                           | Similar | 67% | 216 | 264 | 18 |
|                                  | In general, how many times do<br>you:   | Access the internet from your home                                 | Similar | 92% | 182 | 263 | 31 |
|                                  | ,   | Access the internet from your cell phone                           | Similar | 95% | 103 | 265 | 61 |
|                                  |   | Visit social media sites   | Similar | 72% | 236 | 265 | 11 |
|                                  | U   | Use or check email   | Similar | 98% | 73  | 266 | 72 |
|                                  |   | Share your opinions online   | Similar | 30% | 79  | 264 | 70 |

| Participation | In general, how many times do you: |                     |     |    |     |    |
|---------------|------------------------------------|---------------------|-----|----|-----|----|
|               |                                    | Shop online Similar | 62% | 68 | 263 | 74 |

#### **Full Trends**

This table contains the trends over time for the City of Port St. Lucie. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2023 and 2024 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

|                 |   |  | 1996 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 |
|-----------------|---|--|------|------|------|------|------|------|------|------|
| Quality of Life | Please rate each of the following<br>aspects of quality of life in Port St.<br>Lucie. | Port St. Lucie as a place to live  |      | 82%  | 80%  | 84%  | 88%  | 80%  | 78%  | 72%  |
|                 |   | The overall quality of life  |      | 76%  | 78%  | 79%  | 82%  | 78%  | 70%  | 66%  |
|                 | Please indicate how likely or<br>unlikely you are to do each of the<br>following.     | Recommend living in Port St. Lucie to someone who asks                   |      | 78%  | 84%  | 88%  | 89%  | 81%  | 77%  | 69%  |
|                 |   | Remain in Port St. Lucie for the next five years                         |      | 80%  | 86%  | 91%  | 86%  | 82%  | 81%  | 79%  |
|                 | Please rate each of the following in the Port St. Lucie community.                    | Overall image or reputation  |      | 57%  | 64%  | 66%  | 73%  | 63%  | 61%  | 61%  |
| Governance      | Please rate the quality of each of the following services in Port St. Lucie.          | Public information services  |      | 58%  | 63%  | 72%  | 63%  | 65%  | 68%  | 65%  |
|                 |   | Overall customer service by Port St. Lucie employees                     |      | 72%  | 77%  | 75%  | 79%  | 73%  | 70%  | 67%  |
|                 | Please rate the following categories<br>of Port St. Lucie government<br>performance.  | The value of services for the taxes paid to Port St. Lucie               |      | 40%  | 49%  | 45%  | 46%  | 43%  | 34%  | 32%  |
|                 |   | The overall direction that Port St. Lucie is taking                      |      | 52%  | 64%  | 66%  | 64%  | 56%  | 39%  | 41%  |
|                 |   | The job Port St. Lucie government does at welcoming resident involvement |      | 41%  | 58%  | 49%  | 50%  | 48%  | 44%  | 42%  |
|                 |   | Overall confidence in Port St. Lucie government                          |      | 43%  | 55%  | 55%  | 54%  | 47%  | 38%  | 39%  |
|                 |   | Generally acting in the best interest of the community                   |      | 50%  | 57%  | 57%  | 59%  | 52%  | 42%  | 43%  |
|                 |   | Being honest   |      | 45%  | 60%  | 51%  | 59%  | 54%  | 44%  | 47%  |
|                 |   | Being open and transparent to the public                                 |      |      |      |      | 60%  | 51%  | 41%  | 50%  |
|                 |   | Informing residents about issues facing the community                    |      |      |      |      | 59%  | 50%  | 45%  | 47%  |

| Governance | Please rate the following categories<br>of Port St. Lucie government<br>performance.   | Treating all residents fairly  | 50% | 67% | 59% | 67% | 57%        | 62% | 57% |
|------------|--|--|-----|-----|-----|-----|------------|-----|-----|
|            |  | Treating residents with respect  |     |     |     | 73% | <b>64%</b> | 69% | 60% |
|            | Overall, how would you rate the<br>quality of the services provided by<br>each of the following?   | The City of Port St. Lucie   | 71% | 74% | 72% | 70% | 64%        | 63% | 55% |
|            |  | The Federal Government   | 40% | 37% | 49% | 37% | 36%        | 31% | 34% |
| Economy    | Please rate each of the following<br>aspects of quality of life in Port St.<br>Lucie.  | Port St. Lucie as a place to work  | 39% | 38% | 39% | 47% | 51%        | 45% | 48% |
|            |  | Port St. Lucie as a place to visit   | 48% | 58% | 54% | 53% | 51%        | 46% | 49% |
|            | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall economic health  | 45% | 46% | 60% | 59% | 64%        | 55% | 55% |
|            | Please rate each of the following in the Port St. Lucie community.   | Overall quality of business and service establishments   | 58% | 60% | 61% | 69% | 62%        | 66% | 62% |
|            |  | Variety of business and service establishments   |     |     |     | 54% | 54%        | 60% | 52% |
|            |  | Vibrancy of commercial areas   | 27% | 28% | 31% | 49% | 54%        | 55% | 49% |
|            |  | Employment opportunities   | 25% | 24% | 33% | 23% | 38%        | 34% | 37% |
|            |  | Shopping opportunities   | 62% | 57% | 64% | 55% | 55%        | 53% | 49% |
|            |  | Cost of living   | 46% | 53% | 46% | 49% | 35%        | 26% | 18% |
|            | Please rate the quality of each of the following services in Port St. Lucie.   | Economic development   | 41% | 50% | 62% | 55% | 52%        | 45% | 52% |
|            | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall economic health  | 90% |     | 95% | 94% | 88%        | 92% | 95% |
|            |  | What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | 42% | 39% | 45% | 23% | 24%        | 13% | 23% |
| Mobility   | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall quality of the transportation system   |     |     |     | 44% | 38%        | 35% | 28% |
|            | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Traffic flow on major streets  | 32% | 38% | 40% | 50% | 23%        | 26% | 17% |

| Mobility            | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Ease of public parking   | 61% | 65% | 64% | 74% | 58% | 65% | 52%        |
|---------------------|--|--|-----|-----|-----|-----|-----|-----|------------|
|                     |  | Ease of travel by car  | 57% | 48% | 55% | 70% | 46% | 48% | 35%        |
|                     |  | Ease of travel by public transportation                          | 23% | 24% | 15% | 16% | 15% | 14% | 25%        |
|                     |  | Ease of travel by bicycle  | 32% | 28% | 32% | 31% | 30% | 34% | 23%        |
|                     |  | Ease of walking  | 41% | 42% | 44% | 48% | 44% | 41% | 40%        |
|                     | Please indicate whether or not you<br>have done each of the following in<br>the last 12 months.  | Used public transportation instead of driving                    | 5%  | 5%  | 4%  | 5%  | 6%  | 4%  | 9%         |
|                     |  | Carpooled with other adults or children instead of driving alone | 42% | 34% | 35% | 29% | 30% | 35% | 41%        |
|                     |  | Walked or biked instead of driving                               | 41% | 37% | 42% | 42% | 38% | 42% | 38%        |
|                     | Please rate the quality of each of<br>the following services in Port St.<br>Lucie.   | Traffic enforcement  | 57% | 65% | 67% | 60% | 51% | 45% | 45%        |
|                     |  | Traffic signal timing  | 41% | 43% |     | 46% | 39% | 35% | 34%        |
|                     |  | Street repair  | 41% | 48% | 53% | 54% | 47% | 52% | 39%        |
|                     |  | Street cleaning  | 58% | 65% | 63% | 73% | 64% | 63% | 63%        |
|                     |  | Street lighting  | 44% | 48% | 47% | 48% | 52% | 40% | <b>42%</b> |
|                     |  | Sidewalk maintenance   | 51% | 55% | 59% | 49% | 59% | 51% | 50%        |
|                     |  | Bus or transit services  | 34% | 42% | 34% | 26% | 33% | 26% | 35%        |
|                     | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall quality of the transportation system                     |     |     |     | 74% | 77% | 74% | 78%        |
| Community<br>Design | Please rate each of the following<br>aspects of quality of life in Port St.<br>Lucie.  | Your neighborhood as a place to live                             | 84% | 84% | 82% | 86% | 86% | 86% | 86%        |
|                     | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall design or layout of residential and commercial areas     | 49% | 58% | 52% | 61% | 54% | 49% | 44%        |
|                     |  |  |     |     |     |     |     |     |            |

| Community<br>Design | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Well-planned residential growth                                       |     |     |     | 55% | 44% | 31% | 30% |
|---------------------|--|---|-----|-----|-----|-----|-----|-----|-----|
|                     |  | Well-planned commercial growth  |     |     |     | 37% | 42% | 33% | 31% |
|                     |  | Well-designed neighborhoods   |     |     |     | 51% | 53% | 41% | 44% |
|                     |  | Preservation of the historical or cultural character of the community |     |     |     | 54% | 47% | 46% | 40% |
|                     |  | Public places where people want to spend time                         | 53% | 57% | 59% | 47% | 41% | 41% | 45% |
|                     |  | Variety of housing options  | 59% | 64% | 62% | 57% | 52% | 41% | 41% |
|                     |  | Availability of affordable quality housing                            | 47% | 59% | 49% | 44% | 33% | 21% | 18% |
|                     |  | Overall quality of new development                                    | 53% | 60% | 63% | 63% | 61% | 50% | 48% |
|                     |  | Overall appearance  | 72% | 77% | 81% | 76% | 68% | 70% | 73% |
|                     | Please rate the quality of each of the following services in Port St. Lucie.   | Land use, planning and zoning   | 41% | 41% | 47% | 44% | 42% | 33% | 32% |
|                     | Lucie.   | Code enforcement  | 45% | 46% | 53% | 58% | 46% | 42% | 45% |
|                     | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall design or layout of residential and commercial areas          | 77% |     | 79% | 83% | 84% | 85% | 91% |
| Utilities           | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall quality of the utility infrastructure                         |     |     |     | 70% | 65% | 61% | 59% |
|                     | Please rate the quality of each of the following services in Port St. Lucie.   | Affordable high-speed internet access                                 |     |     |     | 52% | 39% | 46% | 54% |
|                     |  | Garbage collection  | 80% | 80% | 77% | 82% | 48% | 37% | 60% |
|                     |  | Drinking water  | 61% | 54% | 57% | 60% | 49% | 50% | 47% |
|                     |  | Sewer services  | 70% | 73% | 70% | 75% | 69% | 68% | 64% |
|                     | s  | Storm water management  | 62% | 64% | 69% | 63% | 58% | 60% | 51% |

| Utilities              | Please rate the quality of each of<br>the following services in Port St.<br>Lucie.   | Utility billing                                     |     | 72% | 67% | 66% | 70% | 61% | 52% | 53% |
|------------------------|--|---|-----|-----|-----|-----|-----|-----|-----|-----|
|                        | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall quality of the utility infrastructure       |     |     |     |     | 92% | 89% | 96% | 95% |
| Safety                 | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall feeling of safety                           |     | 83% | 79% | 79% | 82% | 73% | 77% | 73% |
|                        | Please rate how safe or unsafe you<br>feel:  | In your neighborhood during the day                 |     | 93% | 96% | 95% | 95% | 95% | 94% | 91% |
|                        |  | In Port St. Lucie's commercial areas during the day |     | 86% | 91% | 89% | 90% | 91% | 89% | 85% |
|                        |  | From property crime                                 |     |     |     |     | 83% | 85% | 80% | 80% |
|                        |  | From violent crime                                  |     |     |     |     | 84% | 87% | 81% | 82% |
|                        |  | From fire, flood, or other natural disaster         |     |     |     |     | 79% | 78% | 77% | 73% |
|                        | Please rate the quality of each of the following services in Port St. Lucie.   | Police services                                     | 81% | 83% | 84% | 84% | 82% | 78% | 73% | 78% |
|                        |  | Crime prevention                                    |     | 72% | 74% | 82% | 81% | 74% | 71% | 64% |
|                        |  | Animal control                                      |     | 62% | 61% | 67% | 81% | 77% | 64% | 72% |
|                        |  | Fire services                                       |     | 96% | 95% | 95% | 87% | 90% | 85% | 85% |
|                        |  | Fire prevention and education                       |     | 81% | 80% | 79% | 80% | 80% | 67% | 70% |
|                        |  | Emergency preparedness                              |     | 81% | 73% | 85% | 77% | 72% | 72% | 74% |
|                        | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall feeling of safety                           |     | 93% |     | 96% | 97% | 93% | 92% | 92% |
| Natural<br>environment | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall quality of natural environment              |     | 69% | 74% | 74% | 79% | 64% | 63% | 62% |
|                        | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Cleanliness   |     | 71% | 78% | 83% | 82% | 71% | 75% | 76% |
|                        |  | Water resources                                     |     |     |     |     | 74% | 66% | 72% | 71% |

| Natural<br>environment         | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Air quality  | 78% | 74% | 83% | 86% | 85%        | 79% | 76% |
|--------------------------------|--|--|-----|-----|-----|-----|------------|-----|-----|
|                                | Please rate the quality of each of the following services in Port St. Lucie.   | Preservation of natural areas                              | 64% | 60% | 68% | 69% | 55%        | 52% | 46% |
|                                |  | Port St. Lucie open space                                  | 55% | 56% | 56% | 62% | 46%        | 48% | 45% |
|                                |  | Recycling  | 80% | 83% | 84% | 82% | 63%        | 56% | 68% |
|                                |  | Yard waste pick-up   | 69% | 77% | 74% | 76% | 50%        | 43% | 63% |
|                                | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall quality of natural environment                     | 81% |     | 91% | 84% | 83%        | 86% | 89% |
| Parks and<br>Recreation        | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall quality of parks and recreation opportunities      |     |     |     | 76% | 67%        | 68% | 67% |
|                                | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Availability of paths and walking trails                   | 40% | 36% | 45% | 54% | <b>64%</b> | 52% | 54% |
|                                |  | Fitness opportunities                                      | 64% | 60% | 65% | 61% | 55%        | 56% | 61% |
|                                |  | Recreational opportunities                                 | 55% | 57% | 50% | 59% | 53%        | 51% | 56% |
|                                | Please rate the quality of each of the following services in Port St. Lucie.   | City parks   | 74% | 71% | 80% | 78% | 69%        | 66% | 67% |
|                                |  | Recreation programs or classes                             | 62% | 55% | 69% | 62% | 62%        | 47% | 58% |
|                                |  | Recreation centers or facilities                           | 63% | 62% | 68% | 65% | 59%        | 56% | 63% |
|                                | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall quality of parks and recreation opportunities      |     |     |     | 83% | 78%        | 83% | 80% |
| Health and wellness            | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall health and wellness opportunities                  | 67% | 65% | 69% | 70% | 66%        | 61% | 51% |
|                                | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall health and wellness opportunities                  | 78% |     | 82% | 79% | 73%        | 79% | 82% |
|                                |  | Please rate your overall health.                           | 61% | 56% | 60% | 65% | 68%        | 67% | 75% |
| Education, Arts<br>and Culture | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Overall opportunities for education, culture, and the arts | 50% | 51% | 59% | 39% | 38%        | 44% | 43% |

| Education, Arts<br>and Culture | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Opportunities to attend cultural/arts/music activities       | 43% | 41% | 42% | 41%       | 41% | 43% | 45% |
|--------------------------------|--|--|-----|-----|-----|-----------|-----|-----|-----|
|                                |  | Community support for the arts                               |     |     |     | 40%       | 43% | 42% | 47% |
|                                |  | Availability of affordable quality childcare/preschool       | 58% | 50% | 41% | 33%       | 47% | 33% | 35% |
|                                |  | K-12 education   | 46% | 58% | 48% | 49%       | 52% | 41% | 44% |
|                                |  | Adult educational opportunities                              | 46% | 47% | 50% | 46%       | 40% | 32% | 42% |
|                                |  | Opportunities to attend special events and festivals         | 57% | 56% | 57% | 55%       | 56% | 55% | 57% |
|                                | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Overall opportunities for education, culture, and the arts   | 79% |     | 87% | 75%       | 73% | 76% | 73% |
| Inclusivity and<br>Engagement  | Please rate each of the following<br>aspects of quality of life in Port St.<br>Lucie.  | Port St. Lucie as a place to raise children                  | 70% | 67% | 76% | 78%       | 71% | 68% | 65% |
|                                |  | Port St. Lucie as a place to retire                          | 81% | 77% | 81% | % 87% 76% | 77% | 70% |     |
|                                |  | Sense of community   | 46% | 56% | 54% | 57%       | 53% | 48% | 46% |
|                                | Please rate each of the following<br>characteristics as they relate to<br>Port St. Lucie as a whole.   | Residents' connection and engagement with their community    |     |     |     | 44%       | 48% | 37% | 42% |
|                                | Please rate the job you feel the Port<br>St. Lucie community does at each<br>of the following.   | Making all residents feel welcome                            |     |     |     | 70%       | 68% | 68% | 66% |
|                                |  | Attracting people from diverse backgrounds                   |     |     |     | 71%       | 74% | 74% | 71% |
|                                |  | Valuing/respecting residents from diverse backgrounds        |     |     |     | 72%       | 72% | 77% | 67% |
|                                |  | Taking care of vulnerable residents                          |     |     |     | 60%       | 58% | 54% | 52% |
|                                | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Sense of civic/community pride                               |     |     |     | 56%       | 48% | 39% | 47% |
|                                |  | Neighborliness of residents                                  | 55% | 57% | 57% | 54%       | 53% | 49% | 49% |
|                                | o  | Opportunities to participate in social events and activities | 48% | 46% | 52% | 51%       | 50% | 47% | 52% |

| Inclusivity and<br>Engagement | Please also rate each of the<br>following in the Port St. Lucie<br>community.  | Opportunities to volunteer  | 70% | 62% | 64% | 62%         | 57% | 60% | 59% |
|-------------------------------|--|---|-----|-----|-----|-------------|-----|-----|-----|
|                               |  | Opportunities to participate in community matters                             | 58% | 52% | 64% | 56%         | 52% | 54% | 53% |
|                               |  | Openness and acceptance of the community toward people of diverse backgrounds | 59% | 55% | 68% | 65%         | 69% | 63% | 59% |
|                               | Please rate how important, if at all,<br>you think it is for the Port St. Lucie<br>community to focus on each of the<br>following in the coming two years. | Residents' connection and engagement with their community                     | 86% |     | 83% | 65%         | 69% | 71% | 69% |
| Participation                 | Please indicate whether or not you have done each of the following in the last 12 months.  | Contacted the City of Port St. Lucie for help or information                  | 48% | 41% | 51% | 50%         | 56% | 63% | 57% |
|                               |  | Contacted Port St. Lucie elected officials to express your opinion            | 17% | 12% | 19% | 17%         | 15% | 17% | 15% |
|                               |  | Attended a local public meeting   | 20% | 22% | 20% | 17%         | 16% | 19% | 21% |
|                               |  | Watched a local public meeting  | 29% | 40% | 33% | 38%         | 29% | 31% | 29% |
|                               |  | Volunteered your time to some group/activity                                  | 32% | 32% | 32% | 18%         | 21% | 20% | 21% |
|                               |  | Campaigned or advocated for a local issue, cause, or candidate                | 22% | 25% | 18% | 18% 16% 15% | 15% | 16% | 8%  |
|                               |  | Voted in your most recent local election                                      |     |     |     | 84%         | 65% | 83% | 67% |
|                               | In general, how many times do you:   | Access the internet from your home  |     |     |     | 94%         | 95% | 94% | 92% |
|                               |  | Access the internet from your cell phone                                      |     |     |     | 94%         | 95% | 94% | 95% |
|                               |  | Visit social media sites  |     |     |     | 83%         | 75% | 81% | 72% |
|                               |  | Use or check email  |     |     |     | 98%         | 98% | 96% | 98% |
|                               |  | Share your opinions online  |     |     |     | 42%         | 31% | 32% | 30% |
|                               | S  | Shop online   |     |     |     | 55%         | 61% | 60% | 62% |

Complete Set of Frequencies This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

| following aspects of                  | Port St. Lucie as a place to live           | Excellent | 23%<br>N=77         |
|---------------------------------------|---|-----------|---------------------|
| quality of life in Port St.<br>Lucie. |   | Good      | <b>48%</b><br>N=159 |
|                                       |   | Fair      | 23%<br>N=77         |
|                                       |   | Poor      | <b>5%</b><br>N=15   |
|                                       | Your neighborhood as a place to live        | Excellent | <b>40%</b><br>N=130 |
|                                       |   | Good      | <b>47%</b><br>N=154 |
|                                       |   | Fair      | <b>12%</b><br>N=41  |
|                                       |   | Poor      | 1%<br>N=4           |
|                                       | Port St. Lucie as a place to raise children | Excellent | 31%<br>N=86         |
|                                       |   | Good      | <b>33%</b><br>N=92  |
|                                       |   | Fair      | <b>26%</b><br>N=72  |
|                                       |   | Poor      | <b>9%</b><br>N=24   |
|                                       | Port St. Lucie as a place to work           | Excellent | 17%<br>N=45         |
|                                       |   | Good      | <b>31%</b><br>N=79  |
|                                       |   | Fair      | <b>30%</b><br>N=77  |
|                                       |   | Poor      | 22%<br>N=57         |
|                                       | Port St. Lucie as a place to visit          | Excellent | 17%<br>N=54         |
|                                       |   | Good      | 31%<br>N=97         |
|                                       |   | Fair      | <b>35%</b><br>N=110 |
|                                       |   | Poor      | <b>16%</b><br>N=50  |
|                                       | Port St. Lucie as a place to retire         | Excellent | <b>30%</b><br>N=93  |
|                                       |   | Good      | <b>39%</b><br>N=121 |
|                                       |   |           |                     |

| Please rate each of the<br>following aspects of<br>quality of life in Port St. | Port St. Lucie as a place to retire                          | Fair      | <b>19%</b><br>N=57  |
|--|--|-----------|---------------------|
| Lucie.   |  | Poor      | <b>12%</b><br>N=36  |
|  | The overall quality of life                                  | Excellent | <b>18%</b><br>N=59  |
|  |  | Good      | <b>48%</b><br>N=156 |
|  |  | Fair      | <b>26%</b><br>N=84  |
|  |  | Poor      | 8%<br>N=27          |
|  | Sense of community   | Excellent | 14%<br>N=44         |
|  |  | Good      | <b>32%</b><br>N=100 |
|  |  | Fair      | <b>35%</b><br>N=109 |
|  |  | Poor      | <b>19%</b><br>N=60  |
| Please rate each of the following  | Overall economic health                                      | Excellent | 11%<br>N=33         |
| characteristics as they<br>relate to Port St. Lucie<br>as a whole.             |  | Good      | 44%<br>N=130        |
| as a whole.  |  | Fair      | <b>21%</b><br>N=61  |
|  |  | Poor      | 24%<br>N=71         |
|  | Overall quality of the transportation system                 | Excellent | <b>4%</b><br>N=12   |
|  |  | Good      | <b>24%</b><br>N=69  |
|  |  | Fair      | <b>34%</b><br>N=97  |
|  |  | Poor      | <b>38%</b><br>N=109 |
|  | Overall design or layout of residential and commercial areas | Excellent | 11%<br>N=36         |
|  |  | Good      | 33%<br>N=106        |
|  |  | Fair      | <b>34%</b><br>N=109 |
|  |  | Poor      | <b>23%</b><br>N=74  |
|  | Overall quality of the utility infrastructure                | Excellent | <b>10%</b><br>N=33  |
|  |  | Good      | <b>49%</b><br>N=159 |

| Please rate each of the<br>following<br>characteristics as they<br>relate to Port St. Lucie<br>as a whole. | Overall quality of the utility infrastructure                | Fair        | <b>29%</b><br>N=93  |
|--|--|-------------|---------------------|
|  |  | Poor        | 12%<br>N=40         |
|  | Overall feeling of safety                                    | Excellent   | <b>23%</b><br>N=75  |
|  |  | Good        | <b>51%</b><br>N=168 |
|  |  | Fair        | 23%<br>N=77         |
|  |  | Poor        | 4%<br>N=12          |
|  | Overall quality of natural environmen                        | t Excellent | <b>22%</b><br>N=70  |
|  |  | Good        | <b>40%</b><br>N=131 |
|  |  | Fair        | <b>27%</b><br>N=89  |
|  |  | Poor        | <b>11%</b><br>N=34  |
|  | Overall quality of parks and recreation opportunities        | Excellent   | <b>24%</b><br>N=76  |
|  |  | Good        | <b>43%</b><br>N=133 |
|  |  | Fair        | <b>23%</b><br>N=72  |
|  |  | Poor        | 10%<br>N=31         |
|  | Overall health and wellness opportunities                    | Excellent   | 14%<br>N=42         |
|  |  | Good        | <b>37%</b><br>N=115 |
|  |  | Fair        | <b>39%</b><br>N=118 |
|  |  | Poor        | 10%<br>N=32         |
|  | Overall opportunities for education, culture, and the arts   | Excellent   | <b>10%</b><br>N=27  |
|  |  | Good        | <b>33%</b><br>N=93  |
|  |  | Fair        | 27%<br>N=76         |
|  |  | Poor        | <b>30%</b><br>N=85  |
|  | Residents' connection and<br>engagement with their community | Excellent   | 7%<br>N=22          |
|  |  | Good        | <b>35%</b><br>N=103 |

| Please rate each of the following characteristics as they | Residents' connection and engagement with their community | Fair                    | <b>33%</b><br>N=99  |
|---|---|-------------------------|---------------------|
| relate to Port St. Lucie<br>as a whole.                   |   | Poor                    | 24%<br>N=71         |
| Please indicate how likely or unlikely you                | Recommend living in Port St. Lucie to someone who asks    | Very likely             | <b>32%</b><br>N=105 |
| are to do each of the following.                          |   | Somewhat likely         | 37%<br>N=122        |
|   |   | Somewhat unlikely       | 13%<br>N=44         |
|   |   | Very unlikely           | 17%<br>N=57         |
|   | Remain in Port St. Lucie for the next five years          | Very likely             | <b>53%</b><br>N=169 |
|   |   | Somewhat likely         | <b>26%</b><br>N=82  |
|   |   | Somewhat unlikely       | <b>7%</b><br>N=23   |
|   |   | Very unlikely           | <b>14%</b><br>N=45  |
| Please rate how safe or unsafe you feel:                  | In your neighborhood during the day                       | Very safe               | 69%<br>N=228        |
|   |   | Somewhat safe           | 22%<br>N=73         |
|   |   | Neither safe nor unsafe | 5%<br>N=18          |
|   |   | Somewhat unsafe         | 3%<br>N=8           |
|   |   | Very unsafe             | 0%<br>N=1           |
|   | In Port St. Lucie's<br>downtown/commercial area during    | Very safe               | <b>44%</b><br>N=143 |
|   | the day   | Somewhat safe           | <b>41%</b><br>N=131 |
|   |   | Neither safe nor unsafe | <b>12%</b><br>N=38  |
|   |   | Somewhat unsafe         | 3%<br>N=9           |
|   |   | Very unsafe             | 0%<br>N=1           |
|   | From property crime                                       | Very safe               | 32%<br>N=104        |
|   |   | Somewhat safe           | 47%<br>N=154        |
|   |   | Neither safe nor unsafe | 11%<br>N=35         |
|   |   | Somewhat unsafe         | 8%<br>N=26          |

| Please rate how safe or unsafe you feel: | From property crime                                      | Very unsafe             | 2%<br>N=6           |
|--|--|-------------------------|---------------------|
|  | From violent crime                                       | Very safe               | <b>38%</b><br>N=124 |
|  |  | Somewhat safe           | 44%<br>N=142        |
|  |  | Neither safe nor unsafe | <b>12%</b><br>N=39  |
|  |  | Somewhat unsafe         | 6%<br>N=18          |
|  |  | Very unsafe             | 1%<br>N=2           |
|  | From fire, flood, or other natural<br>disaster           | Very safe               | 28%<br>N=91         |
|  |  | Somewhat safe           | 45%<br>N=149        |
|  |  | Neither safe nor unsafe | <b>16%</b><br>N=51  |
|  |  | Somewhat unsafe         | 8%<br>N=25          |
|  |  | Very unsafe             | 3%<br>N=11          |
| feel the Port St. Lucie                  | Making all residents feel welcome                        | Excellent               | 23%<br>N=66         |
| community does at each of the following. |  | Good                    | 43%<br>N=124        |
|  |  | Fair                    | 24%<br>N=68         |
|  |  | Poor                    | <b>10%</b><br>N=30  |
|  | Attracting people from diverse<br>backgrounds            | Excellent               | 25%<br>N=71         |
|  |  | Good                    | <b>45%</b><br>N=127 |
|  |  | Fair                    | 22%<br>N=63         |
|  |  | Poor                    | 7%<br>N=20          |
|  | Valuing/respecting residents from<br>diverse backgrounds | Excellent               | 27%<br>N=74         |
|  |  | Good                    | 41%<br>N=112        |
|  |  | Fair                    | <b>25%</b><br>N=69  |
|  |  | Poor                    | 8%<br>N=21          |
|  | Taking care of vulnerable residents                      | Excellent               | 17%<br>N=43         |

| Please rate the job you<br>feel the Port St. Lucie<br>community does at | Taking care of vulnerable residents                    | Good      | <b>35%</b><br>N=87  |
|---|--|-----------|---------------------|
| each of the following.  |  | Fair      | <b>28%</b><br>N=68  |
|   |  | Poor      | <b>20%</b><br>N=49  |
|   | Overall quality of business and service establishments | Excellent | 12%<br>N=39         |
| Lucie community.  |  | Good      | <b>50%</b><br>N=163 |
|   |  | Fair      | <b>29%</b><br>N=96  |
|   |  | Poor      | <b>9%</b><br>N=29   |
|   | Variety of business and service establishments         | Excellent | <b>12%</b><br>N=39  |
|   |  | Good      | <b>40%</b><br>N=130 |
|   |  | Fair      | <b>30%</b><br>N=96  |
|   |  | Poor      | <b>18%</b><br>N=58  |
|   | Vibrancy of downtown/commercial area                   | Excellent | <b>10%</b><br>N=31  |
|   |  | Good      | <b>39%</b><br>N=120 |
|   |  | Fair      | <b>36%</b><br>N=112 |
|   |  | Poor      | <b>16%</b><br>N=48  |
|   | Employment opportunities                               | Excellent | <b>9%</b><br>N=21   |
|   |  | Good      | <b>28%</b><br>N=67  |
|   |  | Fair      | <b>33%</b><br>N=79  |
|   |  | Poor      | <b>31%</b><br>N=75  |
|   | Shopping opportunities                                 | Excellent | <b>16%</b><br>N=53  |
|   |  | Good      | <b>33%</b><br>N=106 |
|   |  | Fair      | <b>34%</b><br>N=110 |
|   |  | Poor      | <b>16%</b><br>N=53  |
|   | Cost of living   | Excellent | 3%<br>N=11          |

|  | • · · • • •                             |           |                     |
|--|---|-----------|---------------------|
| Please rate each of the following in the Port St. Lucie community. |   | Good      | 15%<br>N=49         |
|  |   | Fair      | 44%<br>N=143        |
|  |   | Poor      | 38%<br>N=126        |
|  | Overall image or reputation             | Excellent | 13%<br>N=42         |
|  |   | Good      | 48%<br>N=156        |
|  |   | Fair      | <b>29%</b><br>N=95  |
|  |   | Poor      | <b>10%</b><br>N=31  |
| Please also rate each of the following in the Port                 | Traffic flow on major streets           | Excellent | 1%<br>N=2           |
| St. Lucie community.   |   | Good      | <b>16%</b><br>N=54  |
|  |   | Fair      | 27%<br>N=88         |
|  |   | Poor      | <b>56%</b><br>N=186 |
|  | Ease of public parking                  | Excellent | 7%<br>N=23          |
|  |   | Good      | <b>45%</b><br>N=144 |
|  |   | Fair      | <b>28%</b><br>N=90  |
|  |   | Poor      | <b>19%</b><br>N=62  |
|  | Ease of travel by car                   | Excellent | 7%<br>N=22          |
|  |   | Good      | <b>30%</b><br>N=96  |
|  |   | Fair      | 35%<br>N=114        |
|  |   | Poor      | <b>29%</b><br>N=93  |
|  | Ease of travel by public transportation | Excellent | 3%<br>N=5           |
|  |   | Good      | <b>21%</b><br>N=31  |
|  |   | Fair      | <b>17%</b><br>N=25  |
|  |   | Poor      | <b>59%</b><br>N=87  |
|  | Ease of travel by bicycle               | Excellent | 4%<br>N=7           |
|  |   |           |                     |

| Please also rate each of the following in the Port | Ease of travel by bicycle   | Good      | 19%                 |
|--|---|-----------|---------------------|
| St. Lucie community.                               |   |           | N=38<br><b>45%</b>  |
|  |   | Fair      | N=89                |
|  |   | Poor      | <b>33%</b><br>N=65  |
|  | Ease of walking   | Excellent | <b>10%</b><br>N=26  |
|  |   | Good      | <b>31%</b><br>N=85  |
|  |   | Fair      | <b>31%</b><br>N=84  |
|  |   | Poor      | <b>29%</b><br>N=78  |
|  | Well-planned residential growth                                       | Excellent | <b>5%</b><br>N=16   |
|  |   | Good      | <b>25%</b><br>N=74  |
|  |   | Fair      | <b>30%</b><br>N=89  |
|  |   | Poor      | <b>39%</b><br>N=115 |
|  | Well-planned commercial growth  | Excellent | <b>4%</b><br>N=13   |
|  |   | Good      | <b>27%</b><br>N=81  |
|  |   | Fair      | <b>35%</b><br>N=105 |
|  |   | Poor      | <b>34%</b><br>N=104 |
|  | Well-designed neighborhoods   | Excellent | <b>12%</b><br>N=39  |
|  |   | Good      | <b>32%</b><br>N=101 |
|  |   | Fair      | <b>33%</b><br>N=103 |
|  |   | Poor      | <b>23%</b><br>N=71  |
|  | Preservation of the historical or cultural character of the community | Excellent | <b>10%</b><br>N=25  |
|  |   | Good      | <b>30%</b><br>N=73  |
|  |   | Fair      | <b>36%</b><br>N=88  |
|  |   | Poor      | <b>24%</b><br>N=58  |
|  | Public places where people want to spend time                         | Excellent | <b>9%</b><br>N=27   |

| Please also rate each of the following in the Port | Public places where people want to         | Good      | 36%                 |
|--|--|-----------|---------------------|
| St. Lucie community.                               |  | E.W.      | N=109<br>30%        |
|  |  | Fair      | N=91                |
|  |  | Poor      | 25%<br>N=77         |
|  | Variety of housing options                 | Excellent | 11%<br>N=34         |
|  |  | Good      | 29%<br>N=88         |
|  |  | Fair      | <b>28%</b><br>N=86  |
|  |  | Poor      | 31%<br>N=94         |
|  | Availability of affordable quality housing | Excellent | 6%<br>N=17          |
|  |  | Good      | 13%<br>N=38         |
|  |  | Fair      | <b>33%</b><br>N=99  |
|  |  | Poor      | <b>48%</b><br>N=143 |
|  | Overall quality of new development         | Excellent | 14%<br>N=41         |
|  |  | Good      | <b>34%</b><br>N=99  |
|  |  | Fair      | 33%<br>N=97         |
|  |  | Poor      | 19%<br>N=54         |
|  | Overall appearance                         | Excellent | 22%<br>N=72         |
|  |  | Good      | 51%<br>N=167        |
|  |  | Fair      | 17%<br>N=57         |
|  |  | Poor      | 9%<br>N=30          |
|  | Cleanliness                                | Excellent | <b>28%</b><br>N=92  |
|  |  | Good      | <b>47%</b><br>N=153 |
|  |  | Fair      | <b>16%</b><br>N=53  |
|  |  | Poor      | 8%<br>N=25          |
|  | Water resources                            | Excellent | <b>28%</b><br>N=90  |

| of Water resources                                     | Good      | 43%                 |
|--|-----------|---------------------|
|  |           | N=135               |
|  | Fair      | N=71                |
|  | Poor      | 6%<br>N=20          |
| Air quality  | Excellent | <b>28%</b><br>N=86  |
|  | Good      | <b>48%</b><br>N=150 |
|  | Fair      | <b>23%</b><br>N=73  |
|  | Poor      | 1%<br>N=3           |
| Availability of paths and walking trails               | Excellent | <b>19%</b><br>N=57  |
|  | Good      | <b>34%</b><br>N=101 |
|  | Fair      | <b>29%</b><br>N=84  |
|  | Poor      | <b>18%</b><br>N=52  |
| Fitness opportunities                                  | Excellent | <b>21%</b><br>N=60  |
|  | Good      | <b>40%</b><br>N=112 |
|  | Fair      | <b>25%</b><br>N=70  |
|  | Poor      | 14%<br>N=39         |
| Recreational opportunities                             | Excellent | <b>21%</b><br>N=60  |
|  | Good      | <b>35%</b><br>N=100 |
|  | Fair      | 27%<br>N=76         |
|  | Poor      | 17%<br>N=48         |
| Opportunities to attend cultural/arts/music activities | Excellent | 17%<br>N=48         |
|  | Good      | <b>28%</b><br>N=79  |
|  | Fair      | <b>35%</b><br>N=98  |
|  | Poor      | <b>20%</b><br>N=58  |
| Community support for the arts                         | Excellent | <b>13%</b><br>N=33  |
|  |           |                     |

| Please also rate each of                          | Community support for the arts                               |           | 33%                 |
|---|--|-----------|---------------------|
| the following in the Port<br>St. Lucie community. |  | Good      | N=82                |
| ,   |  | Fair      | <b>30%</b><br>N=74  |
|   |  | Poor      | 23%<br>N=55         |
|   | Availability of affordable quality childcare/preschool       | Excellent | <b>10%</b><br>N=16  |
|   |  | Good      | 25%<br>N=42         |
|   |  | Fair      | 25%<br>N=41         |
|   |  | Poor      | <b>40%</b><br>N=66  |
|   | K-12 education   | Excellent | 11%<br>N=23         |
|   |  | Good      | 33%<br>N=67         |
|   |  | Fair      | <b>34%</b><br>N=71  |
|   |  | Poor      | <b>22%</b><br>N=45  |
|   | Adult educational opportunities                              | Excellent | 9%<br>N=17          |
|   |  | Good      | 33%<br>N=59         |
|   |  | Fair      | 32%<br>N=57         |
|   |  | Poor      | <b>26%</b><br>N=48  |
|   | Sense of civic/community pride                               | Excellent | 13%<br>N=37         |
|   |  | Good      | <b>34%</b><br>N=94  |
|   |  | Fair      | <b>34%</b><br>N=95  |
|   |  | Poor      | 18%<br>N=50         |
|   | Neighborliness of residents                                  | Excellent | 15%<br>N=44         |
|   |  | Good      | <b>34%</b><br>N=102 |
|   |  | Fair      | <b>37%</b><br>N=110 |
|   |  | Poor      | 15%<br>N=44         |
|   | Opportunities to participate in social events and activities | Excellent | 13%<br>N=37         |

| Please also rate each of the following in the Port | Opportunities to participate in social events and activities         | Good      | 39%<br>N=111              |
|--|--|-----------|---------------------------|
| St. Lucie community.                               |  | Fair      | 32%                       |
|  |  | Poor      | N=89                      |
|  |  | F001      | N=46                      |
|  | Opportunities to attend special<br>events and festivals              | Excellent | N=52                      |
|  |  | Good      | <b>40%</b><br>N=118       |
|  |  | Fair      | <b>34%</b><br>N=100       |
|  |  | Poor      | 9%<br>N=28                |
|  | Opportunities to volunteer   | Excellent | 14%<br>N=28               |
|  |  | Good      | <b>46%</b><br>N=93        |
|  |  | Fair      | <b>36%</b><br>N=72        |
|  |  | Poor      | <b>5%</b><br>N=10         |
|  | Opportunities to participate in<br>community matters                 | Excellent | 11%<br>N=26               |
|  |  | Good      | <b>42%</b><br>N=95        |
|  |  | Fair      | 34%<br>N=77               |
|  |  | Poor      | <b>13%</b><br>N=29        |
|  | Openness and acceptance of the<br>community toward people of diverse | Excellent | 23%<br>N=58               |
|  | backgrounds  | Good      | 35%<br>N=88               |
|  |  | Fair      | <b>29%</b><br>N=71        |
|  |  | Poor      | <b>12%</b><br>N=31        |
| Please indicate whether<br>or not you have done    | Contacted the City of Port St. Lucie for help or information         | No        | <b>43%</b><br>N=140       |
| each of the following in the last 12 months.       |  | Yes       | <b>57%</b><br>N=187       |
|  | Contacted Port St. Lucie elected officials to express your opinion   | No        | <mark>85%</mark><br>N=278 |
|  |  | Yes       | <b>15%</b><br>N=50        |
|  | Attended a local public meeting                                      | No        | <mark>80%</mark><br>N=261 |
|  |  |           |                           |

| or not you have done                         | Attended a local public meeting                                     | Yes       | <b>20%</b><br>N=67         |
|--|---|-----------|----------------------------|
| each of the following in the last 12 months. | Watched a local public meeting                                      | No        | 71%<br>N=232               |
|  |   | Yes       | <b>29%</b><br>N=96         |
|  | Volunteered your time to some group/activity                        | No        | <b>79%</b><br>N=259        |
|  |   | Yes       | <b>21%</b><br>N=69         |
|  | Campaigned or advocated for a local issue, cause, or candidate      | No        | <mark>92</mark> %<br>N=301 |
|  |   | Yes       | 8%<br>N=24                 |
|  | Voted in your most recent local election                            | No        | <b>33%</b><br>N=107        |
|  |   | Yes       | 67%<br>N=220               |
|  | Used public transportation instead of driving                       | No        | <b>90</b> %<br>N=296       |
|  |   | Yes       | <b>10%</b><br>N=32         |
|  | Carpooled with other adults or<br>children instead of driving alone | No        | <b>59%</b><br>N=193        |
|  |   | Yes       | <b>41%</b><br>N=134        |
|  | Walked or biked instead of driving                                  | No        | 62%<br>N=204               |
|  |   | Yes       | <b>38%</b><br>N=124        |
| of each of the following                     | Public information services   | Excellent | 24%<br>N=68                |
| services in Port St.<br>Lucie.               |   | Good      | <b>41%</b><br>N=115        |
|  |   | Fair      | <b>26%</b><br>N=75         |
|  |   | Poor      | 9%<br>N=25                 |
|  | Economic development  | Excellent | <b>13%</b><br>N=35         |
|  |   | Good      | <b>40%</b><br>N=110        |
|  |   | Fair      | 27%<br>N=75                |
|  |   | Poor      | 21%<br>N=57                |
|  | Traffic enforcement   | Excellent | 12%<br>N=36                |

| Please rate the quality<br>of each of the following<br>services in Port St. |                         | Good      | <b>33%</b><br>N=96  |
|---|-------------------------|-----------|---------------------|
| Lucie.  |                         | Fair      | <b>29%</b><br>N=86  |
|   |                         | Poor      | 26%<br>N=75         |
|   | Traffic signal timing   | Excellent | 8%<br>N=24          |
|   |                         | Good      | <b>26%</b><br>N=82  |
|   |                         | Fair      | <b>28%</b><br>N=89  |
|   |                         | Poor      | 38%<br>N=117        |
|   | Street repair           | Excellent | <b>10%</b><br>N=32  |
|   |                         | Good      | <b>29%</b><br>N=90  |
|   |                         | Fair      | <b>39%</b><br>N=124 |
|   |                         | Poor      | <b>22%</b><br>N=69  |
|   | Street cleaning         | Excellent | <b>18%</b><br>N=54  |
|   |                         | Good      | <b>45%</b><br>N=134 |
|   |                         | Fair      | 25%<br>N=75         |
|   |                         | Poor      | <b>12%</b><br>N=35  |
|   | Street lighting         | Excellent | <b>10%</b><br>N=31  |
|   |                         | Good      | 32%<br>N=104        |
|   |                         | Fair      | 27%<br>N=88         |
|   |                         | Poor      | 31%<br>N=101        |
|   | Sidewalk maintenance    | Excellent | 15%<br>N=44         |
|   |                         | Good      | <b>35%</b><br>N=105 |
|   |                         | Fair      | <b>32%</b><br>N=96  |
|   |                         | Poor      | 18%<br>N=55         |
|   | Bus or transit services | Excellent | <b>10%</b><br>N=14  |
|   |                         |           |                     |

| Please rube in port St.     Bus or transit services     Good     80.87       Lucie.     Fair     84.43       Poor     81.87       Lucie.     Fair     84.43       Poor     81.87     84.83       Lucie.     Fair     84.43       Lucie.     Good     81.87       Good     81.87     81.87       Good     81.87     81.87       Fair     81.87     81.87       Good     81.87     81.87       Poor     81.87     81.87       Fair     81.87     81.87       Poor     81.87     81.87       Fair     81.87     81.87       Poor     81.87     81.87       Fair     81.87     81.87       Good     81.87     81.87       Fair     81.81     81.87   |                          |                               |           |             |
|--|--------------------------|-------------------------------|-----------|-------------|
| Lucie.       Fair       88       894         Poor       373         Land use, planning and zoning       Excellent       400         Good       80       80         Fair       80       80         Poor       80       80         Fair       80       80         Code enforcement       Excellent       1       80         Good       80       80       80         Fair       80       80       80         Fordable high-speed internet access       Excellent       1       1114         Good       80       80       80       80         Fair       90       80   | of each of the following |                               | Good      |             |
| Land use, planning and zoning<br>Land use, planning and zoning<br>Good<br>Fair<br>Poor<br>Code enforcement<br>Excellent<br>Good<br>Code enforcement<br>Excellent<br>Code enforcement<br>Code enforcement<br>Code enforcement<br>Excellent<br>Code enforcement<br>Excellent<br>Code enforcement<br>Code enforcem |                          |                               | Fair      |             |
| Land use, partning and zoning       Excellent       Received       283         Good       283       283         Fair       31%       37%         Poor       37%       37%         Code enforcement       Excellent       198         Good       35%       37%         Fair       37%       37%         Poor       37%       37%         Poor       37%       37%         Affordable high-speed internet       Excellent       37%         Good       38%       37%         Good       38%       37%         Good       38%       37%         Good       38%       37%         Fair       38%       37%         Good       38%       38%         Good       38%       38%         Fair       38%       38%         Fair       38%       38%         Fair       38%       38%         Fair       38%       38%         Good       38%       38%         Good       38%       38%         Fair       38%       38%         Good       38%       38%   |                          |                               | Poor      |             |
| I bood       N=65         Fair       31%         Poor       37%         Poor       37%         Code enforcement       Excellent         Good       35%         Fair       31%         Fair       31%         Fair       31%         Fair       31%         Fair       31%         Poor       35%         Affordable high-speed internet access       Excellent         Good       360         Good       360         Good       36%         Good       36%         Good       36%         Fair       37%         Poor       37%         Good       36%         Good       36%         Fair       37%         Poor       37%         Poor       37%         Poor       37%         Poor       37%         Secondart       Secondart         Fair       37%         Fair       32%         Fair       32%         Fair       32%         Fair       32%         Fair       32%   |                          | Land use, planning and zoning | Excellent |             |
| Pair       N-70         Poor       373         Poor       373         Code enforcement       Excellent       10%         Good       378         Good       378         Fair       378         Poor       378         Fair       378         Poor       378         Fair       378         Affordable high-speed internet access       Good         Good       378         Fair       378         Poor       378         Good       378         Good       378         Fair       378         Fair       378         Foor       378         Foor       378         Good       38%         Fair       38%   |                          |                               | Good      |             |
| Code enforcement       Excellent       N=86         Good       Second       Second         Fair       N=74         Poor       Second       Second         Affordable high-speed internet<br>access       Excellent       Second       Second         Good       Second       Second       Second       Second         Good       Second       Second       Second       Second       Second         Good       Second       Sec  |                          |                               | Fair      |             |
| Good And And And And And And And And And An  |                          |                               | Poor      |             |
| Fair       31%         Poor       23%         Affordable high-speed internet       Excellent         access       Good         Good       31%         Good       31%         Affordable high-speed internet       Excellent         access       Good         Good       31%         Good       31%         Fair       31%         Poor       31%         Fair       31%         Good       38%         N=74       30%         Fair       38%         Poor       38%         N=74       30%         Good       38%         N=74       30%         Fair       18%         Poor       38%         N=74       30%         Source collection       Excellent         Fair       18%         Good       38%         N=74       38%         Poor       38%         N=74       38%         Poor       38%         N=74       38%         Poor       38%         N=74       38%         Poor   |                          | Code enforcement              | Excellent |             |
| FairN=73Poor23%Affordable high-speed internet<br>accessExcellentGood33%Good33%Poor20%Poor20%N=7520%Poor33%Sampa collectionExcellentGood33%Fair11%Poor33%N=7433%Poor33%N=7433%Poor33%N=7411%Poor33%N=7433%Poor33%N=7433%Poor33%N=7433%Poor33%N=7433%Poor33%Poor35%Poor35%Poor32%  |                          |                               | Good      |             |
| Affordable high-speed internet<br>access       Excellent       11%<br>N=32         Good       11%<br>N=32         Good       11%<br>N=32         Fair       11%<br>N=75         Poor       11%<br>N=75         Good       11%<br>N=75         Good       11%<br>N=75         Good       11%<br>N=75         Good       11%         Fair       11%         Fair       11%         Fair       11%         Poor       11%         Drinking water       Excellent         Excellent       11%         Fair       11%         Poor       11%  |                          |                               | Fair      |             |
| Andreader ingin-speed interfield<br>access<br>Good<br>Fair<br>Poor<br>Garbage collection<br>Excellent<br>Fair<br>Poor<br>Fair<br>Drinking water<br>Excellent<br>Excellent<br>Fair<br>Poor<br>Fair<br>Fair<br>Fair<br>Fair<br>Fair<br>Fair<br>Fair<br>Fai   |                          |                               | Poor      |             |
| Good       N=126         Fair       26%         Poor       20%         N=59       20%         Garbage collection       Excellent         Good       38%         Fair       18%         Poor       18%         Poor       18%         Poor       22%         Poor       22%         Poor       18%         Poor       1   |                          |                               | Excellent |             |
| Pair       N=75         Poor       20%         Garbage collection       Excellent         Good       33%         Fair       18%         Poor       18%         Poor       22%         Poor       12%         Fair       18%         Good       33%         Poor       12%         Poor       12%         Poor       12%         Poor       12%         Poor       12%         Poor       22%         Poor       21%   |                          |                               | Good      |             |
| Garbage collection     Excellent     23%       Good     38%       Fair     18%       Poor     22%       N=71     22%       Drinking water     Excellent     12%       Fair     35%       Good     35%       Poor     22%       N=36     32%  |                          |                               | Fair      |             |
| Good N=74<br>Good N=74<br>Fair N=59<br>Poor 22%<br>Drinking water Excellent 12%<br>Good N=124<br>Fair N=59<br>Poor 22%<br>N=36<br>Good N=106<br>Fair N=99<br>Poor 22%<br>N=99<br>Poor 22%  |                          |                               | Poor      |             |
| Good       N=124         Fair       18%         Poor       22%         N=71       N=71         Drinking water       Excellent       12%         Good       35%         N=106       32%         Poor       22%         N=36       32%         Savar services       Excellent       21%  |                          | Garbage collection            | Excellent | 23%<br>N=74 |
| Pair     N=59       Poor     22%       Drinking water     Excellent       Good     N=36       Fair     35%       N=99     Poor       Poor     22%       N=66     21%   |                          |                               | Good      |             |
| Poor     N=71       Drinking water     Excellent     12%       Good     35%       Fair     32%       Poor     32%       N=99     22%       Poor     8  |                          |                               | Fair      |             |
| Drinking water     Excellent     N=36       Good     35%       Fair     32%       Poor     22%       N=66       Sower services     Excellent   |                          |                               | Poor      |             |
| Good     N=106       Fair     32%       Poor     22%       N=66     N=66       Sower services     Excollent  |                          | Drinking water                | Excellent |             |
| Poor N=99 N=99 N=99 N=66 Sever services Excellent 21%  |                          |                               | Good      |             |
| Poor     N=66       Sower services     21%   |                          |                               | Fair      |             |
|  |                          |                               | Poor      |             |
|  |                          | Sewer services                | Excellent |             |

| Please rate the quality<br>of each of the following<br>services in Port St.<br>Lucie. | Sewer services          | Good      |           | 3%               |
|---|-------------------------|-----------|-----------|------------------|
|   |                         |           | N=1       | 128<br><b>9%</b> |
|   |                         | Fair      |           | =88              |
|   |                         | Poor      |           | <b>7%</b><br>=21 |
|   | Storm water management  | Excellent |           | <b>6%</b><br>=49 |
|   |                         | Good      | 33<br>N=1 | <b>5%</b><br>103 |
|   |                         | Fair      |           | <b>8%</b><br>=84 |
|   |                         | Poor      |           | <b>1%</b><br>=61 |
|   | Utility billing         | Excellent |           | <b>6%</b><br>=49 |
|   |                         | Good      | 3<br>N=1  | <b>7%</b><br>119 |
|   |                         | Fair      |           | <b>0%</b><br>=94 |
|   |                         | Poor      |           | <b>7%</b><br>=55 |
|   | Police/Sheriff services | Excellent |           | <b>0%</b><br>=89 |
|   |                         | Good      | 44<br>N=1 | <b>8%</b><br>141 |
|   |                         | Fair      |           | <b>9%</b><br>=56 |
|   |                         | Poor      |           | <b>3%</b><br>√=9 |
|   | Crime prevention        | Excellent | 24<br>N=  | <b>4%</b><br>=68 |
|   |                         | Good      | 40<br>N=1 | <b>0%</b><br>114 |
|   |                         | Fair      |           | <b>9%</b><br>=81 |
|   |                         | Poor      |           | <b>7%</b><br>=20 |
|   | Animal control          | Excellent |           | <b>7%</b><br>=65 |
|   |                         | Good      | 44<br>N=1 | <b>4%</b><br>105 |
|   |                         | Fair      |           | <b>8%</b><br>=43 |
|   |                         | Poor      |           | <b>0%</b><br>=24 |
|   | Fire services           | Excellent | 4<br>N=1  | <b>7%</b><br>111 |

|   | Fine construction of          |           |                     |
|---|-------------------------------|-----------|---------------------|
| Please rate the quality<br>of each of the following<br>services in Port St. |                               | Good      | <b>39%</b><br>N=92  |
| Lucie.  |                               | Fair      | 12%<br>N=30         |
|   |                               | Poor      | 2%<br>N=5           |
|   | Fire prevention and education | Excellent | <b>34%</b><br>N=61  |
|   |                               | Good      | <b>36%</b><br>N=66  |
|   |                               | Fair      | <b>26%</b><br>N=46  |
|   |                               | Poor      | <b>5%</b><br>N=9    |
|   | Emergency preparedness        | Excellent | <b>29%</b><br>N=82  |
|   |                               | Good      | <b>45%</b><br>N=128 |
|   |                               | Fair      | <b>23%</b><br>N=64  |
|   |                               | Poor      | 4%<br>N=10          |
|   | Preservation of natural areas | Excellent | <b>20%</b><br>N=50  |
|   |                               | Good      | 27%<br>N=68         |
|   |                               | Fair      | <b>28%</b><br>N=71  |
|   |                               | Poor      | <b>25%</b><br>N=64  |
|   | Port St. Lucie open space     | Excellent | 15%<br>N=38         |
|   |                               | Good      | <b>30%</b><br>N=77  |
|   |                               | Fair      | <b>32%</b><br>N=81  |
|   |                               | Poor      | <b>24%</b><br>N=60  |
|   | Recycling                     | Excellent | 22%<br>N=66         |
|   |                               | Good      | <b>46%</b><br>N=139 |
|   |                               | Fair      | <b>19%</b><br>N=58  |
|   |                               | Poor      | <b>12%</b><br>N=37  |
|   | Yard waste pick-up            | Excellent | <b>20%</b><br>N=63  |
|   |                               |           |                     |

| Please rate the quality<br>of each of the following<br>services in Port St.                |  | Good      | <b>43%</b><br>N=131 |
|--|--|-----------|---------------------|
| Lucie.   |  | Fair      | 24%<br>N=75         |
|  |  | Poor      | 13%<br>N=39         |
|  | City parks   | Excellent | <b>24%</b><br>N=70  |
|  |  | Good      | <b>43%</b><br>N=125 |
|  |  | Fair      | <b>28%</b><br>N=80  |
|  |  | Poor      | <b>5%</b><br>N=14   |
|  | Recreation programs or classes                             | Excellent | 14%<br>N=29         |
|  |  | Good      | 44%<br>N=89         |
|  |  | Fair      | <b>28%</b><br>N=58  |
|  |  | Poor      | 13%<br>N=27         |
|  | Recreation centers or facilities                           | Excellent | <b>20%</b><br>N=45  |
|  |  | Good      | <b>43%</b><br>N=101 |
|  |  | Fair      | <b>19%</b><br>N=45  |
|  |  | Poor      | 18%<br>N=41         |
|  | Overall customer service by Port St.<br>Lucie employees    | Excellent | 24%<br>N=67         |
|  |  | Good      | <b>43%</b><br>N=120 |
|  |  | Fair      | <b>26%</b><br>N=72  |
|  |  | Poor      | 7%<br>N=18          |
| Please rate the<br>following categories of<br>Port St. Lucie<br>government<br>performance. | The value of services for the taxes paid to Port St. Lucie | Excellent | 6%<br>N=20          |
|  |  | Good      | <b>26%</b><br>N=82  |
|  |  | Fair      | 31%<br>N=97         |
|  |  | Poor      | 37%<br>N=116        |
|  | The overall direction that Port St.<br>Lucie is taking     | Excellent | 11%<br>N=34         |

| Please rate the The<br>following categories of Luc<br>Port St. Lucie<br>government<br>performance. | e overall direction that Port St.<br>cie is taking          | Good<br>Fair | 30%<br>N=90<br>31%  |
|--|---|--------------|---------------------|
| government   |   | Fair         | 31%                 |
|  |   |              | N=95                |
|  |   | Poor         | <b>28%</b><br>N=85  |
|  | e job Port St. Lucie government<br>es at welcoming resident | Excellent    | 12%<br>N=30         |
|  | olvement  | Good         | <b>30%</b><br>N=74  |
|  |   | Fair         | <b>35%</b><br>N=85  |
|  |   | Poor         | <b>23%</b><br>N=55  |
|  | erall confidence in Port St. Lucie<br>vernment              | Excellent    | 11%<br>N=33         |
| -  |   | Good         | <b>27%</b><br>N=80  |
|  |   | Fair         | <b>39%</b><br>N=114 |
|  |   | Poor         | <b>22%</b><br>N=64  |
|  | nerally acting in the best interest<br>the community        | Excellent    | <b>13%</b><br>N=36  |
|  |   | Good         | <b>30%</b><br>N=83  |
|  |   | Fair         | <b>36%</b><br>N=98  |
|  |   | Poor         | 22%<br>N=60         |
| Bei  | ing honest  | Excellent    | 16%<br>N=38         |
|  |   | Good         | 31%<br>N=75         |
|  |   | Fair         | <b>33%</b><br>N=79  |
|  |   | Poor         | <b>20%</b><br>N=48  |
| Bei<br>pub   | ing open and transparent to the<br>blic                     | Excellent    | <b>15%</b><br>N=34  |
|  |   | Good         | <b>36%</b><br>N=82  |
|  |   | Fair         | <b>29%</b><br>N=66  |
|  |   | Poor         | 21%<br>N=49         |
|  | orming residents about issues<br>ing the community          | Excellent    | <b>10%</b><br>N=29  |

| Please rate the<br>following categories of<br>Port St. Lucie               | Informing residents about issues facing the community | Good                 | <b>37%</b><br>N=101 |
|--|---|----------------------|---------------------|
| government<br>performance.   |   | Fair                 | 31%<br>N=84         |
|  |   | Poor                 | <b>22%</b><br>N=61  |
|  | Treating all residents fairly                         | Excellent            | <b>18%</b><br>N=43  |
|  |   | Good                 | <b>39%</b><br>N=90  |
|  |   | Fair                 | <b>28%</b><br>N=66  |
|  |   | Poor                 | <b>15%</b><br>N=34  |
|  | Treating residents with respect                       | Excellent            | <b>21%</b><br>N=53  |
|  |   | Good                 | <b>40%</b><br>N=101 |
|  |   | Fair                 | <b>29%</b><br>N=73  |
|  |   | Poor                 | 11%<br>N=28         |
| rate the quality of the  | The City of Port St. Lucie                            | Excellent            | <b>13%</b><br>N=40  |
| services provided by each of the following?                                |   | Good                 | <b>43%</b><br>N=136 |
|  |   | Fair                 | <b>33%</b><br>N=103 |
|  |   | Poor                 | <b>12%</b><br>N=38  |
|  | The Federal Government                                | Excellent            | 8%<br>N=25          |
|  |   | Good                 | 26%<br>N=77         |
|  |   | Fair                 | <b>27%</b><br>N=82  |
|  |   | Poor                 | <b>39%</b><br>N=116 |
| Please rate how important, if at all, you                                  | Overall economic health                               | Essential            | <b>52%</b><br>N=166 |
| think it is for the Port<br>St. Lucie community to<br>focus on each of the |   | Very important       | 44%<br>N=140        |
| following in the coming two years.   |   | Somewhat important   | 4%<br>N=13          |
|  |   | Not at all important | 1%<br>N=2           |
|  | Overall quality of the transportation system          | Essential            | <b>41%</b><br>N=130 |

| Please rate how<br>important, if at all, you<br>think it is for the Port<br>St. Lucie community to<br>focus on each of the<br>following in the coming<br>two years. | Overall quality of the transportation system                 | Very important       |   | <b>37%</b><br>N=116 |
|---|--|----------------------|---|---------------------|
|   |  | Somewhat important   |   | <b>18%</b><br>N=58  |
|   |  | Not at all important |   | <b>4%</b><br>N=13   |
|   | Overall design or layout of residential and commercial areas | Essential            |   | <b>47%</b><br>N=151 |
|   |  | Very important       |   | <b>44%</b><br>N=142 |
|   |  | Somewhat important   |   | <b>9%</b><br>N=28   |
|   |  | Not at all important |   | <b>1%</b><br>N=2    |
|   | Overall quality of the utility infrastructure                | Essential            |   | <b>51%</b><br>N=164 |
|   |  | Very important       |   | <b>44%</b><br>N=141 |
|   |  | Somewhat important   | I | <b>5%</b><br>N=16   |
|   |  | Not at all important |   | <b>0%</b><br>N=1    |
|   | Overall feeling of safety                                    | Essential            |   | <b>56%</b><br>N=183 |
|   |  | Very important       |   | <b>36%</b><br>N=116 |
|   |  | Somewhat important   |   | <b>8%</b><br>N=26   |
|   |  | Not at all important |   | <b>0%</b><br>N=1    |
|   | Overall quality of natural environment                       | Essential            |   | <b>39%</b><br>N=125 |
|   |  | Very important       |   | <b>50%</b><br>N=162 |
|   |  | Somewhat important   |   | <b>11%</b><br>N=35  |
|   |  | Not at all important |   | <b>0%</b><br>N=1    |
|   | Overall quality of parks and recreation opportunities        | Essential            |   | <b>28%</b><br>N=92  |
|   |  | Very important       |   | <b>52%</b><br>N=169 |
|   |  | Somewhat important   |   | <b>18%</b><br>N=58  |
|   |  | Not at all important |   | <b>2%</b><br>N=5    |
|   | Overall health and wellness opportunities                    | Essential            |   | <b>38%</b><br>N=121 |
|   |  |                      |   |                     |

| think it is for the Port<br>St. Lucie community to<br>focus on each of the | Overall health and wellness opportunities                    | Very important       | <b>44%</b><br>N=142       |
|--|--|----------------------|---------------------------|
|  |  | Somewhat important   | <b>16%</b><br>N=52        |
| following in the coming two years.   |  | Not at all important | 2%<br>N=5                 |
|  | Overall opportunities for education, culture, and the arts   | Essential            | <b>32%</b><br>N=104       |
|  |  | Very important       | 41%<br>N=132              |
|  |  | Somewhat important   | 24%<br>N=78               |
|  |  | Not at all important | 3%<br>N=9                 |
|  | Residents' connection and<br>engagement with their community | Essential            | <b>23%</b><br>N=76        |
|  |  | Very important       | <b>46%</b><br>N=149       |
|  |  | Somewhat important   | <b>29%</b><br>N=93        |
|  |  | Not at all important | 2%<br>N=7                 |
| Please rate how much of a source of  | City website   | Major source         | 44%<br>N=134              |
| information about Port<br>St. Lucie, if at all, each<br>of the following   |  | Minor source         | <b>41%</b><br>N=125       |
| services have been for<br>your household over<br>the past 12 months.       |  | Not a source         | <b>15%</b><br>N=46        |
|  | Facebook   | Major source         | <b>29%</b><br>N=94        |
|  |  | Minor source         | 27%<br>N=87               |
|  |  | Not a source         | 44%<br>N=140              |
|  | Instagram  | Major source         | <b>10%</b><br>N=31        |
|  |  | Minor source         | 15%<br>N=47               |
|  |  | Not a source         | <b>75%</b><br>N=234       |
|  | LinkedIn   | Major source         | 2%<br>N=5                 |
|  |  | Minor source         | <b>17%</b><br>N=51        |
|  |  | Not a source         | <mark>82%</mark><br>N=252 |
|  | YouTube  | Major source         | <b>13%</b><br>N=41        |

| Please rate how much   | YouTube   |              | 470/                |
|--|---|--------------|---------------------|
| of a source of<br>information about Port<br>St. Lucie, if at all, each<br>of the following<br>services have been for<br>your household over<br>the past 12 months. |   | Minor source | 17%<br>N=53         |
|  |   | Not a source | 71%<br>N=225        |
|  | Nextdoor  | Major source | 16%<br>N=51         |
|  |   | Minor source | 25%<br>N=78         |
|  |   | Not a source | 59%<br>N=181        |
|  | PSL TV - 20                                     | Major source | 8%<br>N=24          |
|  |   | Minor source | 25%<br>N=76         |
|  |   | Not a source | 68%<br>N=208        |
|  | Newspaper                                       | Major source | 16%<br>N=51         |
|  |   | Minor source | 26%<br>N=82         |
|  |   | Not a source | 58%<br>N=180        |
|  | City emails                                     | Major source | 41%<br>N=127        |
|  |   | Minor source | 33%<br>N=104        |
|  |   | Not a source | <b>26%</b><br>N=82  |
|  | City Manager's Biweekly<br>Report/Annual Report | Major source | 9%<br>N=30          |
|  |   | Minor source | 27%<br>N=84         |
|  |   | Not a source | 64%<br>N=199        |
|  | X (Twitter)                                     | Major source | 10%<br>N=30         |
|  |   | Minor source | 10%<br>N=31         |
|  |   | Not a source | 80%<br>N=249        |
|  | TV news   | Major source | <b>39%</b><br>N=125 |
|  |   | Minor source | <b>30%</b><br>N=96  |
|  |   | Not a source | 31%<br>N=100        |
|  | Mail  | Major source | 35%<br>N=111        |
|  |   |              |                     |

| Please rate how much<br>of a source of<br>information about Port<br>St. Lucie, if at all, each<br>of the following<br>services have been for<br>your household over<br>the past 12 months. | Mail   | Minor source | <b>43%</b><br>N=135 |
|--|--|--------------|---------------------|
|  |  | Not a source | 22%<br>N=69         |
|  | Texts/phone calls  | Major source | <b>43%</b><br>N=139 |
|  |  | Minor source | <b>36%</b><br>N=116 |
|  |  | Not a source | <b>21%</b><br>N=68  |
| Please rate each of the following aspects of   | Availability of information about City programs and services             | Excellent    | 14%<br>N=43         |
| Port St. Lucie communications:   |  | Good         | 44%<br>N=130        |
|  |  | Fair         | <b>27%</b><br>N=79  |
|  |  | Poor         | 15%<br>N=44         |
|  | Availability of information about special events in Port St. Lucie       | Excellent    | 17%<br>N=54         |
|  |  | Good         | <b>41%</b><br>N=129 |
|  |  | Fair         | <b>31%</b><br>N=97  |
|  |  | Poor         | <b>11%</b><br>N=36  |
|  | Overall usefulness of the City's website                                 | Excellent    | <b>20%</b><br>N=51  |
|  |  | Good         | 43%<br>N=111        |
|  |  | Fair         | 27%<br>N=70         |
|  |  | Poor         | 9%<br>N=24          |
|  | Quality of video programming (e.g.,<br>City's TV channel, web streaming, | Excellent    | 12%<br>N=19         |
|  | YouTube)   | Good         | 46%<br>N=74         |
|  |  | Fair         | 27%<br>N=44         |
|  |  | Poor         | <b>15%</b><br>N=25  |
|  | City's use of social media (e.g.,<br>Facebook, X (Twitter), Instagram)   | Excellent    | 13%<br>N=22         |
|  |  | Good         | 45%<br>N=76         |
|  |  | Fair         | 33%<br>N=55         |

| tollowing aspects of<br>Port St. Lucie<br>communications: | City's use of social media (e.g.,<br>Facebook, X (Twitter), Instagram) | Poor                | 9%<br>N=1           |
|---|--|---------------------|---------------------|
|   | Would you be willing to pay an additional estimated \$131 per year for | No                  | 86%<br>N=28         |
|   | twice a week trash collection?   | Yes                 | 14%<br>N=4          |
| In general, how many<br>times do you:                     | Access the internet from your home                                     | Several times a day | 71%<br>N=23         |
|   |  | Once a day          | 13%<br>N=42         |
|   |  | A few times a week  | 8%<br>N=25          |
|   |  | Every few weeks     | 5%<br>N=17          |
|   |  | Less often or never | 3%<br>N=9           |
|   | Access the internet from your cell phone                               | Several times a day | 76%<br>N=242        |
|   |  | Once a day          | 16%<br>N=5          |
|   |  | A few times a week  | 3%<br>N=10          |
|   |  | Every few weeks     | 1%<br>N=3           |
|   |  | Less often or never | <b>4%</b><br>N=14   |
|   | Visit social media sites   | Several times a day | <b>46%</b><br>N=147 |
|   |  | Once a day          | 16%<br>N=50         |
|   |  | A few times a week  | 11%<br>N=34         |
|   |  | Every few weeks     | 5%<br>N=16          |
|   |  | Less often or never | 23%<br>N=72         |
|   | Use or check email   | Several times a day | 73%<br>N=237        |
|   |  | Once a day          | 22%<br>N=7*         |
|   |  | A few times a week  | 3%<br>N=10          |
|   |  | Every few weeks     | 1%<br>N=2           |
|   |  | Less often or never | 1%<br>N=2           |
|   | Share your opinions online   | Several times a day | 12%<br>N=38         |

| In general, how many<br>times do you: | Share your opinions online  | Once a day          | <b>6%</b><br>N=19   |
|---------------------------------------|---|---------------------|---------------------|
| -                                     |   | A few times a week  | 12%<br>N=36         |
|                                       |   | Every few weeks     | 14%<br>N=42         |
|                                       |   | Less often or never | 56%<br>N=169        |
|                                       | Shop online   | Several times a day | <b>20%</b><br>N=62  |
|                                       |   | Once a day          | <b>8%</b><br>N=25   |
|                                       |   | A few times a week  | <b>34%</b><br>N=106 |
|                                       |   | Every few weeks     | <b>28%</b><br>N=89  |
|                                       |   | Less often or never | <b>10%</b><br>N=31  |
|                                       | Please rate your overall health.  | Excellent           | <b>26%</b><br>N=84  |
|                                       |   | Very good           | <b>49%</b><br>N=162 |
|                                       |   | Good                | <b>17%</b><br>N=55  |
|                                       |   | Fair                | <b>6%</b><br>N=20   |
|                                       |   | Poor                | 2%<br>N=7           |
|                                       | What impact, if any, do you think the<br>economy will have on your family | Very positive       | 7%<br>N=21          |
|                                       | income in the next 6 months? Do you think the impact will be:             | Somewhat positive   | <b>17%</b><br>N=54  |
|                                       |   | Neutral             | <b>34%</b><br>N=110 |
|                                       |   | Somewhat negative   | <b>26%</b><br>N=84  |
|                                       |   | Very negative       | <b>17%</b><br>N=54  |
|                                       | How many years have you lived in<br>Port St. Lucie?                       | Less than 2 years   | 11%<br>N=37         |
|                                       |   | 2-5 years           | <b>24%</b><br>N=78  |
|                                       |   | 6-10 years          | <b>19%</b><br>N=62  |
|                                       |   | 11-20 years         | 22%<br>N=74         |
|                                       |   | More than 20 years  | <b>24%</b><br>N=79  |

| Which best describes the building you live in?  | Single-family detached home   |   | <b>88%</b><br>N=290       |
|---|---|---|---------------------------|
| -   | Townhouse or duplex (may share walls but no units above or below you) |   | <b>6%</b><br>N=19         |
|   | Condominium or apartment (have units above or below you)              | L | <b>6%</b><br>N=19         |
|   | Mobile home   |   | 0%<br>N=                  |
|   | Other   |   | <b>0%</b><br>N=1          |
| Do you rent or own your home?   | Rent  |   | <b>17%</b><br>N=57        |
|   | Own   |   | <mark>83%</mark><br>N=272 |
| About how much is your monthly<br>housing cost for the place you live   | Less than \$300   |   | <b>0%</b><br>N=1          |
| (including rent, mortgage payment,<br>property tax, property insurance and<br>homeowners' association (HOA)   | \$300 to \$599  |   | <b>9%</b><br>N=27         |
| fees)?  | \$600 to \$999  |   | <b>5%</b><br>N=15         |
|   | \$1,000 to \$1,499  |   | <b>18%</b><br>N=59        |
|   | \$1,500 to \$2,499  |   | <b>33%</b><br>N=107       |
|   | \$2,500 to \$3,999  |   | <b>24%</b><br>N=76        |
|   | \$4,000 to \$6,999  |   | <b>8%</b><br>N=25         |
|   | \$7,000 to \$9,999  |   | <b>1%</b><br>N=3          |
|   | \$10,000 or more  |   | <b>2%</b><br>N=5          |
| Do any children 17 or under live in your household?   | No  |   | 68%<br>N=223              |
| -   | Yes   |   | <b>32%</b><br>N=104       |
| Are you or any other members of<br>your household aged 65 or older?   | No  |   | <b>59%</b><br>N=191       |
|   | Yes   |   | <b>41%</b><br>N=133       |
| How much do you anticipate your<br>household's total income before  | Less than \$25,000  |   | <mark>6%</mark><br>N=18   |
| taxes will be for the current year?<br>(Please include in your total income<br>money from all sources for all | \$25,000 to \$49,999  |   | <b>19%</b><br>N=59        |
| persons living in your household.)  | \$50,000 to \$74,999  |   | <b>22%</b><br>N=67        |
|   | \$75,000 to \$99,999  |   | <b>16%</b><br>N=51        |
|   |   |   |                           |

| household's total income before<br>taxes will be for the current year?<br>(Please include in your total income<br>money from all sources for all<br>persons living in your household.)       \$100,000 to \$199,999       \$100,000 to \$299,999         Xare you of Hispanic, Latino/a/x, or<br>Spanish origin?       No, not of Hispanic, Latino/a/x, or<br>Spanish origin?       No, not of Hispanic, Latino/a/x, or Spanish<br>origin       No, not of Hispanic,<br>Latino/a/x, or Spanish origin         What is your race? (Mark one or more<br>consider yourself to be.)       No, not of Hispanic,<br>Latino/a/x, or Spanish origin       No.<br>Pase<br>Pase<br>Pase<br>Pase<br>Pase<br>Pase<br>Pase<br>Pase  |   |                                  |                     |
|--|---|----------------------------------|---------------------|
| ince from all sources for all persons living in your household.) strong in your busehold.) strong in your ousehold.) Are you of Hispanic, Latino/a/x, or Spanish origin Are you of Hispanic, Latino/a/x, or Spanish origin Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin Ketter the sour race? (Mark one or more American Indian or Alaska Native Consider yourself to be.) Asian Hite Arace not listed In which category is your age? In which category is your age? Is 24 years Storage St |   | \$100,000 to \$149,999           | 22%<br>N=69         |
| S200,000 to S299,999     N=16       S300,000 or more     24       Sample of Hispanic, Latino/a/x, or Spanish origin     No, not of Hispanic, Latino/a/x, or Spanish origin       Are you of Hispanic, Latino/a/x, or Spanish origin     No, not of Hispanic, Latino/a/x, or Spanish origin       Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin     N=255       Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin     N=256       What is your race? (Mark one or more American Indian or Alaska Native races to Indicate what race you consider yourself to be.)     Asian       Black or African American     N=256       What is your gender?     18-24 years       Stars or older     18-24       What is your gender?     Woman       Man     N=166  | money from all sources for all                | \$150,000 to \$199,999           | 9%<br>N=27          |
| Are you of Hispanic, Latino/a/x, or<br>Spanish origin?     No, not of Hispanic, Latino/a/x, or Spanish<br>origin     No, not of Hispanic, Latino/a/x, or Spanish origin     No, not of Hispanic, Latino/a/x, or Spanish   | ,, <b>,</b> , , , , , , , , , , , , , , , , , | \$200,000 to \$299,999           | 5%<br>N=16          |
| Are you or rispanic, Latinolax, or<br>Spanish origin?       origin       N=252         Yes, Loonsider myself to be of Hispanic,<br>Latinolax, or Spanish origin       214         What is your race? (Mark one or more<br>races to indicate what race you<br>consider yourself to be.)       American Indian or Alaska Native<br>races to indicate what race you<br>consider yourself to be.)       1%         Black or African American       1%         White       677         Arace not listed       1%         In which category is your age?       18-24 years         25-34 years       1%         35-44 years       1%         45-54 years       1%         65-74 years       1%         75 years or older       1%         What is your gender?       Woman         Man       1%  |   | \$300,000 or more                | 2%<br>N=5           |
| Latino/a/x, or Spanish origin What is your race? (Mark one or more American Indian or Alaska Native races to indicate what race you consider yourself to be.) Asian Asia |   |                                  | 79%<br>N=252        |
| In which category is your age?     18-24 years     1%       1     25-34 years     1%       35-44 years     1%       45-54 years     1%       55-64 years     1%       75 years or older     1%       75 years or olde  |   |                                  | <b>21%</b><br>N=69  |
| Asian  | races to indicate what race you               | American Indian or Alaska Native | 1%<br>N=2           |
| Black of Atrican American       N=55         White       67%         A race not listed       18%         In which category is your age?       18-24 years         25-34 years       25%         35-44 years       19%         45-54 years       19%         55-64 years       11%         65-74 years       21%         75 years or older       11%         What is your gender?       Woman         Man       44%   | consider yourself to be.)                     | Asian                            | 1%<br>N=3           |
| A race not listed     16%       In which category is your age?     18-24 years     2%       25-34 years     15%       35-44 years     19%       45-54 years     15%       55-64 years     14%       65-74 years     14%       What is your gender?     Woman       Man     44%   |   | Black or African American        | <b>17%</b><br>N=55  |
| A race not listed N=50<br>In which category is your age? 18-24 years 25-34 years 15%<br>25-34 years 15%<br>35-44 years 19%<br>45-54 years 15%<br>55-64 years 14%<br>65-74 years 21%<br>65-74 years 21%<br>75 years or older 14%<br>N=46<br>Man N=146   |   | White                            | 67%<br>N=215        |
| In which category is your age?     18-24 years     N=60       25-34 years     19%       35-44 years     19%       45-54 years     15%       45-54 years     11%       55-64 years     14%       65-74 years     14%       75 years or older     14%       What is your gender?     Woman       Man     44%   |   | A race not listed                | <b>16%</b><br>N=50  |
| 25-34 years       N=50         35-44 years       19%         45-54 years       N=63         45-54 years       15%         55-64 years       14%         65-74 years       14%         N=67       14%         75 years or older       14%         N=46       14%         Man       44%         N=146       14%  | In which category is your age?                | 18-24 years                      | 2%<br>N=5           |
| 35-44 years       N=63         45-54 years       15%         45-54 years       14%         55-64 years       14%         65-74 years       21%         N=63       14%         What is your gender?       Woman         Man       14%   |   | 25-34 years                      | <b>15%</b><br>N=50  |
| 45-54 years       N=51         55-64 years       14%         65-74 years       21%         65-74 years       14%         75 years or older       14%         What is your gender?       Woman         Man       44%  |   | 35-44 years                      | <b>19%</b><br>N=63  |
| S5-64 years     N=46       65-74 years     21%       N=67     N=67       75 years or older     14%       N=45     56%       What is your gender?     Woman       Man     44%       N=146   |   | 45-54 years                      | <b>15%</b><br>N=51  |
| 65-74 years     N=67       75 years or older     14%       What is your gender?     Woman       Man     44%       N=146  |   | 55-64 years                      | 14%<br>N=46         |
| What is your gender?     Woman     56%       Man     44%       N=146   |   | 65-74 years                      | 21%<br>N=67         |
| Man N=183  |   | 75 years or older                | 14%<br>N=45         |
| Nan N=146  | What is your gender?                          | Woman                            | <b>56%</b><br>N=183 |
|  |   | Man                              | 44%<br>N=146        |
|  |   | Identify in another way          | 0%<br>N=            |

## **Methods (Open Participation)**



As part of its participation in The National Community Survey<sup>™</sup> (The NCS<sup>™</sup>), the City of Port St. Lucie conducted a survey of 3,000 residents. Survey invitations were mailed to randomly selected households and data were collected from January 23rd, 2024 to February 27th, 2024. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Port St. Lucie. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all Port St. Lucie residents and became available on February 3rd, 2024. The survey remained open for about three weeks and there were 1,691 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the City of Port St. Lucie. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.<sup>18</sup> The results of the weighting sche..

|              |  | Unweighted | Weighted | Target <sup>19</sup> |
|--------------|--|------------|----------|----------------------|
| Age          | 18-34  | 5%         | 21%      | 24%                  |
|              | 35-54  | 31%        | 33%      | 32%                  |
|              | 55+  | 63%        | 46%      | 44%                  |
| Area         | Area 1   | 17%        | 24%      | 24%                  |
|              | Area 2   | 30%        | 27%      | 27%                  |
|              | Area 3   | 28%        | 24%      | 24%                  |
|              | Area 4   | 26%        | 25%      | 25%                  |
| Hispanic     | No, not of Hispanic, Latino/a/x, or Spanish<br>origin                      | 86%        | 79%      | 79%                  |
|              | Yes, I consider myself to be of Hispanic,<br>Latino/a/x, or Spanish origin | 14%        | 21%      | 21%                  |
| Housing type | Attached   | 6%         | 11%      | 11%                  |
|              | Detached   | 94%        | 89%      | 89%                  |
| Race/ethnic  | Not white alone  | 26%        | 44%      | 44%                  |
|              | White alone, not Hispanic or Latino  | 74%        | 56%      | 56%                  |
| Sex          | Man  | 34%        | 46%      | 48%                  |

|         | Woman       | 66% | 54% | 52% |
|---------|-------------|-----|-----|-----|
| Sex/age | Man 18-34   | 2%  | 9%  | 12% |
|         | Man 35-54   | 9%  | 16% | 15% |
|         | Man 55+     | 23% | 22% | 21% |
|         | Woman 18-34 | 4%  | 12% | 12% |
|         | Woman 35-54 | 23% | 17% | 16% |
|         | Woman 55+   | 39% | 24% | 23% |
| Tenure  | Own         | 95% | 83% | 83% |
|         | Rent        | 5%  | 17% | 17% |

18. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <u>https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf</u> 19. Targets come from the 2020 Census and 2022 American Community Survey.

## **Open Participation Survey Results**

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

| Quality of Life | Please rate each of the<br>following aspects of<br>quality of life in Port | Port St. Lucie as a place to live                | Excellent         | 17%<br>N=279        |
|-----------------|--|--|-------------------|---------------------|
|                 | St. Lucie.   |  | Good              | <b>49%</b><br>N=820 |
|                 |  |  | Fair              | 27%<br>N=456        |
|                 |  |  | Poor              | 7%<br>N=121         |
|                 |  | The overall quality of life                      | Excellent         | 14%<br>N=227        |
|                 |  |  | Good              | <b>48%</b><br>N=786 |
|                 |  |  | Fair              | <b>30%</b><br>N=486 |
|                 |  |  | Poor              | 9%<br>N=144         |
|                 | Please indicate how<br>likely or unlikely you<br>are to do each of the     |  | Very likely       | <b>24%</b><br>N=399 |
|                 | following.   |  | Somewhat likely   | <b>36%</b><br>N=593 |
|                 |  |  | Somewhat unlikely | 19%<br>N=320        |
|                 |  |  | Very unlikely     | 21%<br>N=348        |
|                 |  | Remain in Port St. Lucie for the next five years | t Very likely     | <b>41%</b><br>N=650 |
|                 |  |  | Somewhat likely   | 29%<br>N=464        |

| Quality of Life | Please indicate how<br>likely or unlikely you<br>are to do each of the<br>following. | Remain in Port St. Lucie for the next five years           | Somewhat unlikely | 13%<br>N=198        |
|-----------------|--|--|-------------------|---------------------|
|                 |  |  | Very unlikely     | 17%<br>N=265        |
|                 | Please rate each of the following in the Port St. Lucie community.                   | e Overall image or reputation                              | Excellent         | 11%<br>N=185        |
|                 |  |  | Good              | <b>39%</b><br>N=644 |
|                 |  |  | Fair              | 33%<br>N=537        |
|                 |  |  | Poor              | 16%<br>N=267        |
| Governance      | Please rate the quality<br>of each of the<br>following services in                   | Public information services                                | Excellent         | 18%<br>N=266        |
|                 | Port St. Lucie.  |  | Good              | 48%<br>N=730        |
|                 |  |  | Fair              | 25%<br>N=383        |
|                 |  |  | Poor              | 9%<br>N=138         |
|                 |  | Overall customer service by Port St.<br>Lucie employees    | Excellent         | 21%<br>N=310        |
|                 |  |  | Good              | 48%<br>N=694        |
|                 |  |  | Fair              | 23%<br>N=342        |
|                 |  |  | Poor              | 8%<br>N=113         |
|                 | Please rate the<br>following categories<br>of Port St. Lucie                         | The value of services for the taxes paid to Port St. Lucie | Excellent         | 6%<br>N=93          |
|                 | government<br>performance.   |  | Good              | <b>20%</b><br>N=314 |

| Governance | Please rate the<br>following categories<br>of Port St. Lucie<br>government | The value of services for the taxes paid to Port St. Lucie               | Fair      | 32%<br>N=503        |
|------------|--|--|-----------|---------------------|
|            | performance.   |  | Poor      | 42%<br>N=652        |
|            |  | The overall direction that Port St.<br>Lucie is taking                   | Excellent | 8%<br>N=123         |
|            |  |  | Good      | 23%<br>N=364        |
|            |  |  | Fair      | 29%<br>N=461        |
|            |  |  | Poor      | <b>40%</b><br>N=626 |
|            |  | The job Port St. Lucie government does at welcoming resident involvement | Excellent | 12%<br>N=149        |
|            |  |  | Good      | 29%<br>N=373        |
|            |  |  | Fair      | 32%<br>N=414        |
|            |  |  | Poor      | 27%<br>N=345        |
|            |  | Overall confidence in Port St. Lucie government                          | Excellent | 7%<br>N=112         |
|            |  |  | Good      | 24%<br>N=358        |
|            |  |  | Fair      | 32%<br>N=485        |
|            |  |  | Poor      | 37%<br>N=566        |
|            |  | Generally acting in the best interest of the community                   | Excellent | 8%<br>N=125         |
|            |  |  | Good      | 26%<br>N=388        |

| Governance | Please rate the<br>following categories<br>of Port St. Lucie<br>government | Generally acting in the best interest of the community | Fair      | 31%<br>N=467        |
|------------|--|--|-----------|---------------------|
|            | performance.   |  | Poor      | 35%<br>N=538        |
|            |  | Being honest   | Excellent | 9%<br>N=117         |
|            |  |  | Good      | 28%<br>N=365        |
|            |  |  | Fair      | 34%<br>N=442        |
|            |  |  | Poor      | <b>28%</b><br>N=357 |
|            |  | Being open and transparent to the public               | Excellent | <b>10%</b><br>N=129 |
|            |  |  | Good      | <b>28%</b><br>N=370 |
|            |  |  | Fair      | 31%<br>N=410        |
|            |  |  | Poor      | <b>31%</b><br>N=410 |
|            |  | Informing residents about issues facing the community  | Excellent | 13%<br>N=185        |
|            |  |  | Good      | <b>29%</b><br>N=421 |
|            |  |  | Fair      | <b>31%</b><br>N=453 |
|            |  |  | Poor      | <b>28%</b><br>N=403 |
|            |  | Treating all residents fairly                          | Excellent | 13%<br>N=157        |
|            |  |  | Good      | 34%<br>N=422        |

| Governance                      | Please rate the<br>following categories<br>of Port St. Lucie<br>government | Treating all residents fairly     | Fair      | <b>30%</b><br>N=371 |
|---------------------------------|--|-----------------------------------|-----------|---------------------|
|                                 | performance.   |                                   | Poor      | <b>23%</b><br>N=291 |
|                                 |  | Treating residents with respect   | Excellent | <b>17%</b><br>N=221 |
|                                 |  |                                   | Good      | <b>38%</b><br>N=505 |
|                                 |  |                                   | Fair      | <b>31%</b><br>N=414 |
| you rate<br>the serv<br>by each |  |                                   | Poor      | <b>15%</b><br>N=197 |
|                                 | Overall, how would<br>you rate the quality of<br>the services provided     | The City of Port St. Lucie        | Excellent | <b>12%</b><br>N=188 |
|                                 | by each of the following?  |                                   | Good      | <b>39%</b><br>N=617 |
|                                 |  |                                   | Fair      | <b>33%</b><br>N=526 |
|                                 |  |                                   | Poor      | <b>16%</b><br>N=257 |
|                                 |  | The Federal Government            | Excellent | <b>5%</b><br>N=77   |
|                                 |  |                                   | Good      | <b>26%</b><br>N=392 |
|                                 |  |                                   | Fair      | <b>33%</b><br>N=490 |
|                                 |  |                                   | Poor      | <b>36%</b><br>N=532 |
| Economy                         | Please rate each of the<br>following aspects of<br>quality of life in Port | Port St. Lucie as a place to work | Excellent | <b>8%</b><br>N=105  |
|                                 | St. Lucie.   |                                   | Good      | <b>26%</b><br>N=327 |

| Economy | Please rate each of the<br>following aspects of<br>quality of life in Port<br>St. Lucie. | Port St. Lucie as a place to work                        | Fair      | 30%<br>N=381        |
|---------|--|--|-----------|---------------------|
|         |  |  | Poor      | 36%<br>N=454        |
|         |  | Port St. Lucie as a place to visit                       | Excellent | 12%<br>N=183        |
|         |  |  | Good      | 31%<br>N=476        |
|         |  |  | Fair      | 37%<br>N=569        |
|         |  |  | Poor      | 21%<br>N=330        |
|         | Please rate each of the following characteristics as they                                | • Overall economic health                                | Excellent | 7%<br>N=111         |
|         | relate to Port St. Lucie<br>as a whole.  |  | Good      | 37%<br>N=582        |
|         |  |  | Fair      | <b>35%</b><br>N=557 |
|         |  |  | Poor      | 22%<br>N=342        |
|         | Please rate each of the<br>following in the Port<br>St. Lucie community.                 | • Overall quality of business and service establishments | Excellent | 9%<br>N=151         |
|         |  |  | Good      | <b>45%</b><br>N=739 |
|         |  |  | Fair      | 35%<br>N=572        |
|         |  |  | Poor      | 12%<br>N=191        |
|         |  | Variety of business and service establishments           | Excellent | 10%<br>N=160        |
|         |  |  | Good      | 35%<br>N=582        |

| Economy | Please rate each of the<br>following in the Port<br>St. Lucie community. | Variety of business and service establishments | Fair      | <b>36%</b><br>N=588 |
|---------|--|--|-----------|---------------------|
|         |  |  | Poor      | <b>19%</b><br>N=309 |
|         |  | Vibrancy of downtown/commercial area           | Excellent | <b>8%</b><br>N=126  |
|         |  |  | Good      | <b>36%</b><br>N=561 |
|         |  |  | Fair      | <b>41%</b><br>N=642 |
|         |  |  | Poor      | <b>16%</b><br>N=247 |
|         |  | Employment opportunities                       | Excellent | <b>5%</b><br>N=68   |
|         |  |  | Good      | <b>20%</b><br>N=258 |
|         |  |  | Fair      | <b>34%</b><br>N=438 |
|         |  |  | Poor      | <b>41%</b><br>N=523 |
|         |  | Shopping opportunities                         | Excellent | <b>12%</b><br>N=195 |
|         |  |  | Good      | <b>34%</b><br>N=560 |
|         |  |  | Fair      | <b>36%</b><br>N=580 |
|         |  |  | Poor      | <b>18%</b><br>N=290 |
|         |  | Cost of living                                 | Excellent | <b>2%</b><br>N=35   |
|         |  |  | Good      | <b>16%</b><br>N=267 |

| Economy  | Please rate each of the following in the Port St. Lucie community.  | Cost of living  | Fair                 | <b>31%</b><br>N=509 |
|----------|---|---|----------------------|---------------------|
|          |   |   | Poor                 | <b>51%</b><br>N=849 |
|          | Please rate the quality<br>of each of the<br>following services in  | Economic development  | Excellent            | <b>10%</b><br>N=143 |
|          | Port St. Lucie.   |   | Good                 | <b>32%</b><br>N=466 |
|          |   |   | Fair                 | <b>34%</b><br>N=501 |
|          |   |   | Poor                 | <b>24%</b><br>N=355 |
|          | Please rate how<br>important, if at all, you<br>think it is for the Port<br>St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years. |   | Essential            | <b>51%</b><br>N=809 |
|          |   |   | Very important       | <b>40%</b><br>N=644 |
|          |   |   | Somewhat important   | <b>8%</b><br>N=136  |
|          |   |   | Not at all important | <b>1%</b><br>N=13   |
|          |   | What impact, if any, do you think the<br>economy will have on your family<br>income in the next 6 months? Do<br>you think the impact will be: | Very positive        | <b>7%</b><br>N=116  |
|          |   |   | Somewhat positive    | <b>16%</b><br>N=270 |
|          |   |   | Neutral              | <b>33%</b><br>N=553 |
|          |   |   | Somewhat negative    | <b>28%</b><br>N=467 |
|          |   |   | Very negative        | <b>15%</b><br>N=250 |
| Mobility | Please rate each of the following   | Overall quality of the transportation system  | Excellent            | <b>3%</b><br>N=53   |

| Mobility | following<br>characteristics as they<br>relate to Port St. Lucie   | Overall quality of the transportation system | Good      | <b>21%</b><br>N=325 |
|----------|--|--|-----------|---------------------|
|          | as a whole.  |  | Fair      | <b>31%</b><br>N=481 |
|          |  |  | Poor      | <b>44%</b><br>N=673 |
|          | Please also rate each<br>of the following in the<br>Port St. Lucie | Traffic flow on major streets                | Excellent | <b>1%</b><br>N=23   |
|          | community.   |  | Good      | <b>13%</b><br>N=208 |
|          |  |  | Fair      | <b>26%</b><br>N=433 |
|          |  |  | Poor      | <b>60%</b><br>N=999 |
|          |  | Ease of public parking                       | Excellent | <b>11%</b><br>N=179 |
|          |  |  | Good      | <b>36%</b><br>N=571 |
|          |  |  | Fair      | <b>31%</b><br>N=501 |
|          |  |  | Poor      | <b>22%</b><br>N=345 |
|          |  | Ease of travel by car                        | Excellent | <b>7%</b><br>N=115  |
|          |  |  | Good      | <b>24%</b><br>N=397 |
|          |  |  | Fair      | <b>31%</b><br>N=511 |
|          |  |  | Poor      | <b>38%</b><br>N=624 |
|          |  | Ease of travel by public transportation      | Excellent | <b>3%</b><br>N=22   |

| Mobility | Please also rate each<br>of the following in the<br>Port St. Lucie<br>community. | Ease of travel by public transportation                          | Good      | 9%<br>N=76           |
|----------|--|--|-----------|----------------------|
|          |  |  | Fair      | 22%<br>N=180         |
|          |  |  | Poor      | 66%<br>N=531         |
|          |  | Ease of travel by bicycle  | Excellent | 5%<br>N=52           |
|          |  |  | Good      | <b>20%</b><br>N=208  |
|          |  |  | Fair      | 31%<br>N=331         |
|          |  |  | Poor      | <b>44%</b><br>N=470  |
|          |  | Ease of walking  | Excellent | 7%<br>N=104          |
|          |  |  | Good      | 23%<br>N=342         |
|          |  |  | Fair      | 28%<br>N=402         |
|          |  |  | Poor      | 42%<br>N=608         |
|          | Please indicate<br>whether or not you<br>have done each of the                   | Used public transportation instead of driving                    | No        | <b>96%</b><br>N=1583 |
|          | following in the last 12 months.   |  | Yes       | 4%<br>N=74           |
|          |  | Carpooled with other adults or children instead of driving alone | No        | <b>60%</b><br>N=989  |
|          |  |  | Yes       | <b>40%</b><br>N=665  |
|          |  | Walked or biked instead of driving                               | No        | <b>60%</b><br>N=990  |

| Mobility | whether or not you<br>have done each of the<br>following in the last 12<br>months. | Walked or biked instead of driving | Yes       | <b>40%</b><br>N=669 |
|----------|--|------------------------------------|-----------|---------------------|
|          | Please rate the quality<br>of each of the<br>following services in                 | Traffic enforcement                | Excellent | 8%<br>N=130         |
|          | Port St. Lucie.  |                                    | Good      | 27%<br>N=433        |
|          |  |                                    | Fair      | <b>29%</b><br>N=459 |
|          |  |                                    | Poor      | 35%<br>N=555        |
|          |  | Traffic signal timing              | Excellent | 4%<br>N=68          |
|          |  |                                    | Good      | 24%<br>N=386        |
|          |  |                                    | Fair      | 29%<br>N=472        |
|          |  |                                    | Poor      | 43%<br>N=695        |
|          |  | Street repair                      | Excellent | <b>8%</b><br>N=125  |
|          |  |                                    | Good      | 32%<br>N=506        |
|          |  |                                    | Fair      | 32%<br>N=518        |
|          |  |                                    | Poor      | <b>28%</b><br>N=447 |
|          |  | Street cleaning                    | Excellent | <b>20%</b><br>N=301 |
|          |  |                                    | Good      | <b>46%</b><br>N=699 |
|          |  |                                    | Fair      | 22%<br>N=334        |

| Mobility | Please rate the quality<br>of each of the<br>following services in<br>Port St. Lucie.   | Street cleaning                              | Poor               | 13%<br>N=198 |
|----------|---|--|--------------------|--------------|
|          |   | Street lighting                              | Excellent          | 9%<br>N=141  |
|          |   |  | Good               | 31%<br>N=510 |
|          |   |  | Fair               | 29%<br>N=472 |
|          |   |  | Poor               | 31%<br>N=498 |
|          |   | Sidewalk maintenance                         | Excellent          | 12%<br>N=181 |
|          |   |  | Good               | 38%<br>N=551 |
|          |   |  | Fair               | 27%<br>N=396 |
|          |   |  | Poor               | 23%<br>N=330 |
|          |   | Bus or transit services                      | Excellent          | 5%<br>N=36   |
|          |   |  | Good               | 16%<br>N=116 |
|          |   |  | Fair               | 29%<br>N=218 |
|          |   |  | Poor               | 50%<br>N=371 |
|          | Please rate how<br>important, if at all, you<br>think it is for the Port                | Overall quality of the transportation system | Essential          | 39%<br>N=626 |
|          | St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years. |  | Very important     | 38%<br>N=614 |
|          |   |  | Somewhat important | 21%<br>N=335 |

| Mobility         | St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years. | Overall quality of the transportation system                      | Not at all important | 3%<br>N=44          |
|------------------|---|---|----------------------|---------------------|
| Community Design | following aspects of<br>quality of life in Port   | Your neighborhood as a place to live                              | Excellent            | <b>31%</b><br>N=513 |
|                  | St. Lucie.  |   | Good                 | 47%<br>N=781        |
|                  |   |   | Fair                 | 17%<br>N=287        |
|                  |   |   | Poor                 | 4%<br>N=72          |
|                  | Please rate each of the following characteristics as they                               | e Overall design or layout of<br>residential and commercial areas | Excellent            | 6%<br>N=105         |
|                  | relate to Port St. Lucie<br>as a whole.   |   | Good                 | <b>31%</b><br>N=516 |
|                  |   |   | Fair                 | <b>31%</b><br>N=514 |
|                  |   |   | Poor                 | 31%<br>N=511        |
|                  | Please also rate each Wo<br>of the following in the<br>Port St. Lucie<br>community.     | Well-planned residential growth                                   | Excellent            | <b>4%</b><br>N=63   |
|                  |   |   | Good                 | <b>15%</b><br>N=233 |
|                  |   |   | Fair                 | 24%<br>N=376        |
|                  |   |   | Poor                 | <b>56%</b><br>N=870 |
|                  |   | Well-planned commercial growth                                    | Excellent            | 5%<br>N=81          |
|                  |   |   | Good                 | <b>20%</b><br>N=295 |
|                  |   |   | Fair                 | 32%<br>N=471        |

| Community Design | Please also rate each<br>of the following in the<br>Port St. Lucie<br>community. | Well-planned commercial growth  | Poor      | 43%<br>N=630        |
|------------------|--|---|-----------|---------------------|
|                  |  | Well-designed neighborhoods   | Excellent | 7%<br>N=103         |
|                  |  |   | Good      | 30%<br>N=474        |
|                  |  |   | Fair      | 31%<br>N=491        |
|                  |  |   | Poor      | 32%<br>N=509        |
|                  |  | Preservation of the historical or cultural character of the community | Excellent | 6%<br>N=77          |
|                  |  |   | Good      | <b>29%</b><br>N=350 |
|                  |  |   | Fair      | 31%<br>N=368        |
|                  |  |   | Poor      | 33%<br>N=398        |
|                  |  | Public places where people want to spend time                         | Excellent | 7%<br>N=116         |
|                  |  |   | Good      | 27%<br>N=427        |
|                  |  |   | Fair      | <b>36%</b><br>N=563 |
|                  |  |   | Poor      | <b>30%</b><br>N=466 |
|                  |  | Variety of housing options  | Excellent | 7%<br>N=109         |
|                  |  |   | Good      | 24%<br>N=378        |
|                  |  |   | Fair      | 33%<br>N=505        |

| Community Design | Please also rate each<br>of the following in the<br>Port St. Lucie<br>community. | Variety of housing options                 | Poor      | <b>36%</b><br>N=555 |
|------------------|--|--|-----------|---------------------|
|                  |  | Availability of affordable quality housing | Excellent | <b>4%</b><br>N=55   |
|                  |  |  | Good      | <b>11%</b><br>N=154 |
|                  |  |  | Fair      | <b>25%</b><br>N=361 |
|                  |  |  | Poor      | <b>61%</b><br>N=888 |
|                  |  | Overall quality of new development         | Excellent | <b>11%</b><br>N=172 |
|                  |  |  | Good      | <b>28%</b><br>N=423 |
|                  |  |  | Fair      | <b>32%</b><br>N=483 |
|                  |  |  | Poor      | <b>28%</b><br>N=416 |
|                  |  | Overall appearance                         | Excellent | <b>16%</b><br>N=269 |
|                  |  |  | Good      | <b>44%</b><br>N=722 |
|                  |  |  | Fair      | <b>29%</b><br>N=470 |
|                  |  |  | Poor      | <b>11%</b><br>N=178 |
|                  | Please rate the quality<br>of each of the<br>following services in               | Land use, planning and zoning              | Excellent | <b>5%</b><br>N=63   |
|                  | Port St. Lucie.  |  | Good      | <b>18%</b><br>N=243 |
|                  |  |  | Fair      | <b>31%</b><br>N=407 |

| Community Design | Please rate the quality<br>of each of the<br>following services in<br>Port St. Lucie.  | Land use, planning and zoning                                | Poor                 | 46%<br>N=610        |
|------------------|--|--|----------------------|---------------------|
|                  |  | Code enforcement   | Excellent            | 11%<br>N=143        |
|                  |  |  | Good                 | 29%<br>N=372        |
|                  |  |  | Fair                 | 33%<br>N=427        |
|                  |  |  | Poor                 | 28%<br>N=362        |
|                  | Please rate how<br>important, if at all, you<br>think it is for the Port   | Overall design or layout of residential and commercial areas | Essential            | 47%<br>N=765        |
|                  | St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years.  |  | Very important       | <b>39%</b><br>N=633 |
|                  |  |  | Somewhat important   | 12%<br>N=192        |
|                  |  |  | Not at all important | 1%<br>N=22          |
| Utilities        | Please rate each of the Overall quality of the utility<br>following infrastructure<br>characteristics as they<br>relate to Port St. Lucie<br>as a whole. | infrastructure   | Excellent            | 12%<br>N=196        |
|                  |  |  | Good                 | <b>40%</b><br>N=652 |
|                  |  |  | Fair                 | <b>28%</b><br>N=465 |
|                  |  |  | Poor                 | <b>20%</b><br>N=319 |
|                  | Please rate the quality<br>of each of the<br>following services in   | Affordable high-speed internet access                        | Excellent            | 12%<br>N=176        |
|                  | Port St. Lucie.  |  | Good                 | <b>30%</b><br>N=445 |
|                  |  |  | Fair                 | 29%<br>N=431        |

| Utilities | Please rate the quality<br>of each of the<br>following services in<br>Port St. Lucie. | Affordable high-speed internet access | Poor      |          | <b>29%</b><br>425  |
|-----------|---|---------------------------------------|-----------|----------|--------------------|
|           |   | Garbage collection                    | Excellent |          | 1 <b>6%</b><br>257 |
|           |   |                                       | Good      |          | <b>31%</b><br>506  |
|           |   |                                       | Fair      |          | <b>24%</b><br>387  |
|           |   |                                       | Poor      |          | <b>30%</b><br>486  |
|           |   | Drinking water                        | Excellent | 1<br>N=  | <b>10%</b><br>162  |
|           |   |                                       | Good      |          | <b>33%</b><br>521  |
|           |   |                                       | Fair      |          | <b>28%</b><br>442  |
|           |   |                                       | Poor      |          | <b>28%</b><br>434  |
|           |   | Sewer services                        | Excellent |          | <b>18%</b><br>266  |
|           |   |                                       | Good      | 4<br>N=0 | <b>46%</b><br>690  |
|           |   |                                       | Fair      | 2<br>N=  | 2 <b>6%</b><br>386 |
|           |   |                                       | Poor      | 1<br>N=  | <b>10%</b><br>152  |
|           |   | Storm water management                | Excellent | 1<br>N=  | <b>14%</b><br>209  |
|           |   |                                       | Good      | 3<br>N=  | <b>38%</b><br>585  |
|           |   |                                       | Fair      | 2<br>N=/ | <b>29%</b><br>445  |

| Utilities | Please rate the quality<br>of each of the<br>following services in<br>Port St. Lucie.  | Storm water management                        | Poor                    | <b>19%</b><br>N=284 |
|-----------|--|---|-------------------------|---------------------|
|           |  | Utility billing                               | Excellent               | <b>12%</b><br>N=186 |
|           |  |   | Good                    | <b>31%</b><br>N=500 |
|           |  |   | Fair                    | <b>33%</b><br>N=532 |
|           |  |   | Poor                    | <b>24%</b><br>N=379 |
|           | Please rate how<br>important, if at all, you<br>think it is for the Port   | Overall quality of the utility infrastructure | Essential               | <b>58%</b><br>N=942 |
|           | St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years.  |   | Very important          | <b>32%</b><br>N=515 |
|           |  |   | Somewhat important      | <b>8%</b><br>N=134  |
|           |  |   | Not at all important    | <b>2%</b><br>N=29   |
| Safety    | Please rate each of the Overall feeling of safety<br>following<br>characteristics as they<br>relate to Port St. Lucie<br>as a whole. |   | Excellent               | <b>19%</b><br>N=318 |
|           |  | Good  | <b>46%</b><br>N=767     |                     |
|           |  |   | Fair                    | <b>26%</b><br>N=435 |
|           |  |   | Poor                    | <b>8%</b><br>N=140  |
|           | Please rate how safe In your neighborhood during the day or unsafe you feel:   |   | / Very safe             | <b>57%</b><br>N=950 |
|           |  |   | Somewhat safe           | <b>29%</b><br>N=476 |
|           |  |   | Neither safe nor unsafe | <b>8%</b><br>N=128  |

| Safety | Please rate how safe<br>or unsafe you feel: | In your neighborhood during the day                               | y<br>Somewhat unsafe    | 5%<br>N=83          |
|--------|---|---|-------------------------|---------------------|
|        |   |   | Very unsafe             | 2%<br>N=29          |
|        |   | In Port St. Lucie's<br>downtown/commercial area during<br>the day | Very safe               | 39%<br>N=636        |
|        |   |   | Somewhat safe           | <b>39%</b><br>N=640 |
|        |   | Neither safe nor unsafe   | 13%<br>N=207            |                     |
|        |   |   | Somewhat unsafe         | 7%<br>N=119         |
|        |   |   | Very unsafe             | 2%<br>N=30          |
|        |   | From property crime   | Very safe               | 31%<br>N=510        |
|        |   |   | Somewhat safe           | 41%<br>N=679        |
|        |   |   | Neither safe nor unsafe | 11%<br>N=176        |
|        |   |   | Somewhat unsafe         | 13%<br>N=215        |
|        |   |   | Very unsafe             | 5%<br>N=76          |
|        |   | From violent crime  | Very safe               | 36%<br>N=585        |
|        |   |   | Somewhat safe           | 37%<br>N=596        |
|        |   |   | Neither safe nor unsafe | 16%<br>N=261        |
|        |   |   | Somewhat unsafe         | 9%<br>N=141         |

| Safety | Please rate how safe<br>or unsafe you feel:                        | From violent crime                          | Very unsafe             | 2%<br>N=40          |
|--------|--|---|-------------------------|---------------------|
|        |  | From fire, flood, or other natural disaster | Very safe               | <b>29%</b><br>N=479 |
|        |  |   | Somewhat safe           | <b>42%</b><br>N=682 |
|        |  |   | Neither safe nor unsafe | 18%<br>N=286        |
|        |  |   | Somewhat unsafe         | 9%<br>N=141         |
|        |  |   | Very unsafe             | 2%<br>N=39          |
|        | Please rate the quality<br>of each of the<br>following services in | Police/Sheriff services                     | Excellent               | <b>29%</b><br>N=443 |
|        | Port St. Lucie.  |   | Good                    | <b>42%</b><br>N=656 |
|        |  |   | Fair                    | 22%<br>N=339        |
|        |  |   | Poor                    | 7%<br>N=112         |
|        |  | Crime prevention                            | Excellent               | <b>21%</b><br>N=320 |
|        |  |   | Good                    | <b>40%</b><br>N=598 |
|        |  |   | Fair                    | 28%<br>N=415        |
|        |  |   | Poor                    | 11%<br>N=157        |
|        |  | Animal control                              | Excellent               | <b>21%</b><br>N=255 |
|        |  |   | Good                    | <b>45%</b><br>N=552 |

| Safety | Please rate the quality<br>of each of the<br>following services in<br>Port St. Lucie.                              | Animal control                | Fair           | <b>23%</b><br>N=281 |
|--------|--|-------------------------------|----------------|---------------------|
|        |  |                               | Poor           | <b>11%</b><br>N=138 |
|        |  | Fire services                 | Excellent      | <b>39%</b><br>N=496 |
|        |  |                               | Good           | <b>45%</b><br>N=569 |
|        |  |                               | Fair           | <b>14%</b><br>N=177 |
|        |  |                               | Poor           | <b>2%</b><br>N=27   |
|        |  | Fire prevention and education | Excellent      | <b>23%</b><br>N=240 |
|        |  |                               | Good           | <b>44%</b><br>N=454 |
|        |  |                               | Fair           | <b>22%</b><br>N=229 |
|        |  |                               | Poor           | <b>10%</b><br>N=103 |
|        |  | Emergency preparedness        | Excellent      | <b>28%</b><br>N=384 |
|        |  |                               | Good           | <b>44%</b><br>N=606 |
|        |  |                               | Fair           | <b>20%</b><br>N=277 |
|        |  |                               | Poor           | <b>9%</b><br>N=126  |
|        | Please rate how<br>important, if at all, you<br>think it is for the Port   | Overall feeling of safety     | Essential      | <b>59%</b><br>N=962 |
|        | think it is for the Port<br>St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years |                               | Very important | <b>33%</b><br>N=532 |
|        |  |                               |                |                     |

| Safety                 | Please rate how<br>important, if at all, you<br>think it is for the Port<br>St. Lucie community<br>to focus on each of | Overall feeling of safety              | Somewhat important   | 7%<br>N=112         |
|------------------------|--|--|----------------------|---------------------|
|                        | the following in the coming two years.   |  | Not at all important | 1%<br>N=21          |
| Natural<br>environment | following<br>characteristics as they   | Overall quality of natural environment | Excellent            | 16%<br>N=260        |
|                        | relate to Port St. Lucie<br>as a whole.  |  | Good                 | 44%<br>N=721        |
|                        |  |  | Fair                 | 25%<br>N=421        |
|                        |  |  | Poor                 | 15%<br>N=248        |
|                        | Please also rate each<br>of the following in the<br>Port St. Lucie   | Cleanliness                            | Excellent            | 24%<br>N=400        |
|                        | community.   |  | Good                 | <b>48%</b><br>N=793 |
|                        |  |  | Fair                 | 21%<br>N=354        |
|                        |  |  | Poor                 | 6%<br>N=105         |
|                        |  | Water resources                        | Excellent            | <b>20%</b><br>N=319 |
|                        |  |  | Good                 | 44%<br>N=704        |
|                        |  |  | Fair                 | 26%<br>N=414        |
|                        |  |  | Poor                 | 11%<br>N=178        |
|                        |  | Air quality                            | Excellent            | <b>22%</b><br>N=358 |
|                        |  |  | Good                 | <b>51%</b><br>N=816 |

| Natural<br>environment | Please also rate each<br>of the following in the<br>Port St. Lucie<br>community. | Air quality                   | Fair      | 22%<br>N=356        |
|------------------------|--|-------------------------------|-----------|---------------------|
|                        |  |                               | Poor      | 5%<br>N=84          |
|                        | Please rate the quality<br>of each of the<br>following services in               | Preservation of natural areas | Excellent | 13%<br>N=181        |
|                        | Port St. Lucie.  |                               | Good      | 30%<br>N=418        |
|                        |  |                               | Fair      | 24%<br>N=336        |
|                        |  |                               | Poor      | 33%<br>N=461        |
|                        |  | Port St. Lucie open space     | Excellent | 12%<br>N=168        |
|                        |  |                               | Good      | <b>28%</b><br>N=391 |
|                        |  |                               | Fair      | 30%<br>N=418        |
|                        |  |                               | Poor      | <b>30%</b><br>N=413 |
|                        |  | Recycling                     | Excellent | 19%<br>N=293        |
|                        |  |                               | Good      | 41%<br>N=630        |
|                        |  | Yard waste pick-up            | Fair      | 25%<br>N=388        |
|                        |  |                               | Poor      | 14%<br>N=221        |
|                        |  |                               | Excellent | 21%<br>N=326        |
|                        |  |                               | Good      | 34%<br>N=530        |

| Natural<br>environment  | Please rate the quality<br>of each of the<br>following services in<br>Port St. Lucie.                      | Yard waste pick-up                       | Fair                 | 23%<br>N=363        |
|-------------------------|--|--|----------------------|---------------------|
|                         |  |  | Poor                 | <b>22%</b><br>N=349 |
|                         | Please rate how<br>important, if at all, you<br>think it is for the Port                                   | Overall quality of natural environment   | Essential            | <b>40%</b><br>N=639 |
|                         | St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years.                    |  | Very important       | 47%<br>N=760        |
|                         |  |  | Somewhat important   | <b>12%</b><br>N=188 |
|                         |  |  | Not at all important | 2%<br>N=27          |
| Parks and<br>Recreation | Please rate each of the<br>following<br>characteristics as they<br>relate to Port St. Lucie<br>as a whole. |  | Excellent            | 20%<br>N=321        |
|                         |  |  | Good                 | <b>45%</b><br>N=712 |
|                         |  |  | Fair                 | 26%<br>N=419        |
|                         |  |  | Poor                 | 9%<br>N=141         |
|                         | Please also rate each<br>of the following in the<br>Port St. Lucie   | Availability of paths and walking trails | Excellent            | 13%<br>N=194        |
|                         | community.   |  | Good                 | 36%<br>N=541        |
|                         |  |  | Fair                 | <b>29%</b><br>N=428 |
|                         |  |  | Poor                 | 22%<br>N=321        |
|                         |  | Fitness opportunities                    | Excellent            | 15%<br>N=218        |
|                         |  |  | Good                 | 38%<br>N=560        |

| Parks and<br>Recreation | Please also rate each<br>of the following in the<br>Port St. Lucie<br>community. | Fitness opportunities            | Fair      | 31<br>N=45              |                  |
|-------------------------|--|----------------------------------|-----------|-------------------------|------------------|
|                         |  |                                  | Poor      | 16<br>N=22              |                  |
|                         |  | Recreational opportunities       | Excellent | 12'<br>N=18             |                  |
|                         |  |                                  | Good      | 35<br>N=53              |                  |
|                         |  |                                  | Fair      | <b>34</b><br>N=51       |                  |
|                         |  |                                  | Poor      | 19<br>N=29              |                  |
|                         | Please rate the quality<br>of each of the<br>following services in               | City parks                       | Excellent | 21<br>N=32              |                  |
|                         | Port St. Lucie.  |                                  | Good      | <b>48</b><br>N=73       |                  |
|                         |  |                                  | Fair      | 23<br>N=35              |                  |
|                         |  |                                  | Poor      | 8<br>N=12               | <b>3%</b><br>20  |
|                         |  | Recreation programs or classes   | Excellent | 14<br>N=16              | . <b>%</b><br>60 |
|                         |  |                                  | Good      | 37 <sup>4</sup><br>N=41 |                  |
|                         |  |                                  | Fair      | 31<br>N=34              | %<br>40          |
|                         |  |                                  | Poor      | <b>18</b><br>N=19       |                  |
|                         |  | Recreation centers or facilities | Excellent | 13<br>N=15              |                  |
|                         |  |                                  | Good      | 41<br>N=49              |                  |

| Parks and<br>Recreation | Please rate the quality<br>of each of the<br>following services in<br>Port St. Lucie.   | Recreation centers or facilities                      | Fair                 | 29%<br>N=343        |
|-------------------------|---|---|----------------------|---------------------|
|                         |   |   | Poor                 | 17%<br>N=209        |
|                         | Please rate how<br>important, if at all, you<br>think it is for the Port  | Overall quality of parks and recreation opportunities | Essential            | <b>28%</b><br>N=459 |
|                         | St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years.   |   | Very important       | <b>49%</b><br>N=793 |
|                         |   |   | Somewhat important   | <b>20%</b><br>N=326 |
|                         |   |   | Not at all important | 3%<br>N=45          |
| Health and wellness     | Please rate each of the<br>following<br>characteristics as they<br>relate to Port St. Lucie<br>as a whole.  |   | Excellent            | 9%<br>N=146         |
|                         |   |   | Good                 | 37%<br>N=572        |
|                         |   |   | Fair                 | 35%<br>N=540        |
|                         |   |   | Poor                 | <b>19%</b><br>N=290 |
|                         | Please rate how<br>important, if at all, you<br>think it is for the Port<br>St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years. | Overall health and wellness<br>opportunities          | Essential            | <b>34%</b><br>N=548 |
|                         |   |   | Very important       | 39%<br>N=636        |
|                         |   |   | Somewhat important   | 23%<br>N=380        |
|                         |   |   | Not at all important | 4%<br>N=57          |
|                         |   | Please rate your overall health.                      | Excellent            | <b>26%</b><br>N=422 |
|                         |   |   | Very good            | <b>45%</b><br>N=746 |

| Health and<br>wellness         |  | Please rate your overall health.                                | Good      | <b>21%</b><br>N=353 |
|--------------------------------|--|---|-----------|---------------------|
|                                |  |   | Fair      | 6%<br>N=104         |
|                                |  |   | Poor      | 2%<br>N=28          |
| Education, Arts<br>and Culture | Please rate each of the<br>following<br>characteristics as they                  | • Overall opportunities for education,<br>culture, and the arts | Excellent | 5%<br>N=74          |
|                                | relate to Port St. Lucie<br>as a whole.  |   | Good      | <b>26%</b><br>N=390 |
|                                |  |   | Fair      | 41%<br>N=627        |
|                                |  |   | Poor      | <b>28%</b><br>N=428 |
|                                | Please also rate each<br>of the following in the<br>Port St. Lucie<br>community. | Opportunities to attend<br>cultural/arts/music activities       | Excellent | <b>10%</b><br>N=154 |
|                                |  |   | Good      | <b>32%</b><br>N=492 |
|                                |  |   | Fair      | 35%<br>N=541        |
|                                |  |   | Poor      | 22%<br>N=342        |
|                                |  | Community support for the arts                                  | Excellent | <b>10%</b><br>N=127 |
|                                |  |   | Good      | <b>30%</b><br>N=399 |
|                                |  |   | Fair      | <b>36%</b><br>N=468 |
|                                |  |   | Poor      | 24%<br>N=319        |
|                                |  | Availability of affordable quality childcare/preschool          | Excellent | 5%<br>N=37          |

| Education, Arts<br>and Culture | Please also rate each<br>of the following in the<br>Port St. Lucie<br>community. | Availability of affordable quality childcare/preschool     | Good      | 13%<br>N=103        |
|--------------------------------|--|--|-----------|---------------------|
|                                |  |  | Fair      | 29%<br>N=225        |
|                                |  |  | Poor      | 53%<br>N=404        |
|                                |  | K-12 education   | Excellent | 9%<br>N=85          |
|                                |  |  | Good      | 27%<br>N=265        |
|                                |  |  | Fair      | <b>35%</b><br>N=346 |
|                                |  |  | Poor      | <b>29%</b><br>N=282 |
|                                |  | Adult educational opportunities                            | Excellent | 7%<br>N=65          |
|                                |  |  | Good      | 20%<br>N=187        |
|                                |  |  | Fair      | <b>36%</b><br>N=337 |
|                                |  |  | Poor      | <b>36%</b><br>N=336 |
|                                |  | Opportunities to attend special events and festivals       | Excellent | 16%<br>N=260        |
|                                |  |  | Good      | 42%<br>N=669        |
|                                |  |  | Fair      | 31%<br>N=496        |
|                                |  |  | Poor      | 10%<br>N=162        |
|                                | Please rate how<br>important, if at all, you<br>think it is for the Port         | Overall opportunities for education, culture, and the arts | Essential | 32%<br>N=515        |

| Education, Arts<br>and Culture | Please rate how<br>important, if at all, you<br>think it is for the Port<br>St. Lucie community<br>to focus on each of | Overall opportunities for education, culture, and the arts | Very important       | 41%<br>N=656        |
|--------------------------------|--|--|----------------------|---------------------|
|                                | the following in the coming two years.   |  | Somewhat important   | 23%<br>N=372        |
|                                |  |  | Not at all important | 5%<br>N=75          |
| Inclusivity and<br>Engagement  | Please rate each of the<br>following aspects of<br>quality of life in Port   | Port St. Lucie as a place to raise children                | Excellent            | 18%<br>N=242        |
|                                | St. Lucie.   |  | Good                 | 41%<br>N=561        |
|                                |  |  | Fair                 | 27%<br>N=370        |
|                                |  |  | Poor                 | 14%<br>N=190        |
|                                |  | Port St. Lucie as a place to retire                        | Excellent            | 24%<br>N=363        |
|                                |  |  | Good                 | <b>36%</b><br>N=539 |
|                                |  |  | Fair                 | 23%<br>N=346        |
|                                |  |  | Poor                 | 18%<br>N=270        |
|                                |  | Sense of community   | Excellent            | 10%<br>N=161        |
|                                |  |  | Good                 | 34%<br>N=558        |
|                                |  |  | Fair                 | <b>34%</b><br>N=559 |
|                                |  |  | Poor                 | 22%<br>N=360        |
|                                | Please rate each of the following  | Residents' connection and engagement with their community  | Excellent            | 7%<br>N=114         |

| Inclusivity and<br>Engagement | following<br>characteristics as they<br>relate to Port St. Lucie        |   | Good      | 30%<br>N=472        |
|-------------------------------|---|---|-----------|---------------------|
|                               | as a whole.   |   | Fair      | <b>40%</b><br>N=627 |
|                               |   |   | Poor      | 23%<br>N=356        |
|                               | Please rate the job you<br>feel the Port St. Lucie<br>community does at | I Making all residents feel welcome                   | Excellent | 15%<br>N=232        |
|                               | each of the following.  |   | Good      | <b>39%</b><br>N=609 |
|                               |   |   | Fair      | <b>30%</b><br>N=473 |
|                               |   |   | Poor      | 16%<br>N=244        |
|                               |   | Attracting people from diverse<br>backgrounds         | Excellent | 23%<br>N=326        |
|                               |   |   | Good      | 41%<br>N=596        |
|                               |   |   | Fair      | 25%<br>N=359        |
|                               |   |   | Poor      | 11%<br>N=163        |
|                               |   | Valuing/respecting residents from diverse backgrounds | Excellent | 20%<br>N=281        |
|                               |   |   | Good      | 43%<br>N=613        |
|                               |   |   | Fair      | 25%<br>N=355        |
|                               |   |   | Poor      | 13%<br>N=181        |
|                               |   | Taking care of vulnerable residents                   | Excellent | <b>10%</b><br>N=133 |

| Inclusivity and<br>Engagement | Please rate the job you<br>feel the Port St. Lucie<br>community does at<br>each of the following. | Taking care of vulnerable residents                          | Good      | 27%<br>N=348        |
|-------------------------------|---|--|-----------|---------------------|
|                               |   |  | Fair      | 33%<br>N=424        |
|                               |   |  | Poor      | <b>30%</b><br>N=381 |
|                               | Please also rate each<br>of the following in the<br>Port St. Lucie                                | Sense of civic/community pride                               | Excellent | 7%<br>N=101         |
|                               | community.  |  | Good      | 30%<br>N=436        |
|                               |   |  | Fair      | 39%<br>N=568        |
|                               |   |  | Poor      | <b>24%</b><br>N=353 |
|                               |   | Neighborliness of residents                                  | Excellent | 11%<br>N=180        |
|                               |   |  | Good      | <b>34%</b><br>N=539 |
|                               |   |  | Fair      | 35%<br>N=556        |
|                               |   |  | Poor      | <b>19%</b><br>N=305 |
|                               |   | Opportunities to participate in social events and activities | Excellent | <b>14%</b><br>N=204 |
|                               |   |  | Good      | 37%<br>N=553        |
|                               |   |  | Fair      | 37%<br>N=552        |
|                               |   |  | Poor      | 13%<br>N=195        |
|                               |   | Opportunities to volunteer                                   | Excellent | 18%<br>N=199        |

| Inclusivity and<br>Engagement | Please also rate each<br>of the following in the<br>Port St. Lucie<br>community.        | Opportunities to volunteer  | Good                 | 419<br>N=45         |  |
|-------------------------------|---|---|----------------------|---------------------|--|
|                               |   |   | Fair                 | <b>30</b> %<br>N=34 |  |
|                               |   |   | Poor                 | 119<br>N=12         |  |
|                               |   | Opportunities to participate in community matters                             | Excellent            | 13%<br>N=16         |  |
|                               |   |   | Good                 | 389<br>N=48         |  |
|                               |   |   | Fair                 | 339<br>N=42         |  |
|                               |   |   | Poor                 | <b>16</b> %<br>N=20 |  |
|                               |   | Openness and acceptance of the community toward people of diverse backgrounds | Excellent            | 16%<br>N=20         |  |
|                               |   |   | Good                 | 42%<br>N=54         |  |
|                               |   |   | Fair                 | 27%<br>N=34         |  |
|                               |   |   | Poor                 | 15%<br>N=19         |  |
|                               | Please rate how<br>important, if at all, you<br>think it is for the Port                | Residents' connection and engagement with their community                     | Essential            | 24%<br>N=38         |  |
|                               | St. Lucie community<br>to focus on each of<br>the following in the<br>coming two years. |   | Very important       | 419<br>N=66         |  |
|                               |   |   | Somewhat important   | 319<br>N=50         |  |
|                               |   |   | Not at all important | 49<br>N=6           |  |
| Participation                 | Please indicate<br>whether or not you   | Contacted the City of Port St. Lucie for help or information                  | No                   | 409<br>N=66         |  |

| Participation | Please indicate<br>whether or not you<br>have done each of the<br>following in the last 12 | Contacted the City of Port St. Lucie for help or information       | Yes                 | 60%<br>N=998         |
|---------------|--|--|---------------------|----------------------|
|               | months.  | Contacted Port St. Lucie elected officials to express your opinion | No                  | 78%<br>N=1290        |
|               |  |  | Yes                 | 22%<br>N=365         |
|               |  | Attended a local public meeting                                    | No                  | 73%<br>N=1217        |
|               |  |  | Yes                 | 27%<br>N=441         |
|               |  | Watched a local public meeting                                     | No                  | <b>56%</b><br>N=916  |
|               |  |  | Yes                 | <b>44%</b><br>N=729  |
|               |  | Volunteered your time to some group/activity                       | No                  | 70%<br>N=1155        |
|               |  |  | Yes                 | <b>30%</b><br>N=498  |
|               |  | Campaigned or advocated for a local issue, cause, or candidate     | No                  | <b>84%</b><br>N=1386 |
|               |  |  | Yes                 | 16%<br>N=272         |
|               | In general, how many<br>times do you:  | Access the internet from your home                                 | Several times a day | 72%<br>N=1168        |
|               |  |  | Once a day          | 14%<br>N=221         |
|               |  |  | A few times a week  | <b>10%</b><br>N=170  |
|               |  |  | Every few weeks     | 2%<br>N=39           |
|               |  |  | Less often or never | 2%<br>N=33           |

| Participation | In general, how many<br>times do you: | Access the internet from your cell phone | Several times a day | <b>82%</b><br>N=1334 |
|---------------|---------------------------------------|--|---------------------|----------------------|
|               |                                       |  | Once a day          | 13%<br>N=207         |
|               |                                       |  | A few times a week  | 2%<br>N=40           |
|               |                                       |  | Every few weeks     | 1%<br>N=13           |
|               |                                       |  | Less often or never | 2%<br>N=29           |
|               |                                       | Visit social media sites                 | Several times a day | <b>60%</b><br>N=962  |
|               |                                       |  | Once a day          | 16%<br>N=264         |
|               |                                       |  | A few times a week  | 10%<br>N=156         |
|               |                                       |  | Every few weeks     | 3%<br>N=41           |
|               |                                       |  | Less often or never | 11%<br>N=182         |
|               |                                       | Use or check email                       | Several times a day | 71%<br>N=1151        |
|               |                                       |  | Once a day          | <b>23%</b><br>N=372  |
|               |                                       |  | A few times a week  | <b>4%</b><br>N=72    |
|               |                                       |  | Every few weeks     | 1%<br>N=18           |
|               |                                       |  | Less often or never | 0%<br>N=7            |
|               |                                       | Share your opinions online               | Several times a day | <b>12%</b><br>N=192  |

| Participation | In general, how many<br>times do you:  | Share your opinions online | Once a day          | 6%<br>N=91          |
|---------------|--|----------------------------|---------------------|---------------------|
|               |  |                            | A few times a week  | 18%<br>N=283        |
|               |  |                            | Every few weeks     | <b>20%</b><br>N=313 |
|               |  |                            | Less often or never | 45%<br>N=709        |
|               |  | Shop online                | Several times a day | 15%<br>N=232        |
|               |  |                            | Once a day          | <b>10%</b><br>N=152 |
|               |  |                            | A few times a week  | 38%<br>N=606        |
|               |  |                            | Every few weeks     | 31%<br>N=488        |
|               |  |                            | Less often or never | 6%<br>N=101         |
| Custom        | Please rate how much<br>of a source of<br>information about Por                                |                            | Major source        | <b>46%</b><br>N=748 |
|               | St. Lucie, if at all, each<br>of the following<br>services have been fo<br>your household over | 1                          | Minor source        | 43%<br>N=702        |
|               | the past 12 months.  |                            | Not a source        | 10%<br>N=166        |
|               |  | Facebook                   | Major source        | 38%<br>N=618        |
|               |  |                            | Minor source        | 32%<br>N=521        |
|               |  |                            | Not a source        | <b>30%</b><br>N=480 |
|               |  | Instagram                  | Major source        | 10%<br>N=164        |

| Custom   | Please rate how much<br>of a source of<br>information about Port<br>St. Lucie, if at all, each<br>of the following |              | Minor source               | <b>24%</b><br>N=382   |
|--|--|--------------|----------------------------|-----------------------|
| services have been for<br>your household over<br>the past 12 months. |  | Not a source | <mark>66%</mark><br>N=1061 |                       |
|  | LinkedIn   | Major source | 5%<br>N=72                 |                       |
|  |  |              | Minor source               | 12%<br>N=197          |
|  |  |              | Not a source               | <b>8</b> 3%<br>N=1321 |
|  |  | YouTube      | Major source               | 11%<br>N=167          |
|  |  |              | Minor source               | <b>24%</b><br>N=376   |
|  |  |              | Not a source               | 66%<br>N=1042         |
|  |  | Nextdoor     | Major source               | 21%<br>N=328          |
|  |  |              | Minor source               | <b>30%</b><br>N=459   |
|  |  |              | Not a source               | <b>49%</b><br>N=768   |
|  |  | PSL TV - 20  | Major source               | 13%<br>N=211          |
|  |  | Minor source | <b>25%</b><br>N=406        |                       |
|  |  | Not a source | 62%<br>N=987               |                       |
|  | Newspaper  | Major source | 16%<br>N=245               |                       |
|  |  |              | Minor source               | <b>24%</b><br>N=377   |

| Custom | Please rate how much<br>of a source of<br>information about Port<br>St. Lucie, if at all, each |   | Not a source | 60%<br>N=952        |
|--------|--|---|--------------|---------------------|
|        | of the following<br>services have been for<br>your household over<br>the past 12 months.       | City emails                                     | Major source | 49%<br>N=774        |
|        |  |   | Minor source | 33%<br>N=524        |
|        |  |   | Not a source | 18%<br>N=287        |
|        |  | City Manager's Biweekly<br>Report/Annual Report | Major source | 21%<br>N=337        |
|        |  |   | Minor source | <b>24%</b><br>N=379 |
|        |  |   | Not a source | 55%<br>N=883        |
|        |  | X (Twitter)                                     | Major source | 5%<br>N=78          |
|        |  |   | Minor source | 11%<br>N=182        |
|        |  |   | Not a source | 84%<br>N=1334       |
|        |  | TV news   | Major source | 35%<br>N=555        |
|        |  |   | Minor source | <b>36%</b><br>N=566 |
|        |  |   | Not a source | <b>29%</b><br>N=465 |
|        |  | Mail  | Major source | <b>29%</b><br>N=456 |
|        |  |   | Minor source | <b>43%</b><br>N=689 |
|        |  |   | Not a source | 28%<br>N=454        |

| Custom | Please rate how much<br>of a source of<br>information about Port<br>St. Lucie, if at all, each | Texts/phone calls  | Major source | <b>55%</b><br>N=888 |
|--------|--|--|--------------|---------------------|
|        | of the following<br>services have been for<br>your household over<br>the past 12 months.       |  | Minor source | <b>33%</b><br>N=535 |
|        |  |  | Not a source | <b>12%</b><br>N=192 |
|        | Please rate each of the<br>following aspects of<br>Port St. Lucie                              | Availability of information about City programs and services                         | Excellent    | <b>15%</b><br>N=233 |
|        | communications:  |  | Good         | <b>38%</b><br>N=589 |
|        |  |  | Fair         | <b>34%</b><br>N=521 |
|        |  |  | Poor         | <b>12%</b><br>N=189 |
|        |  | Availability of information about special events in Port St. Lucie                   | Excellent    | <b>21%</b><br>N=328 |
|        |  |  | Good         | <b>40%</b><br>N=625 |
|        |  |  | Fair         | <b>31%</b><br>N=496 |
|        |  |  | Poor         | <b>8%</b><br>N=127  |
|        |  | Overall usefulness of the City's website   | Excellent    | <b>20%</b><br>N=286 |
|        |  |  | Good         | <b>43%</b><br>N=626 |
|        |  |  | Fair         | <b>30%</b><br>N=438 |
|        |  |  | Poor         | <b>6%</b><br>N=91   |
|        |  | Quality of video programming (e.g.,<br>City's TV channel, web streaming,<br>YouTube) | Excellent    | <b>13%</b><br>N=120 |

| Custom      | Please rate each of the<br>following aspects of<br>Port St. Lucie<br>communications: | Quality of video programming (e.g.,<br>City's TV channel, web streaming,<br>YouTube)                  | Good   | 41%<br>N=378        |
|-------------|--|---|--|---------------------|
|             |  |   | Fair   | <b>35%</b><br>N=321 |
|             |  |   | Poor   | 10%<br>N=95         |
|             |  | City's use of social media (e.g.,<br>Facebook, X (Twitter), Instagram)                                | Excellent                                    | 13%<br>N=132        |
|             |  |   | Good   | 46%<br>N=477        |
|             |  |   | Fair   | 32%<br>N=328        |
|             |  |   | Poor   | 9%<br>N=96          |
|             |  | Would you be willing to pay an additional estimated \$131 per year for twice a week trash collection? | No   | 70%<br>N=1152       |
|             |  |   | Yes  | <b>30%</b><br>N=496 |
|             |  | What is your race? (Mark one or<br>more races to indicate what race<br>you consider yourself to be.)  | American Indian or Alaska Native             | 2%<br>N=41          |
|             |  |   | Asian  | 2%<br>N=36          |
|             |  |   | Black or African American                    | <b>16%</b><br>N=268 |
|             |  |   | Native Hawaiian or Other Pacific<br>Islander | 1%<br>N=18          |
|             |  |   | White  | 72%<br>N=1169       |
|             |  |   | A race not listed                            | 14%<br>N=227        |
| Demographic |  | How many years have you lived in Port St. Lucie?  | Less than 2 years                            | 12%<br>N=191        |

| Demographic | How many years have you lived in Port St. Lucie?  | 2-5 years   | 24%<br>N=399        |
|-------------|---|---|---------------------|
|             |   | 6-10 years  | 19%<br>N=314        |
|             |   | 11-20 years   | 23%<br>N=385        |
|             |   | More than 20 years  | 22%<br>N=369        |
|             | Which best describes the building you live in?  | Single-family detached home   | 89%<br>N=1475       |
|             |   | Townhouse or duplex (may share walls but no units above or below you) | 5%<br>N=83          |
|             |   | Condominium or apartment (have units above or below you)              | 5%<br>N=81          |
|             |   | Mobile home   | 1%<br>N=16          |
|             |   | Other   | 0%<br>N=3           |
|             | Do you rent or own your home?   | Rent  | 17%<br>N=286        |
|             |   | Own   | 83%<br>N=1372       |
|             | About how much is your monthly housing cost for the place you live (including rent, mortgage payment, | Less than \$300   | 1%<br>N=19          |
|             | property tax, property insurance and<br>homeowners' association (HOA)<br>fees)?                       | d<br>\$300 to \$599   | 5%<br>N=77          |
|             |   | \$600 to \$999  | 6%<br>N=90          |
|             |   | \$1,000 to \$1,499  | 13%<br>N=213        |
|             |   | \$1,500 to \$2,499  | <b>39%</b><br>N=625 |

| Demographic |  | About how much is your monthly<br>housing cost for the place you live<br>(including rent, mortgage payment,<br>property tax, property insurance and<br>homeowners' association (HOA) | \$2,500 to \$3,999     | 27%<br>N=431         |
|-------------|--|--|------------------------|----------------------|
|             | fees)?   | \$4,000 to \$6,999   | <b>8%</b><br>N=122     |                      |
|             |  |  | \$7,000 to \$9,999     | 1%<br>N=20           |
|             |  |  | \$10,000 or more       | 1%<br>N=11           |
|             |  | Do any children 17 or under live in your household?  | No                     | <b>64%</b><br>N=1060 |
|             |  |  | Yes                    | <b>36%</b><br>N=598  |
|             |  | Are you or any other members of your household aged 65 or older?   | No                     | <b>63%</b><br>N=1045 |
|             |  |  | Yes                    | 37%<br>N=603         |
|             | household's total income before<br>taxes will be for the current year?<br>(Please include in your total income | Less than \$25,000   | 4%<br>N=71             |                      |
|             |  | \$25,000 to \$49,999   | 14%<br>N=217           |                      |
|             |  |  | \$50,000 to \$74,999   | <b>18%</b><br>N=284  |
|             |  |  | \$75,000 to \$99,999   | <b>19%</b><br>N=298  |
|             |  |  | \$100,000 to \$149,999 | <b>25%</b><br>N=389  |
|             |  |  | \$150,000 to \$199,999 | 13%<br>N=202         |
|             |  |  | \$200,000 to \$299,999 | 5%<br>N=79           |
|             |  |  | \$300,000 or more      | 2%<br>N=33           |

| Demographic | Are you of Hispanic, Latino/a/x, or<br>Spanish origin? | No, not of Hispanic, Latino/a/x, or<br>Spanish origin                         | 79%<br>N=1289       |
|-------------|--|---|---------------------|
|             |  | Yes, I consider myself to be of<br>Hispanic, Latino/a/x, or Spanish<br>origin | <b>21%</b><br>N=351 |
|             | In which category is your age?                         | 18-24 years   | 3%<br>N=45          |
|             |  | 25-34 years   | 18%<br>N=305        |
|             |  | 35-44 years   | 17%<br>N=273        |
|             |  | 45-54 years   | 17%<br>N=281        |
|             |  | 55-64 years   | 20%<br>N=331        |
|             |  | 65-74 years   | 19%<br>N=318        |
|             |  | 75 years or older   | 6%<br>N=99          |
|             | What is your gender?                                   | Woman   | 53%<br>N=881        |
|             |  | Man   | 46%<br>N=761        |
|             |  | Identify in another way   | 0%<br>N=8           |

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

| I. | Please rate each of the following aspects of quality of life in Port S | st. Lucie.       |             |      |               |                   |
|----|--|------------------|-------------|------|---------------|-------------------|
|    |  | <u>Excellent</u> | <u>Good</u> | Fair | <u>Poor</u> I | <u>)on't know</u> |
|    | Port St. Lucie as a place to live                                      | 1                | 2           | 3    | 4             | 5                 |
|    | Your neighborhood as a place to live                                   | 1                | 2           | 3    | 4             | 5                 |
|    | Port St. Lucie as a place to raise children                            | 1                | 2           | 3    | 4             | 5                 |
|    | Port St. Lucie as a place to work                                      | 1                | 2           | 3    | 4             | 5                 |
|    | Port St. Lucie as a place to visit                                     | 1                | 2           | 3    | 4             | 5                 |
|    | Port St. Lucie as a place to retire                                    |                  | 2           | 3    | 4             | 5                 |
|    | The overall quality of life in Port St. Lucie                          | 1                | 2           | 3    | 4             | 5                 |
|    | Sense of community   |                  | 2           | 3    | 4             | 5                 |

# 1. Please rate each of the following aspects of quality of life in Port St. Lucie.

#### 2. Please rate each of the following characteristics as they relate to Port St. Lucie as a whole.

|   | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---|------------------|-------------|-------------|-------------|-------------------|
| Overall economic health of Port St. Lucie                               | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of the transportation system (auto, bicycle, foot, bus) |                  |             |             |             |                   |
| in Port St. Lucie   | 1                | 2           | 3           | 4           | 5                 |
| Overall design or layout of Port St. Lucie's residential and commercial |                  |             |             |             |                   |
| areas (e.g., homes, buildings, streets, parks, etc.)                    | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of the utility infrastructure in Port St. Lucie         |                  |             |             |             |                   |
| (water, sewer, storm water, electric/gas, broadband)                    | 1                | 2           | 3           | 4           | 5                 |
| Overall feeling of safety in Port St. Lucie                             | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of natural environment in Port St. Lucie                | 1                | 2           | 3           | 4           | 5                 |
| Overall quality of parks and recreation opportunities                   | 1                | 2           | 3           | 4           | 5                 |
| Overall health and wellness opportunities in Port St. Lucie             | 1                | 2           | 3           | 4           | 5                 |
| Overall opportunities for education, culture, and the arts              | 1                | 2           | 3           | 4           | 5                 |
| Residents' connection and engagement with their community               | 1                | 2           | 3           | 4           | 5                 |

# 3. Please indicate how likely or unlikely you are to do each of the following.

|  | Very<br><u>likely</u> | Somewhat<br><u>likely</u> | Somewhat<br><u>unlikely</u> | Very<br><u>unlikely</u> | Don't<br><u>know</u> |  |
|--|-----------------------|---------------------------|-----------------------------|-------------------------|----------------------|--|
| Recommend living in Port St. Lucie to someone who asks | 1                     | 2                         | 3                           | 4                       | 5                    |  |
| Remain in Port St. Lucie for the next five years       | 1                     | 2                         | 3                           | 4                       | 5                    |  |

#### 4. Please rate how safe or unsafe you feel:

|   | Very<br><u>safe</u> | Somewhat<br><u>safe</u> | Neither safe<br><u>nor unsafe</u> | Somewhat<br><u>unsafe</u> | Very<br><u>unsafe</u> | Don't<br><u>know</u> |
|---|---------------------|-------------------------|-----------------------------------|---------------------------|-----------------------|----------------------|
| In your neighborhood during the day         | 1                   | 2                       | 3                                 | 4                         | 5                     | 6                    |
| In Port St. Lucie's commercial areas        |                     |                         |                                   |                           |                       |                      |
| during the day                              | 1                   | 2                       | 3                                 | 4                         | 5                     | 6                    |
| From property crime                         | 1                   | 2                       | 3                                 | 4                         | 5                     | 6                    |
| From violent crime                          | 1                   | 2                       | 3                                 | 4                         | 5                     | 6                    |
| From fire, flood, or other natural disaster | 1                   | 2                       | 3                                 | 4                         | 5                     | 6                    |

#### 5. Please rate the job you feel the Port St. Lucie community does at each of the following.

|  | Excellent | Good | Fair | <u>Poor</u> | <u>Don't know</u> |
|--|-----------|------|------|-------------|-------------------|
| Making all residents feel welcome  | 1         | 2    | 3    | 4           | 5                 |
| Attracting people from diverse backgrounds                               | 1         | 2    | 3    | 4           | 5                 |
| Valuing/respecting residents from diverse backgrounds                    | 1         | 2    | 3    | 4           | 5                 |
| Taking care of vulnerable residents (elderly, disabled, homeless, etc.). | 1         | 2    | 3    | 4           | 5                 |

### 6. Please rate each of the following in the Port St. Lucie community.

| <u>Excellent</u>   | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|--|-------------|-------------|-------------|-------------------|
| Overall quality of business and service establishments in Port St. Lucie 1 | 2           | 3           | 4           | 5                 |
| Variety of business and service establishments in Port St. Lucie           | 2           | 3           | 4           | 5                 |
| Vibrancy of commercial areas1  | 2           | 3           | 4           | 5                 |
| Employment opportunities1  | 2           | 3           | 4           | 5                 |
| Shopping opportunities1  | 2           | 3           | 4           | 5                 |
| Cost of living in Port St. Lucie1  | 2           | 3           | 4           | 5                 |
| Overall image or reputation of Port St. Lucie                              | 2           | 3           | 4           | 5                 |

| 7. | Please also rate each of the following in the Port St. Lucie commu        |                       |                  |                  |           |                        |
|----|---|-----------------------|------------------|------------------|-----------|------------------------|
|    | Traffic flow on major streets   | <u>Excellent</u><br>1 | <u>Good</u><br>2 | <u>Fair</u><br>3 | Poor<br>4 | <u>Don't know</u><br>5 |
|    | Ease of public parking  |                       | 2                | 3                | 4         | 5                      |
|    | Ease of travel by car in Port St. Lucie                                   |                       | 2                | 3                | 4         | 5                      |
|    | Ease of travel by public transportation in Port St. Lucie                 |                       | 2                | 3                | 4         | 5                      |
|    | Ease of travel by public transportation in Fore St. Eace                  |                       | 2                | 3                | 4         | 5                      |
|    | Ease of walking in Port St. Lucie   |                       | 2                | 3                | 4         | 5                      |
|    | Well-planned residential growth   |                       | 2                | 3                | 4         | 5                      |
|    | Well-planned commercial growth  |                       | 2                | 3                | 4         | 5                      |
|    | Well-designed neighborhoods   |                       | 2                | 3                | 4         | 5                      |
|    | Preservation of the historical or cultural character of the community.    |                       | 2                | 3                | 4         | 5                      |
|    | Public places where people want to spend time                             |                       | 2                | 3                | 4         | 5                      |
|    |   |                       | 2                | 3                | 4         | 5                      |
|    | Variety of housing options<br>Availability of affordable quality housing  |                       | 2                | 3                | 4         |                        |
|    |   |                       | 2                | 3                | 4         | 5                      |
|    | Overall quality of new development in Port St. Lucie                      |                       | 2                |                  |           | 5                      |
|    | Overall appearance of Port St. Lucie                                      |                       | 2                | 3                | 4         | 5                      |
|    | Cleanliness of Port St. Lucie   |                       |                  | 3                | 4         | 5                      |
|    | Water resources (beaches, lakes, ponds, riverways, etc.)                  |                       | 2                | 3                | 4         | 5                      |
|    | Air quality   |                       | 2                | 3                | 4         | 5                      |
|    | Availability of paths and walking trails                                  |                       | 2                | 3                | 4         | 5                      |
|    | Fitness opportunities (including exercise classes and paths or trails, e  |                       | 2                | 3                | 4         | 5                      |
|    | Recreational opportunities  |                       | 2                | 3                | 4         | 5                      |
|    | Opportunities to attend cultural/arts/music activities                    |                       | 2                | 3                | 4         | 5                      |
|    | Community support for the arts  |                       | 2                | 3                | 4         | 5                      |
|    | Availability of affordable quality childcare/preschool                    |                       | 2                | 3                | 4         | 5                      |
|    | K-12 education  |                       | 2                | 3                | 4         | 5                      |
|    | Adult educational opportunities   |                       | 2                | 3                | 4         | 5                      |
|    | Sense of civic/community pride  |                       | 2                | 3                | 4         | 5                      |
|    | Neighborliness of residents in Port St. Lucie                             |                       | 2                | 3                | 4         | 5                      |
|    | Opportunities to participate in social events and activities              |                       | 2                | 3                | 4         | 5                      |
|    | Opportunities to attend special events and festivals                      | 1                     | 2                | 3                | 4         | 5                      |
|    | Opportunities to volunteer  | 1                     | 2                | 3                | 4         | 5                      |
|    | Opportunities to participate in community matters                         | 1                     | 2                | 3                | 4         | 5                      |
|    | Openness and acceptance of the community toward people                    |                       |                  |                  |           |                        |
|    | of diverse backgrounds  | 1                     | 2                | 3                | 4         | 5                      |
| 8  | Please indicate whether or not you have done each of the followi          | ng in the la          | ct 12 m          | onthe            |           |                        |
| 0. | Thease multicle whether of not you have done each of the following        | ing in the la         | 3t 12 m          | 5110113.         | No        | Yes                    |
|    | Contacted the City of Port St. Lucie (in-person, phone, email, or web)    | for heln or i         | nformati         | on               |           | 2                      |
|    | Contacted Port St. Lucie elected officials (in-person, phone, email, or v |                       |                  |                  |           | 2                      |
|    | Attended a local public meeting (of local elected officials like City Cou |                       |                  | opinioi          |           | -                      |
|    | Commissioners, advisory boards, town halls, HOA, neighborhood v           |                       |                  |                  | 1         | 2                      |
|    | Watched (online or on television) a local public meeting                  |                       |                  |                  |           | 2                      |
|    | Volunteered your time to some group/activity in Port St. Lucie            |                       |                  |                  |           | 2                      |
|    | Campaigned or advocated for a local issue, cause, or candidate            |                       |                  |                  |           | 2                      |
|    | Voted in your most recent local election                                  |                       |                  |                  |           | 2                      |
|    | Used bus, rail, subway, or other public transportation instead of drivi   | ng                    |                  |                  | 1         | 2                      |
|    | Carpooled with other adults or children instead of driving alone          |                       |                  |                  |           | 2                      |
|    | Walked or biked instead of driving  |                       |                  |                  |           | 2                      |

| 9. | Please rate the quality of each of the following services in Port    | St. Lucie.       |                  |                  |                  |                         |
|----|--|------------------|------------------|------------------|------------------|-------------------------|
| 7  | Theuse rate the quality of each of the following services in Fore    | Excellent        | Good             | Fair             | Poor             | <u>Don't know</u>       |
|    | Public information services  | 1                | 2                | 3                | 4                | 5                       |
|    | Economic development   | 1                | 2                | 3                | 4                | 5                       |
|    | Traffic enforcement  |                  | 2                | 3                | 4                | 5                       |
|    | Traffic signal timing  |                  | 2                | 3                | 4                | 5                       |
|    | Street repair  |                  | 2                | 3                | 4                | 5                       |
|    | Street cleaning  |                  | 2                | 3                | 4                | 5                       |
|    | Street lighting  |                  | 2                | 3                | 4                | 5                       |
|    | Sidewalk maintenance   |                  | 2                | 3                | 4                | 5                       |
|    | Bus or transit services  |                  | 2                | 3                | 4                | 5                       |
|    | Land use, planning, and zoning                                       |                  | 2                | 3                | 4                | 5                       |
|    | Code enforcement (weeds, abandoned buildings, etc.)                  |                  | 2                | 3                | 4                | 5                       |
|    | Affordable high-speed internet access                                |                  | 2                | 3                | 4                | 5                       |
|    | Garbage collection   |                  | 2                | 3                | 4                | 5                       |
|    | Drinking water   |                  | 2                | 3                | 4                | 5                       |
|    | Sewer services   |                  | 2                | 3                | 4                | 5                       |
|    |  |                  | 2                | 3                | -                |                         |
|    | Storm water management (storm drainage, dams, levees, etc.)          |                  |                  |                  | 4                | 5                       |
|    | Utility billing  |                  | 2                | 3                | 4                | 5                       |
|    | Police services  |                  | 2                | 3                | 4                | 5                       |
|    | Crime prevention   |                  | 2                | 3                | 4                | 5                       |
|    | Animal control   |                  | 2                | 3                | 4                | 5                       |
|    | Fire services  |                  | 2                | 3                | 4                | 5                       |
|    | Fire prevention and education  | 1                | 2                | 3                | 4                | 5                       |
|    | Emergency preparedness (services that prepare the community          |                  |                  | _                |                  |                         |
|    | for natural disasters or other emergency situations)                 |                  | 2                | 3                | 4                | 5                       |
|    | Preservation of natural areas (open space, farmlands, and greenbel   |                  | 2                | 3                | 4                | 5                       |
|    | Port St. Lucie open space  |                  | 2                | 3                | 4                | 5                       |
|    | Recycling  |                  | 2                | 3                | 4                | 5                       |
|    | Yard waste pick-up   | 1                | 2                | 3                | 4                | 5                       |
|    | City parks   | 1                | 2                | 3                | 4                | 5                       |
|    | Recreation programs or classes                                       | 1                | 2                | 3                | 4                | 5                       |
|    | Recreation centers or facilities                                     | 1                | 2                | 3                | 4                | 5                       |
|    | Overall customer service by Port St. Lucie employees                 |                  |                  |                  |                  |                         |
|    | (police, receptionists, planners, etc.)                              | 1                | 2                | 3                | 4                | 5                       |
| 10 | Please rate the following categories of Port St. Lucie governme      | nt norform       | nco              |                  |                  |                         |
| IU | i rease rate the following categories of roit st. Lutie governme     | <u>Excellent</u> | <u>Good</u>      | <u>Fair</u>      | Poor             | <u>Don't know</u>       |
|    | The value of services for the taxes paid to Port St. Lucie           |                  | <u>000u</u><br>2 | <u>1 an</u><br>3 | <u>1001</u><br>4 | <u>Doir t Know</u><br>5 |
|    | The overall direction that Port St. Lucie is taking                  |                  | 2                | 3                | 4                | 5                       |
|    | The job Port St. Lucie government does at welcoming resident involve |                  | 2                | 3                | 4                | 5                       |
|    | Overall confidence in Port St. Lucie government                      |                  | 2                | 3                | 4                | 5                       |
|    | Generally acting in the best interest of the community               |                  | 2                | 3                | 4                | 5                       |
|    | Being honest   |                  | 2                | 3                | 4                | 5                       |
|    | Being open and transparent to the public                             |                  | 2                | 3                | 4                | 5                       |
|    | Informing residents about issues facing the community                |                  | 2                | 3                | 4                | 5                       |
|    | Treating all residents fairly  | 1                | 2                | 3                | 4                | 5                       |
|    | Treating residents with respect                                      | 1                | 2                | 3                | 4                | 5                       |
| 11 | . Overall, how would you rate the quality of the services provide    | ad hy each a     | f the foll       | owing?           |                  |                         |
| 11 | over an, now would you rate the quanty of the services provide       | <u>Excellent</u> | <u>Good</u>      | <u>Fair</u>      | <u>Poor</u>      | <u>Don't know</u>       |
|    | The City of Port St. Lucie   |                  | <u>aoou</u><br>2 | <u>1 an</u><br>3 | <u>4</u>         | <u>Don t Know</u><br>5  |
|    | The Federal Government   |                  | 2                | 3                | 4                | 5                       |
|    |  |                  | <b>L</b>         | 5                | 1                | 5                       |

### 12. Please rate how important, if at all, you think it is for the Port St. Lucie community to focus on each of the following in the coming two years.

| Esser   | Very<br><u>ntial important</u> | Somewhat<br><u>important</u> | Not at all<br><u>important</u> |
|---|--------------------------------|------------------------------|--------------------------------|
| Overall economic health of Port St. Lucie1                              | 2                              | 3                            | 4                              |
| Overall quality of the transportation system (auto, bicycle, foot, bus) |                                |                              |                                |
| in Port St. Lucie1  | . 2                            | 3                            | 4                              |
| Overall design or layout of Port St. Lucie's residential and commercial |                                |                              |                                |
| areas (e.g., homes, buildings, streets, parks, etc.)                    | . 2                            | 3                            | 4                              |
| Overall quality of the utility infrastructure in Port St. Lucie         |                                |                              |                                |
| (water, sewer, storm water, electric/gas, broadband)1                   | . 2                            | 3                            | 4                              |
| Overall feeling of safety in Port St. Lucie1                            | . 2                            | 3                            | 4                              |
| Overall quality of natural environment in Port St. Lucie1               | . 2                            | 3                            | 4                              |
| Overall quality of parks and recreation opportunities1                  | . 2                            | 3                            | 4                              |
| Overall health and wellness opportunities in Port St. Lucie1            | . 2                            | 3                            | 4                              |
| Overall opportunities for education, culture, and the arts1             | . 2                            | 3                            | 4                              |
| Residents' connection and engagement with their community1              | . 2                            | 3                            | 4                              |

# 13. Please rate how much of a source of information about Port St. Lucie, if at all, each of the following services have been for your household over the past 12 months.

|  | Major         | Minor         | Not a         |
|--|---------------|---------------|---------------|
|  | <u>source</u> | <u>source</u> | <u>source</u> |
| City website                                 | 1             | 2             | 3             |
| Facebook                                     | 1             | 2             | 3             |
| Instagram                                    |               | 2             | 3             |
| LinkedIn                                     | 1             | 2             | 3             |
| YouTube                                      | 1             | 2             | 3             |
| Nextdoor                                     | 1             | 2             | 3             |
| PSL TV - 20                                  |               | 2             | 3             |
| Newspaper                                    | 1             | 2             | 3             |
| City emails                                  | 1             | 2             | 3             |
| City Manager's Biweekly Report/Annual Report | 1             | 2             | 3             |
| X (Twitter)                                  | 1             | 2             | 3             |
| TV news                                      |               | 2             | 3             |
| Mail   | 1             | 2             | 3             |
| Texts/phone calls                            | 1             | 2             | 3             |

# 14. Please rate each of the following aspects of Port St. Lucie communications:

|   | <u>Excellent</u> | <u>Good</u> | <u>Fair</u> | <u>Poor</u> | <u>Don't know</u> |
|---|------------------|-------------|-------------|-------------|-------------------|
| Availability of information about City programs and services        | 1                | 2           | 3           | 4           | 5                 |
| Availability of information about special events in Port St. Lucie  | 1                | 2           | 3           | 4           | 5                 |
| Overall usefulness of the City's website                            | 1                | 2           | 3           | 4           | 5                 |
| Quality of video programming (e.g., City's TV channel,              |                  |             |             |             |                   |
| web streaming, YouTube)   | 1                | 2           | 3           | 4           | 5                 |
| City's use of social media (e.g., Facebook, X (Twitter), Instagram) | 1                | 2           | 3           | 4           | 5                 |

#### 15. Would you be willing to pay an additional estimated \$131 per year for twice a week trash collection? **O** No **O** Yes

# 16. What are the top three priorities you would like the City to focus on in the next year?

1.\_\_\_\_\_ 2.\_\_\_\_ 3.\_\_\_\_

Our last questions are about you and your household. Again, all of your responses to this survey are confidential and no identifying information will be shared.

| Again, all of your responses to this survey are con                                     | fidential and                 | no identi            | fying informat               | tion will be sh           | hared.                        |                      |
|---|-------------------------------|----------------------|------------------------------|---------------------------|-------------------------------|----------------------|
| D1. In general, how many times do you:  | Several<br><u>times a day</u> | Once<br><u>a day</u> | A few times<br><u>a week</u> | Every<br><u>few weeks</u> | Less often<br><u>or never</u> | Don't<br><u>know</u> |
| Access the internet from your home using  | -                             | -                    |                              |                           |                               |                      |
| a computer, laptop, or tablet computer  |                               | 2                    | 3                            | 4                         | 5                             | 6                    |
| Access the internet from your cell phone  | 1                             | 2                    | 3                            | 4                         | 5                             | 6                    |
| Visit social media sites such as Facebook,  |                               |                      | 2                            |                           | _                             | <i>.</i>             |
| X (Twitter), Nextdoor, etc  |                               | 2                    | 3                            | 4                         | 5                             | 6                    |
| Use or check email  | 1                             | 2                    | 3                            | 4                         | 5                             | 6                    |
| Share your opinions online  |                               | 2                    | 3                            | 4                         | 5                             | 6                    |
| Shop online   | 1                             | 2                    | 3                            | 4                         | 5                             | 6                    |
| <b>D2.</b> Please rate your overall health.<br>O Excellent O Very good O Goo            | od O Fa                       | air                  | <b>O</b> Poor                |                           |                               |                      |
| D3. What impact, if any, do you think the econ  |                               |                      |                              | ome in the ne             | ext 6 months                  | .7                   |
| Do you think the impact will be:  |                               | ve on yo             | ur fulling filee             |                           | ext o month                   |                      |
| O Very positive O Somewhat positive   | • Neutra                      | al O                 | Somewhat ne                  | egative 🤇                 | <b>O</b> Very negat           | ive                  |
| D4. How many years have you lived in Port St  |                               |                      |                              |                           |                               |                      |
| Lucie?  | D1                            | 0. How r             | nuch do you a                | nticipate vou             | ır household                  | 's total             |
| O Less than 2 years   |                               |                      | ne before taxe               |                           |                               |                      |
| • 2-5 years   |                               |                      | se include in y              |                           |                               |                      |
| • 6-10 years  |                               | sourc                | es for all pers              | ons living in y           | your househ                   | old.)                |
| • 11-20 years   |                               | <b>O</b> Les         | ss than \$25,00              | $0 	 \mathbf{O} \$10$     | 0,000 to \$149                | 9.999                |
| • More than 20 years  |                               |                      | 5,000 to \$49,9              |                           | 0,000 to \$199                |                      |
| D5. Which best describes the building you live  | e                             |                      | 0,000 to \$74,9              |                           | 0,000 to \$299                |                      |
| in?   | -                             |                      | 5,000 to \$99,9              |                           | 0,000 or mor                  |                      |
| • Single-family detached home   | D1                            |                      |                              |                           | -                             |                      |
| O Townhouse or duplex (may share walls b  | ut DI                         | -                    | ou of Hispanic               | , Launo/a/x,              | or spanish o                  | origin:              |
| no units above or below you)  |                               | O No                 | • Yes                        |                           |                               |                      |
| • Condominium or apartment (have units  | D12                           | 2. What              | is your race?                | (Mark one o               | or more race                  | s to                 |
| above or below you)   |                               | indica               | ate what race                | you conside               | er yourself to                | be.)                 |
| O Mobile home   |                               | 🗖 Ar                 | nerican Indian               | or Alaskan N              | lative                        |                      |
| $\bigcirc$ Other  |                               | 🗖 As                 | ian                          |                           |                               |                      |
| D6. Do you rent or own your home?   |                               |                      | ack or African               |                           |                               |                      |
| O Rent  |                               |                      | ative Hawaiian               | or Other Pac              | ific Islander                 |                      |
| O 0wn   |                               | $\Box$ W             |                              |                           |                               |                      |
|   |                               |                      | race not listed              |                           |                               |                      |
| D7. About how much is your monthly housing cost for the place you live (including rent, |                               | 3. In wh             | ich category i               | is your age?              |                               |                      |
| mortgage payment, property tax, propert   |                               | <b>O</b> 18-         | -24 years                    | <b>O</b> 55-64 y          | ears                          |                      |
| insurance, and homeowners' association  | y                             |                      | -34 years                    | <b>O</b> 65-74 y          |                               |                      |
| (HOA) fees)?  |                               |                      | -44 years                    | • 75 years                |                               |                      |
| $\bigcirc$ Less than \$300 $\bigcirc$ \$2,500 to \$3,99                                 | 0                             |                      | -54 years                    | C C                       |                               |                      |
| • C Less than \$300 • C \$2,500 to \$3,99<br>• C \$300 to \$599 • C \$4,000 to \$6,99   |                               |                      | is your gende                | r?                        |                               |                      |
| • • • • • • • • • • • • • • • • • • •   | -                             | O Wo                 |                              |                           |                               |                      |
| • • • • • • • • • • • • • • • • • • •   |                               | O Wa                 |                              |                           |                               |                      |
| • \$1,500 to \$1,499  |                               |                      | entify in anothe             | er wav                    |                               |                      |
| D8. Do any children 17 or under live in your  |                               | • fue                |                              | ci way                    |                               |                      |
| household?  |                               |                      |                              |                           |                               |                      |
| O No O Yes  |                               |                      |                              |                           |                               |                      |
| D9. Are you or any other members of your household aged 65 or older?                    |                               |                      |                              |                           |                               |                      |
| O No O Yes  |                               |                      |                              |                           |                               |                      |
| Thank you! Please return the con  | mpleted surve                 | y in the p           | ostage-paid en               | velope to:                |                               |                      |

hank you! Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502